

Quick guide

Nokia 6310

TA-1400

EN-Global



PKPOS55001A V1.0

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For your safety

Read these simple guidelines. Not following them may be dangerous or against local laws and regulations. For further information, read the complete user guide.



SWITCH OFF IN RESTRICTED AREAS

Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.



ROAD SAFETY COMES FIRST

Obey all local laws. Always keep your hands free to operate the vehicle when driving. Your first consideration while driving should be road safety.



INTERFERENCE

All wireless devices may be susceptible to interference, which could affect performance.



AUTHORIZED SERVICE

Only authorized personnel may install or repair this product.



BATTERIES, CHARGERS AND OTHER ACCESSORIES

Use only batteries, chargers, and other accessories approved by HMD Global for use with this device. Do not connect incompatible products.



KEEP YOUR DEVICE DRY

Your device is not water-resistant. Keep it dry.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

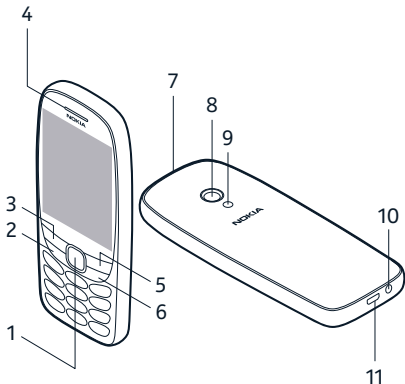


SAR

This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 5 mm (0.2 inches) away from the body. The specific maximum SAR values can be found in the Certification Information (SAR) section of this user guide. For more info, go to www.sar-tick.com.

When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above-stated separation distance from the body. Note that mobile devices may be transmitting even if you are not making a voice call.

Keys and parts



- 1 Scroll key. Press to access your apps. Scroll right to access your calendar. Scroll down to access your contacts list. Scroll left to write a message. Scroll up twice to switch on the flashlight. Scroll up once to switch off the flashlight.
- 2 Call key
- 3 Left selection key
- 4 Earpiece
- 5 Right selection key
- 6 Power/End key
- 7 Back cover opening slot
- 8 Camera
- 9 Flash
- 10 Headset connector
- 11 USB connector

To lock the keys, select **Go to > Lock keypad**.

To unlock the keys, quickly press the power key and select **Unlock**.

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic stripe cards near the device for extended periods of time, since the cards may be damaged.

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

! Note: You can set the phone to ask for a security code. The pre-set code is 12345. Change it to protect

your privacy and personal data. Note, however, that when you change the code, you need to remember the new code, as HMD Global is not able to open or bypass it.

Insert the SIM and memory card

Use only original mini-SIM cards. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.

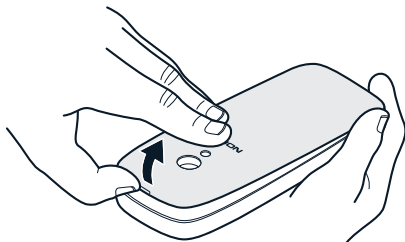


Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

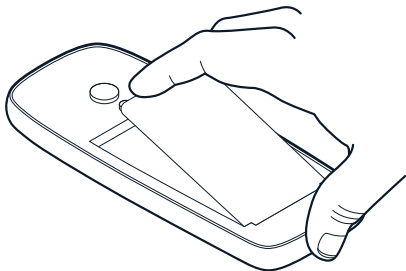


Note: Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.

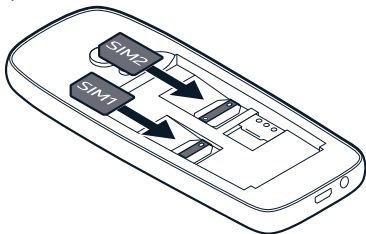
1. Put your fingernail in the small slot at the top of the phone, lift and remove the cover.



2. If the battery is in the phone, to remove it, lift it out.

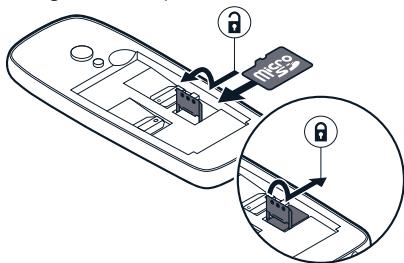


3. Slide the SIM card in the SIM card slot with the contact area face down. If you have a second SIM, slide it in the SIM2 slot. Both SIM cards are available at the same time when the device is not being used, but while one SIM card is active, for example, making a call, the other may be unavailable..



