



Field Service Action 22S06

To: All Ford Dealerships

June 30, 2023

Attention: Ford Dealer Principal
Ford Dealer Service, Parts, Sales & Pre-Delivery Managers
Ford Dealer Stock Controllers & Campaign Coordinators

SAFETY RECALL

SUBJECT: 22S06 – MUSTANG

Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function

Special Attention: The Dealer Field Service Action Co-ordinator has overall responsibility for implementing this action within your Dealership and Branches.

Introduction

In all of the affected vehicles, damage to the luggage compartment lid wiring harness in the area of the right side luggage compartment lid hinge may lead to intermittent rear view camera operation, loss of satellite radio reception, inoperative luggage compartment lamp and/or inoperable luggage compartment release.

In addition, in some of the affected 2015 model year vehicles, insufficient electrical conductivity within the Printed Circuit Board (PCB) internal to the camera may also lead to intermittent rear view camera operation.

A rear view camera that intermittently displays a blank or distorted image can reduce the driver's view of what is behind the vehicle increasing the risk of a crash.

Dealer Action:

2015 Vehicles: Dealers are to check the vehicle build date and, if necessary, the rear view camera engineering part number. A review of the vehicle warranty and customer pay history is required to determine if Technical Service Bulletin (TSB) 18-2362, 19-2273 or 20-2258 was previously performed. As needed, dealers are to replace the rear view camera and/or modify the luggage compartment lid harness or install a luggage compartment lid wiring jumper harness per the technical instructions.

2016-2017 Vehicles: Dealers are to review the vehicle warranty and customer pay history to determine if TSB Technical Service Bulletin (TSB) 18-2362, 19-2273 or 20-2258 was previously performed. As needed, dealers are to modify the luggage compartment lid harness or install a luggage compartment lid wiring jumper harness per the technical instructions.

This service must be performed on all affected vehicles at no charge to the vehicle owner.

NOTE: Dealers are reminded that it is Ford's recommendation that every customer (including FSA customers) receive a completed Vehicle Report Card before they collect their vehicle.

Xtime FSA/ Recall Integration

For Dealers who have registered for and completed FSA/Recall operation code integration setup with Xtime, please firstly create the corresponding operation code in your DMS using your preferred choice of prefix and the new field service action number of 22S06, eg: 99FOFSA22S06. The operation code that you create in your DMS can allow for labour time and/or parts required to complete this FSA. Please contact Xtime support on 03 8585 3000 if you are unsure of the operation code format prior to the creation.



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Vehicles Affected

Vehicle Line	Plant	Model Year	Earliest Production	Latest Production
Mustang	Flat Rock (USA)	2015 – 2017	28 th Aug 2014	2 nd October 2017

There are 18,840 affected vehicles in Australia.

NOTE: Affected vehicles may be held in Dealer new/used car stock or be present at the Dealership for service-related purposes. All vehicles should be checked on SERVIS2 for Field Service Action eligibility and any outstanding Field Service Actions completed prior to vehicle departure in accordance with the Warranty & Policy Manual, Section E 3.4 and I 3.

NOTE: All Dealers can obtain a copy of the Campaign (which includes a sample copy of the Customer Letter) via the FMC Dealer or PTS websites.

NOTE: Dealers can obtain a list of eligible vehicles from the PTS Website www.proservicetech.com by selecting Quick Links and then FSA VINs.

Service Procedure

Refer to the attached procedure.

Parts Requirement

Part Number	Description	Quantity
FR3Z-19G490-A	2015 Mustang Only Rear View Camera (All models)	1 (If required)
FR3Z-14A411-X	Luggage Compartment Lid Jumper Harness (Coupe)	1 (If required)
FR3Z-14A411-Y	Luggage Compartment Lid Jumper Harness (Convertible)	1 (If required)
GU5Z-00817-B	Tape on Push Pin Retainer (Coupe)	1 (If required)
8U5Z-00817-ZA	Tape on Push Pin Retainer (Convertible)	2 (If required)
W505255-S450L	Electrical Ground Bolt (Convertible) - Only if a Luggage Compartment Lid Jumper Harness is Installed (As Needed)	1 (If required)
NU5Z-14A163-E	Support Stick (Coupe/Convertible)	1 (If required)
KU5Z-14A163-C	Tie Strap Push Pin Retainer (Coupe/Convertible)	1 (If required)
3U2Z-14A088-AB	Wiring Splice Kit (Coupe)	2 (If required)
	Wiring Splice Kit (Convertible)	3 (If required)
Obtain Locally (As Needed)	Engineered Electrical Wire Harness Tape* Coroplast® 837 or Equivalent - Can Be Obtained from Rotunda or Nairn (NAI837X). Package of 3 or 6 Rolls.	As required
	Fleece Tape* Tesa® 51608 PET Fleece or Equivalent	
	Electrical (PVC) Tape* KTI73510 or Equivalent - Can Be Obtained from Rotunda Package of 10 Rolls.	
	Rosin Core Solder*	



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Claim Instructions

Claim Type 41, Causal Part No. 22S06 , Condition Code 79.

<u>Pre-Defined Repair</u>	<u>PDR No.</u>	<u>Labour Time</u>
2016-17 Mustang (All Models) - TSB Check Pass	FSA22S0601	0.2 Hrs
2016-17 Mustang (Coupe) - TSB Check Fail and Wiring Damage Check Pass	FSA22S0602	1.0 Hrs
2016-17 Mustang (Coupe) - TSB Check Fail and Wiring Damage Check Fail	FSA22S0603	1.2 Hrs
2016-17 Mustang (Convertible) - TSB Check Fail and Wiring Damage Check Pass	FSA22S0604	1.0 Hrs
2016-17 Mustang (Convertible) - TSB Check Fail and Wiring Damage Check Fail	FSA22S0605	2.8 Hrs
2015 Mustang (All Models) – Build Date Check Pass and TSB Check Pass	FSA22S0606	0.2 Hrs
2015 Mustang (All Models) – Build Date Check Fail, Camera Part Number Check Pass and TSB Check Pass	FSA22S0607	0.3 Hrs
2015 Mustang (Coupe) – Camera Part Number Check Pass and TSB Check Fail and Wiring Damage Check Pass	FSA22S0608	1.0 Hrs
2015 Mustang (Coupe) – Camera Part Number Check Fail and TSB Check Fail and Wiring Damage Check Pass	FSA22S0609	1.2 Hrs
2015 Mustang (Coupe) – Camera Part Number Check Pass and TSB Check Fail and Wiring Damage Check Fail	FSA22S0610	1.2 Hrs
2015 Mustang (Coupe) – Camera Part Number Check Fail and TSB Check Fail and Wiring Damage Check Fail	FSA22S0611	1.4 Hrs
2015 Mustang (Convertible) – Camera Part Number Check Pass and TSB Check Fail and Wiring Damage Check Pass	FSA22S0612	1.0 Hrs
2015 Mustang (Convertible) – Camera Part Number Check Fail and TSB Check Fail and Wiring Damage Check Pass	FSA22S0613	1.2 Hrs
2015 Mustang (Convertible) – Camera Part Number Check Pass and TSB Check Fail and Wiring Damage Check Fail	FSA22S0614	2.8 Hrs
2015 Mustang (Convertible) – Camera Part Number Check Fail and TSB Check Fail and Wiring Damage Check Fail	FSA22S0615	3.0 Hrs



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Sold Vehicles

- Ford has not issued instructions to stop selling/delivering or driving used vehicles under this safety recall. Owners should contact their dealer for an appointment to have their vehicles remedied as soon as practicable.
- Correct affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle inventory.

Owner Refunds

- This safety recall must still be performed, even if the owner has paid for a previous repair. Claiming a refund will not close the recall on the vehicle.
- Ford Motor Company is offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the launch date of this bulletin.
- Dealers are also pre-approved to refund owner-paid emergency repairs that were performed away from an authorized servicing dealer after the end date specified in the reimbursement plan. Non-covered repairs, or those judged by Ford to be excessive, will not be reimbursed.
- Refunds will only be provided for the cost associated with rear view camera and/or luggage compartment lid wiring.

Displaced Parts

All displaced parts must be handled in accordance with the Warranty and Policy Manual (Section G, Attachment G).

Completion Date

It is estimated that this campaign will be completed by June 30, 2024. If, however, the campaign remains outstanding after this date, affected vehicles identified on the Vehicle Inquiry Screen in SERVIS2 must continue to be completed and claimed.

TIM NETHERCOTE

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RECOMMENDED REWORK PROCEDURE

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Safety Recall 22S06

22S06: Mustang – Luggage Compartment Lid Wiring Inspection and Rear View Camera Improper Function – NEW VEHICLE DEMONSTRATION / DELIVERY HOLD – Safety Recall

In all of the affected vehicles, damage to the luggage compartment lid wiring harness in the area of the right-side luggage compartment lid hinge may lead to intermittent rear view camera operation, loss of satellite radio reception, inoperative luggage compartment lamp and/or inoperable luggage compartment release.

In addition, in some of the affected 2015 model year vehicles, insufficient electrical conductivity within the Printed Circuit Board (PCB) internal to the camera may also lead to intermittent rear view camera operation.

A rear-view camera that intermittently displays a blank or distorted image can reduce the driver's view of what is behind the vehicle increasing the risk of a crash.

SERVICE PROCEDURE

1. Is the vehicle a 2015 model year built between 12th May 2014 and 28th February 2015?

Yes	Proceed to Step 2.
No	Proceed to Step 4.

2. Remove the Rear Parking Aid Camera. Please follow the Workshop Manual (WSM) procedures in Section 413-13B.

3. With the rear parking aid camera out of the vehicle, inspect the engineering part number on the back of the camera. See Figure 1.

Is the part number FR3T-19G490-AH?

Yes	Reinstall the Rear Parking Aid Camera. Please follow the WSM procedures in Section 413-13B. Do not install the luggage compartment lid trim at this time. Proceed to Step 4.
No	Replace the Rear Parking Aid Camera. Please follow the WSM procedures in Section 413-13B. Do not install the luggage compartment lid trim at this time. Proceed to Step 4.

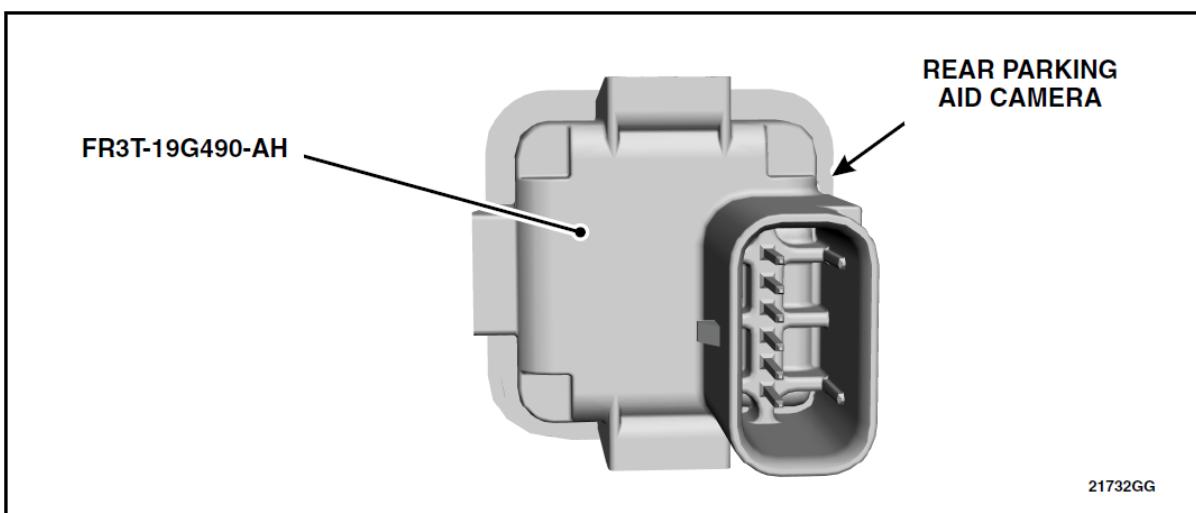


FIGURE 1

4. Review the vehicle warranty and customer pay history to determine if Technical Service Bulletin (TSB) 18-2362 or 19-2273 was previously performed.

Has the vehicle been previously repaired per TSB 18-2362, 19-2273 or 20-2258?

Yes	Re-assemble the luggage compartment lid trim if previously removed. Safety recall is complete. If the rear parking aid camera, satellite radio (if equipped), luggage compartment lamp and/or luggage compartment lid release is not operating correctly, pursue normal diagnostics upon customers request only.
No	Inspect the luggage compartment lid wiring. - For Coupe: - 2015 Vehicles - Proceed to Step 8. - 2016-2017 Vehicles - Proceed to Step 5. - For Convertible: - 2015 Vehicles - Proceed to Step 42. - 2016-2017 Vehicles - Proceed to Step 40.

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Coupe

5. Remove the luggage compartment lid emergency release handle. See Figure 2.
 - Press down the luggage compartment lid emergency release handle retaining tab.
 - Remove the luggage compartment lid emergency release handle.

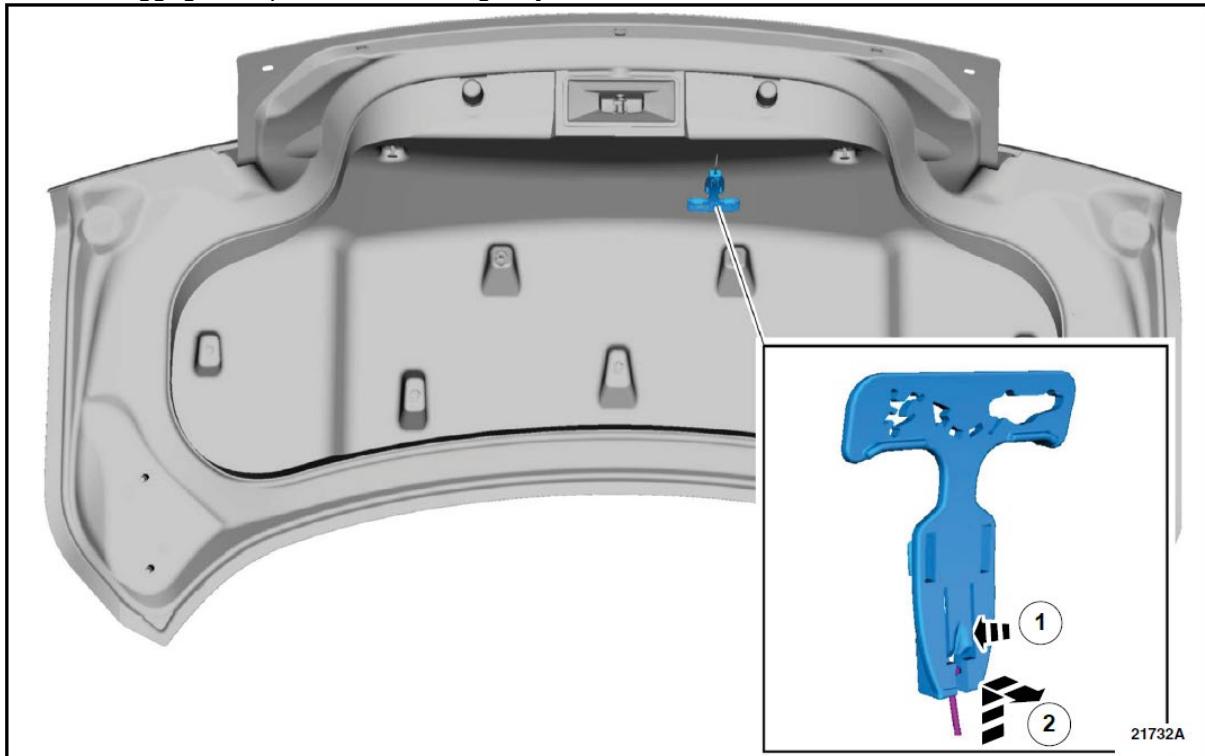


FIGURE 2

6. Remove the luggage compartment lid latch cover. See Figure 3.

- Insert a flat blade screwdriver between the luggage compartment lid latch cover and luggage compartment lid latch.
- Remove the luggage compartment lid latch cover while gently prying the cover away from the luggage compartment lid latch disengaging the luggage compartment lid latch cover from the tab on luggage compartment lid latch.

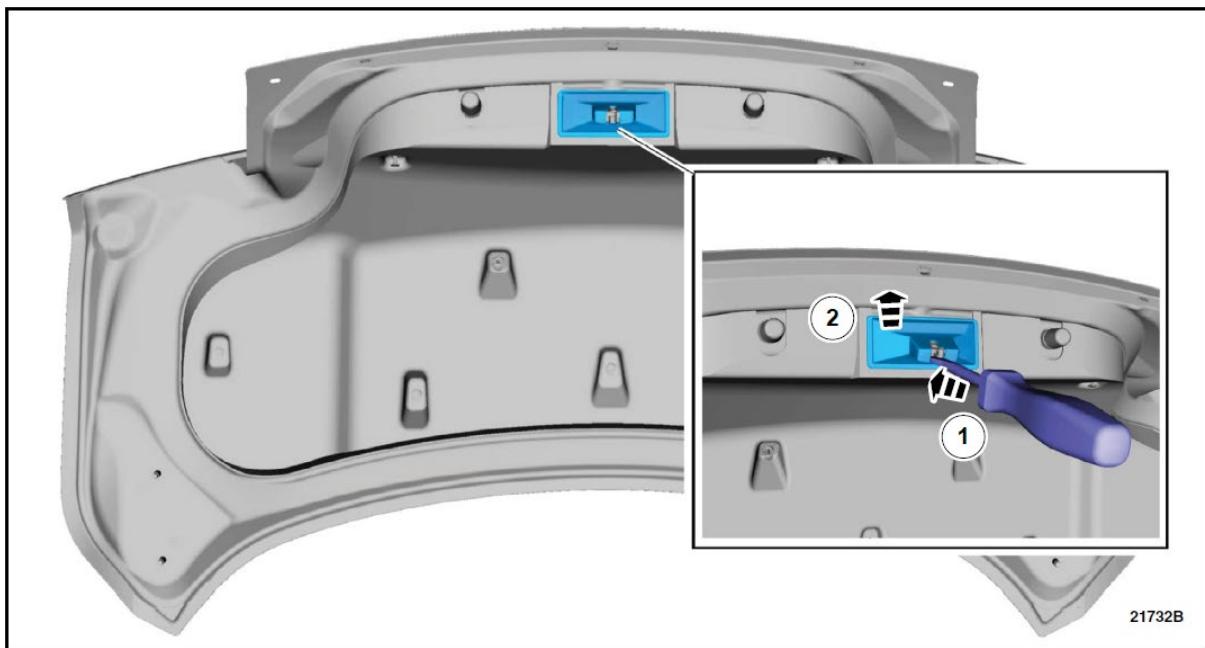


FIGURE 3

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7. Remove luggage compartment lid trim panel. See Figure 4.

- Remove the luggage compartment lid bump stop rubbers.
- Remove the retainers and remove the luggage compartment lid trim panel.

