



TECHNICAL SERVICE BULLETIN

23-2323

Vehicles Built To 20-Oct-2022 – Interior Rattle At The Front Of The Vehicle Below The Instrument Panel

26 October
2023

Model:

Ford 2021-2023 Everest	Build Date: Up to 20 October 2022
2021-2023 Ranger	Build Date: Up to 20 October 2022

Issue: Some 2021-2023 Next-Generation Ranger and Everest vehicles built to 20-Oct-2022 may experience an interior rattle toward the front of the vehicle below the instrument panel while driving.

Action: Should a vehicle present with the above condition, technicians are advised to refer to the Service Procedure below.

Parts

Service Part Number	Quantity	Description
W721433 S300	3	Clip 1.2X3.4X22 PLA
W504895-S451X	8	Seat bolt - MR10X40
W714409-S439	1	Bolt for steering column shaft coupler - M8X32

Labor Times

Description	Operation No.	Time
Remove and install the instrument panel	232323A	3.3 Hrs.
Check and install the new clips	232323B	0.1 Hrs.
Add adhesive backed insulation (felted tape 1-2mm thick) around the edge of the cowl at the interface for the clip at the 3 locations	232323C	0.2 Hrs.
Road test the vehicle to ensure correct operation	232323D	0.2 Hrs.

Repair/Claim Coding

Causal Part:	W721433
Condition Code:	07

PDR Table

PDR Code	Description	Time
TSB232323A	Removed and installed the instrument panel, check clips (Blue clips re-install the blue clips), added adhesive insulation around the edge of the cowl at the interface for the clips location and road test the vehicle to ensure correct operation	3.8 Hrs
TSB232323B	Removed and installed the instrument panel, check clips (Black clips - fit new blue clips), added adhesive insulation around the edge of the cowl at the interface for the clips location and road test the vehicle to ensure correct operation	3.8 Hrs

Service Procedure

1. Remove the instrument panel from the vehicle. Refer to Workshop Manual (WSM) Section 501-12.

2. Check the color of the instrument panel clips installed on the instrument panel. (Figure 1 and 2).

(1). The clips will be either black in color or blue. Depending on the color, this will affect whether new clips are required in Step 5 or whether the existing clips can be re-used.

