How to perform a basic Part Inquiry.
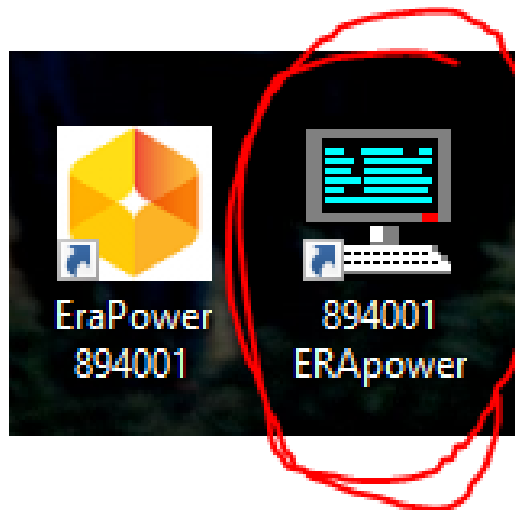
Requirements:

a. Access to a PC with internet
b. Era logins
c. Part Number (That you are checking stock for)
d. Store Number (That you are associated with)

1. Locate the appropriate shortcut to EraLink (Updated to Era Power)

2. Using your personal credentials, login to the program

```
Selection: 88    Linux 3.10.0-1160.102.1.el7.x86_64    (169)

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                                          Head Office : +61 3 9535 2222
                                          For Help Desk support, please
                                          log your incident at:

                                          https://pentanasolutions.service-now.com


Driving Success Through Innovation
                                                        Welcome to eraPower

h894001 login: awhite
Password:
```

3. Once on the homepage, navigate to your particular store by entering "S" for store and the numbers associated with your store. Upon entering your store number, it will confirm it by showing the store in the top left.

```
08| Brisbane JLR Service          Parts System Master Main Menu        2000

                                   1 Parts Inventory Menu                2001
   ┌─────────────────────────────┐
   │  Version      : eraPower V3.9
   │  Date         : Nov 28,2023
   │                 Tuesday
   │  Store        : STORE08
   │  User         : AWHITE
   │  Port/Wkstn   : 181 / 792
   └─────────────────────────────┘

   Log Off        [88]

   Menu Help    [HELP]

   Applications [77]




   Selection: s08

   Help: Select a menu option, or enter your desired action        [/=Options]
```

4. Once in your store, type in 2022 in the bottom navigation box and hit enter.

```
08| Brisbane JLR Service           Parts System Master Main Menu          2000

                                    1 Parts Inventory Menu                 2001

   Version    : eraPower V3.9
   Date       : Nov 28,2023
                Tuesday
   Store      : STORE08
   User       : AWHITE
   Port/Wkstn : 181 / 792


 Log Off        [88]

 Menu Help   [HELP]

 Applications [77]




 Selection: 2022
 Help: Select a menu option, or enter your desired action        [/=Options]
```

5. In the "Parts Master Enquiry" page you can enter the Cars Make Initials for example RO for Land Rover, SU for Subaru ECT.
Hit Enter and it will move across to the part number. Type in the Part Number and hit "Enter"

```
28 NOV 2023 P181          Parts Master Enquiry           STORE08  2022

  Make : RO    Part# : LR073669           PL  Desc          Price      Prc+Tax
  1. Description      :
     Long Description:
     Old Part Number :
     New Part Number :
 ┌─2. Other Details ─────────────────────────────────────────────────────────┐
 │                                                                            │
 │                                                                            │
 │                                                                            │
 │                                                                            │
 │                                                                            │
 │                                                                            │
 │                                                                            │
 └────────────────────────────────────────────────────────────────────────────┘

  Sales

Help: Enter the part number or ? to display part number search options
```