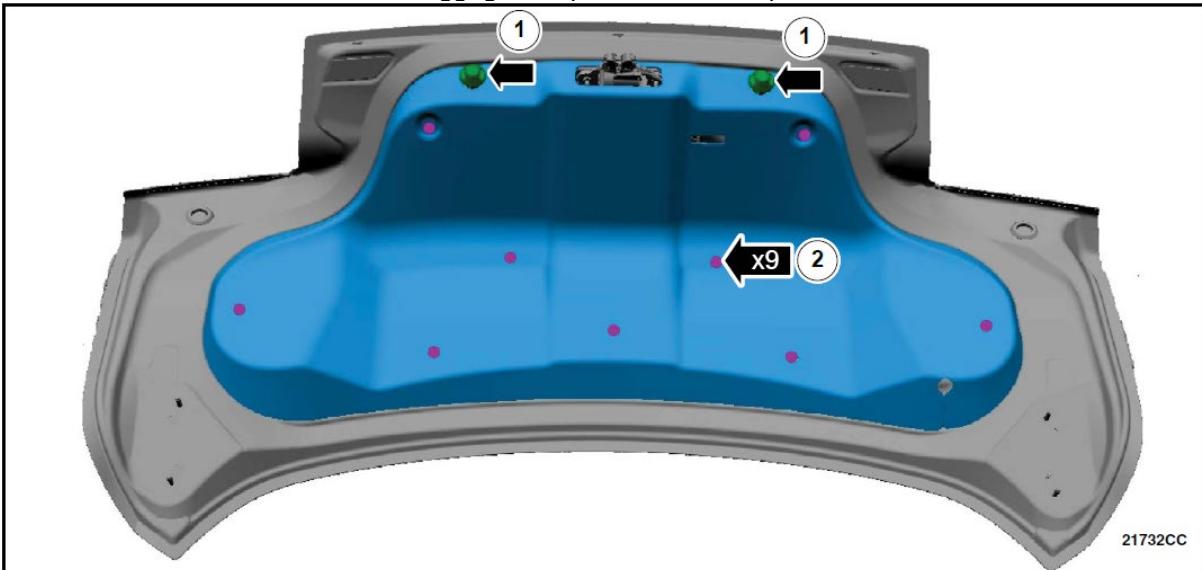


FIGURE 4

8. Disconnect the negative battery cable and position aside. Please follow the WSM procedures in Section 414-01.

NOTE: Do not cut or remove the mesh sleeve.

9. Disconnect the lower tie strap push pin retainer located inside the luggage compartment. See Figure 5.

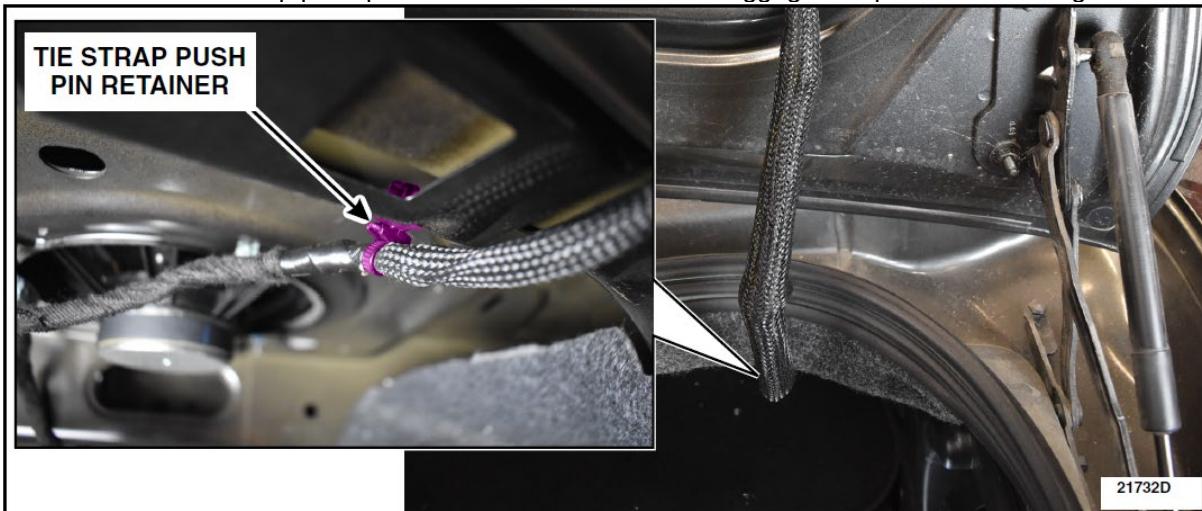


FIGURE 5

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10. Disconnect the wire harness tape on push pin retainer from the luggage compartment lid. See Figure 6.

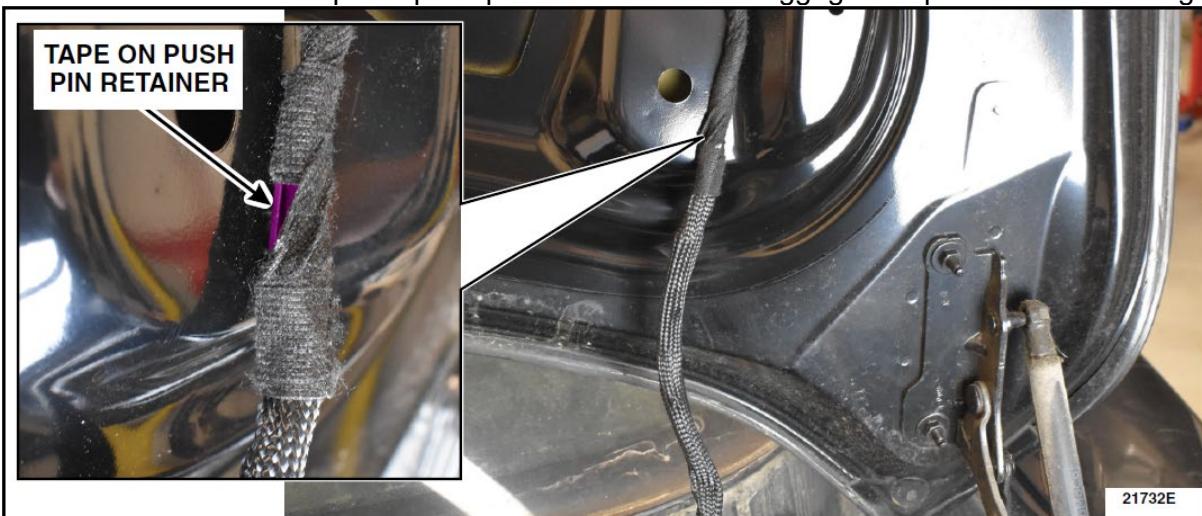


FIGURE 6

11. Remove and discard the lower tie strap push pin retainer. See Figure 7.

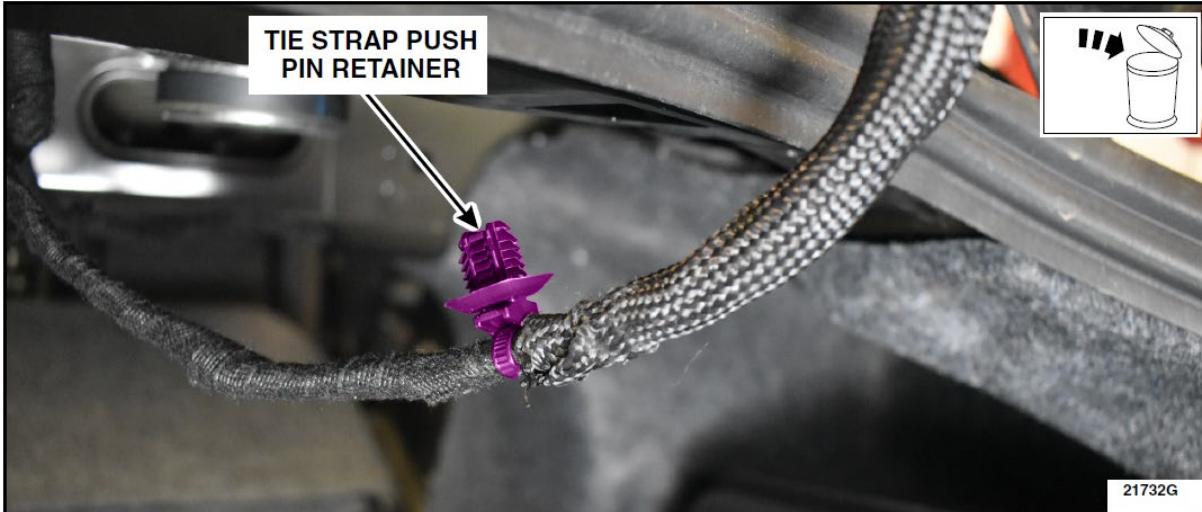


FIGURE 7

12. Remove the tape and discard the wire harness tape on push pin retainer. See Figure 8.

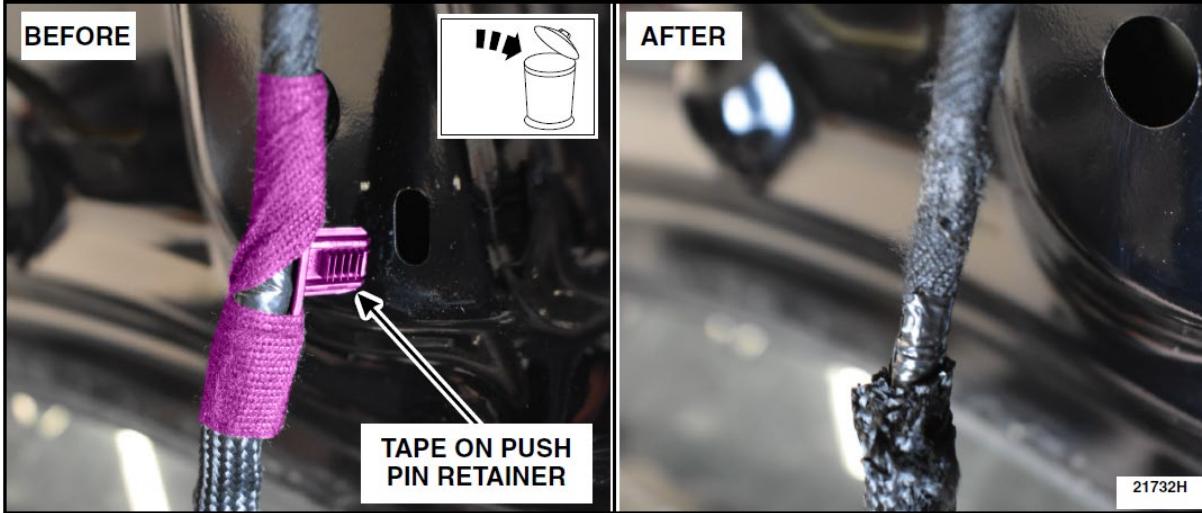


FIGURE 8

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NOTE: Do not cut or remove the mesh sleeve.

13. Remove the tape to expose both ends of the mesh sleeve. See Figure 9.

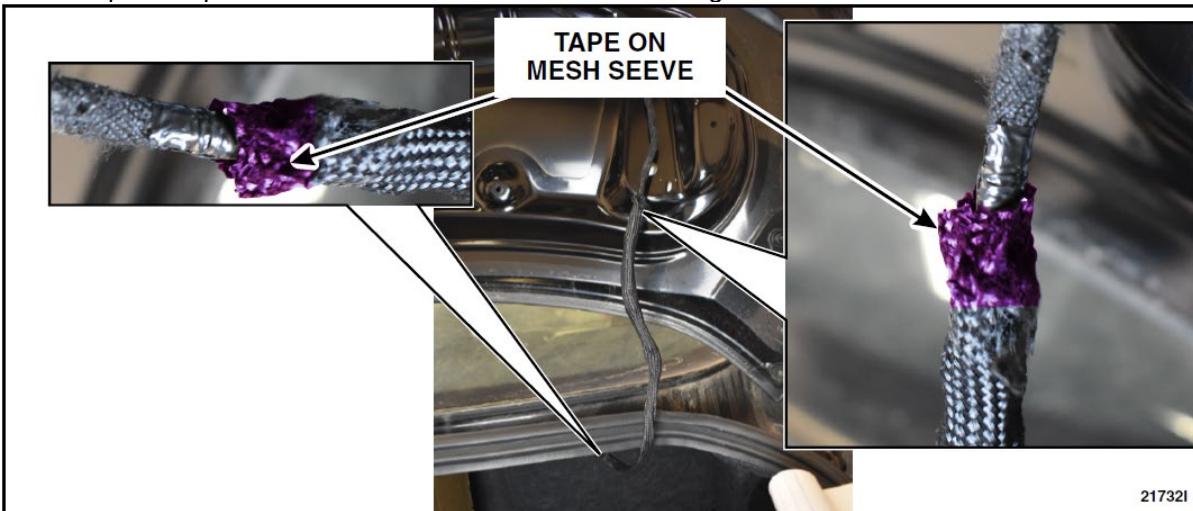


FIGURE 9

14. Position the mesh sleeve up out of the way. See Figure 10.

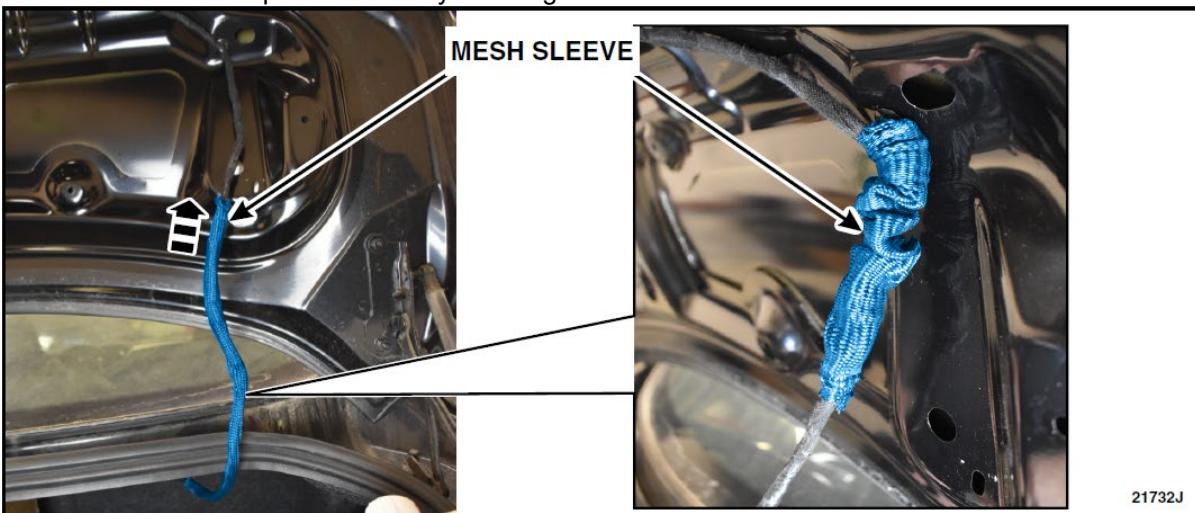


FIGURE 10

15. Remove and discard the felt tape to expose the wiring within the harness from the upper tie strap push pin retainer to the wiring harness take out. See Figure 11.

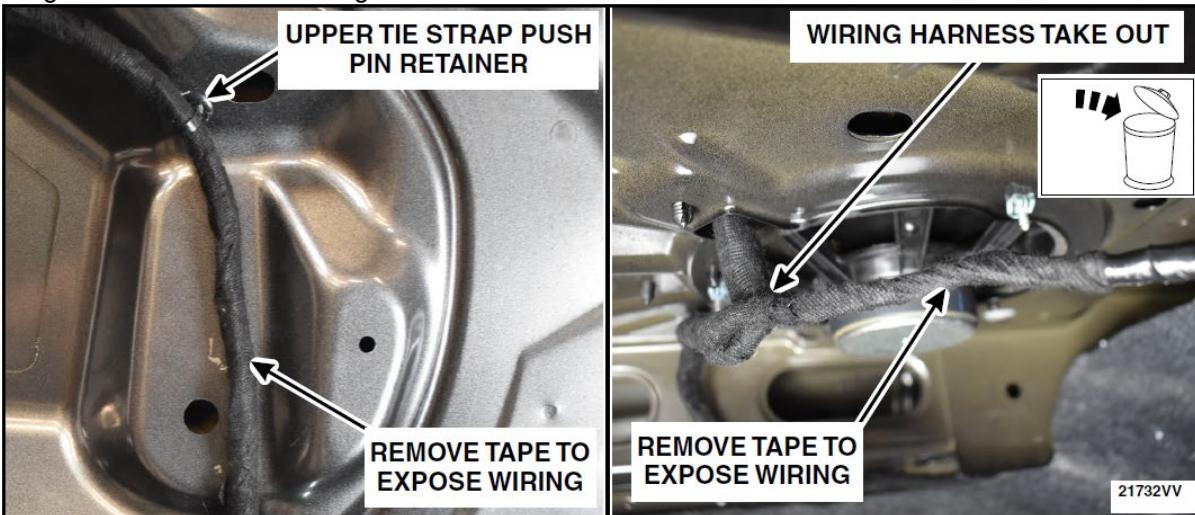


FIGURE 11

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16. Remove and discard the tape and the plastic tube. See Figure 12.

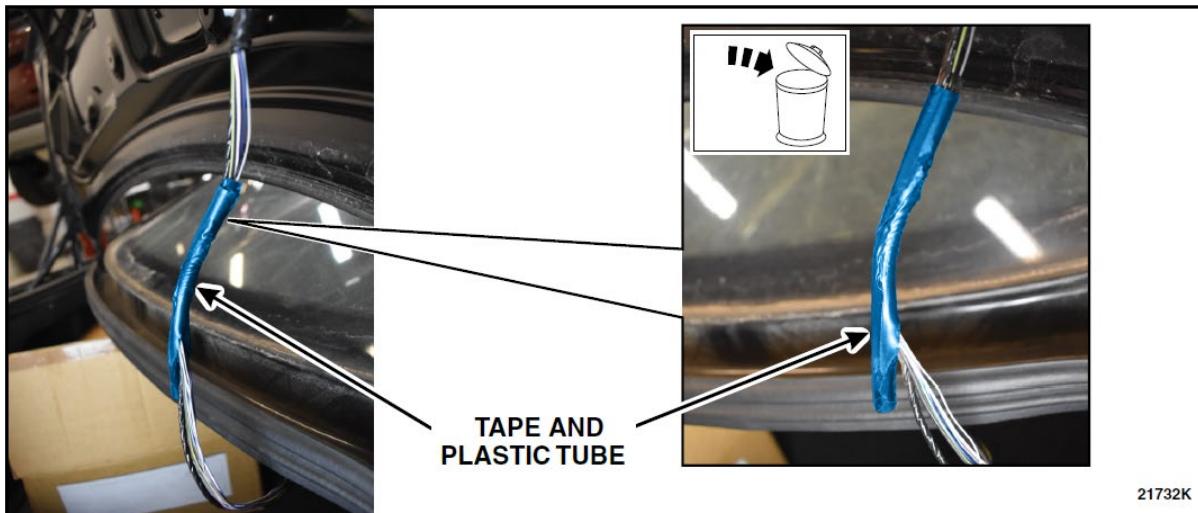


FIGURE 12

NOTE: Do not damage the foil tape underneath the electrical tape as it will be reused further in the procedure.

