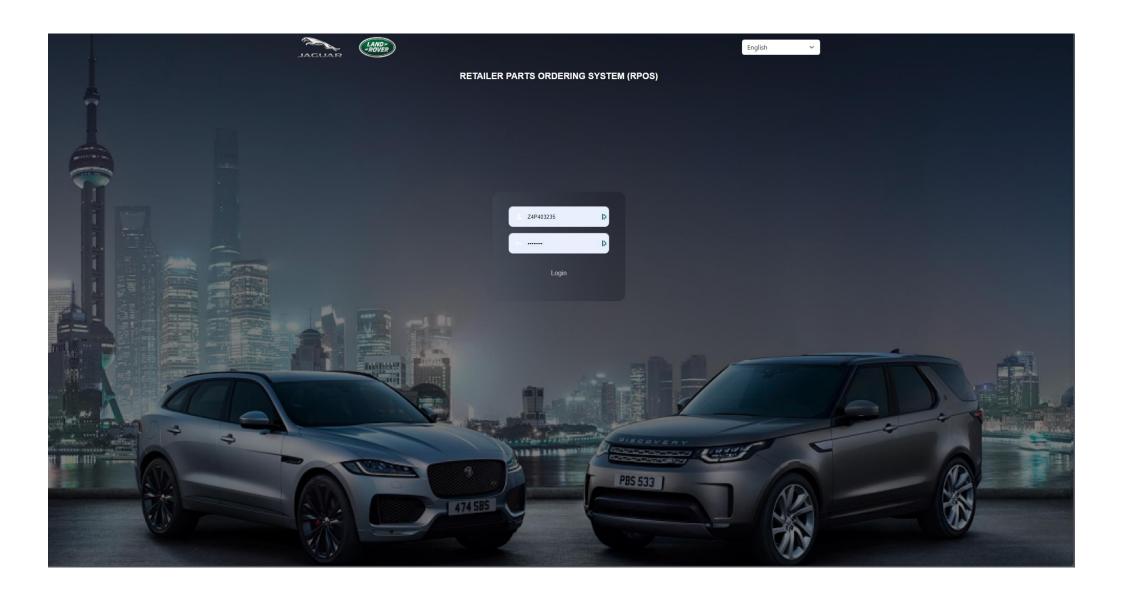
JLR Backorder Maintenance 1: JLR Aged Back Order Auto Cancellation

As of 1/9/24:

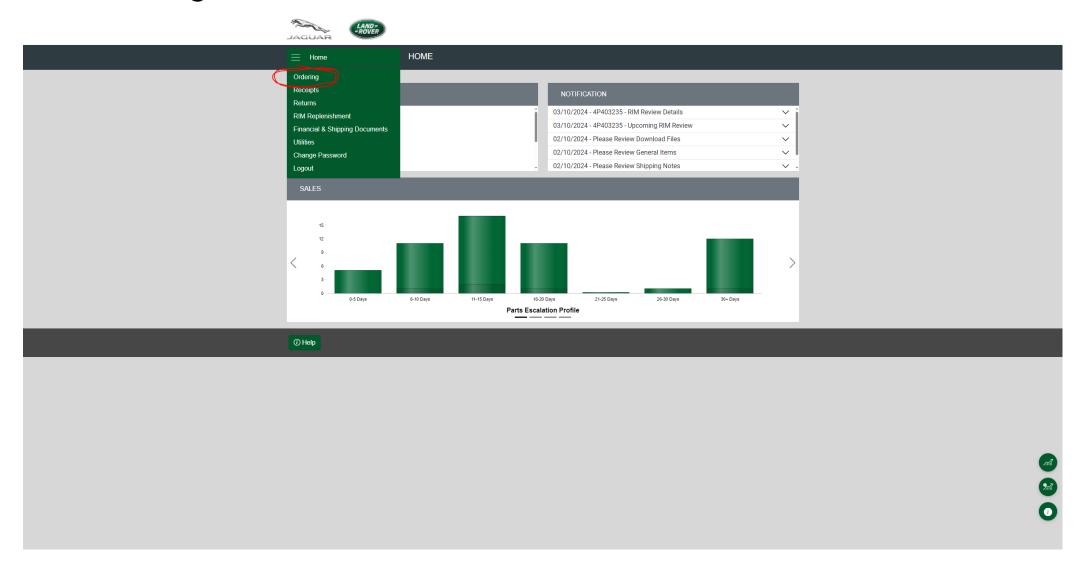
- 1. The 1st to the 14th of each month, you need to actively select the orders you wish to keep.
- 2. On the 15th of each month, any orders not "retained" will be cancelled and deleted.

