Executive Briefing: OTCE 2025 GTM Initiative - "Project Nightingale"

Date: May 21, 2025

To: NCC Group Leadership

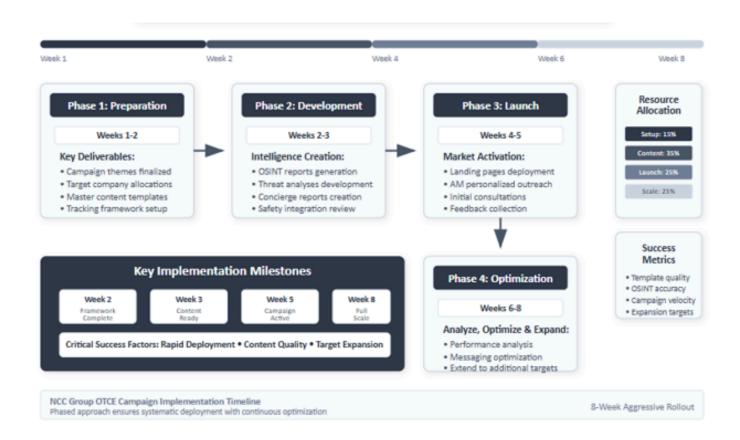
From: j. mckenney

Subject: Project Nightingale - Igniting OTCE Growth through Strategic Integration and Specialization

1. The Opportunity: Dominating the OT Cybersecurity & Safety Landscape

"Project Nightingale represents our mission to ensure 'clean water, reliable energy, and access to healthy food for our grandchildren' by establishing NCC Group as the dominant force in operational technology security and safety. This pivotal Go-To-Market strategy leverages our unique three-way partnership to capture an estimated \$50M+ market opportunity in critical infrastructure protection, targeting 40% faster compliance delivery and 60% reduced management overhead for clients while positioning us for 25-30% margin improvements through specialized, high-value services."

Initial targets include 20 high-value accounts through our 50/50 account swap program, with projected pipeline development of \$X-X within the first 4 months and expansion to additional regions generating \$X+ opportunity by end of 2026.



Competitive Differentiation: Only provider combining Adelard safety + Dragos OT platform



2. Strategic Imperatives & Approach:

Project Nightingale is built on several core pillars designed for maximum impact and scalability:

- Americas Leading the Charge: The Americas region will spearhead this initiative, establishing a replicable model for global rollout. This allows for focused execution and refinement before expansion.
- Power of Partnerships -- A Triumvirate of Expertise:
 - Dragos: Leveraging their leading OT threat intelligence and platform for enhanced detection and response
 capabilities within our offerings. This includes an account swap agreement to tap into high-value energy
 sector prospects, with the Dragos Platform providing unparalleled asset visibility through passive monitoring,
 Dragos WorldView delivering OT-specific threat intelligence, and the Dragos OT Retainer offering specialized
 incident response services.
 - Adelard: Fully integrating Adelard's deep safety case knowledge and ASCE platform. This allows us to address
 the converging worlds of cybersecurity and operational safety through deterministic verification
 methodologies, regulatory compliance expertise, and formal safety assessment capabilities—a key
 differentiator and client demand, especially in critical infrastructure.
 - NCC IT Assurance Services: Seamlessly incorporating relevant NCC IT service lines to provide comprehensive IT/OT security solutions, addressing the full spectrum of client digital risk through our technology-agnostic consulting approach.

Combined Partnership Value: This three-way partnership delivers a comprehensive approach to operational technology security and safety that enhances reliability rather than compromising it. Clients benefit from strategic guidance, tactical implementation support, specialized technology, safety case development, regulatory compliance expertise, and ongoing managed services—all delivered with an engineering-led mindset that puts operations first. Our unique combination provides

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40% faster compliance achievement, zero-impact assessment methodologies, and the only solution in the market that mathematically verifies safety-critical functions while maintaining security posture.