4. If you have a memory card, slide the memory card holder to the left and open it up. Place the memory

card in the slot, close down the holder, and slide it to the right to lock it in place.



5. Put back the battery.

6. Put back the cover.

! Important: Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

Switch your phone on or off

Press and hold the power key.

Charge the battery

1. Plug the charger into the wall outlet.


2. Connect the charger to the phone. When done, unplug the charger from the phone then from the wall outlet.


If the battery is completely discharged, it may take several minutes before the charging indicator is displayed.

Make a call

1. Type in the phone number.

To type in the + character used for international calls, press * twice.

2. Press  . If asked, select which SIM to use.

3. To end the call, press  .

Answer a call

Press  .

Send messages

1. Select **Menu > Messages > Create message**.

2. Type in a phone number, or select **Contacts** and a recipient from your contacts list.

3. Write your message.

4. Select **Send**. If asked, select which SIM to use.

You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

Change the menu view

To select how the apps menu is shown on the display, select **Menu > Opt.** and select **List view** or **One icon view**. If you select **One icon view**, the menu shows one app at a time. Scroll up or down to move between the apps. To go back to the standard view, select **Menu > Opt. > 3x3 grid view**.

Add your ICE details

To be able to make SOS calls, you need to add your ICE (In Case of Emergency) details.

To add your personal details, select **Menu > Settings > Phone settings > ICE information**.

To select the contacts to whom the SOS call is made, select **Menu > Contacts > Set ICE contact**. Select each ICE contact and then the contact from your contacts list.


Note that you cannot use official emergency call numbers as your ICE contacts.

Before you can make SOS calls, you also need to switch on the accessibility mode. Select **Menu > Settings > Phone settings > Accessibility mode > SOS call > On**.

Make an SOS call

Once you have the accessibility mode switched on and added an ICE contact, you can make SOS calls.

To make the call, press and hold the number **2** key for three seconds.

The phone calls your first ICE contact. If the contact doesn't answer in 25 seconds, the phone calls the next contact, and keeps calling your contacts 10 times until one of them answers the call, or you press .

Note: When the SOS call is answered, the phone goes to handsfree mode. Do not hold the phone close to your ear, as the volume may be very loud.

Tip: If you want to keep the accessibility mode on, but don't want to make SOS calls, select **Menu > Settings > Phone settings > Accessibility mode > SOS call > Off**.

Use text to speech

You can set the phone to read items on the display out loud. Select **Menu > Extras > Readout > Speech**, and then select each item you want the phone to read out loud, such as the menu or messages, for example, and select **On**.

Readout is not available in all languages. For the available languages, see www.nokia.com/phones/nokia-6310.

Find your model number and serial number (IMEI)

If you need to contact your care point or your service provider, you may need info such as the model number and the serial number (IMEI). To see the model number, dial ***#0000#**. To see the serial number, dial ***#06#**.

If you have a dual SIM phone, only IMEI1 is needed. You can also find the info on your phone label, which is located under the battery.

The IMEI is also visible on the original sales box.

Product and safety info

For info on HMD Global Privacy Policy, go to www.nokia.com/phones/privacy. For the online user guide, even more info, and troubleshooting help, go to www.nokia.com/mobile-support.

! **Note:** Pre-installed system software and apps use a significant part of memory space.

Network services and costs

You can use your device on the GSM 900, 1800 networks. You need a subscription with a service provider.

Maximum transmit power

GSM 900	35 dBm
GSM 1800	32 dBm
Bluetooth®	7.5 dBm

Using some features and services, or downloading content, including free items, require a network connection. This may cause the transfer of large amounts of data, which may result in data costs. You may also need to subscribe to some features.

Emergency calls

! **Important:** Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Before making the call:

- Switch the phone on
 - If the phone keys are locked, unlock them.
 - Move to a place with adequate signal strength.
1. Press the end key repeatedly, until the home screen is shown.
 2. Type in the official emergency number for your present location. Emergency call numbers vary by location.
 3. Press the call key.
 4. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

You may also need to do the following:

- Put a SIM card in the phone.

- If your phone asks for a PIN code, type in the official emergency number for your present location, and press the call key.
- Switch the call restrictions off in your phone, such as call barring, fixed dialling, or closed user group.