17. Locate the twisted wires. Carefully remove and discard the electrical tape on the twisted wires the full length of the exposed wiring. See Figure 13.

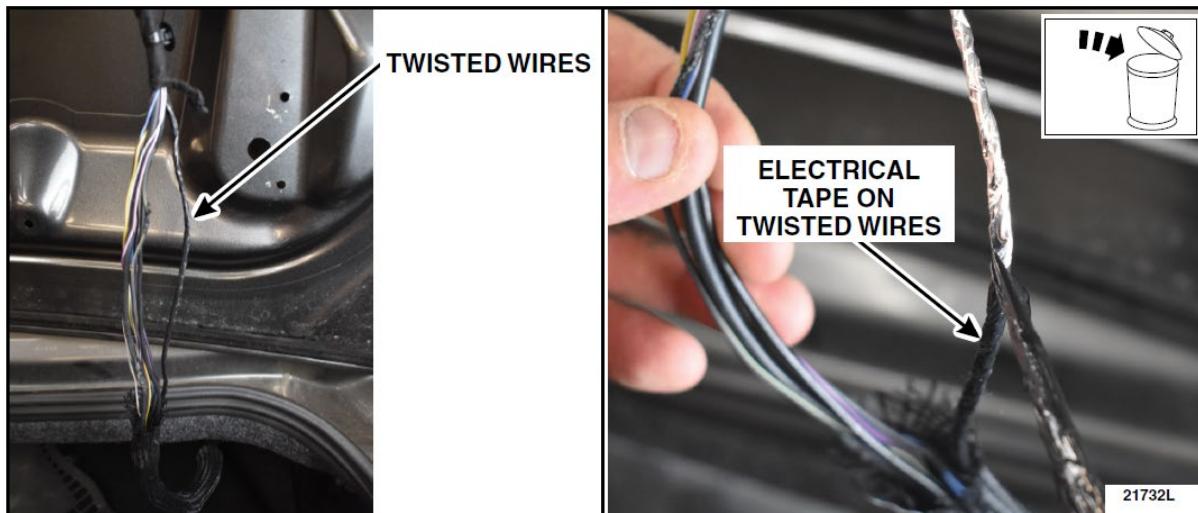


FIGURE 13

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NOTE: Do not damage the foil tape as it will be reused further in the procedure.

18. Carefully unwrap the foil tape on the twisted wires the full length of the exposed wiring. See Figure 14.

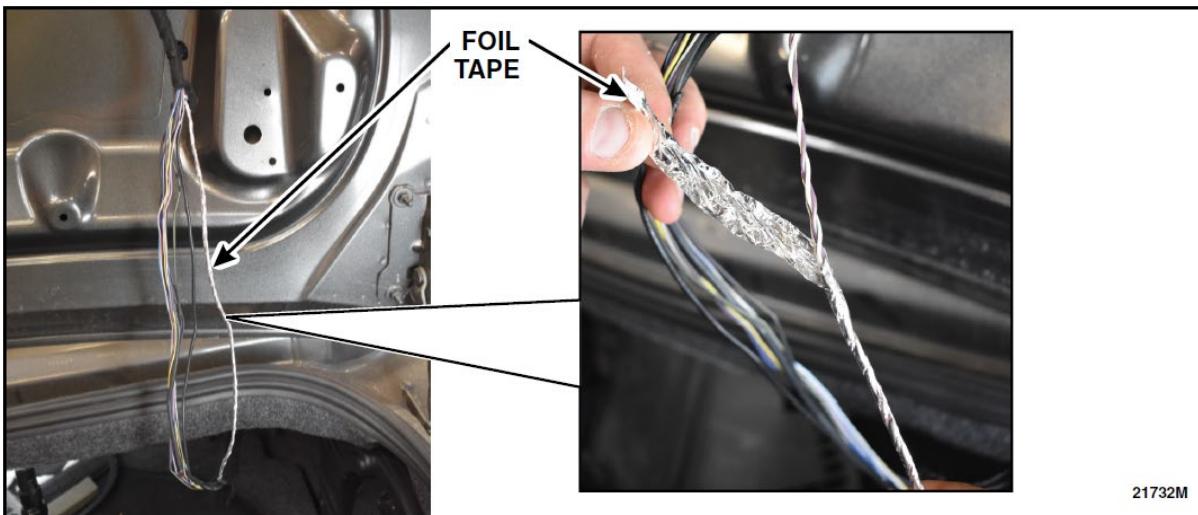


FIGURE 14

19. Inspect the entire exposed portion of the wiring harness for any sign(s) of damage or chafing. See Figure 14.

Is any damage or chafing found?

Yes	Proceed to Step 20 .
No	Proceed to Coupe Harness - Repair Parts Needed then Step 26 .

NOTE: One example of wiring damage, others similar.

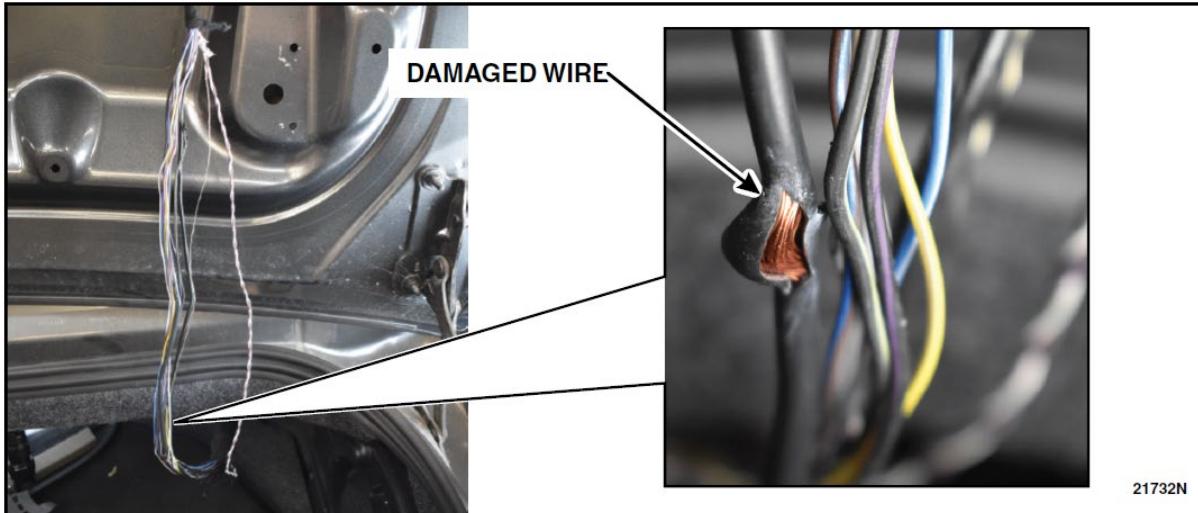


FIGURE 15

20. Cut out the damaged section of the harness. Make the cut at the location of the harness noted. See Figure 16.

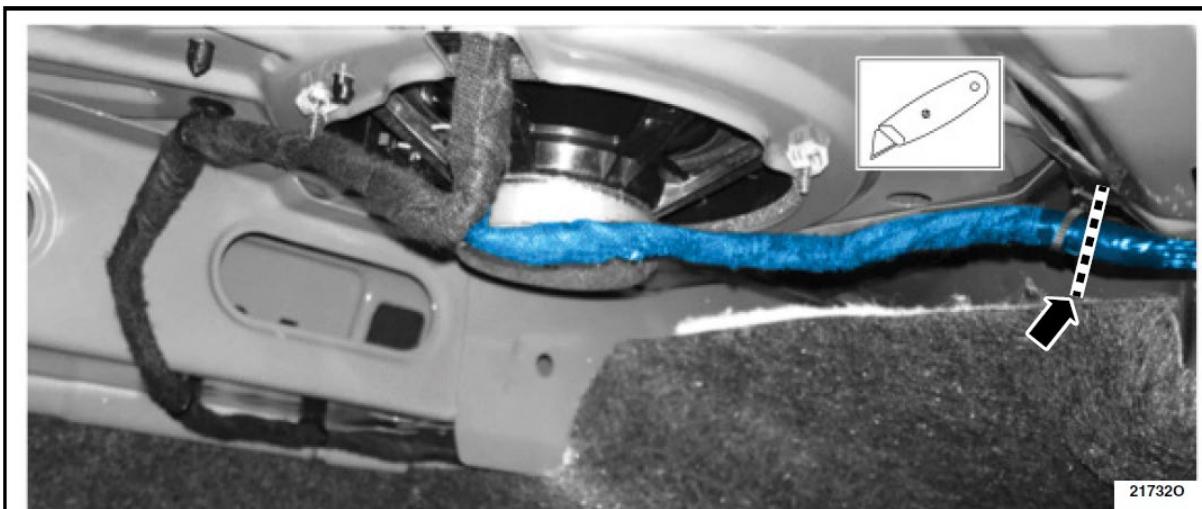


FIGURE 16

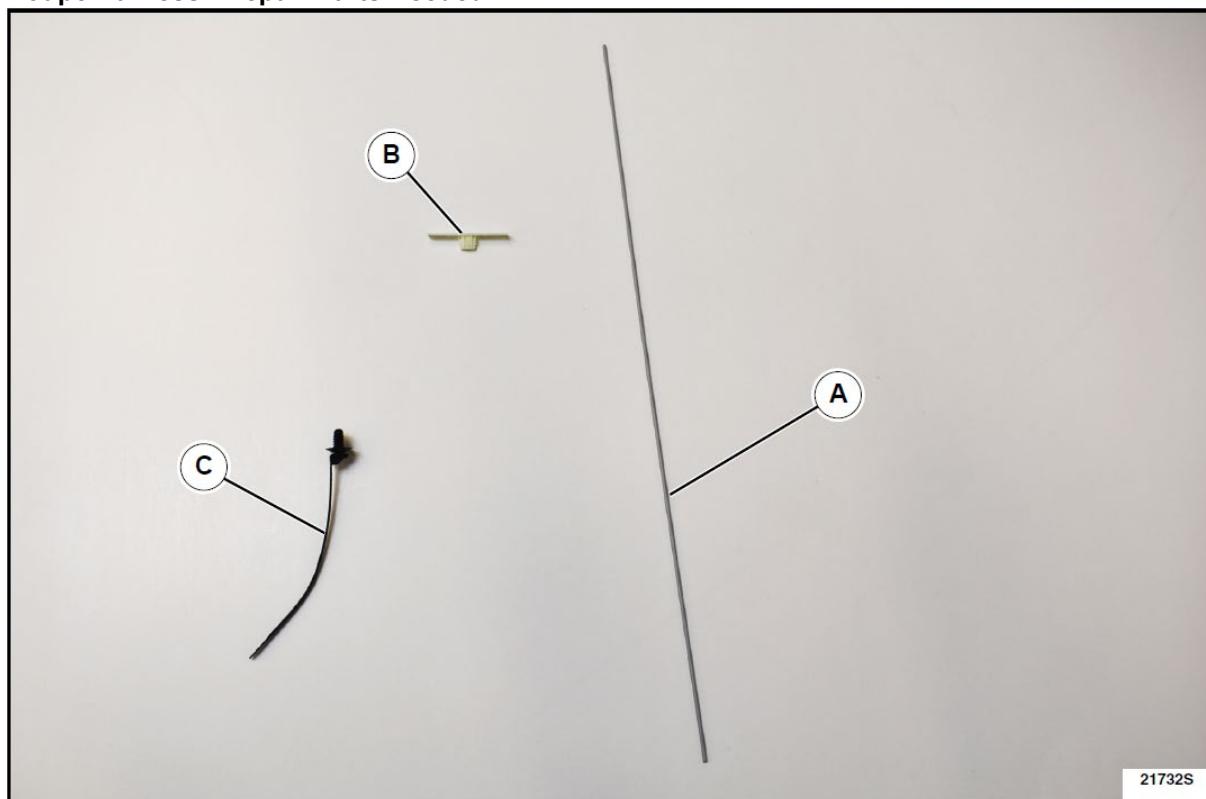
NOTE: Obtain two 3U2Z-14A088-AB wiring splice kits. Discard the butt splices and only use the heat shrink tubes for the repair.

21. Splice in the new section of harness, matching wire colours on the existing vehicle harness and the replacement section of harness as necessary. Follow the recommended wiring splice procedures in Section 5 of the Wiring Diagram using solder, not wire crimps. Stagger the location of each of the wire splices along the harness to minimize the overall size of the repair.
22. Wrap the spliced area in Coroplast® 837 electrical wire harness tape or equivalent.
23. Secure the replacement section of harness into the same body holes as the original section of harness was using the clips attached to the replacement section of harness.
24. Re-assemble the luggage compartment trim by reversing Steps 7 through 5.
25. Connect the negative battery cable. Please follow the WSM procedures in Section 414-01. **Safety recall is complete.** If the rear parking aid camera, satellite radio (if equipped), luggage compartment lamp and/or luggage compartment lid release is not operating correctly, pursue normal diagnostics upon customers request only.

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Coupe Harness - Repair Parts Needed

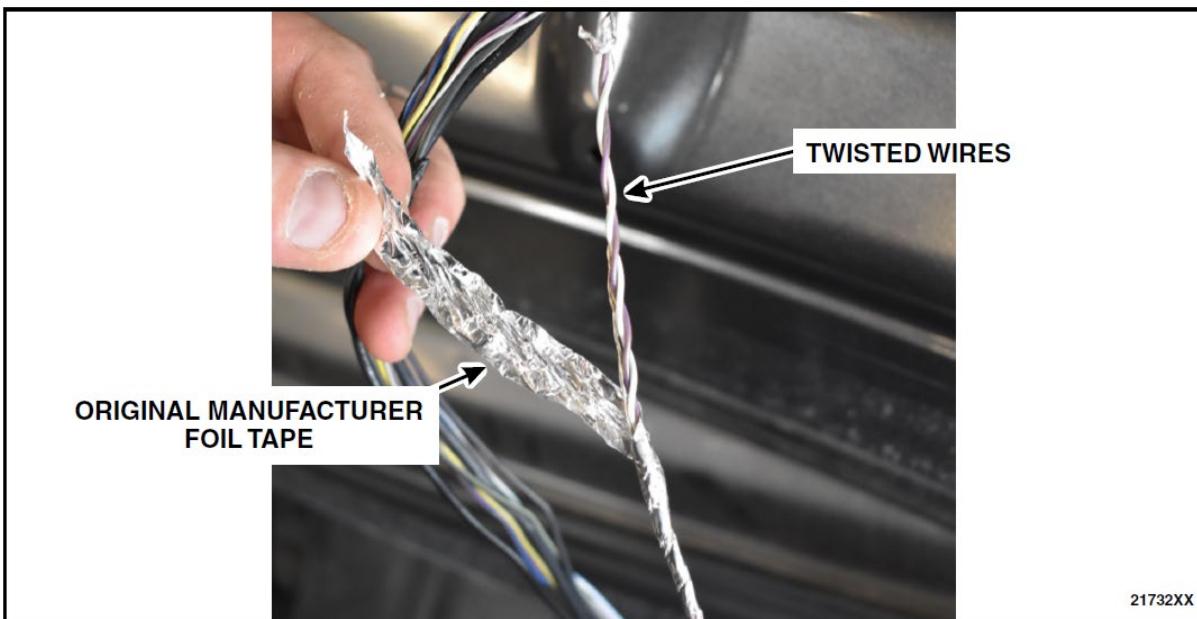


21732S

Item	Description	Quantity
A	Support Stick	1
B	Tape on Push Pin Retainer	1
C	Tie Strap Push Pin Retainer	1

NOTE: For any issue with the original manufacturer foil tape, please contact the Technical Hotline for further direction.

26. Wrap the full length of the exposed twisted wires using the original manufacturer foil tape while making sure to properly overlap the wires and have enough tape length to completely cover the wires. See Figure 17.



21732XX

FIGURE 17

RECOMMENDED REWORK PROCEDURE

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27. Wrap the full length of the foil tape covered twisted wires using KTI73510 or equivalent black electrical (PVC) tape over lapping by 50 percent. See Figure 18.

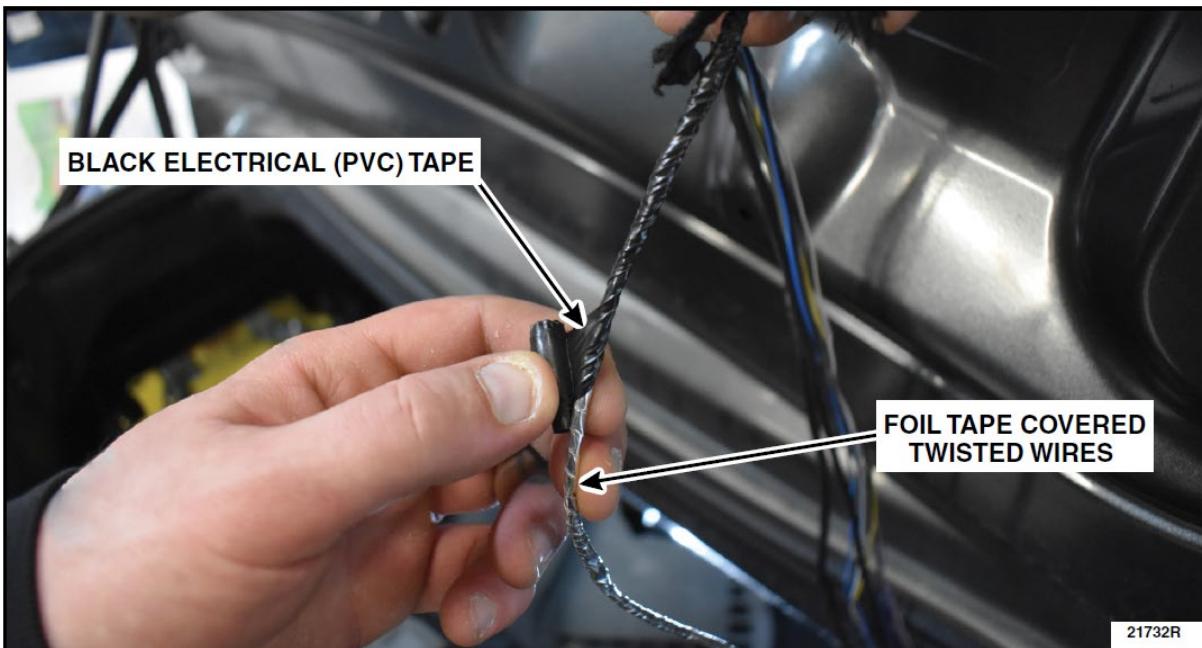


FIGURE 18

28. Measure 130 mm (5.11 in) from the wire harness take out. Apply 3 wraps of Coroplast® 837 or equivalent electrical wire harness tape around the wiring harness. See Figure 19.

