

## REVISION

**This publication supersedes Technical Service Bulletin 2021-04-015 Product Safety Recall 6FE - fuel pump recall.**

The following sections of the bulletin content have been amended, are highlighted in blue text:

- **Executive summary**
- Customer mailing schedule
- **Market treatment (including attached repair instructions)**
- Parts ordering information
- Warranty information

**Please note:** There are very limited parts available at this time due to worldwide demand. Please ensure parts are only ordered where there is a recall repair booking.

VINS will be visible in CXP by close of business Wednesday the 10<sup>th</sup> of April.

## EXECUTIVE SUMMARY

Honda Australia advises that 6FE fuel pump Product Recall has been extended for selected vehicles of the following models:

- 2017-2019 YM Accord
- 2018-2020 YM City
- 2017-2019 YM Civic
- 2018-2020 YM CR-V
- 2017-2020 YM HR-V
- 2018-2020 YM Jazz
- 2017-2019 YM Civic Type R
- 2017-2019 YM Odyssey
- 2017-2018 YM NSX

The Product Recall is to replace the fuel pump module on total of **52,051 additional** vehicles.

**Due to a system limitation 6356 VINs will show a recall code of 6FE2 in SAP. VINs showing 6FE2 are part of the 6FE Recall.**

## SYMPTOM AND CAUSE

Due to an inappropriate production process at the supplier, fuel penetrates the fuel pump impeller causing it to swell and deform during use of the vehicle. The impeller and pump chamber come into contact and the fuel pump becomes inoperative which could prevent the engine from starting or stall the engine while driving, increasing the risk of a crash.

## MARKET TREATMENT

1. Replace the fuel pump module as per the attached Repair Instructions.

### **NOTES:**

- Please refer to the notes at the top of the attached repair instructions regarding the replacement of shift lever screws for HR-V
- There are 3 different repair procedures based on the type of fuel pump fitted to the vehicle. Below is the repair procedure type by model. Please refer to the appropriate repair instructions.

Model	Repair procedure type
ACCORD (CR2 – 2.4L)	A
ACCORD (CR3 –V6)	A
CIVIC 4D, 5D (FC1-1.5T, FK4-1.5T)	A
CIVIC 4D, 5D (FC6-1.8L, FK5-1.8L)	A
CIVIC 5D (FK8-Type R)	A
CR V	B
JAZZ	A
CITY	A
HR V	A
ODYSSEY (RC1)	D



***See attached PDF: 6FE Repair Instructions April 2024***

2. Complete the repair check sheet attached to this bulletin. The check sheet must be completed and attached to the warranty claim.
3. Tag parts and place in warranty store. Parts must be retained for 120 days in line with warranty policy.

## CUSTOMER LETTER MAILING SCHEDULE

Owners of affected vehicles will be contacted by mail in the coming weeks, advising them to contact their preferred, Authorised Honda Centre to arrange a recall repair.

## AFFECTED VIN RANGE

Refer to the complete VIN list attached for vehicle eligibility.



***See attached 6FE/6FE2 VIN List***

**To confirm if a vehicle is affected, please utilise the Vehicle View SAP tile.**



## Honda Centre USED VEHICLE STOCK

If a Honda Centre is holding used vehicle stock that is affected by the 6FE Recall, please remove the vehicle from sale and complete the recall repair.

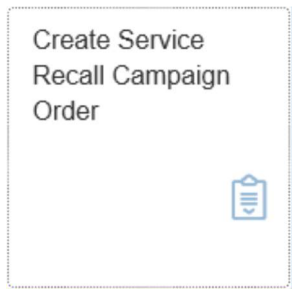
## PARTS ORDERING INFORMATION

### **PLEASE NOTE THE FOLLOWING:**

- There are limited quantities of replacement parts available due to worldwide demand.
- **Recall parts must NOT be used for non-recall repairs under any circumstances.**
- Due to limited parts availability, parts must be ordered via Service Campaign order.
- Any Honda Centre holding excess stock will be contacted to transfer to parts to other Honda Centres if required.

MODEL	PART NUMBER	DESCRIPTION	QTY
Accord CR2	06170T2A305	Fuel pump service kit	1
Accord CR3	06170T2B305		1
Odyssey RC1	06170T6A305		1
Civic FC1, FK4 1.5L	06170TED405		1
Civic FC6, FK5 1.8L	06170TEC305		1
Civic Type R	06170TGH315		1
CR-V	06170TLA305		1
Jazz	06170T5A305		1
City	06170T9A405		1
HR-V	06170T7J305		1
	54903SYA981	Flat screws (5x8)	2

Countermeasure parts must be ordered through SAP "Create Service Recall Campaign Order" tile as shown below. The vehicle VIN and recall code is required to place an order.



Create Service Recall Campaign Order

1 Service Campaign
2 Order Items
3 Payer / Ship To

1. Service Campaign

\*Division:

\*VIN:

\*Service Recall Campaign:

Spare Parts Wholesale (AUH)

## WARRANTY APPLICATION

See the 'Affected Vehicles' section for vehicle eligibility. Warranty claims for vehicles not in the VIN list will not be accepted.

Warranty claims can only be accepted when submitted as a 'campaign' type claim.

**NOTE:** A repair check sheet has been provided as an attachment to this bulletin. The completed check sheet must be completed and attached to the warranty claim. Failure to attach the check sheet will result in claim rejection.



Claim Type:	Campaign	Campaign Code		6FE		
Main Causal Part (MCPN)	LON	Repair description	Model	FRT	Other parts	QTY
17045T2AA01	1111B9	Replace fuel pump	Accord CR2	1.0	06170T2A305	1
17045T2BA01			Accord CR3	1.0	06170T2B305	1
17045TEDT00			Civic 1.5L	1.6	06170TED405	1
17045TECT00			Civic 1.8L	1.6	06170TEC305	1
17045TGHG00			Civic Type R	1.6	06170TGH315	1
17045TLAX01			CR-V	1.0	06170TLA305	1
17045T5A000			Jazz	1.0	06170T5A305	1
17045T9AT00			City	1.0	06170T9A405	1
17045T7JH00			HR-V	1.5	06170T7J305	1
					54903SYA981*	2
17045T6A000	1111B9	Replace Fuel Pump	Odyssey RC1	1.9	06170T6A305	1

\* As mentioned in the Market Treatment section above, shift lever bolts are required for HR-V. Only claim HR-V shift lever bolts if used.

Parts must be retained for 120 days in accordance with warranty policy.

## CUSTOMER SUPPORT

If a Honda Centre requires assistance to manage any customer concerns, please contact Honda Customer Relations on 1800 804 954.

**NOTE:** Customers are only to be referred to the call centre where customer assistance is required. Customers are not to be referred unnecessarily or to coordinate 6FE recall repair bookings.

Honda Australia thank all Honda Centres for their co-operation with this recall.