Requirements: ERA access, RPOS access

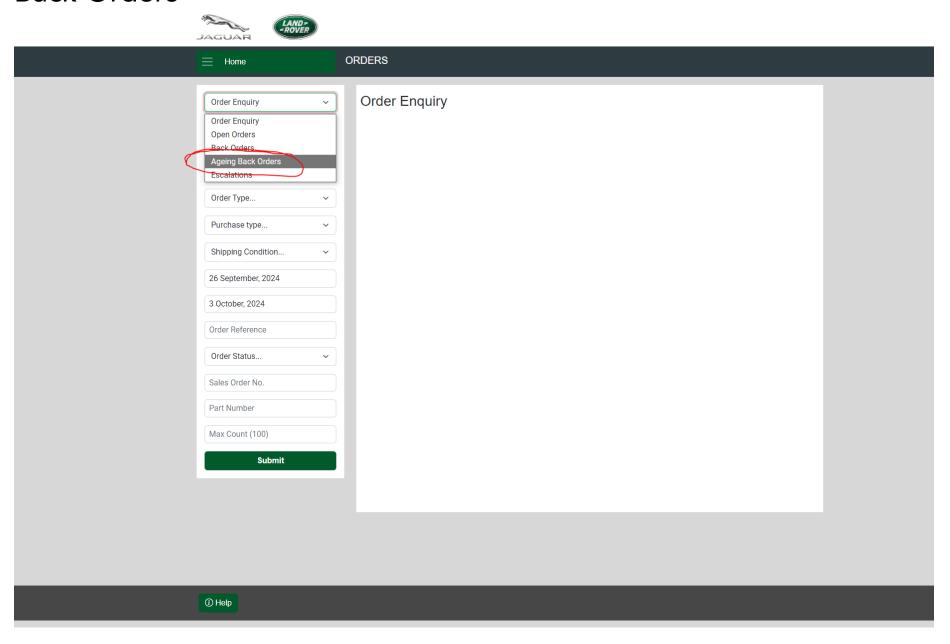
1. Login to RPOS with the account information.



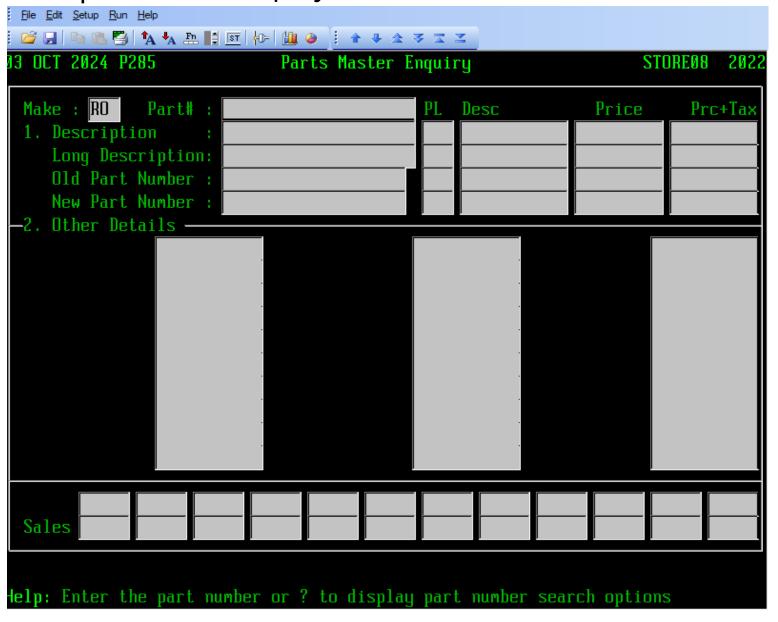
2. Once in the Home Screen, Access the dropdown box and select "Ordering" then "Orders"