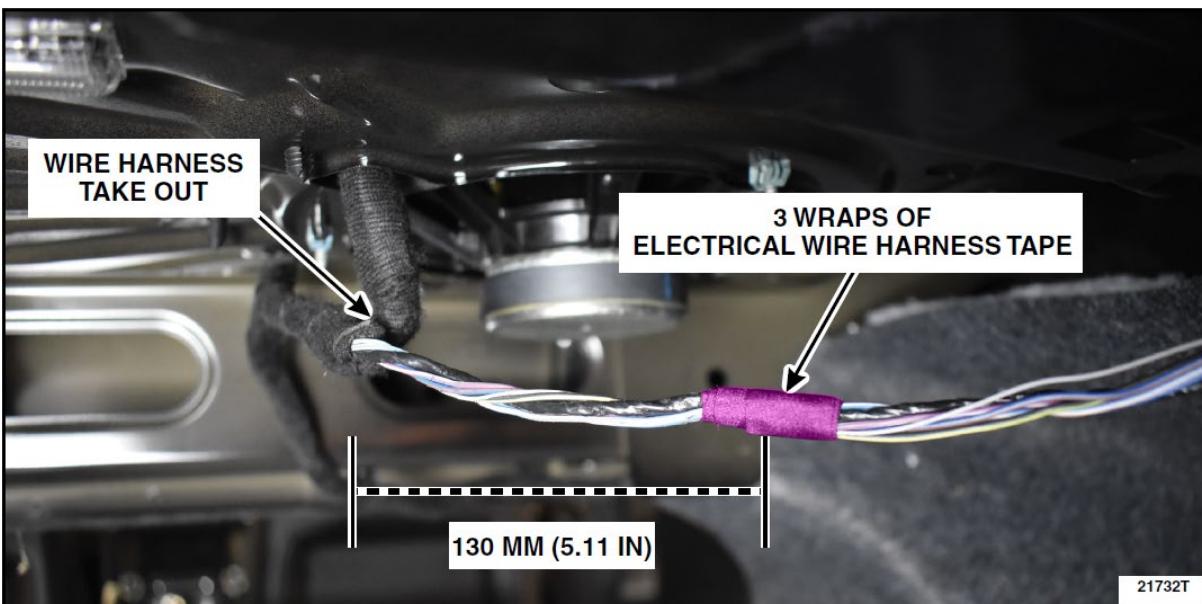


FIGURE 19

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29. Measure 670 mm (26.4 in) from the wire harness take out. Apply 3 wraps of Coroplast® 837 or equivalent electrical wire harness tape around the wiring harness. See Figure 20.

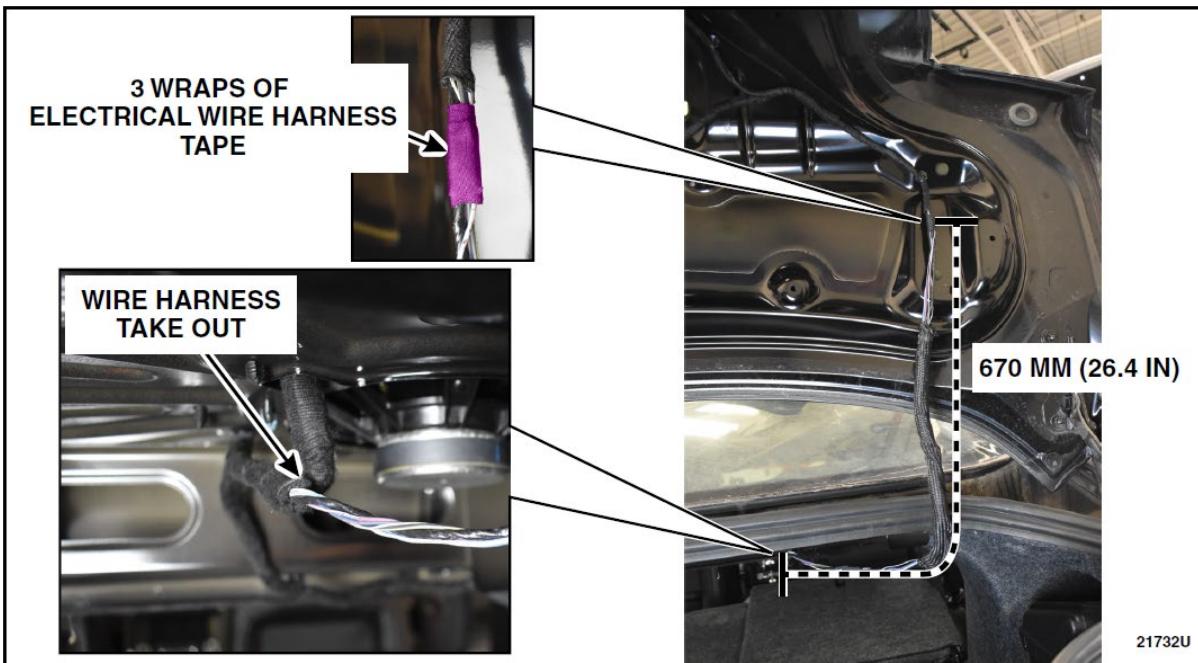


FIGURE 20

30. Pass the new support stick through the mesh sleeve. Place the ends of the support stick at the halfway point on the Coroplast® 837 or equivalent electrical wire harness tape. Apply 3 wraps of KTI73510 or equivalent black electrical (PVC) tape to secure the support stick on each end of the wire harness. See Figure 21.

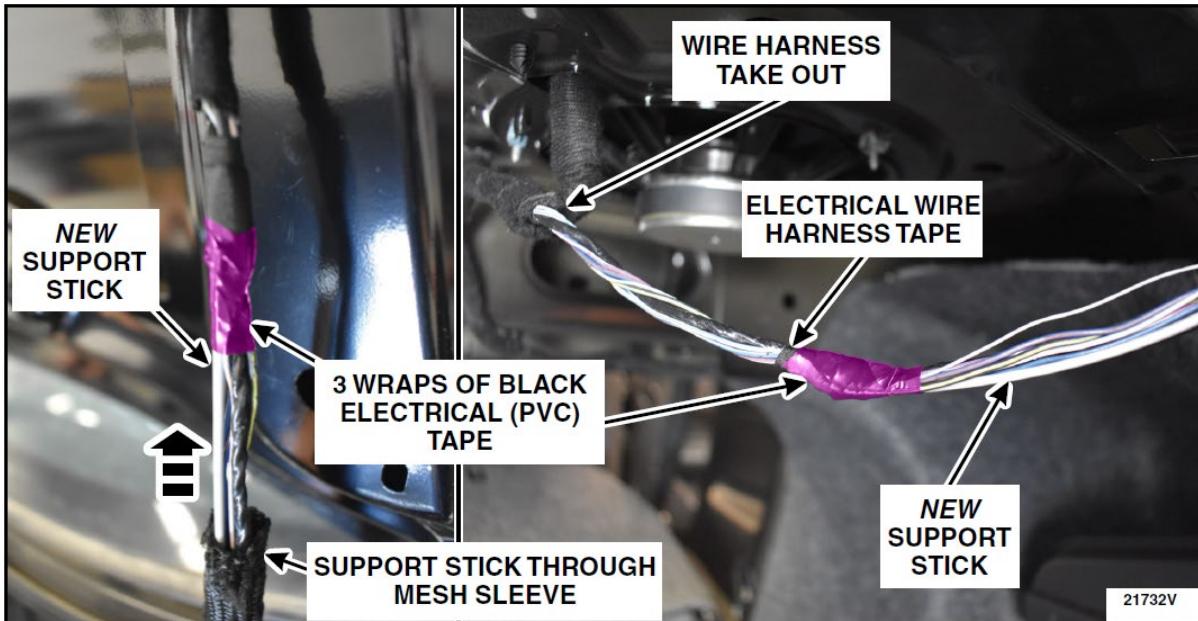


FIGURE 21

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31. Measure 200 mm (7.8 in) from the wire harness take out. Apply 3 wraps of Coroplast® 837 or equivalent electrical wire harness tape over the harness and support stick. Install a new lower tie strap push pin retainer mid way onto the electrical wire harness tape. Trim any excess from the tie strap. See Figure 22.

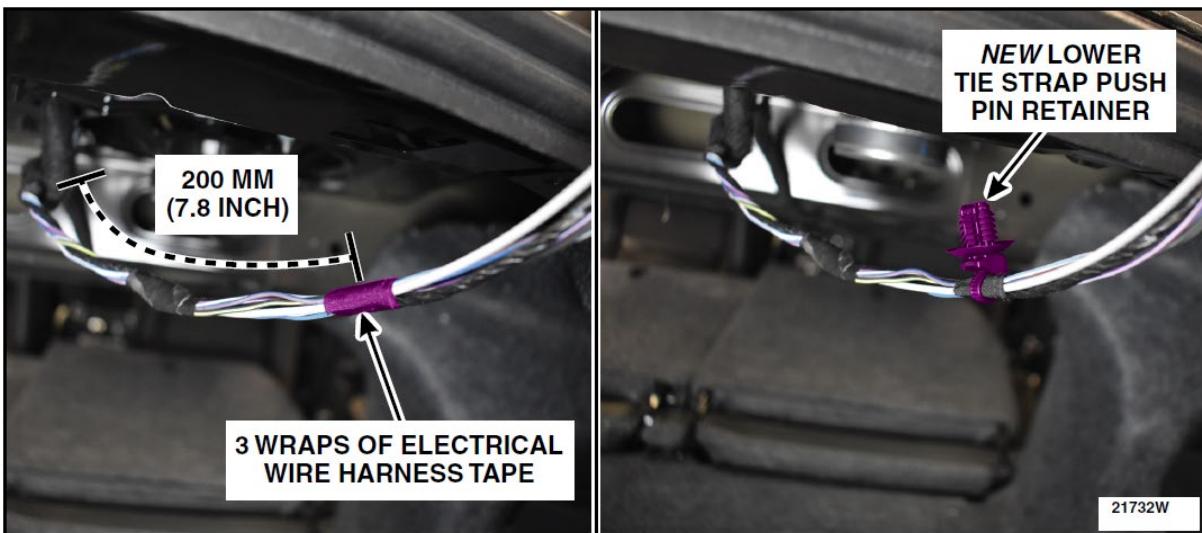


FIGURE 22

32. Wrap the exposed wire harness using Tesa® 51608 PET Fleece or equivalent fleece tape from the wire harness take out to the new lower tie strap push pin retainer. See Figure 23.

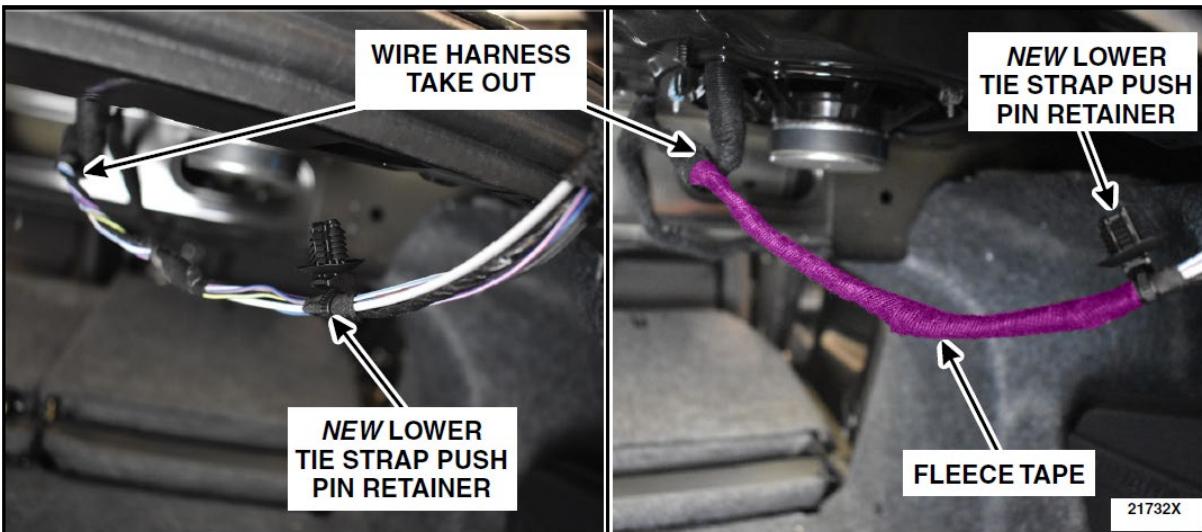


FIGURE 23

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33. Measure 600 mm (23.5 in) from the wire harness take out, install the new tape on push pin retainer using some KTI73510 or equivalent black electrical (PVC) tape. See Figure 24.

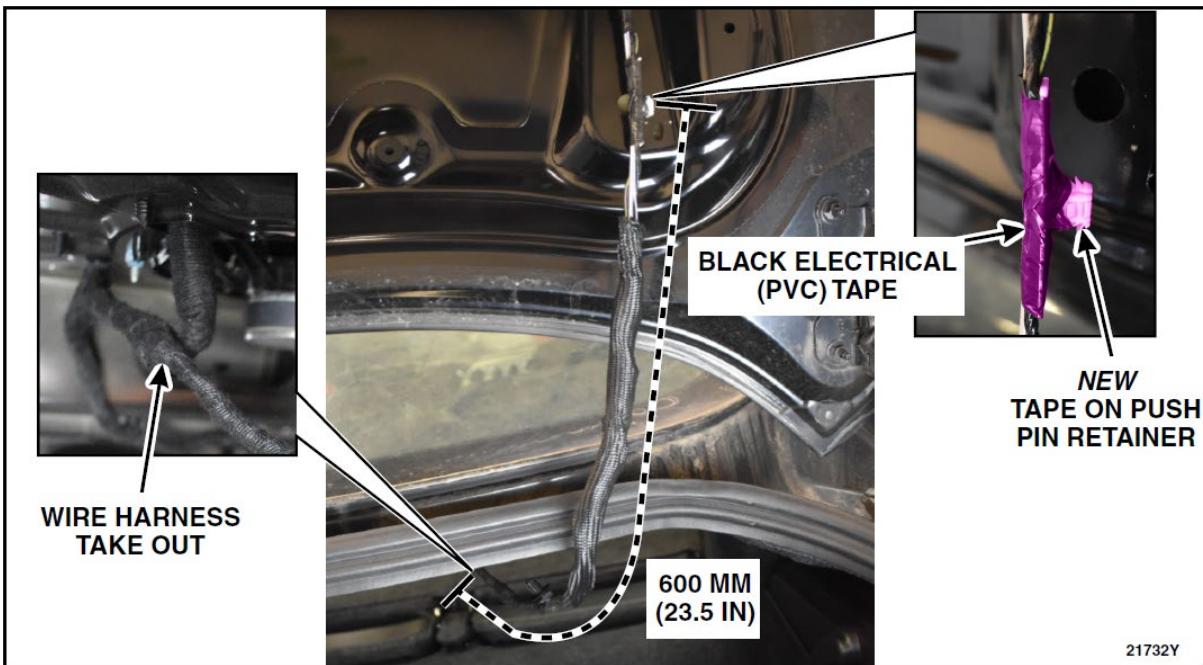


FIGURE 24

34. Slide the mesh sleeve up to the new tape on push pin retainer and secure using some KTI73510 or equivalent black electrical (PVC) tape. See Figure 25.

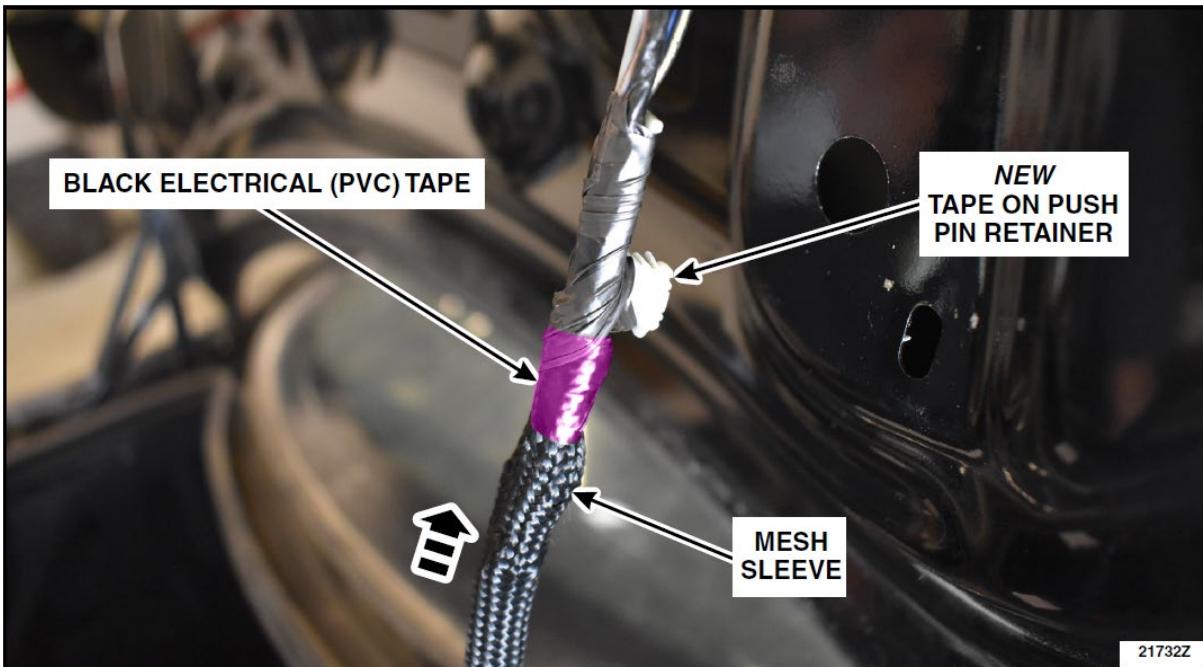


FIGURE 25

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35. Slide the mesh sleeve down to the new lower tie strap push pin retainer and secure using some KTI73510 or equivalent black electrical (PVC) tape. See Figure 26.

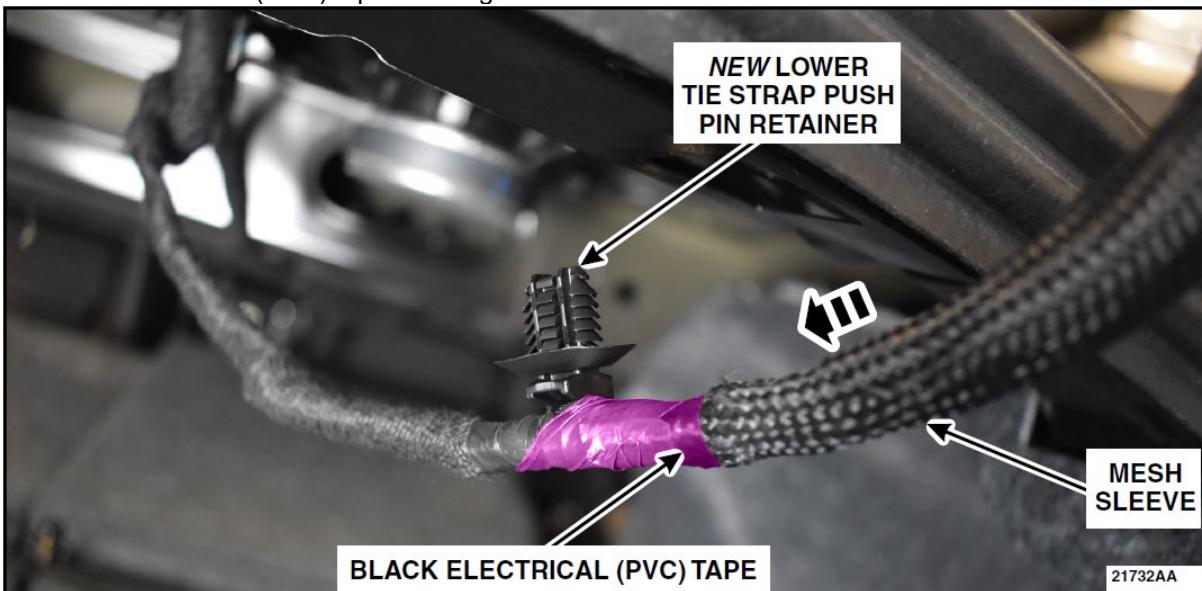


FIGURE 26

36. Apply Tesa® 51608 PET Fleece or equivalent fleece tape from the new tape on push pin retainer all the way to the upper tie strap push pin to cover the remaining exposed wiring. See Figure 27. Install the new tape on push pin retainer into the luggage compartment lid.