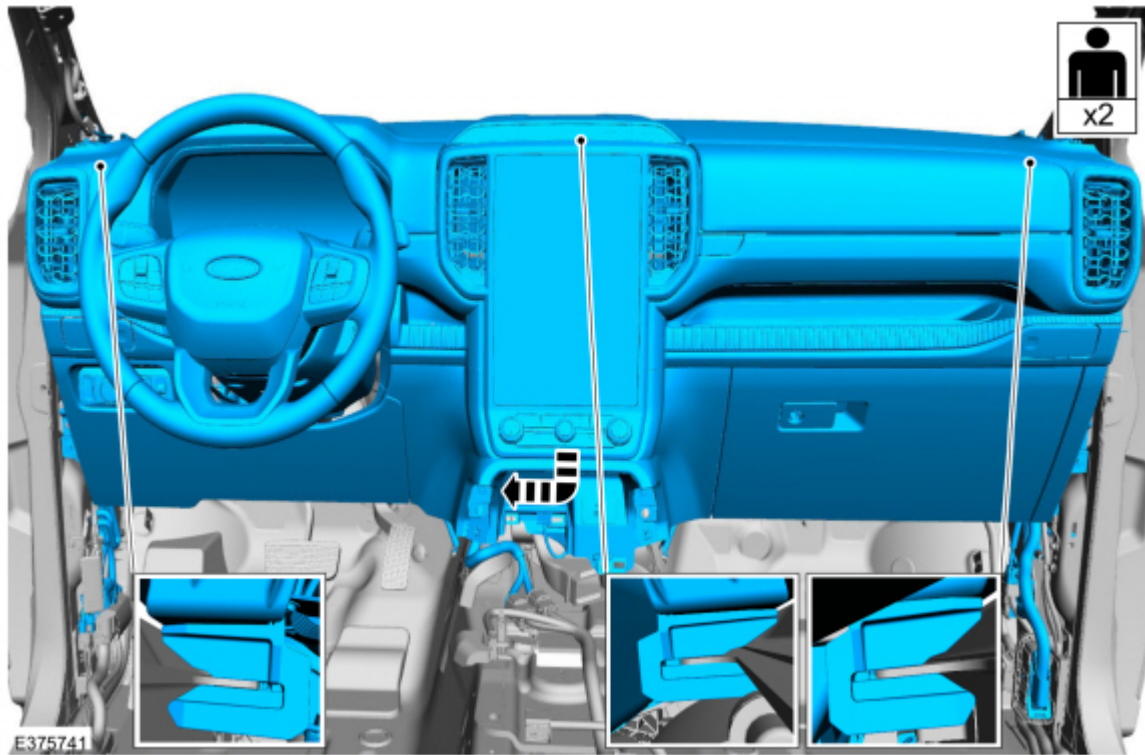


Figure 1



Figure 2

3. Remove the clips from the instrument panel (2 snaps) at the 3 locations. (Figure 3)

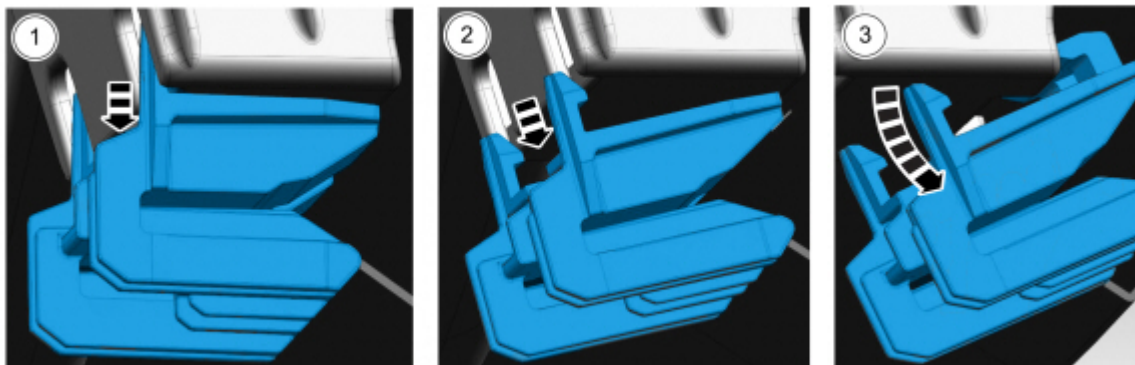


Figure 3

4. Add adhesive backed insulation (felt tape 1-2mm thick) around the edge of the instrument panel at the 3 clip interface locations. (Figure 4)

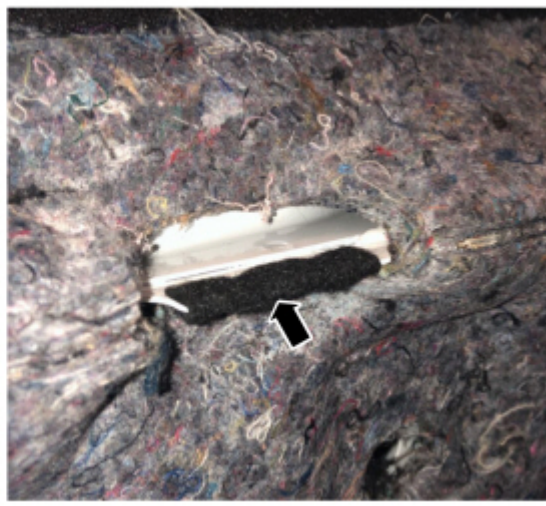


Figure 4

5. Install blue clips (Figure 5) at the 3 locations.

- (1). For vehicles identified with blue clips in Step 2 - re-install the blue clips at the 3 locations.
- (2). For vehicles identified with black clips in Step 2 - fit new blue clips (see Parts information) at the 3 locations.

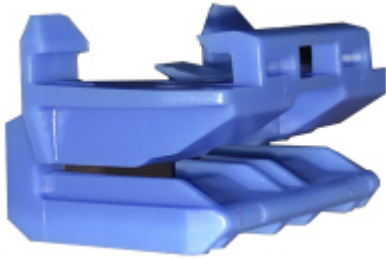


Figure 5

6. Install the instrument panel to the vehicle. Refer to WSM Section 501-12.

7. Road test the vehicle to ensure correct operation.