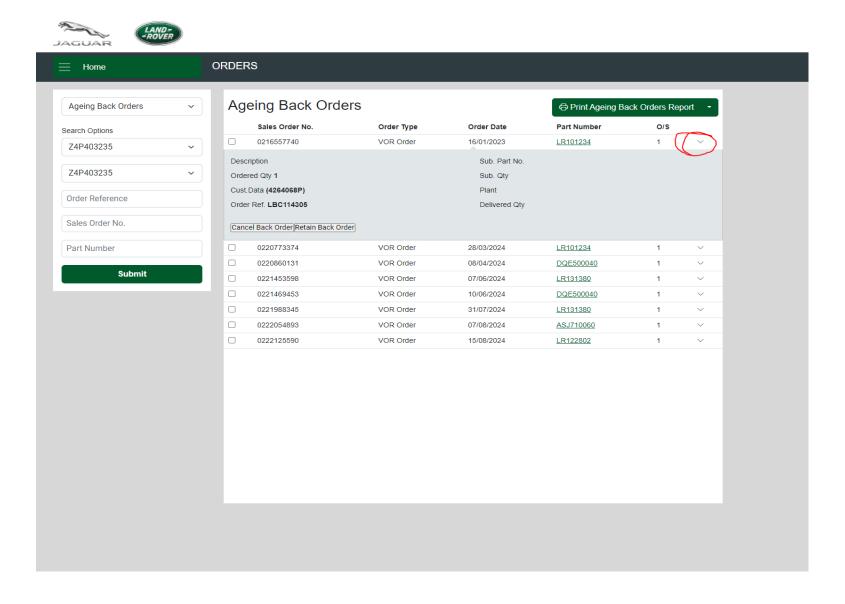
3. In the Orders screen, select the dropdown box and select "Ageing Back Orders"



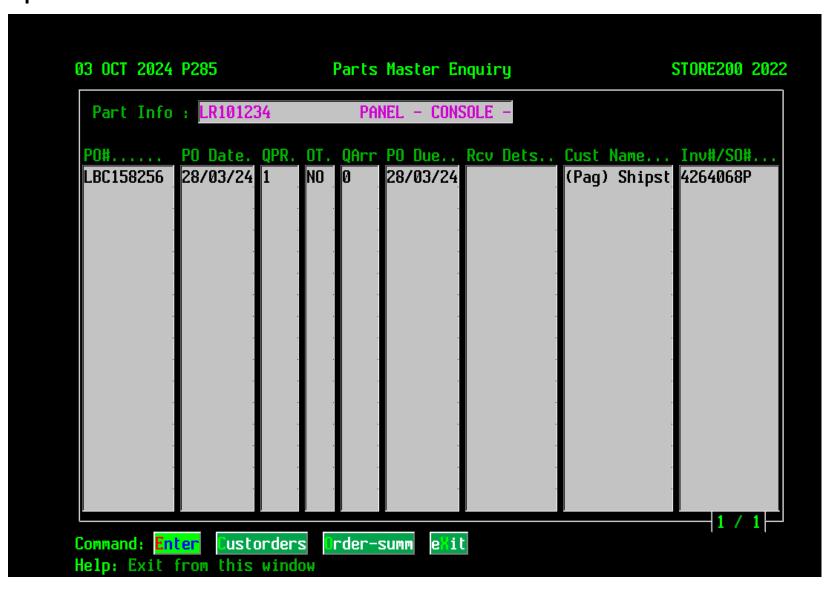
4. Open a Parts Inquiry Screen in ERA (2022)



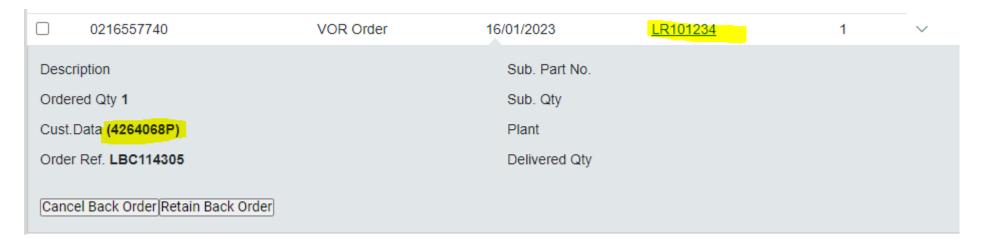
5. Open each line up in the "Ageing Back Orders" Screen via the arrow



6. In the Parts Enquiry screen on ERA, type in the part number and hit "P"



7. For this first one we can see that we have an Invoice number of "4264068P" and that links up to our first ageing back order as it states the same invoice number under "Cust. Data" in the RPOS screen.



**If nothing shows up in the ERA screen after pressing "P" it means it is not your back order to worry about.

8. Click on "Retain Back Order" if it is still required. Then continue through the list and either retain or cancel your stores' back orders. Ignore the ones that do not apply to your store as mentioned above.

