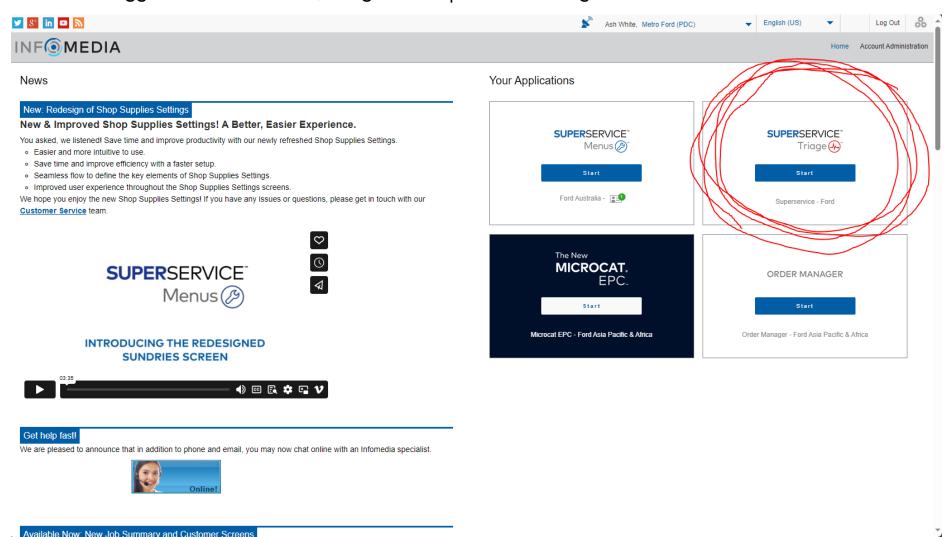
Triage – Tip #2 Dude where is my parts?

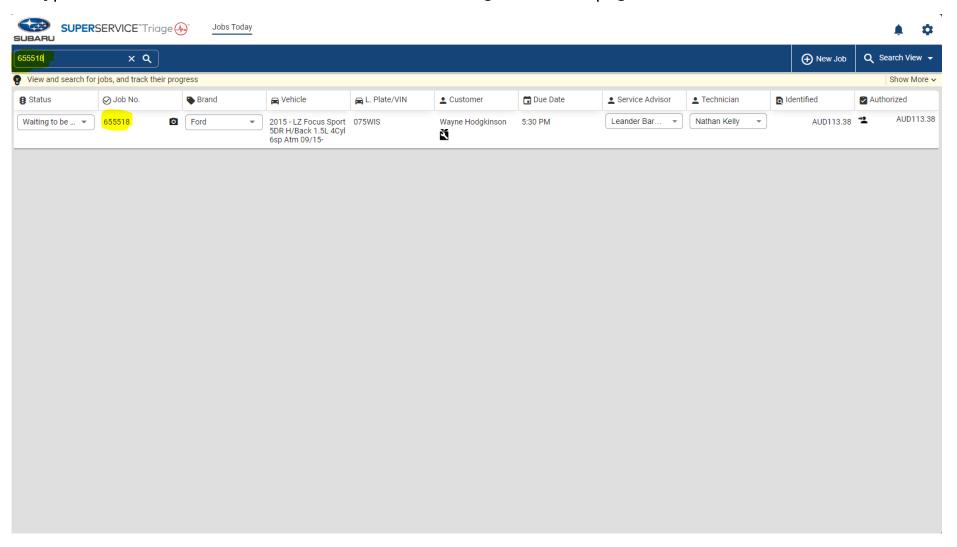
Requirements:

- 1. PC with Internet Access
- 2. PC Login
- 3. Triage Login
- 4. https://login.superservice.com/

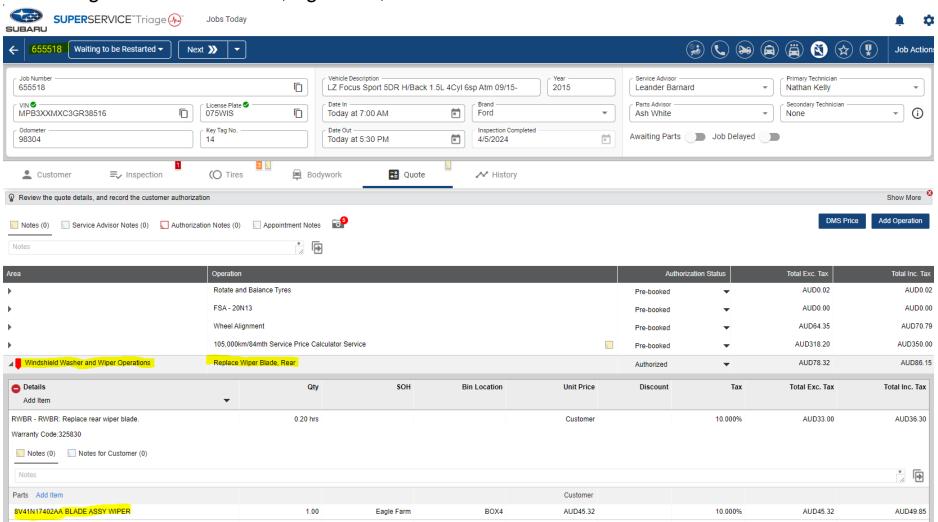
1. Once logged in to the website, navigate to Super Service Triage and click "Start"



