



FCSD Field Service Action S1406

Important Note: The contents of this document are confidential. Specific details or copies of this document must not be given to any person or company outside the Ford Dealer network without prior authorisation from Ford Motor Company.

To: All Ford Dealerships
Attention: Ford Dealer Principal
Ford Dealer Service, Parts, Sales & Pre-Delivery Managers
Ford Dealer Stock Controllers & Campaign Coordinators

November 21, 2014

OWNER NOTIFIED SAFETY RECALL

**Subject: S1406 – WS Fiesta EOnetic (Diesel)
– Glow Plug Control Module**

Special Attention: The Dealer Field Service Action Co-ordinator has overall responsibility for implementing this action within your Dealership and Branches.

Introduction

The Glow Plug Control Module (GPCM) can be affected by wet conditions due to its location (front lower left hand side of the engine compartment). The GPCM is not water proof and water ingress into the module may cause overheating.

Dealers are required to replace the Glow Plug Control Module with a new water proof Glow Plug Control Module.

Ford will be writing to customers regarding this Field Service Action. A copy of the Customer Letter will be loaded to the **FMCDdealer** website at the time of mailing.

Vehicles Affected

Certain Fiesta EOnetic vehicles built from July 17, 2010 through September 12, 2011.

NOTE: Affected vehicles may be held in Dealer new/used car stock or be present at the Dealership for service related purposes. **All** vehicles should be checked on **SERVIS2** for Field Service Action eligibility and **any** outstanding Field Service Actions completed **prior** to vehicle departure in accordance with the Warranty and Policy Manual, Section E 3.4 and I 3.

NOTE: Dealers can obtain a list of eligible vehicles from the **PTS Website** www.proservicetech.com by selecting **Quick Links** and then **FSA VINs**.

Service Procedure

Refer to the attached procedures.

Note: Campaign Completion decals must be used.

Parts Requirement

Note: Parts will initially be on restriction and orders monitored and released on a daily basis.

<u>Description</u>	<u>Part No.</u>	<u>Quantity</u>
Glow Plug Control Module	AV61-12A343-CA	1
Campaign Completion Decal	SRCC 16D128 B	1 (unit of issue 42)

Pre-Defined Repair Allowance

Remove and replace Glow Plug Control Module

PDR No.

S14061

Time

0.2 Hr

Claim Instructions

Claim Type 4.1 ,

Causal Part No. S1406 ,

Condition Code 79.

Displaced Parts

All displaced parts must be handled in accordance with the Warranty and Policy Manual (Section/Attachment G).

NB: To prevent any further use, displaced parts must be destroyed at the end of the retention period.

Completion Date

It is estimated that this campaign will be completed by November end, 2015. If, however, the campaign remains outstanding after this date, affected vehicles identified on the Vehicle Inquiry Screen in SERVIS2 must continue to be completed and claimed.

MARK CRUSE

Service Engineering Manager

FCSD

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SAFETY RECALL S1406 – WS Fiesta EOnetic (Diesel) - GLOW PLUG CONTROL MODULE

RECOMMENDED REWORK PROCEDURES

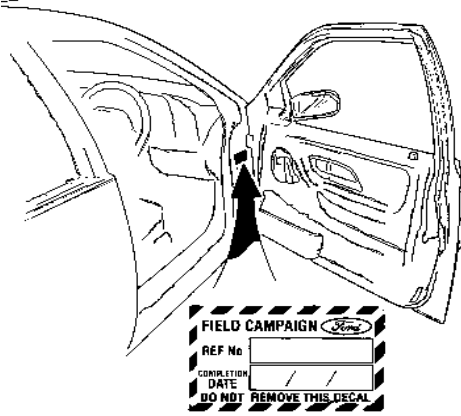
Thoroughly read and understand rework instructions prior to rework.

CERTAIN 2010, 2011 & 2012 MODEL YEAR FIESTA DIESEL VEHICLES — GLOW PLUG CONTROL MODULE REPLACEMENT OVERVIEW

NOTE: It is not necessary to disconnect the battery for this rework procedure.

1. Remove and replace the Glow Plug control module.



	<p>Enter campaign number and date of repair using a permanent marker pen.</p> <p>Ensure area of application is thoroughly clean and dry before applying decal.</p>
<ol style="list-style-type: none">2. Fit campaign completion decal to the right hand (drivers) side A Pillar and return the vehicle to service	

[END]