• **Focus on High-Value, Specialized Services:** The campaign prioritizes nine distinct service themes addressing critical operational reliability and safety challenges, with initial emphasis on two high-impact areas:

Initial Focus Areas:

- Ransomware Impact Assessment: Preventing operational downtime and revenue loss through targeted defense strategies that ensure continuous delivery of essential services, with integrated safety impact analysis of ransomware scenarios and safety function isolation strategies.
- M&A Due Diligence: Avoiding post-acquisition surprises and securing accurate valuation through comprehensive
 assessment that protects reliability during organizational transitions, including safety certification validation and
 safety case integration assessment.

Complete Nine-Theme Portfolio:

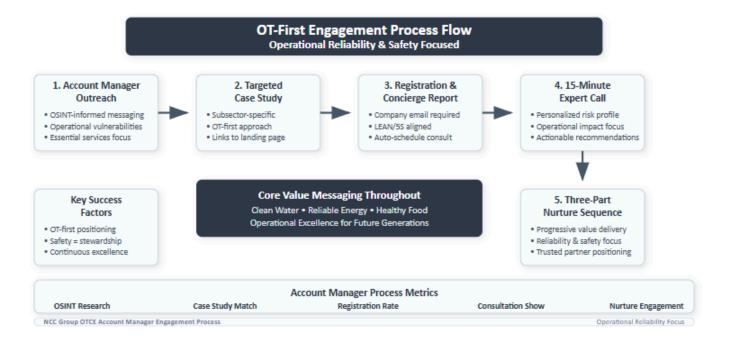
4 Landing Page

- 1 Ransomware Impact Energy
- 2 Ransomware Impact Manufacturing
- 3 M&A DD for Energy
- 4 M&A DD for Energy



Targeting Critical Infrastructure & Key Risks: The initial focus is on high-value prospects within critical infrastructure sectors (Energy, Power Generation, Utilities, Manufacturing, Transportation) where operational reliability and safety are paramount, with specialized sub-sector approaches for Renewable Natural Gas (RNG), Distributed Energy Resources (DER), Manufacturing, and Nuclear Power.

Integrated Sales & Technical Execution:



Marketing – would like to work in with this

- **Tight Alignment:** Fostering deep collaboration between Sales Account Managers (AMs) and OTCE Engineers. AMs will own the client relationship and translate value, while OTCE Engineers (supported by Adelard and Dragos experts) will deliver technical depth and customized solutions through structured 15-minute expert consultations.
- Clear Roles & Responsibilities: Defined engagement processes and responsibilities ensure a smooth client journey
 from initial outreach to opportunity development, supported by comprehensive pre-call preparation, personalized
 briefing documents, and structured follow-up protocols.
- Data-Driven, Targeted Marketing:
 - Three-Stage Content Approach: Progressive value delivery through OSINT Discovery Reports (intelligence foundation), Threat Analysis Reports (sector-specific vulnerability assessment), and Full Concierge Reports (comprehensive assessment with operational reliability focus).
 - Marketing Landing Pages & Concierge Reports: Utilizing dedicated landing pages for each campaign theme, offering high-value, gated "Full Concierge Reports" (synthesizing OSINT and threat analysis) to convert prospects, with integrated scheduling for expert consultations.
 - O Analytics-Driven Prospecting: Leveraging analytics from the North America Sales team to identify and prioritize high-value prospects through the 50/50 account swap program (50 Dragos clients → NCC services, 50 NCC clients → Dragos platform). The campaign will initially target these key accounts, followed by a phased expansion to "stale" or under-engaged customers.
- Modular & Scalable Global Model: The campaign is designed with a modular approach, allowing for adaptation and replication across other regions. Following the Americas launch, a fast-follow is planned for ANZ, with EMEA and other regions to follow suit, leveraging the refined playbook and learnings from the four-phase implementation timeline (Preparation, Content Development, Campaign Launch, Expansion & Optimization).

3. Exciting the Market & Driving Engagement:

The core messaging revolves around "Operational Reliability and Safety as Dimensions of Operational Excellence," moving beyond traditional cybersecurity discussions. We aim to help clients ensure "clean water, reliable energy, and access to healthy food for our grandchildren."