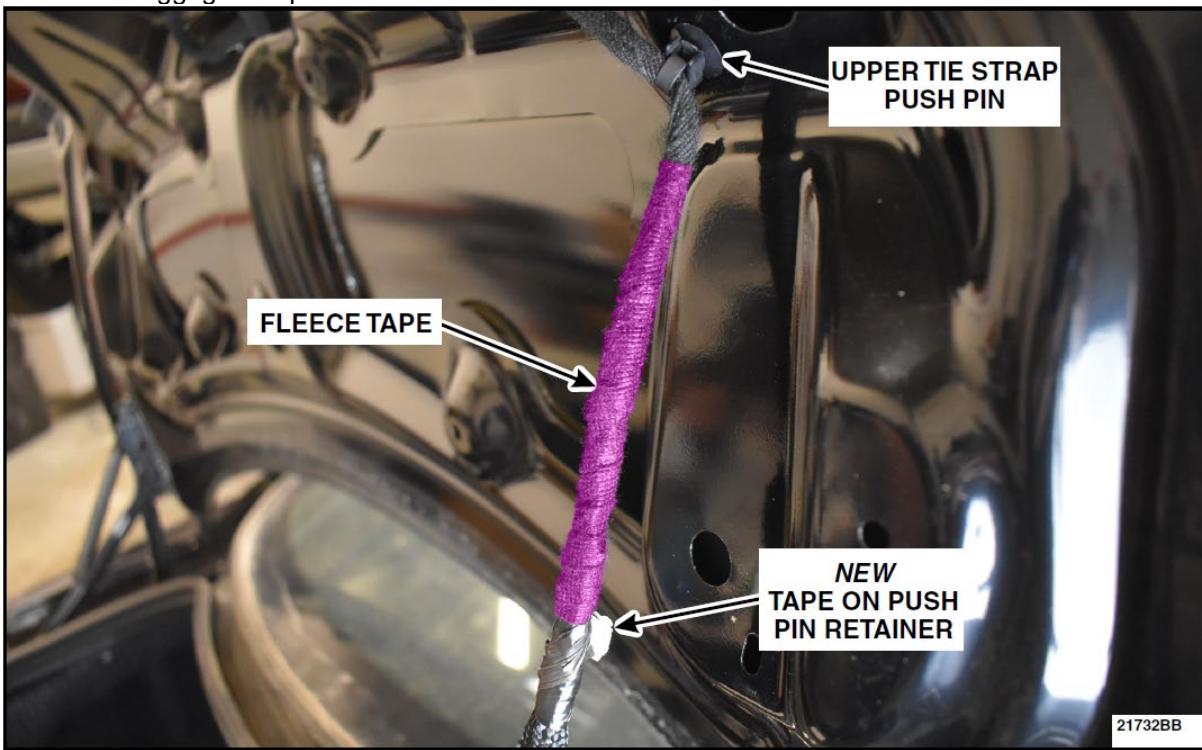


FIGURE 27

37. Connect the negative battery cable. Please follow the WSM procedures in Section 414-01.

38. Re-assemble the luggage compartment trim by reversing Steps 7 through 5.

39. If Diagnostic Trouble Codes (DTCs) were previously present, connect the appropriate Ford diagnostic scan tool or equivalent to the Data Link Connector (DLC) and clear all DTCs. **Safety recall is complete.** If the rear parking aid camera, satellite radio (if equipped), luggage compartment lamp and/or luggage compartment lid release is not operating correctly, pursue normal diagnostics upon customers request only.

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Convertible

40. Remove the luggage compartment lid emergency release handle. See Figure 28.

- Press down the luggage compartment lid emergency release handle retaining tab.
- Remove the luggage compartment lid emergency release handle.

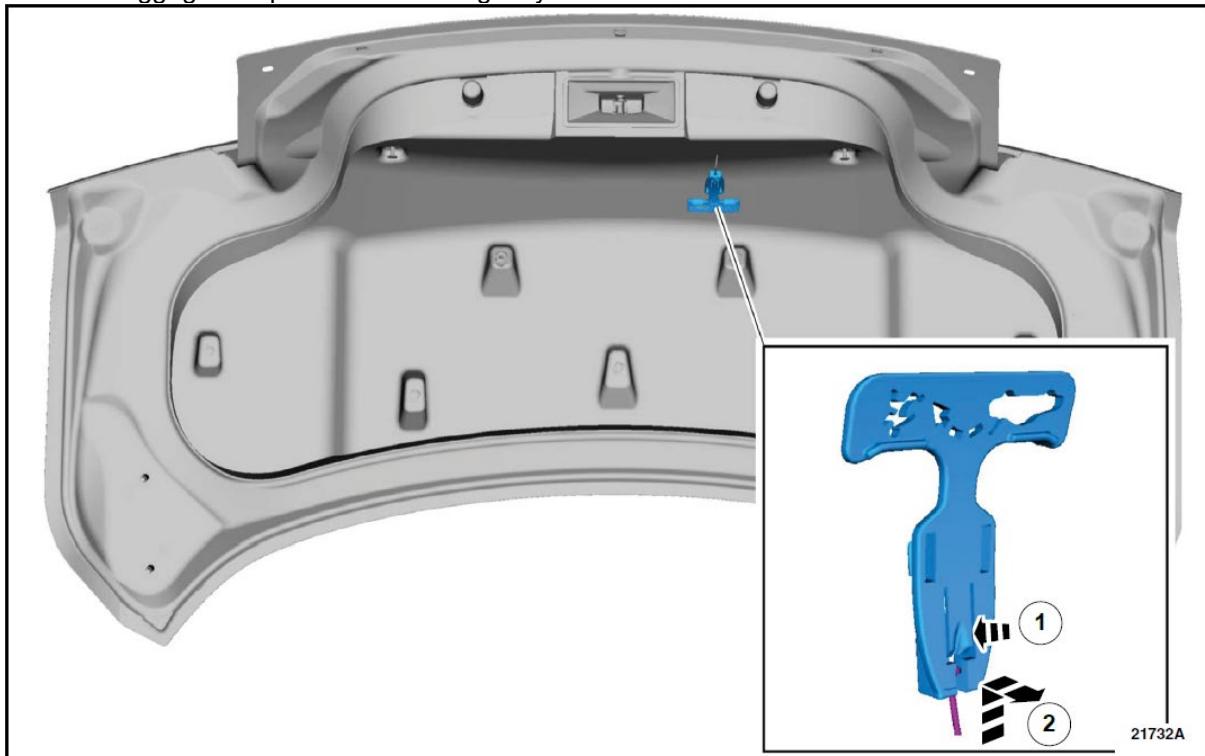


FIGURE 28

41. Remove the luggage compartment lid latch cover. See Figure 29.

- Insert a flat blade screwdriver between the luggage compartment lid latch cover and luggage compartment lid latch.
- Remove the luggage compartment lid latch cover while gently prying the cover away from the luggage compartment lid latch disengaging the luggage compartment lid latch cover from the tab on luggage compartment lid latch.

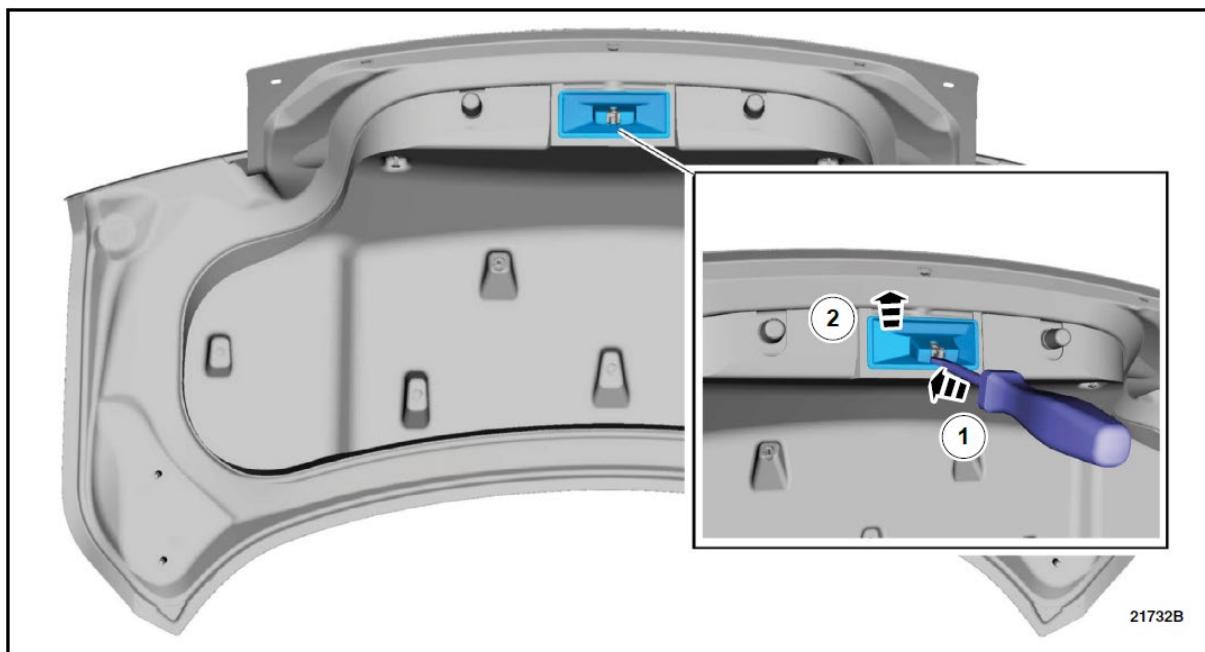


FIGURE 29

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42. Remove the retainers and remove the luggage compartment lid trim panel. See Figure 30.

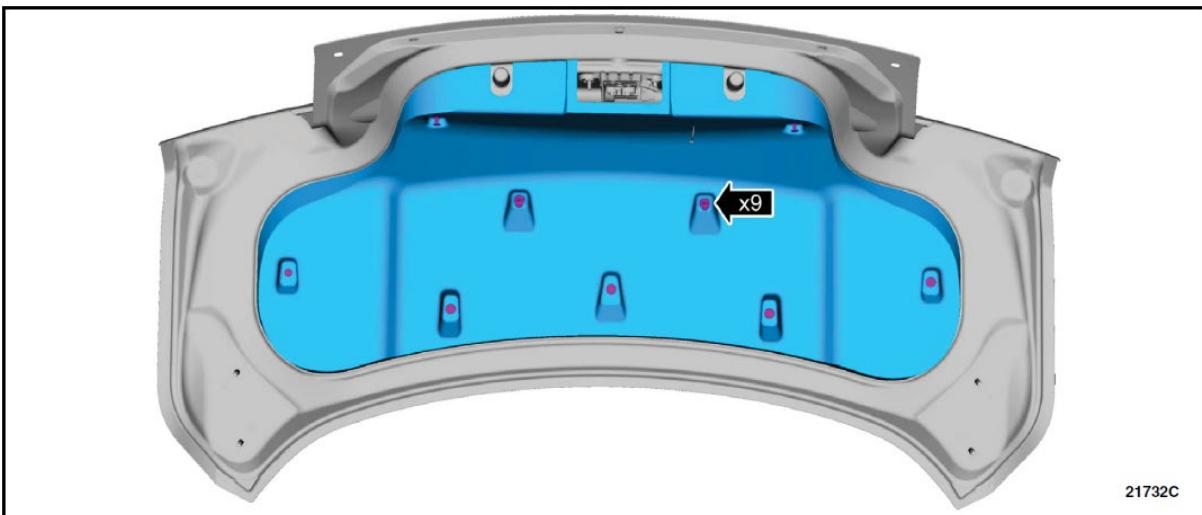


FIGURE 30

43. Disconnect the negative battery cable and position aside. Please follow the WSM procedures in Section 414-01.

NOTE: Do not cut or remove the mesh sleeve.

44. Disconnect the lower tie strap push pin located inside the luggage compartment and the 2 tape on push pins retainers on the luggage compartment lid. See Figure 31.

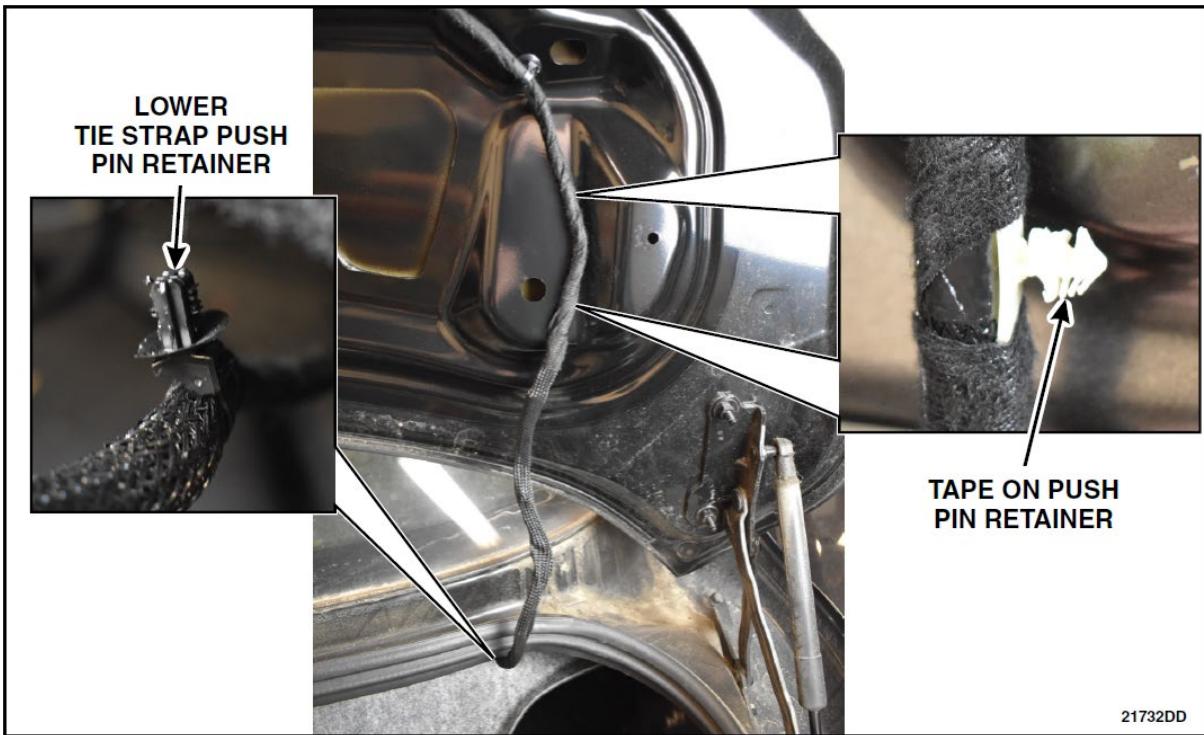


FIGURE 31

RECOMMENDED REWORK PROCEDURE

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45. Remove and discard the lower tie strap push pin retainer. See Figure 32.



FIGURE 32

46. Remove the tape and discard the 2 wire harness tape on push pins retainers. See Figure 33.

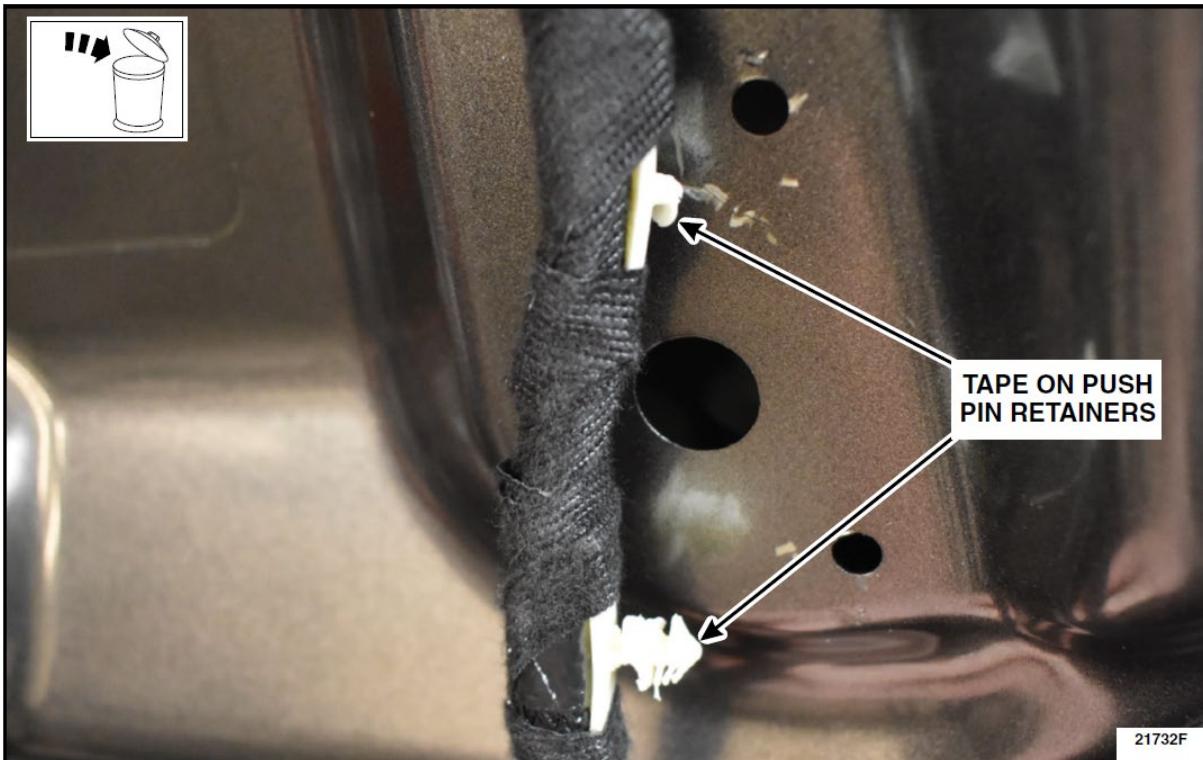


FIGURE 33

RECOMMENDED REWORK PROCEDURE

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NOTE: Do not cut or remove the mesh sleeve.