Take care of your device

Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery, and let the device dry.
- Do not use or store the device in dusty or dirty areas.
- Do not store the device in high temperatures. High temperatures may damage the device or battery.
- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
- Do not open the device other than as instructed in the user guide.
- Unauthorized modifications may damage the device and violate regulations governing radio devices.
- Do not drop, knock, or shake the device or the battery. Rough handling can break it.
- Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can prevent proper operation.
- For optimal performance, switch the device off and remove the battery from time to time.
- Keep the device away from magnets or magnetic fields.
- To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important info.

Restore original settings

To reset your phone to its original settings and to remove all your data, on the home screen, type in *#7370#.

Recycle



Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. Electrical and electronic products contain a lot of valuable materials, including metals (such as copper, aluminum, steel, and

magnesium) and precious metals (such as gold, silver, and palladium). All materials of the device can be recovered as materials and energy.

Crossed-out wheelie-bin symbol



The crossed-out wheelie-bin symbol on your product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Do not dispose of these products as unsorted municipal waste: take them for recycling. For info on your nearest recycling point, check with your local waste authority.

Battery and charger info

Use your device only with an original BL-4WL rechargeable battery. Charge your device with the AC-18 charger. Charger plug type may vary. HMD Global may make additional battery or charger models available for this device.

Battery and charger safety

Once charging of your device is complete, unplug the charger from the device and electrical outlet. Please note that continuous charging should not exceed 12 hours. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Obey local regulations. Recycle when possible. Do not dispose as household waste.

Do not expose the battery to extremely low air pressure or leave it to extremely high temperature, for example dispose it in a fire, as that may cause the battery to explode or leak flammable liquid or gas.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only.

Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service center or your phone dealer.

before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm.

To unplug a charger or an accessory, hold and pull the plug, not the cord.

Additionally, the following applies if your device has a removable battery:

- Always switch the device off and unplug the charger before removing the battery.
- Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Medical devices

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 centimeters (6 inches) between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Hearing

⚠ Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

Nickel

The surface of this device is nickel-free.

Vehicles

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment.

Only authorized personnel should install the device in a vehicle.

Faulty installation may be dangerous and invalidate your warranty.

Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

Potentially explosive environments

Switch your device off in potentially explosive environments, such as near gas pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

Certification information (SAR)

This mobile device meets guidelines for exposure to radio waves as set forth by the Council of Europe (CE). Refer to the following.

European RF Exposure Information

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health. The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg and the highest SAR value for this device when tested at the ear is **0.751 W/kg***. As mobile devices offer a range of functions, they can be used in other positions, such as on the body. In this case, the highest tested SAR value is **1.202 W/kg*** at the separation distance of 0.5 cm from the body. For electronic safety, maintain the separation distance with accessories containing no metal, that position handset a minimum of the above distance. Use

of other accessories may not ensure compliance with RF exposure guidelines.

* The tests are carried out in accordance with international guidelines for testing.

About Digital Rights Management

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights.

Copyright protection may prevent you from copying, modifying, or transferring photos, music, and other content.

Copyrights and other notices

EU Declaration of Conformity



Hereby, HMD Global Oy (Ltd.) declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the EU Declaration of Conformity can be found at [https://](https://www.nokia.com/en_int/phones/declaration-of-conformity)

www.nokia.com/en_int/phones/declaration-of-conformity.

Manufacturer and/or importer in EU: HMD Global Oy, Bertel Jungin aukio 9, 02600 Espoo, Finland.

HMD Global Privacy Policy, available at <http://www.nokia.com/phones/privacy>, applies to your use of the device.

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The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by HMD Global is under license.

This product includes open source software. For applicable copyright and other notices, permissions, and acknowledgements, select *#6774# on the home screen.

Manufacturer's limited warranty

1. General

HMD Global Oy (hereinafter "Manufacturer") provides this Manufacturer's Limited Warranty ("Warranty") for each genuine device (the "Product") and related Accessories (as defined in Section 2) included with the Product sales package.

This Warranty is only applicable in the country or region (as defined in Section 2) where the Product was purchased through Manufacturer's authorised sales channels, provided that the Product was intended for sale in that country or region ("Covered Country or Region"). The warranty services available in a particular Covered Country or Region

may be limited to the Products and country-specific elements available for sale in that Covered Country or Region.

This Warranty covers and includes any statutory rights under any mandatory consumer protection laws of the Covered Country or Region applicable to you and may also grant you additional rights where permissible under applicable law. This Warranty does not limit the rights you may have under applicable law and you may have other rights based on local laws during or after the Warranty period. These rights are not excluded by this Warranty.