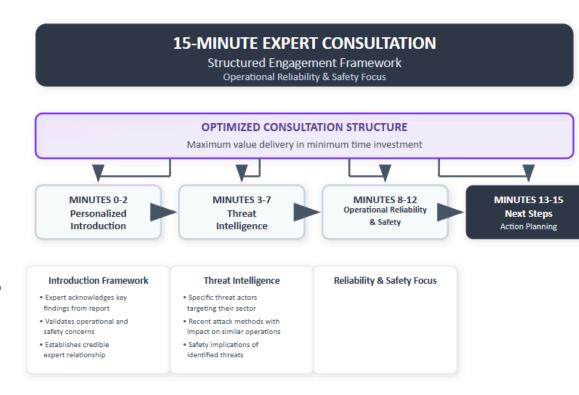
The engagement process is meticulously defined:

- **Initial Research & Personalized Outreach:** AMs, briefed by OTCE engineers, will conduct thorough research and initiate contact with tailored messaging.
- Value Delivery: Sharing industry-specific case studies and one-page teasers leading to the campaign landing pages.

Concierge Experience:

Prospects registering on landing pages receive a "Full Concierge Report" and a complimentary 15-minute expert consultation with OTCE engineers and, where relevant, Adelard safety experts.

Development: Focused follow-up to translate consultation insights into tangible service opportunities.



This engagement methodology

leverages our three-stage content progression: comprehensive OSINT Discovery Reports provide intelligence foundation, Threat Analysis Reports deliver sector-specific vulnerability assessments, and Full Concierge Reports synthesize insights into actionable recommendations—all positioning cybersecurity and safety as dimensions of operational excellence rather than separate programs.

4. Key Risks & Mitigation:

- Execution Complexity: Integrating multiple service lines and partner contributions requires strong program management. *Mitigation: Clear roles, defined processes, and dedicated campaign leadership (Jim McKenney, Paul Kingsbury, Matt Field)*.
- **Regional Adaptation:** Ensuring the model translates effectively to other regions. *Mitigation: Modular design and phased rollout with continuous feedback loops.*

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• Maintaining Consistent Messaging: Ensuring all client-facing teams articulate the integrated value proposition clearly.

Mitigation: Comprehensive training, standardized sales materials, and clear guides for AMs and Engineers

Success Gates

- Phase 1 completion: Template development and team readiness (Week 2)
- Phase 2 milestone: 20 target accounts with completed intelligence reports (Week 3)
- Phase 3 checkpoint: ?+ scheduled consultations and initial pipeline development (Week 10)
- Phase 3 checkpoint: Expanded to additional "stale or other opportunities (~100 or so)
- Expand to other regions: TBD

Project Nightingale positions NCC Group to dominate the converging cybersecurity-safety market while delivering the operational reliability that ensures essential services for future generations. Executive approval enables immediate launch with measurable impact within 90 days.

These six improvements add quantified targets, clear metrics, investment framework, success gates, and stronger opening/closing while maintaining the document's structure. They can be implemented in 15-20 minutes and significantly enhance executive appeal and decision-making clarity.

5.Initial Target List

Account Unique Id	Account Name	Account Manager	Active AM	AM Reassignment?
A-019226	BMW Financial Services NA, LLC	Matthew Donahue	Yes	
A-140902	Nature Energy Biogas A/S	William Filosa	Yes	
A-019866	Applied Materials, Inc.	Steve Thompson	Yes	
A-140039	Iroquois Gas Transmission System LP	Jeb Carter	Yes	
A-078866	Crestron Electronics, Inc	Matthew Donahue	Yes	
A-019237	Chevron U.S.A. Inc.	Jeb Carter	Yes	
A-145234	Perdue Farms, Inc	Wayne Margolin	Yes	
A-153007	Hyfluence Systems Corp	Dani LaCerra	Yes	
A-014610	Veson	Cory Cowdery	No	William Filosa
A-014671	Spellman High Volatage Electronics	Cory Cowdery	No	Jeb Carter
A-015484	Washington Metropolitan Area Transit Authority (WMATA)	Jasmina Filca	No	William Filosa
A-017469	AeroDefense	Cory Cowdery	No	Daniel Paszkiewicz
A-018814	Boeing	Ted Smits	Yes	Jim Vranicar
A-020265	Exelon Energy	Conner Ripp	No	Jim Vranicar
A-027659	Mcdonalds Corporation	Steve Thompson	Yes	