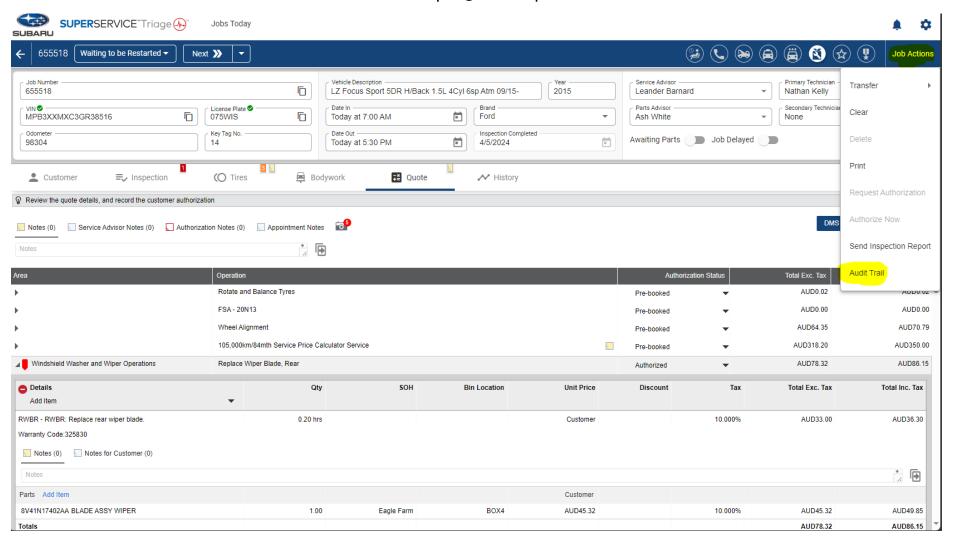
2. Type in the RO number into the search bar in the Triage Overview page and click on the RO



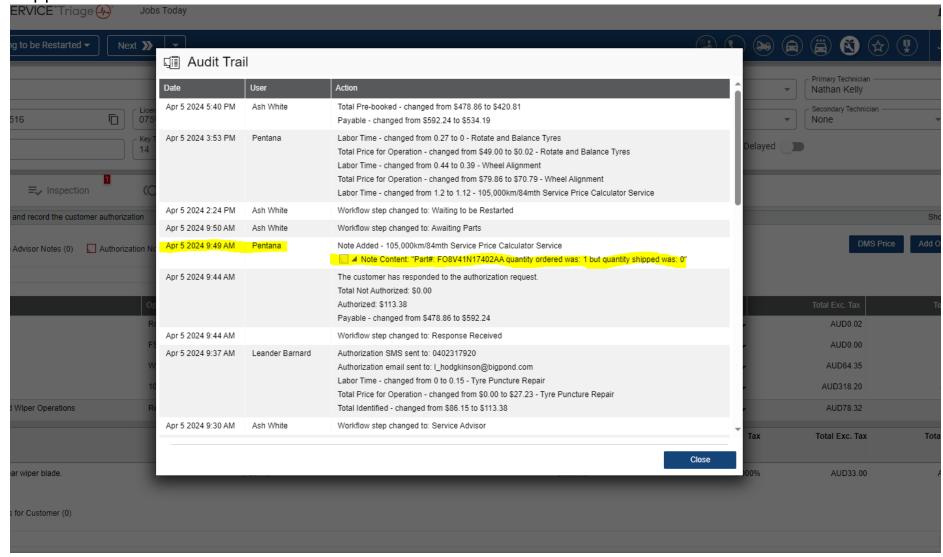
3. Take note of which line you want to look at, the parts that are loaded on to it and where they are coming from. In this example the job line is "Replace Wiper Blade Rear", the part is 8V41N17402AA and it is coming from the warehouse (Eagle Farm)



4. Once noted, click on "Job Actions" at the top right and press "Audit Trail"



5. Look for an entry that is from "Pentana" saying "Part#: xxxxxxxxx quantity ordered was: x but quantity shipped was: x"



6. From this information you can ascertain that it was ordered at 0949am from the warehouse, which should be arrive on the next run at 12:30pm the same day.