47. Remove the tape to expose both ends of the mesh sleeve. See Figure 34.

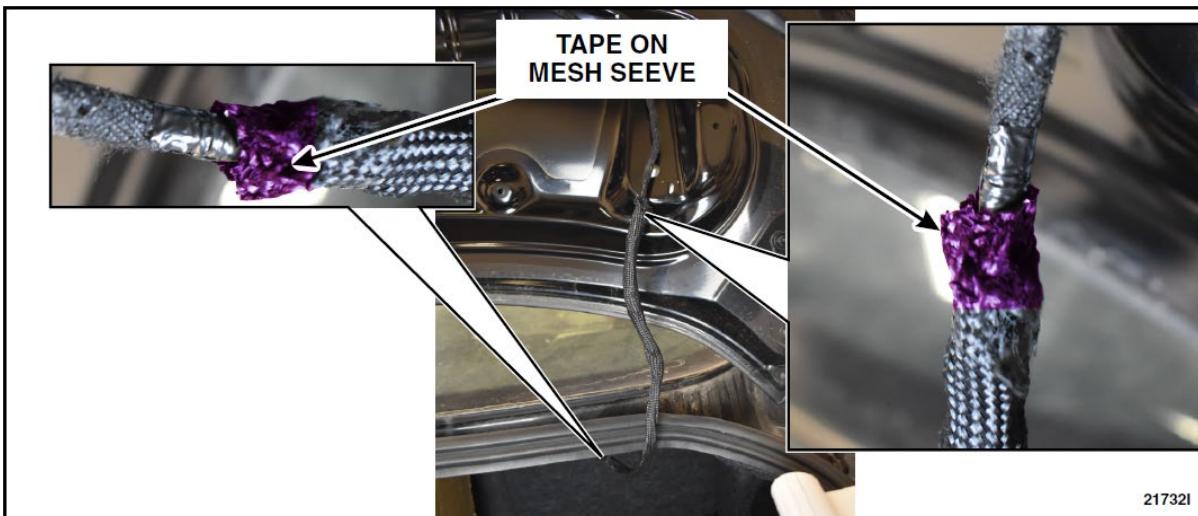


FIGURE 34

NOTE: Position the mesh sleeve either up or down out of your way.

48. Remove and discard the felt tape to expose the wiring within the harness from the upper tie strap push pin retainer located on the luggage compartment lid to the wiring harness take out tape on push pin retainer located inside the luggage compartment. See Figure 35.

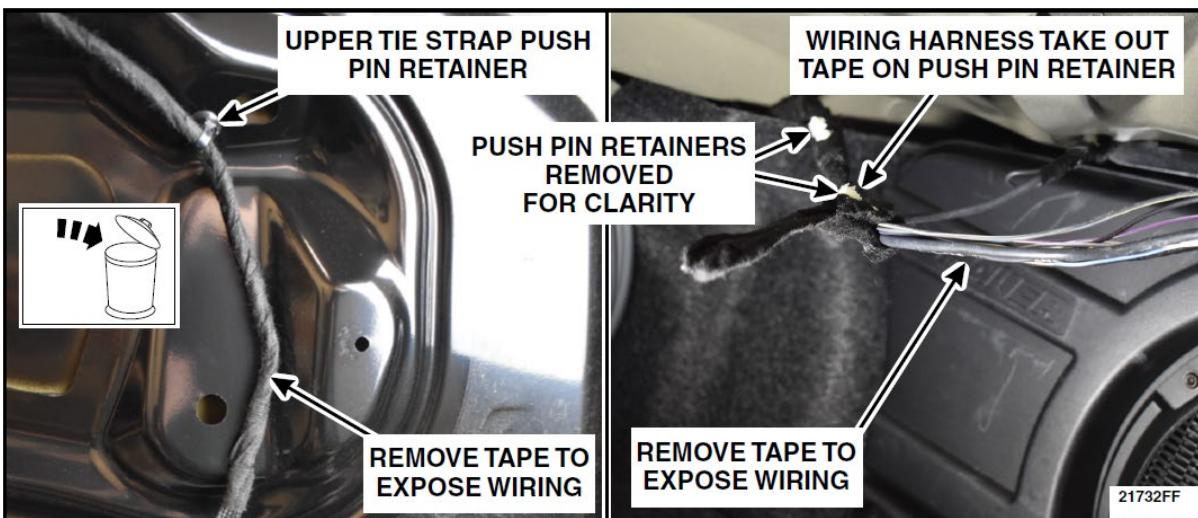


FIGURE 35

RECOMMENDED REWORK PROCEDURE

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49. Remove the tape and discard the plastic tube. See Figure 36.



FIGURE 36

NOTE: Do not damage the foil tape underneath the electrical tape as it will be reused further in the procedure.

50. Locate the twisted wires. Carefully remove and discard the electrical tape on the twisted wires the full length of the exposed wiring. See Figure 37.

NOTE: Do not damage the foil tape as it will be reused further in the procedure.

51. Carefully unwrap the foil tape on the twisted wires the full length of the exposed wiring. See Figure 38.

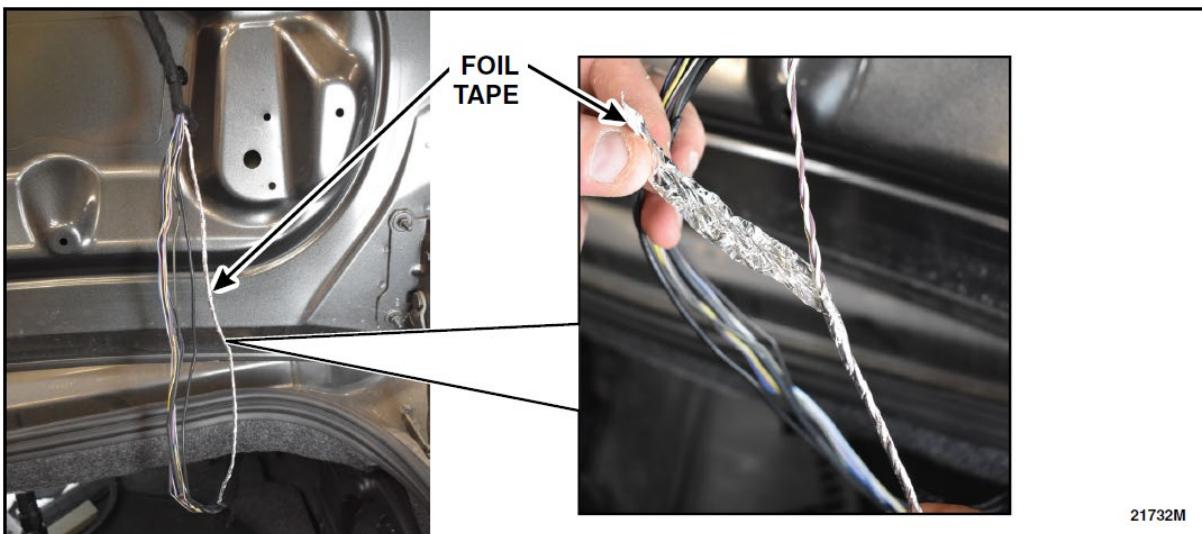


FIGURE 38

RECOMMENDED REWORK PROCEDURE

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52. Inspect the entire exposed portion of the wiring harness for any sign(s) of damage or chafing. See Figure 39.

Is any damage or chafing found?

Yes	Proceed to Step 53.
No	Proceed to Convertible Harness - Repair Parts Needed then Step 61.

NOTE: One example of wiring damage, others similar.

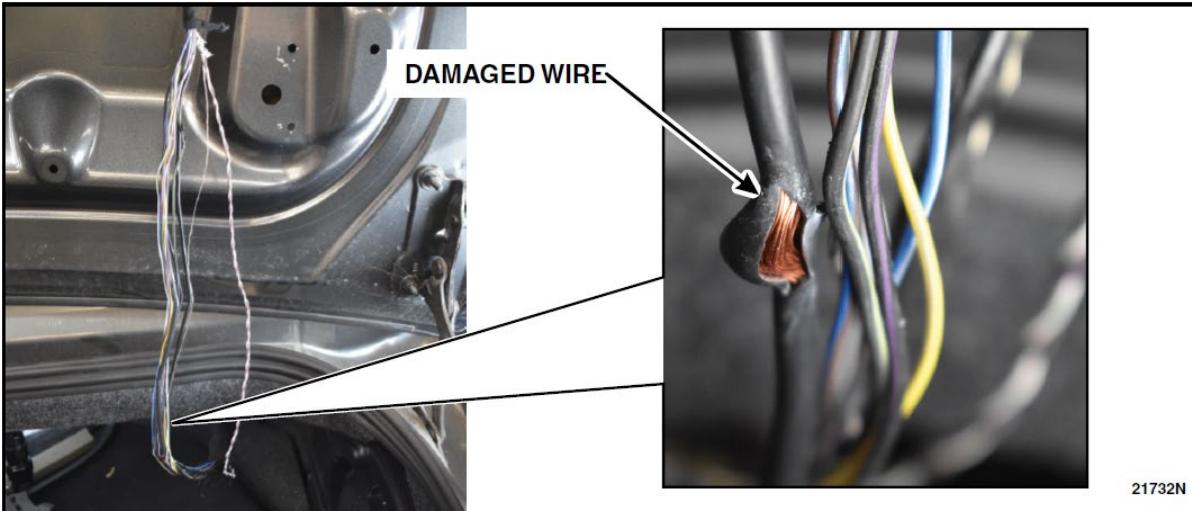


FIGURE 39

53. Cut out the damaged section of the harness. Make the cut after the ground wire (front of vehicle side of harness) at the location of the harness noted. See Figure 40.

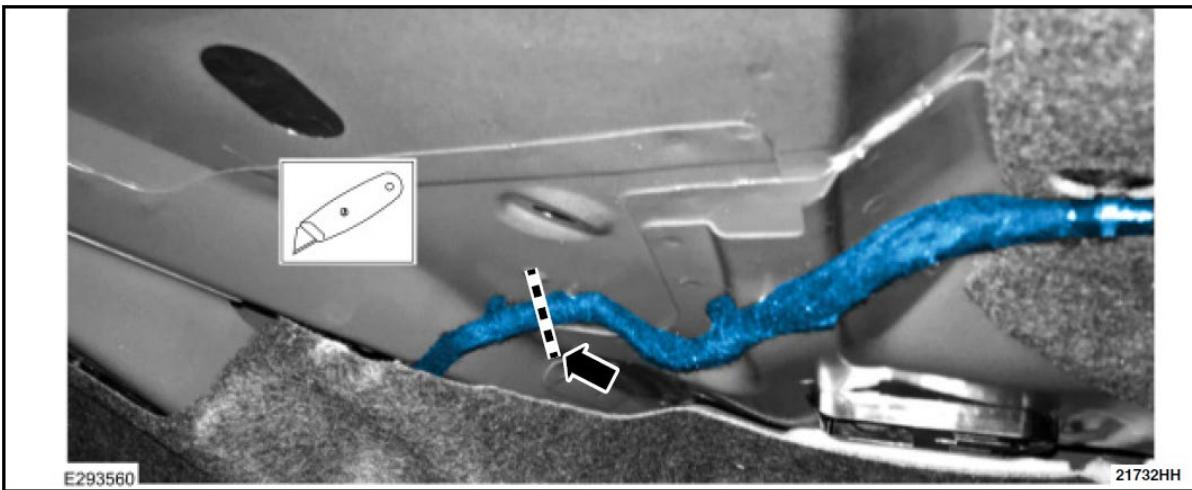


FIGURE 40

NOTE: Obtain three 3U2Z-14A088-AB wiring splice kits. Discard the butt splices and only use the heat shrink tubes for the repair.

54. Splice in the new section of harness, matching wire colours on the existing vehicle harness and the replacement section of harness as necessary. Follow the recommended wiring splice procedures in Section 5 of the Wiring Diagram using solder, not wire crimps. Stagger the location of each of the wire splices along the harness to minimize the overall size of the repair.

NOTE: While it is necessary to cut and remove a section of the old satellite radio antenna cable along with the rest of the harness, do not splice the satellite radio antenna cable where the harness is cut. The satellite radio antenna cable provided with the new harness is long enough to overlay the entire length of the old cable.

NOTE: If needed, always use the thread cutting bolt.

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55. Remove the existing ground on this section of the harness from the body of the vehicle. Reinstall the ground on the new section of harness to the body of the vehicle. See Figure 41.

- If equipped, remove the subwoofer. Please follow the WSM procedures in section 415-00B.
- If there is no existing bolt, use electrical ground bolt W505255-S450L self-threading bolt.
- Torque: 12 Nm (106 lb. in).

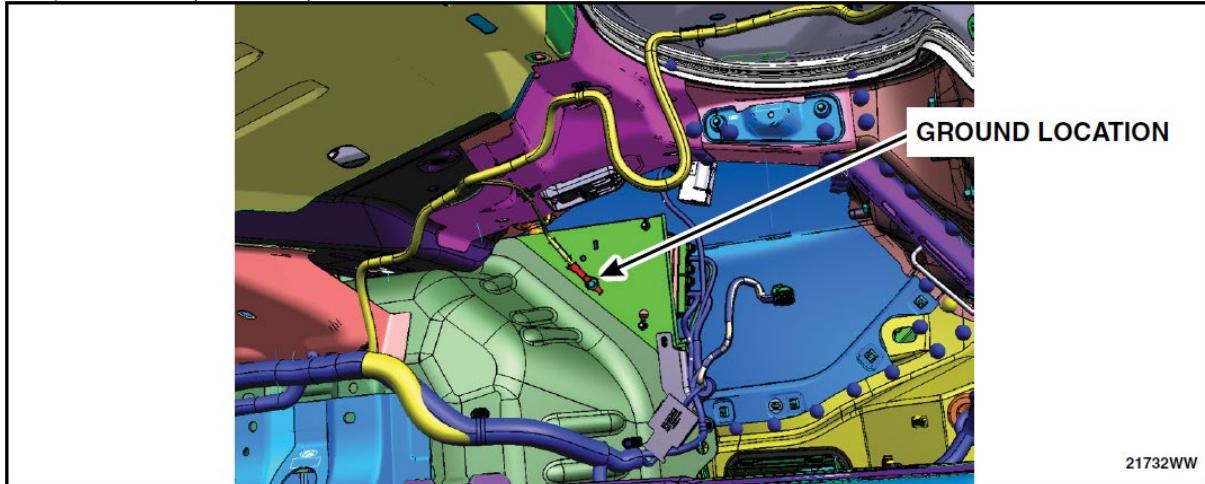


FIGURE 41

56. Overlay the satellite radio antenna rear cable included with the new section of harness. Refer to WSM, Section 415-00B, Satellite Radio Antenna, Removal and Installation.
57. Wrap the spliced area in Coroplast 837 electrical wire harness tape or equivalent.
58. Secure the replacement section of harness into the same body holes as the original section of harness using the clips attached to the replacement section of harness.
59. Re-assemble the luggage compartment trim by reversing Steps 41 through 39.
60. Connect the negative battery cable. Please follow the WSM procedures in Section 414-01. **Safety recall is complete.** If the rear parking aid camera, satellite radio (if equipped), luggage compartment lamp and/or luggage compartment lid release is not operating correctly, pursue normal diagnostics upon customers request only.

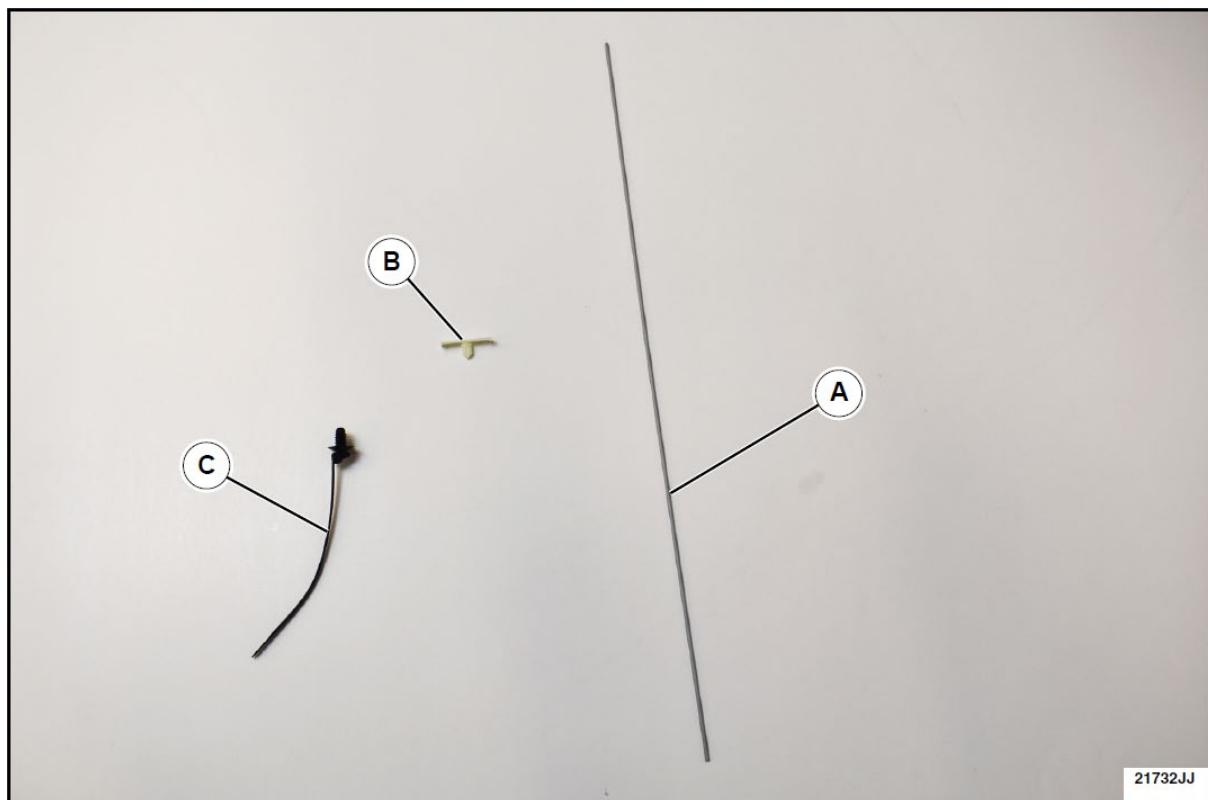
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Convertible Harness - Repair Parts Needed



Item	Description	Quantity
A	Support Stick	1
B	Tape on Push Pin Retainer	2
C	Tie Strap Push Pin Retainer	1

NOTE: For any issue with the original manufacturer foil tape, please contact the Technical Hotline for further direction.

61. Wrap the full length of the exposed twisted wires using the original manufacturer foil tape while making sure to properly overlap the wires and have enough tape length. See Figure 42.