The Product and its Accessories must be used in accordance with the instructions provided in the user guides and leaflets that come in the Product package and are also available online. From time to time the Manufacturer may offer additional warranty coverage that supplements the terms listed here. To learn more about your Product and any additional coverage, please visit www.nokia.com/mobile-support.

2. Warranty

The Warranty period starts on the date the Product is sold to an end user for the first time, as evidenced by the original proof of purchase.

A. The Manufacturer warrants that the Product (including non-user replaceable batteries) is free from defects in materials and workmanship ("Defect") for twelve (12) months except for Products purchased in the following Covered Countries and Region where the Warranty period is twenty-four (24) months:

Covered Countries: Australia, Moldova, Montenegro, New Zealand, North Macedonia, Saudi Arabia, Serbia and Turkey.

Region: European Union member states, Iceland, Liechtenstein, Norway, Switzerland and United Kingdom

B. The Manufacturer warrants that the Accessories (defined as user-replaceable batteries, covers, cables, chargers, headsets and any other accessory included in the sales package) are free from Defect for six (6) months in all the above Covered Countries and Region.

During the Warranty period, any Defect covered by this warranty will, in a reasonable time, be remedied free of charge by either repairing or replacing the defective Product or Accessory or the defective part of it at its option, provided that you have returned the defective Product or Accessory to the original point of purchase (or Manufacturer or its authorised service centre, as specified from time to time) before the Warranty period has expired.

When repairing or replacing your Product or Accessory, the Manufacturer may use new or re-conditioned parts or provide a refurbished replacement Product or Accessory except where the use of such re-conditioned parts or refurbished Product or Accessory is prohibited by local law. In case local law requires the end user to be

informed about the use of re-conditioned parts or refurbished Products or Accessories, this Warranty document constitutes the necessary notice in that regard. In case local law requires consent from the end user for the use of re-conditioned parts or refurbished Products or Accessories, then such parts or Products or Accessories will not be used until such consent has been obtained.

When making a Warranty claim, you must provide the legible and original proof of purchase, clearly indicating the name and the address of the point of purchase, the place and date of purchase, the Product type and the serial number together with the defective Product or Accessory to the original point of purchase (or Manufacturer or its authorised service centre, as specified from time to time).

To the fullest extent permitted by applicable law:

(i) No repair or replacement will renew or extend the original Warranty period unless such renewal or extension is mandated by local law, in which case the Warranty period is extended by the minimum time required by law;

(ii) For countries where such renewal or extension is not mandated by local law, the original Product, replacement parts or replacement Products or Accessories provided under this Warranty will be covered by this Warranty for the remainder of the original Warranty period or for sixty (60) days from the date the repaired or replacement Product or Accessory is returned to you, whichever is longer; and

(iii) Where the Product, Accessory or parts of a Product or Accessory have been replaced, the original Product, parts, or Accessories shall become the Manufacturer's or retailer's property.

Please always back up and remove all personal data, programs, applications, and content stored on your Product before taking your Product in for service since repair activities will erase all data from your Product. If your product is replaced, the data, programs, applications, and content stored on your Product will not be transferred to the replacement Product. Remove any confidential information prior to submitting your Product for service.

Manufacturer, its authorised service centres and retailers are not responsible for the loss the of your data, programs, applications, or content.

3. What this Warranty does not cover

This Warranty excludes all of the following:

(i) Errors or damages caused by:

(a) exposure to liquid or dampness (unless the Product is declared to be water-resistant under certain conditions as specified by the Manufacturer), damage caused by exposure to extreme electromagnetic field (such as damages caused by microwave oven),

or extreme thermal or environmental conditions or to rapid changes in such conditions, corrosion, oxidation, spillage of food or liquid, or influence from chemical products;

(b) physical damage, cracks, dents or scratches caused by a drop or by external forces impacting the Product or any part of the Product including but not limited to the cover, display, camera lenses and buttons (unless specified otherwise by the Manufacturer under certain conditions);

(c) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured, authorised, or supplied by Manufacturer; or chargers, power adaptors or data cables which do not meet the required technical and safety specifications described in the user guide;

(d) any third-party products sold in combination with your Product;

(e) damage or errors caused by hacking, cracking, viruses, or other malware, or by unauthorised access to services, accounts, computer systems, or networks;

(f) power outages or surges capable of affecting the normal use of the Product; or

(g) other acts beyond the Manufacturer's reasonable control.

