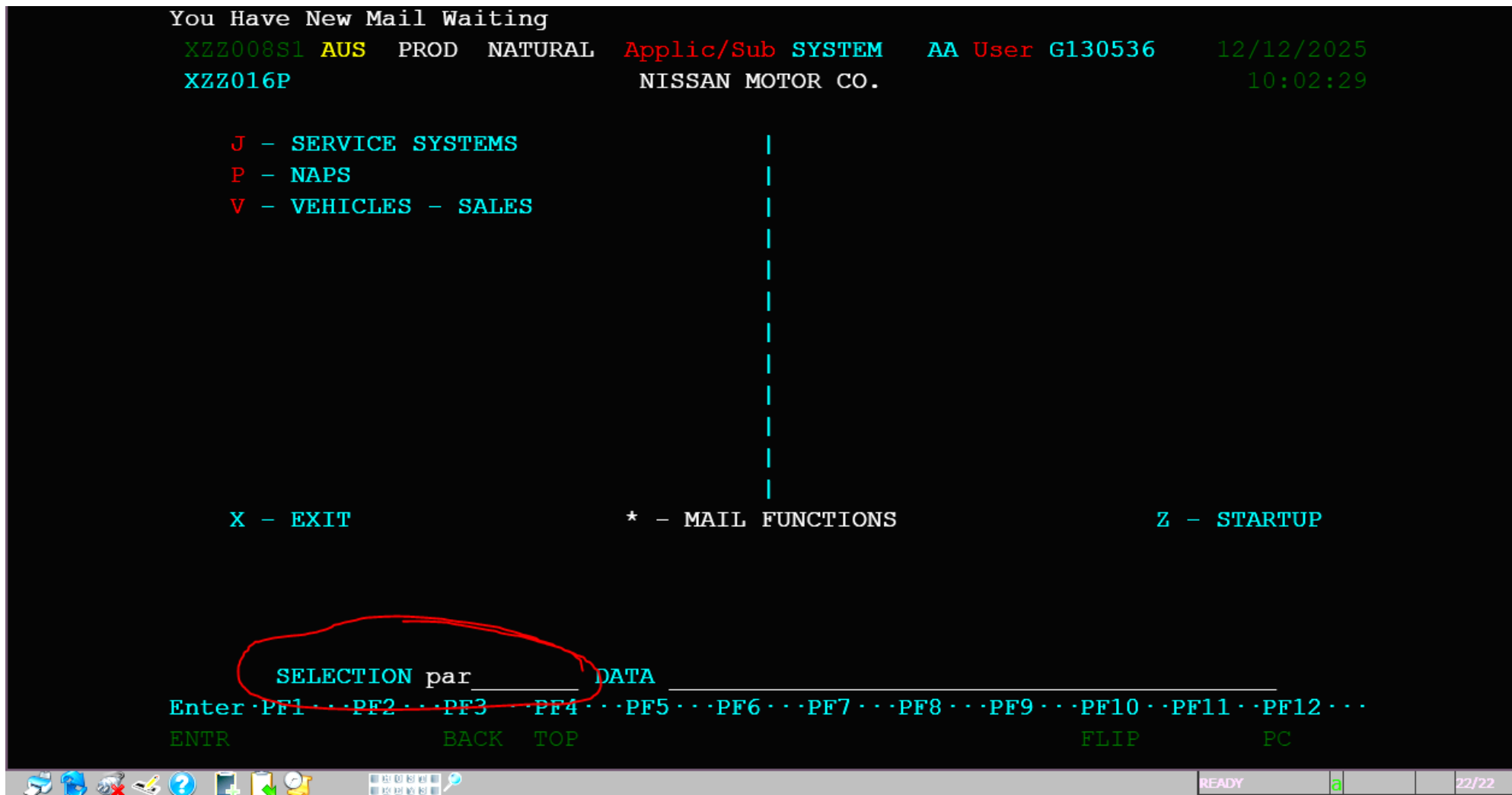Ordering Nissan Parts VOR

Required:
- S03 Access
- Niscom Access
- Triage Access
- Car's VIN number
- Customers Details
- Campaign number or Technical Service Bulletin (TSB) if applicable

## 1. Login to Niscom and Enter "PAR" shortcut



```
You Have New Mail Waiting
 XZZ008S1  AUS   PROD   NATURAL   Applic/Sub SYSTEM   AA User G130536    12/12/2025
 XZZ016P                          NISSAN MOTOR CO.                         10:02:29


     J - SERVICE SYSTEMS                      |
     P - NAPS                                 |
     V - VEHICLES - SALES                     |
                                              |
                                              |
                                              |
                                              |
                                              |
                                              |
                                              |
                                              |
                                              |
                                              |
                                              |
     X - EXIT                  * - MAIL FUNCTIONS                    Z - STARTUP



         SELECTION par_____  DATA _____
 Enter PF1   PF2   PF3   PF4   PF5   PF6   PF7   PF8   PF9   PF10  PF11  PF12
 ENTR              BACK  TOP                                 FLIP        PC
```