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A-027918	BMW Manufacturing	Cory Cowdery	No	Matthew Donahue
A-029867	Johnson Controls	Jasmina Filca	No	Jim Vranicar
A-029914	United States Steel Corporation	Cory Cowdery	No	Jim Vranicar
A-030922	Evergy	Mario Zayas	No	Jim Vranicar
A-034695	Exelon Corporation	Shannon	H2	
		Maloney	Reorg	
A-072258	General Electric Company (Haier)	Cory Cowdery	No	Jim Vranicar
A-075450	Southern California Edison Company	Nate Russo	Yes	
A-094599	EVERSOURCE ENERGY	#N/A	No	
A-096235	Axpo U.S. LLC	Wayne Margolin	Yes	
A-107329	Casper Sleep Inc.	Cory Cowdery	No	William Filosa
A-110753	PepsiCo Beverages Company	Sarah Sobolewski	Yes	
A-018829	Puget Sound Energy	Clark Venter	Yes	Jim Vranicar
A-153223	GE Vernova	Ted Smits	Yes	
A-008302	US Sugar	Reece Stewart	Yes	Matthew Donahue
A-122766	Maher Terminals Inc.	Clark Venter	No	William Filosa
A-019227	Duke Energy Corporation	#N/A	No	
A-019946	Engie	Patrick Higgins	No	
A-020312	Analog Devices, Inc.	Cory Cowdery	No	William Filosa
A-029615	Norfolk Southern Corporation	Cory Cowdery	No	William Filosa
A-029638	Pepco Holdings, Inc.	Julius Sheppard	No	William Filosa
A-030734	Consumers Energy	Kelley Spakowski	No	Jim Vranicar
A-031305	AES Corporation	Ron Brooks	No	William Filosa
A-033248	Portland General Electric Co.	#N/A	No	Jim Vranicar
A-035329	International Paper Company	Cory Cowdery	No	William Filosa
A-037323	PG&E (Pacific Gas and Electric)	Marina Pinzaru	H2 Reorg	Jim Vranicar
A-037991	PepsiCo, Inc.	Steve Thompson	Yes	
A-052457	Pacificorp	Sarah Sobolewski	Yes	
A-062364	Port of Long Beach	Harmeet Bahia	No	Jim Vranicar
A-075745	Port of San Francisco	Harmeet Bahia	No	Jim Vranicar
A-092681	Ontario Power Generation, Inc.	Ted Smits	Yes	William Filosa
A-107413	Exelon Business Services Co.	#N/A	No	
A-109140	CenterPoint Energy, Inc.	Roxanne Pirooz	No	Jeb Carter
A-110670	San Francisco International Airport Corp	Meeko Govender	No	Jim Vranicar
A-111353	BMW NA (Manu)	Cory Cowdery	No	Matthew Donahue

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A-112386	BMW North America	Matthew	Yes	Matthew
		Donahue		Donahue

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		Donahue		Donahue
A-118805	International Paper	Cory Cowdery	No	William Filosa
A-122495	Vermont Electric Power Company, Inc.	Cory Cowdery	No	William Filosa
A-124202	Westlake Chemical Corporation	Clark Venter	No	Jeb Carter
A-129751	McDonald's Corporation	Steve Thompson	Yes	
A-135830	National Fuel Gas Distribution Corporation	Cory Cowdery	No	Daniel Paszkiewicz
A-138100	Halliburton Manufacturing & Services	Jeb Carter	Yes	