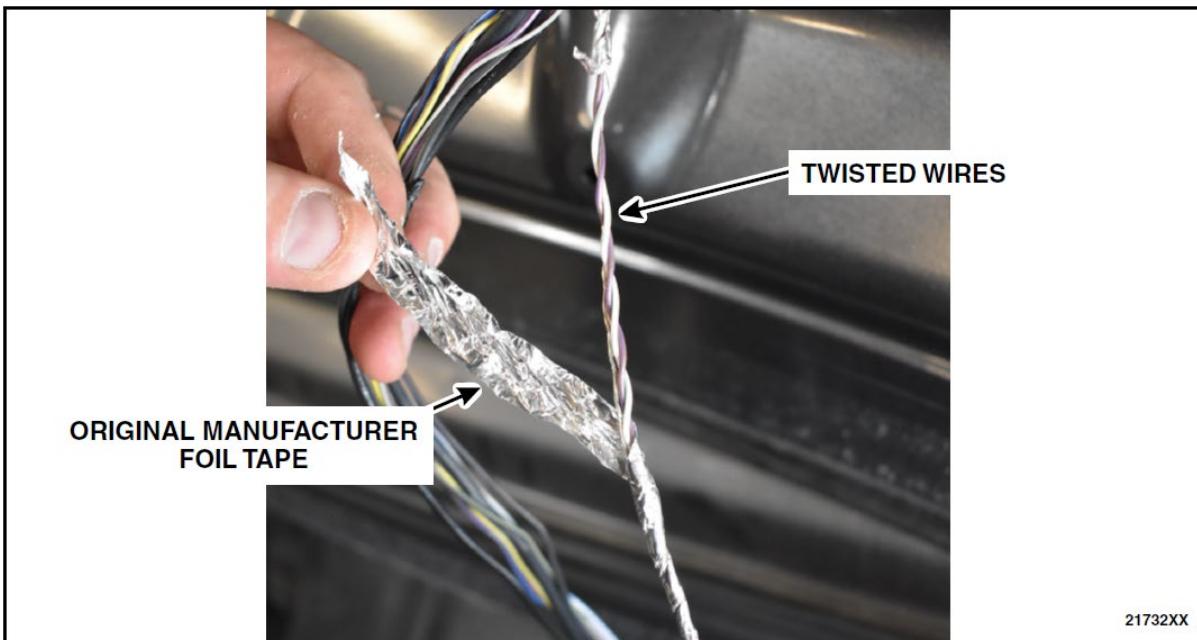


FIGURE 42

62. Wrap the full length of the foil tape covered twisted wires using some KTI73510 or equivalent black electrical (PVC) tape over lapping by 50 percent. See Figure 43.

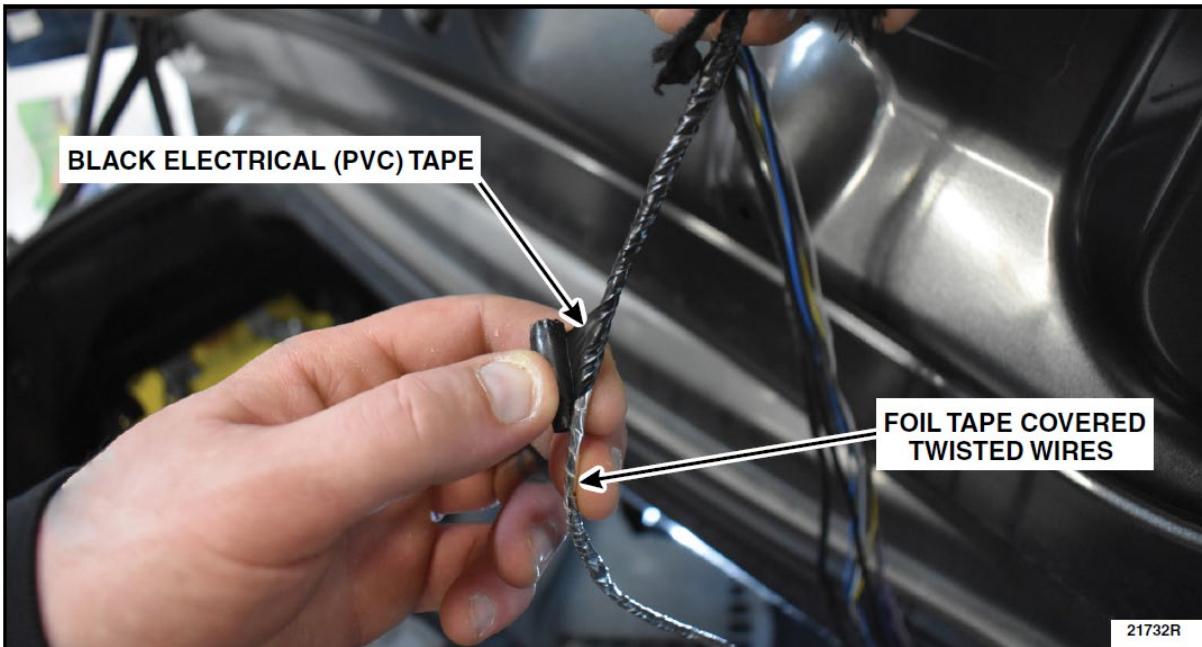


FIGURE 43

63. Measure 30 mm (1 in) from the wiring harness take out tape on push pin retainer. Apply 3 wraps of Coroplast® 837 or equivalent electrical wire harness tape around the harness. See Figure 44.

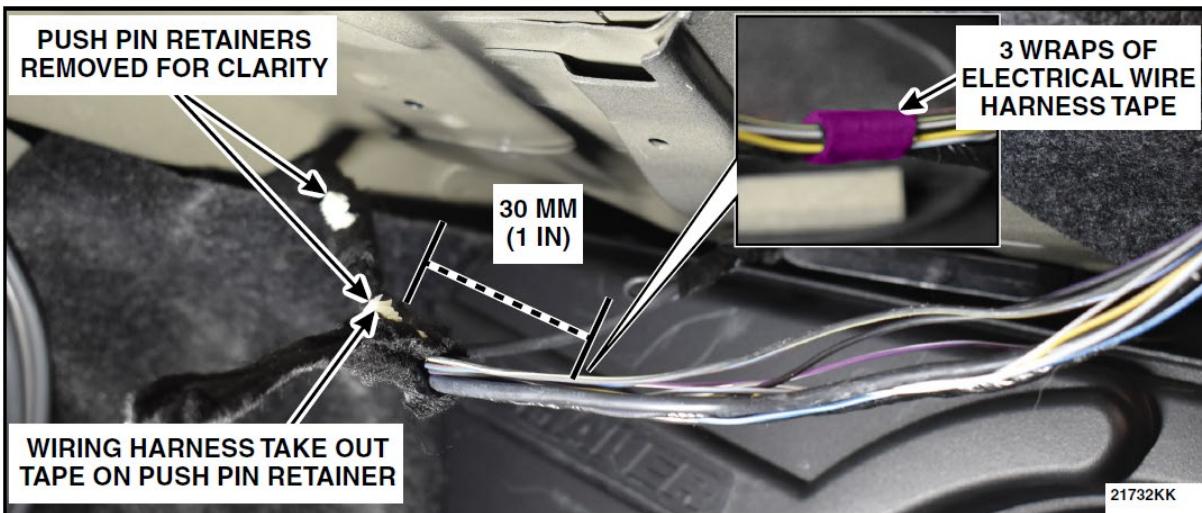


FIGURE 44

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64. Measure 570 mm (22 in) from the wiring harness take out tape on push pin retainer. Apply 3 wraps of Coroplast® 837 or equivalent electrical wire harness tape around the harness. See Figure 45.

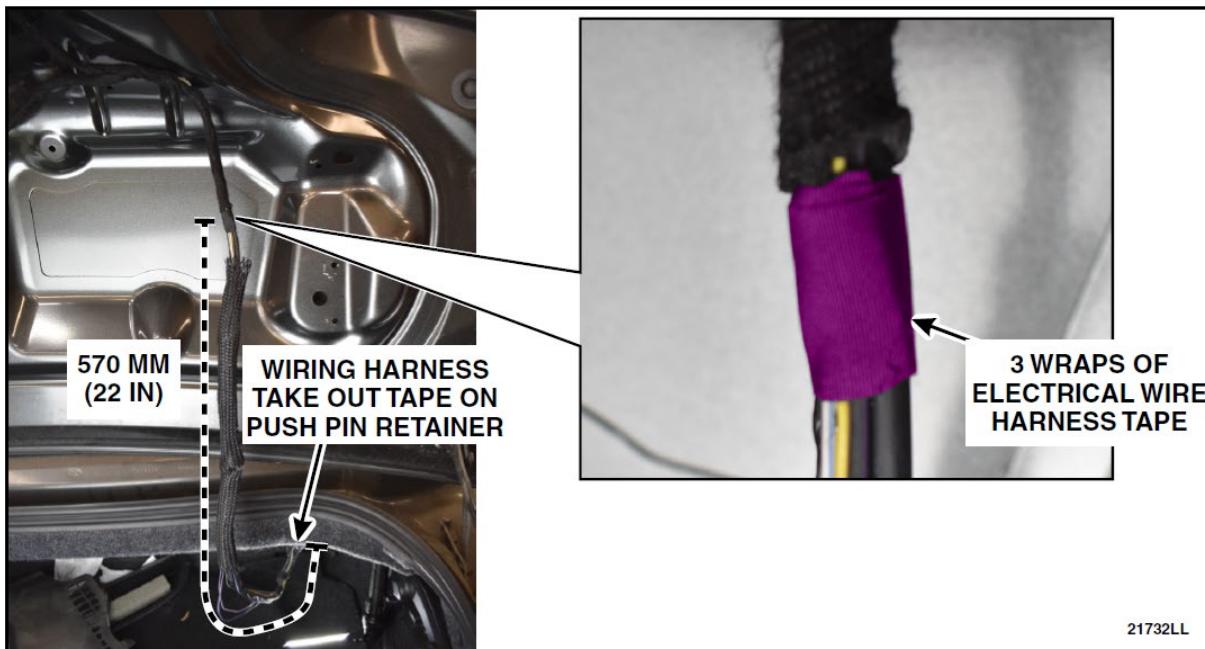


FIGURE 45

65. Pass the new support stick through the mesh sleeve. Place the ends of the support stick at the halfway point on the Coroplast® 837 or equivalent electrical wire harness tape. Apply 3 wraps of KTI73510 or equivalent black electrical (PVC) tape to secure the support stick on each end of the wire harness. See Figure 46.

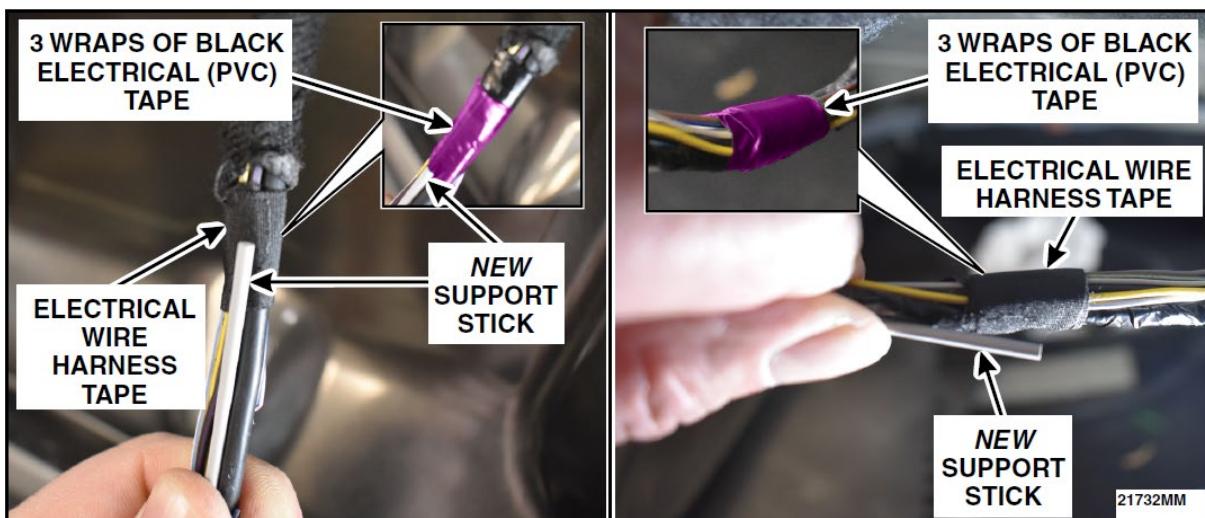


FIGURE 46

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66. Measure 120 mm (4.7 in) from the wiring harness tape on push pin retainer and apply 3 wraps of Coroplast® 837 or equivalent electrical wire harness tape. Install a new lower tie strap push pin retainer mid way onto the electrical wire harness tape. Trim any excess from the tie strap. See Figure 47.

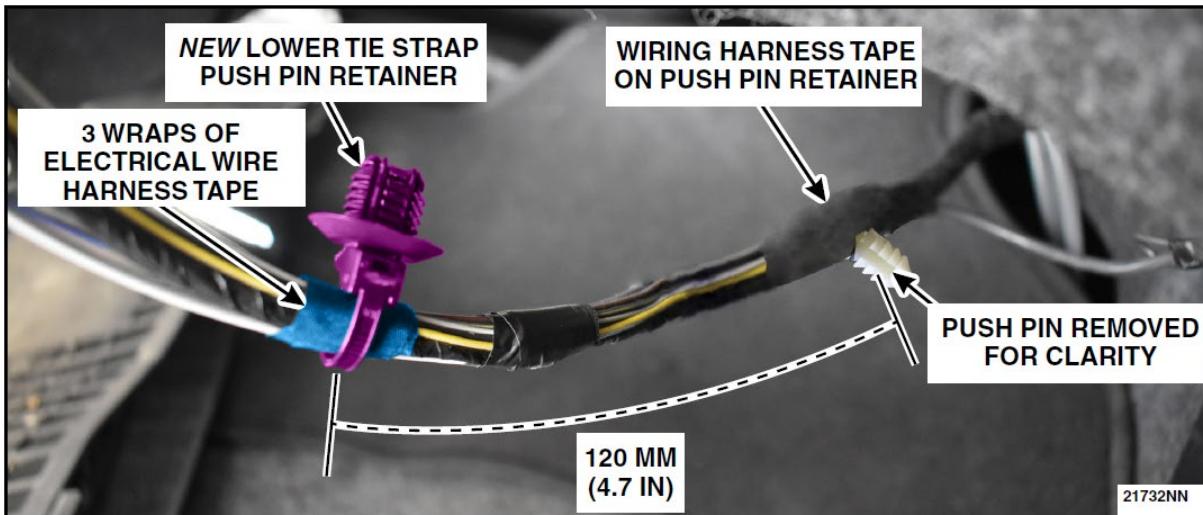


FIGURE 47

67. Wrap the exposed wiring harness from the new lower tie strap push pin retainer to the wiring harness tape on push pin retainer using Tesa® 51608 PET Fleece or equivalent fleece tape. See Figure 48.

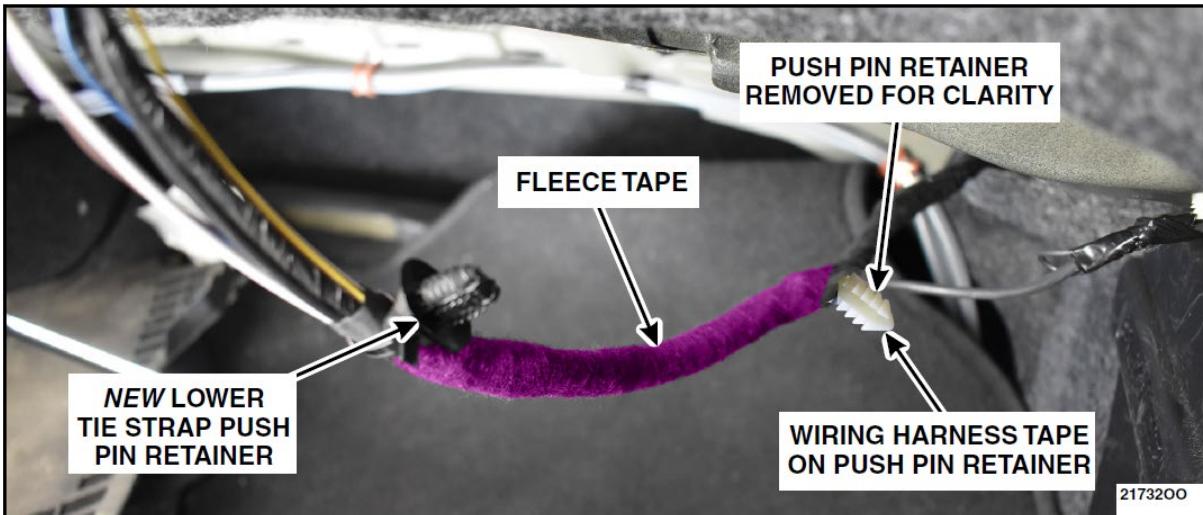


FIGURE 48

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68. the mesh sleeve to the new lower tie strap push pin retainer and secure using some KTI73510 or equivalent black electrical (PVC) tape. See Figure 49.

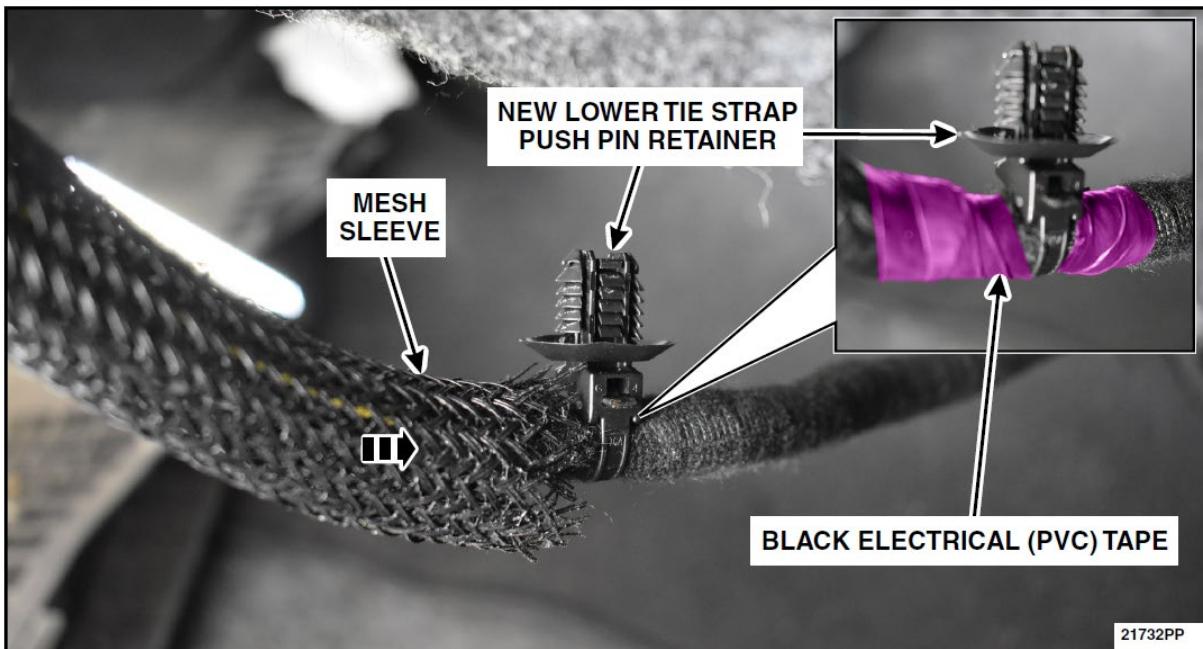


FIGURE 49

69. Measure 480 mm (19 in) from the wiring harness take out tape on push pin retainer and install a new tape on push pin retainer using some KTI73510 or equivalent black electrical (PVC) tape. See Figure 50.