## 2. Enter in the cars VIN and Hit enter for the SUO Number



```
You Have New Mail Waiting
 XZZ008S1  AUS   PROD   NATURAL   Applic/Sub SYSTEM   AA User G130536    12/12/2025
  XZZ01                                                                    :02:29
        Vehicle Search Successful
    J    PCI011S1    ***** Vehicle Details Search *****      PCI011P
    P    12 Dec,25                                           10:04 AM
    V    +-------------------------------------------------------------+
         | Please Enter One Form of Vehicle Identification  :-         |
         +-------------------------------------------------------------|
         |                                                             |
         |    Registration Number :-    YME05N_                        |
         |                OR                                           |
         |    Chassis Number:- 005560  AND *Base Model:-   NAVDP2Y     |
         |                OR                                           |
         |    SUO Number            :-    2386517                      |
         |                                                             |
    X    +-------------------------------------------------------------+    TUP
         |    VIN Number    MNTCB2D23A0005560 /  MNTCB2D23A0 005560     |
         |                      Model Variant    CTS2RWLD23IMP--A-B     |
         |    Body RAA DEEP SAPPHIRE    Trim  G  GREY                   |
         +-------------------------------------------------------------+
         Enter-PF1---PF2---PF3---PF4---PF5---PF6---PF7---PF8---PF9---P
    Enter·      help        EXIT        flip                              F12···
    ENTR                                                                  C
```

# 3. Using Triage, Enter the RO and click into it

## 4. Click on Customer Tab on RO

## 5. Collect Customer Name and Phone number.

6. In ERA, Order the part required with a VR order code then enter the backpage

```
Invoice#  Cust #  Name                        Phone           Pay        Ctrmn OT PL
          000        Brisbane City Jlr Quotes                 CASH       089      1
Make NI   Cust Po#                 Tax EX#                     ID#
Ln# Part# / Description............. Qord Qshp List.... Sale.... Extended Tc Pl
  1 15208-ED50A        FILTER ASSY-OI     1    0    25.17    28.95      0.00 VR 1
  2 █



AVAI 42          LIST        25.17  TX 1    DET  F2  00                  ˜GP$        0.00
BN1 NM1G01       TRADE       21.39          LSDATE 11/12/25              ˜GP%         0.0
BN2              ACOS        19.13          LPCOST    19.13              Tot         0.00
New#                                    Old# Yes                        Tax         0.00
Remarks                                                                 Bal         0.00
```

7. Press CC and Enter. Enter in the following information in the order
   Line 1: Vin , Campaign number (if applicable)
   Line 2: Customer Name, Customer Phone Number
   Line 3: Y/Y/Y, SUO Number (Steps 1 & 2)

```
12 DEC 2025 P571          AUSTRAL HONDA/VW - Counter Sales          STORE03  2525

X   Invoice#                      X   Control No.      000
1   Code,Comments


2   Sale Type       R            3   Tax Exempt No.
4   Pay-Method    CASH           5   Picker / Time
6   Order Date       12/12/25    7   Checker
8   Required Date    12/12/25    9   Packer
0   Cust Po#                     11  Run No.
2   Ship To Brisbane City Jlr Quotes  13  Ship Via
            34 Evelyn St          X   Bill To
            Newstead QLD 4006

X   Total (No Tax)        0.00   18 Credit Card #
   ┌CLERA Supplier Comments──────┐   Authorization #
   │                             │   Deposit Chg.
   │ 1. MNTCB2D23A0005560, PG5C6 │   Order Type
   │ 2. George Pile, 0400 000 000│
   │ 3. Y/Y/Y     SUO 2386517    │   Insurance Details    No
   └─────────────────────────────┘   tal Line Itms        0.00
  (E=Ent)(D=Del)(Line#)(L=LineItms)(Q=Inq)(CI=Custinq)(CC=CLComm)(IN=Ins)
Help: Enter comments to be sent to the CLERA linked supplier
```

*Note That if any of the above is missing, Nissan will not send part.

** Y/Y/Y is the answers to the following (Not in correct order)

- Is this a warranty repair?

- Is the vehicle off road?

- Is the car in the workshop?

8. Now wait for the part to arrive.



When something takes longer than expected

[King Julien]: How long is this going to TAKE?