



TITANIUM TOOLS WARRANTY CLAIM FORM

STEP 1: Fill out contact information completely.

Customer Name: _____ Company Name: _____

Street Address: _____

City, State & Zip: _____

Telephone: _____ eMail : _____

Mobile : _____ Fax: _____

STEP 2: Fill out product model information and reason for return.

Product Model number: _____ Description: _____

Date of Purchase: _____ Purchased From: _____

Reason for Return: _____

Special Instructions: _____

STEP 3: Ship this form with product(s) you are returning.

Ship returns or repairs to:

**Stiletto Customer Service
1130 North Magnolia Ave.
Anaheim, CA 92801**

Remember to Include:

- 1. Product you are returning**
- 2. This completed form**
- 3. Original receipt or invoice**

Shipping via Fedex or UPS is advised. If shipping via USPS, insuring your shipment is recommended.

Please allow 2-3 weeks for processing. Typical repair turnaround time is 5 days, not including transit times to and from our service center. Non-defective Hickory or Poly handle repairs are \$15.99, plus return shipping charges. If charges apply, a Stiletto Customer Service Representative will contact you for payment. It is not necessary to include a form of payment with your returned product.

All Stiletto products are covered by a **one-year warranty** against defects in materials and workmanship, with proof of purchase. During the warranty period, Stiletto will replace or repair a defective product with a new or reconditioned part or product, depending on the availability at the time of replacement. Please refer to Stiletto Warranty Policy for more detailed warranty policy information. If you have any questions or concerns, please call our Customer Service at (800) 987-1849, or email us at "info@stiletto.com".

(800) 987-1849
www.stiletto.com

Stiletto Titanium Tools, 13135 W. Lisbon Road, Brookfield WI 53005