

Empathy map

BuOp · 18

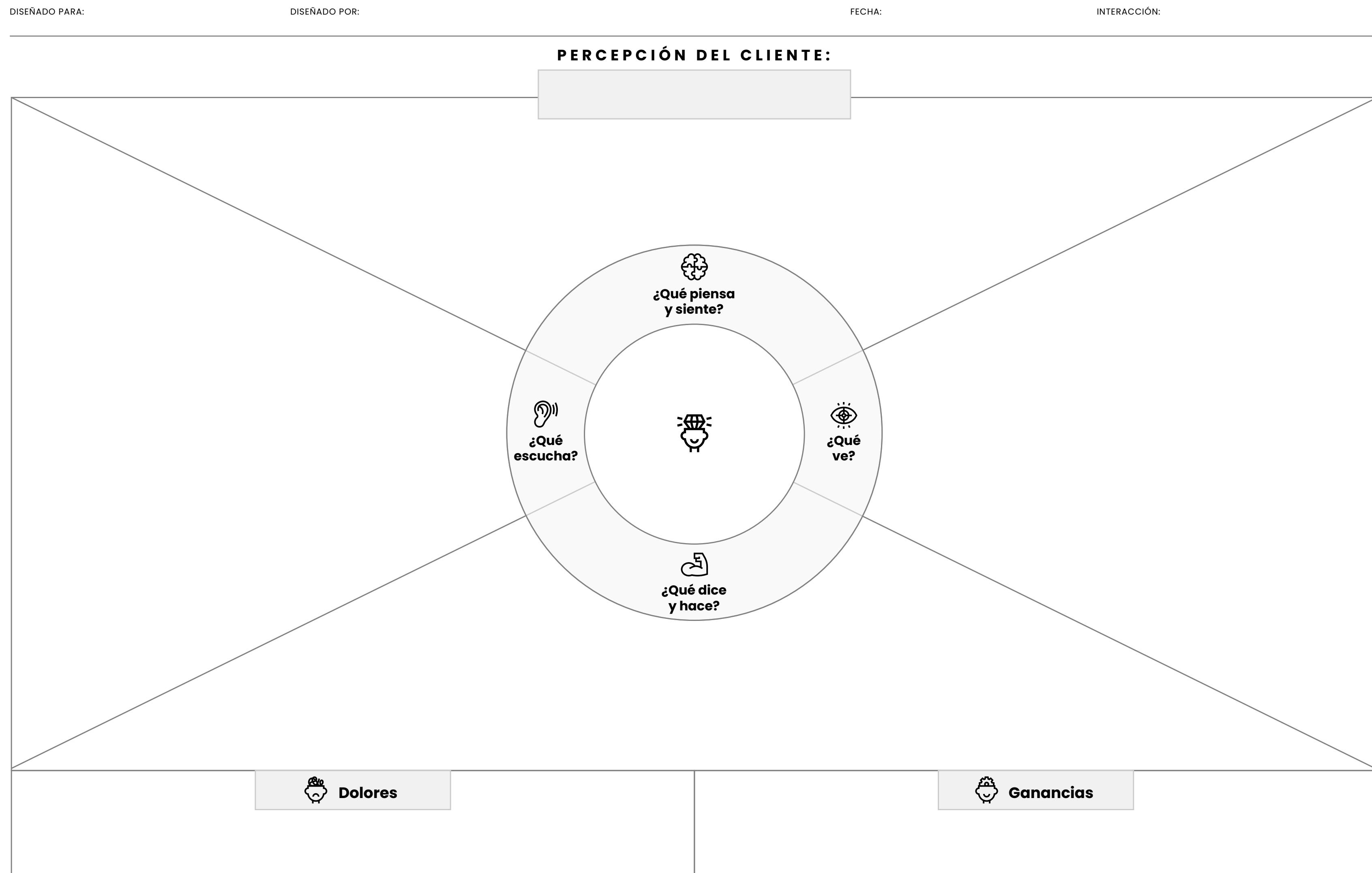


Diseño original:

Gray, D., Brown, S., & Macanufo, J.
(2010). *Gamestorming: A playbook
for innovators, rulebreakers, and
changemakers.* "O'Reilly Media, Inc".

Adaptación:

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