(ii) Any wear and tear;

(iii) Use of your Product in a manner that does not comply with its intended use and the provisions of the user guide;

(iv) If your Product, has been opened, repaired or modified by non-authorised third parties, or repaired using unauthorised spare parts;

(v) If you have not installed the latest software updates that are publicly available for your Product within a reasonable time of their release.

Manufacturer does not warrant that software preinstalled by or on behalf of Manufacturer in the Product (or subsequent updates and upgrades) (together "Manufacturer Software") will meet your requirements, work in combination with any hardware or software not provided by Manufacturer, be uninterrupted or error free or that errors are correctable or will be corrected. For Manufacturer Software-related errors, Manufacturer will make available the latest version of the Manufacturer Software for reinstallation on your Product or, if that would not be possible, another remedy, which in Manufacturer's reasonable discretion, satisfactorily addresses the error. Some Manufacturer Software may be subject to separate license terms that are available with the software.

This Warranty is not valid outside of the Covered Country or Region and does not cover: (a) User guides; (b) Any third party software, settings, content, data, or links installed or downloaded onto your Product at any time, or Manufacturer and third-party services or enabling clients even if preinstalled by Manufacturer (please read the

terms and conditions that may accompany the services as those will define your rights and obligations); (c) Reduced charging capacity of the battery resulting from its natural end of Product life, or pixel defects in your Product's display that are within the scope of industry standards; (d) SIM card and/or any cellular or other networks or system on which your Product operates, and (e) A Product where the serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way.

You cannot enforce this Warranty if you refuse to return the Product or Accessory to the original point of purchase or Manufacturer for investigation.

If this Warranty does not cover your Product or Accessory based on the above, the retailer, Manufacturer or its authorised service centre reserves the right to charge for the repair or replacement of your Product or Accessory following your consent, as well charging a handling fee.

4. Limitation of Manufacturer's liability

TO THE EXTENT PERMITTED BY APPLICABLE LAW(S), MANUFACTURER SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE, EITHER EXPRESSLY OR IMPLIEDLY, FOR ANY

(i) DAMAGES OR LOSSES OF ANY KIND WHATSOEVER RESULTING FROM OR RELATING TO LOSS OF, DAMAGE TO, OR CORRUPTION OF, CONTENT OR DATA OR THE RECREATION OR TRANSFER THEREOF EVEN IF SUCH LOSS, DAMAGE, OR CORRUPTION WAS A RESULT OF A DEFECT IN YOUR PRODUCT OR ACCESSORY; AND/OR

(ii) LOSS OF PROFIT, USE, PRODUCTIVITY, BUSINESS, CONTRACTS, REVENUES OR ANTICIPATED SAVINGS, INCREASED COSTS OR EXPENSES, OR FOR ANY INDIRECT, CONSEQUENTIAL OR SPECIAL LOSS OR DAMAGE.

To the extent permitted by applicable law, Manufacturer's liability shall be limited to the purchase value of your Product or Accessory, as applicable.

5. Other important notices

Manufacturer reserves the right to make changes to the location and availability of its authorised service centres network at any time.

Your Product may contain specific elements which may not operate as intended when used outside of the original country of purchase.

6. Additional Warranty Provisions for Products and Accessories purchased in Australia and New Zealand

Australia. Our Product comes with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a

replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are entitled to have the Product repaired or replaced if the Product fails to be of acceptable quality and the failure does not amount to a major failure.

Support available at
www.nokia.com/mobile-support
Contact Number: +61730628463

New Zealand. Our Product comes with consumer guarantees that cannot be excluded under the Consumer Guarantees Act 1993 (NZ). You are entitled to a replacement or refund for a failure of substantial character and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have the Product repaired or replaced if the Product fails to be of acceptable quality and the failure does not amount to a failure of substantial character. Where the Product was supplied to you for business purposes, consumer guarantees under the Consumer Guarantees Act 1993 (NZ) will not apply.

Support available at
www.nokia.com/mobile-support
You will need to deliver your Product to the Manufacturer's authorised service centre at your own cost. If you visit the Manufacturer's authorised service centre for assistance under this Warranty, please remember to bring along a copy of the original proof of purchase, which should clearly indicate the words "Tax Invoice" or the equivalent, and include the name and ABN number (Australia) or GST number (New Zealand) of the seller, the date of purchase, a description of the product purchased, and the IMEI or other serial number of the Product.

Manufacturer's Address: HMD Global Oy, Bertel Jungin aukio 9,
02600 Espoo, Finland