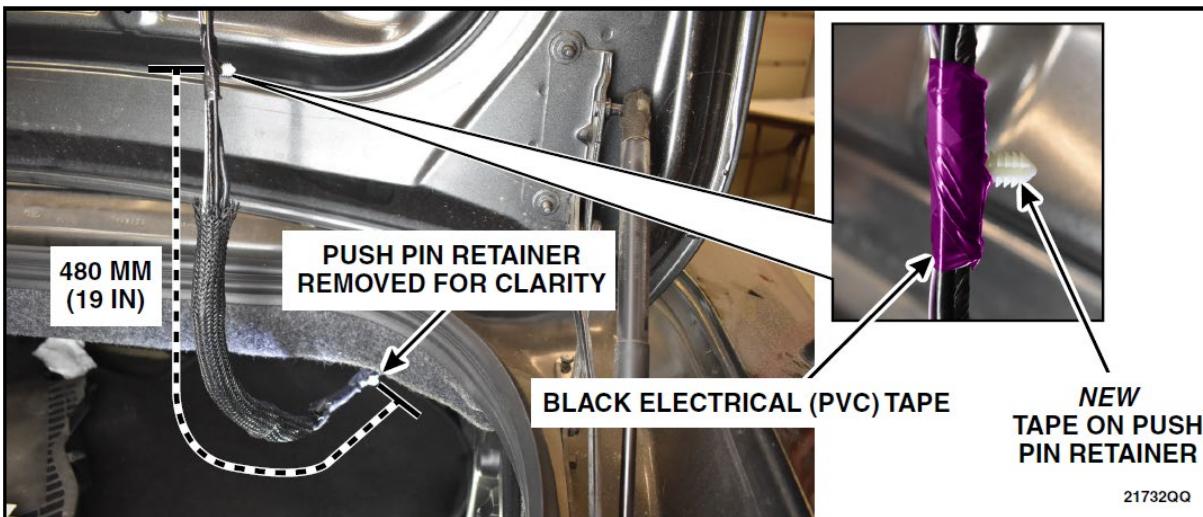


FIGURE 50

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70. Position the mesh sleeve to the new tape on push pin retainer and secure using some KTI73510 or equivalent black electrical (PVC) tape. See Figure 51.

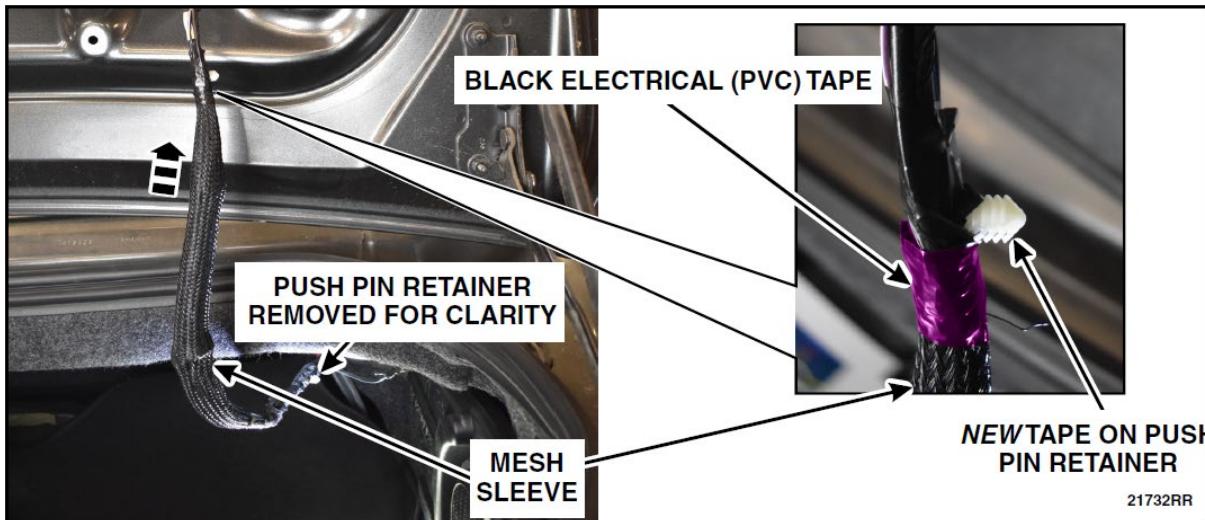


FIGURE 51

71. Measure 540 mm (21 in) from the wiring harness take out tape on push pin retainer and install a new tape on push pin retainer using some KTI73510 or equivalent black electrical (PVC) tape. See Figure 52.

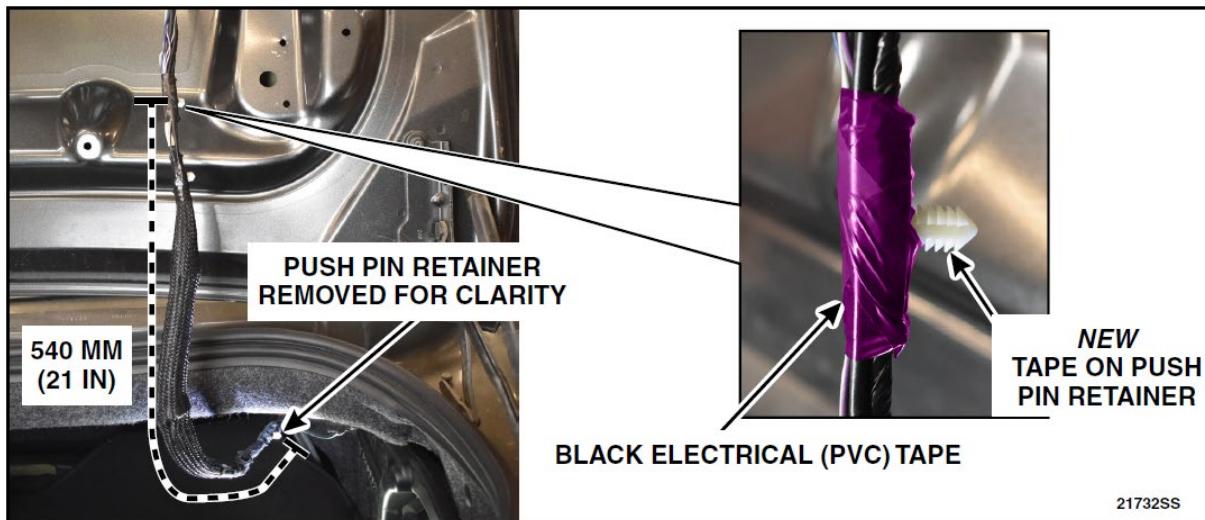


FIGURE 52

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NOTE: Upper tie strap push pin retainer disconnected for clarity.

72. Wrap the remaining exposed wiring starting at the first new tape on push pin retainer after the mesh sleeve up to the upper tie strap push pin retainer using Tesa® 51608 PET Fleece or equivalent fleece tape. See Figure 53.

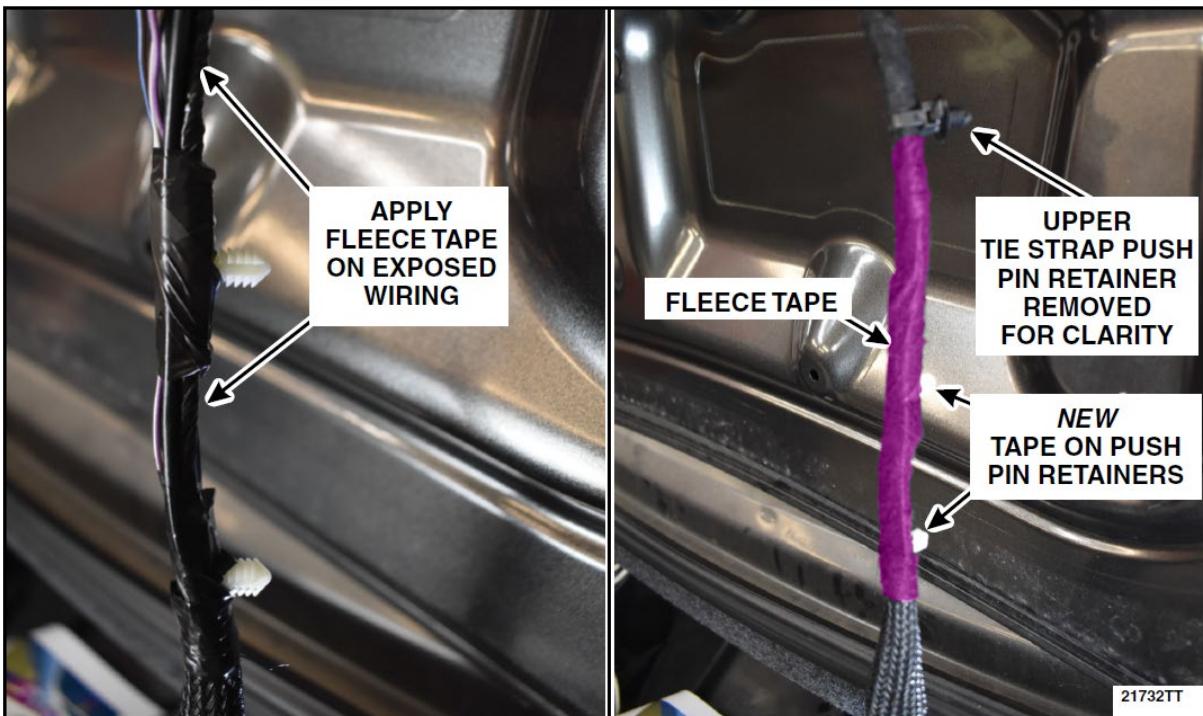


FIGURE 53

73. Position back the 2 new tape on push pin retainers and the new lower tie strap push pin retainer. See Figure 54.

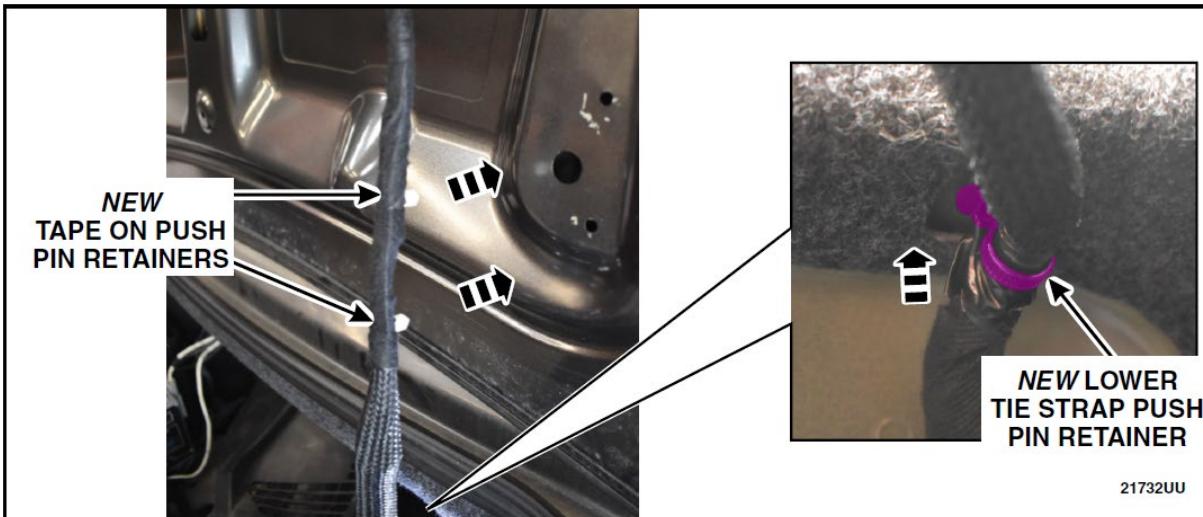


FIGURE 54

74. Connect the negative battery cable. Please follow the WSM procedures in Section 414-01.

75. Re-assemble the luggage compartment trim by reversing Steps 40-42.

76. If Diagnostic Trouble Codes (DTCs) were previously present, connect the appropriate Ford diagnostic scan tool or equivalent to the Data Link Connector (DLC) and clear all DTCs. **Safety recall is complete.** If the rear parking aid camera, satellite radio (if equipped), luggage compartment lamp and/or luggage compartment lid release is not operating correctly, pursue normal diagnostics upon customer's request only.

[END]

SAMPLE CUSTOMER LETTER – DO NOT DISTRIBUTE

XXXXXX, 2023

VIN NUMBER / 22S06

Name

Organisation

Address1

Address2

Address3

URGENT SAFETY RECALL

Recall Number 22S06

Contact Attempt Number

Your Vehicle Identification Number: VIN NUMBER	Registration Number: REGNUMBER
---	---------------------------------------

Dear XXXX,

Ford Motor Company has identified that a possible defect, which relates to motor vehicle safety, may exist in your vehicle, with the VIN shown above.

We apologise for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?	On your vehicle, the rear-view camera could intermittently display a blank or distorted image due to a potential issue with the luggage compartment lid wiring harness.
What is the risk?	A rear-view camera that intermittently displays a blank or distorted image may reduce the driver's view of what is behind the vehicle, increasing the risk of a crash.
What will Ford and your Dealer do?	Ford Motor Company has authorized your dealer to inspect and repair the luggage compartment lid wiring harness as necessary free of charge (parts and labor).
How long will it take?	The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time. In addition, your vehicle may require an inspection to determine if parts need to be ordered.
What should you do?	Please call your Ford dealer immediately and request a service date for Recall 22S06 . Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter. Ford <u>has not</u> issued instructions to stop driving your vehicle under this safety recall. You should contact your dealer for an appointment to have your vehicle remedied as soon as practicable. You can continue to safely drive your vehicle. If you do not already have a servicing dealer, you can access www.ford.com.au to locate your nearest Authorised Ford Dealer. Ford Motor Company wants you to have this safety recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed.
What if you no longer own this vehicle?	You have received this notice because our records indicate that you are the current owner of the vehicle described at the start of this letter. If you are no longer the owner of this vehicle, please complete the owner details change advice (attached).
Can we assist you further?	If you still have concerns, please call our toll-free number on 13 FORD (13 3673) and one of our Customer Relationship representatives will be happy to help you.

Yours faithfully,

TIM NETHERCOTE

Service Engineering Manager

Ford Motor Company of Australia Pty Ltd

SPEAK ANOTHER LANGUAGE?

This letter contains critical information about an **urgent safety recall** on your Ford vehicle. Please contact TIS National on 13 14 50 and ask them to call Ford on 13 FORD (13 3673) for information about what actions you must take.

تحتوي هذه الرسالة على معلومات غاية في الأهمية عن **urgent safety recall** (دعوة سحب عاجل لمركبات بسبب السلامة) في ما يتعلّق بمركبةك من طراز فورد. يرجى الاتصال بـ TIS National على الرقم 13 3673 14 50 واطلب منهم الاتصال بشركة فورد على الرقم 13 للحصول على معلومات حول الإجراءات التي عليك أن تتخذها.

這封信的內容是緊急安全召回的重要信息。請聯絡全國翻譯及傳譯服務處13 14 50，讓其為您電13 3673向「福特」查您□□□□□。

出于安全原因，须紧急召回您□□□□车□□□□与□□□关□关键□□□请□电13 14 50联□□译与传译□务处□请□们为您拨□13 3673联□□□□□□□您□须□□哪□□动。

این مکتوب حاوی معلومات مهم راجع به **urgent safety recall** (فراخوانی فوری برای حفاظت) موتور فورد شما است. لطفاً با TIS National به تیلفون شماره 014 3673 13 3673 13 جهت اخذ معلومات راجع به اینکه چه اقداماتی را باید اتخاذ کنید، تماس گرفته و از ایشان بخواهید که شما را با دفتر فورد به تیلفون شماره 014 3673 13 3673 13 تماس بگیرند.

इस पत्र में आपकी फोर्ड गाड़ी से संबंधित बहुत आवश्यक जानकारी दी गई है जो कि सुरक्षा के लिए तुरंत लौटाने (urgent safety recall) के बारे में है। कृपया टिस नेशनल (TIS National) को 13 14 50 पर फ़ोन करें और उनसे 13 3673 पर फोर्ड को फ़ोन करने के लिए कहें और फिर फोर्ड से पूछें कि आपको क्या करना चाहिए।

Surat ini berisi informasi penting dan **urgen tentang penarikan kembali demi keselamatan** sehubungan dengan kendaraan Ford Anda. Silakan hubungi layanan penerjemahan dan jasa juru bahasa TIS National pada 13 14 50 dan minta mereka untuk menelepon Ford pada 13 3673 untuk informasi tentang tindakan apa yang harus Anda ambil.

본 서신에는 고객님의 포드(Ford) 자동차와 관련한 **긴급 안전 리콜**에 대한 중요한 정보가 들어 있습니다. 통번역 서비스(TIS National: 13 14 50번)에 전화하셔서 전화번호 13 3673번의 포드 자동차(Ford)를 연결하시고 필요한 조치에 대해 문의하시기 바랍니다.

این نامه حاوی اطلاعاتی مهم درباره یک فرآخوانی اضطراری یمنی در اتومبیل فورد شمات است. اطلاعات خدمات مترجمی سراسری (TIS National) به شماره ۱۳۱۴۵۰ تماس بگیرید و از انها بخواهید که با فورد به شماره ۱۳۳۶۷۳۱ تماس بگیرند تا درباره اینکه چه قسم هایی باید بردارید اطلاعات کسب کنید.

Esta carta contiene información de importancia crucial sobre una **retirada urgente** de su vehículo Ford por motivos de seguridad. Sírvase llamar a TIS National al 13 14 50 y pídale que llamen a Ford al 13 3673 para obtener información sobre lo que usted debe hacer.

Lá thư này có những chi tiết quan trọng về việc **thâu hồi khẩn cấp vì lý do an toàn** cho xe Ford của quý vị. Xin quý vị liên lạc với Dịch Vụ Thông Ngôn và Phiên Dịch (TIS) Toàn Quốc số 13 14 50 và nhờ họ điện thoại cho hãng Ford số 13 3673 để biết quý vị cần phải làm gì.

V.I.N.

VIN NUMBER

Disposal Details

Please fill in below if you are no longer the owner of the vehicle and know of who you disposed the vehicle to. This can include the details of your car dealer, insurance company or private citizen whom you transferred the vehicle to.

Disposal Name (Company Name or Other Name)

Disposal Address

Disposal Suburb

Disposal Postcode

Disposal Phone Number

Disposal Mobile Number

Disposal Email Address

Privacy Collection Statement

Thank you for completing this form. The personal information you have provided will be used by Ford Motor Company of Australia Pty Ltd (Ford Australia) to contact you about your Ford vehicle or related products and services and for quality assurance and market research purposes. Ford Australia may disclose your personal information to its dealers, its related companies and third parties who provide it with (or help it provide) products and services, including to overseas locations such as the USA, India, China and Singapore. Ford Australia's privacy policy is available at www.ford.com.au and states how you can seek to access or correct any personal information Ford holds about you, how to complain about a privacy breach by Ford and how Ford will deal with a privacy complaint. You can contact Ford Australia on 13FORD (13 36 73) or by emailing foacust1@ford.com.