6. Here we can see some useful information:
a. Avail = Available units/parts that can be allocated (In this example it is 11)
b. QOH = Quantity on hand (In this example there are 35, 24 of which must already be allocated)
c. Bin 1 = Part's location (This oil filter's location will be able to be found @ location "ND01BE")

```
29 NOV 2023 P181              Parts Master Enquiry               STORE08  2022

  Make : RO     Part# :  LR073669         PL  Desc        Price      Prc+Tax
  1. Description      :  OIL FILTER        1   Retail        44.57     49.03
     Long Description:                     2   Trade         32.09     35.30
     Old Part Number :                     3   Warranty      25.19     27.71
     New Part Number :                     9   INTERNAL      36.05     39.66
  2. Other Details
     ACOS            20.89     Avail      11         Remarks
     LIST            38.76     QOH        35         ComponentsNo
     TRADE           34.88     QROBO      2          AlternatesNo
     ECOS            25.19     Bin 1      ND01BE      Minimum
     SCOS            25.19     Bin 2                  Maximum
     Tax Code  1               Upd Flag              Low Days   20
     Detail    2S              Status                High Days  25
     Source    R1              Entry Date 08 JUL 2016 Pack      5
     ROP       43              Last Rect  28 NOV 2023 Notes     No
     BSL       54              Purch Cost      20.66  Mvmt Code A1
                                                             1 / 2
         Dec    Jan    Feb    Mar    Apr    May    Jun    Jul    Aug    Sep    Oct    Nov
  Sales   70     93     97    103     83     76     71     56     79     75     63     61

Ent  f#  pS  Pr  Hs  pC  pT  Fm  1G  Bs  cL  qR  1Z  mVc  Qry  eXit
Help: Enter for next enquiry
```

d. BSL = Best stock level
e. Entry Date = When the part was first entered into the system
f. Last Rect = The date the last time this part was receipted in

```
30 NOV 2023 P186          Parts Master Enquiry          STORE08  2022

  Make : RO     Part# : LR073669        PL  Desc          Price    Prc+Tax
  1. Description    : OIL FILTER         1   Retail        44.57     49.03
     Long Description:                   2   Trade         32.09     35.30
     Old Part Number :                   3   Warranty      25.19     27.71
     New Part Number :                   9   INTERNAL      36.05     39.66
  2. Other Details
     ACOS          20.89    Avail    9           Remarks
     LIST          38.76    QOH      31          ComponentsNo
     TRADE         34.88    QROBO    2           AlternatesNo
     ECOS          25.19    Bin 1    ND01BE      Minimum
     SCOS          25.19    Bin 2                Maximum
     Tax Code  1            Upd Flag             Low Days  20
     Detail    2S           Status               High Days 25
     Source    R1           Entry Date 08 JUL 2016  Pack   5
     ROP       43           Last Rect  28 NOV 2023  Notes  No
     BSL       55           Purch Cost      20.66  Mvmt Code A1
                                                        1 / 2
         Dec   Jan   Feb   Mar   Apr   May   Jun   Jul   Aug   Sep   Oct   Nov
  Sales   70    93    97   103    83    76    71    56    79    75    63    65

Ent  f#  pS  Pr  Hs  pC  pT  Fm  1G  Bs  cL  qR  1Z  mVc  Qry  eXit
Help: Enter for next enquiry
```

g. PL = Price Level
h. Desc = Description of the Price Level
i. Price = Price of the part without GST
j. Prc+Tax = Price of the part including GST

```
30 NOV 2023 P186           Parts Master Enquiry              STORE08   2022

  Make : RO      Part# :  LR073669      PL  Desc            Price      Prc+Tax
 1. Description      :  OIL FILTER       1  Retail          44.57        49.03
    Long Description:                    2  Trade           32.09        35.30
    Old Part Number :                    3  Warranty        25.19        27.71
    New Part Number :                    9  INTERNAL        36.05        39.66
 2. Other Details
    ACOS            20.89     Avail    9          Remarks
    LIST            38.76     QOH      31         ComponentsNo
    TRADE           34.88     QROBO    2          AlternatesNo
    ECOS            25.19     Bin 1    ND01BE     Minimum
    SCOS            25.19     Bin 2               Maximum
    Tax Code    1             Upd Flag            Low Days   20
    Detail      2S            Status              High Days  25
    Source      R1            Entry Date 08 JUL 2016   Pack       5
    ROP         43            Last Rect  28 NOV 2023   Notes      No
    BSL         55            Purch Cost        20.66  Mvmt Code  A1
                                                            1 / 2
           Dec    Jan    Feb    Mar    Apr    May    Jun    Jul    Aug    Sep    Oct    Nov
  Sales     70     93     97    103     83     76     71     56     79     75     63     65

Ent  f#  pS  Pr  Hs  pC  pT  Fm  lG  Bs  cL  qR  lZ  mVc  Qry  eXit
Help: Enter for next enquiry
```