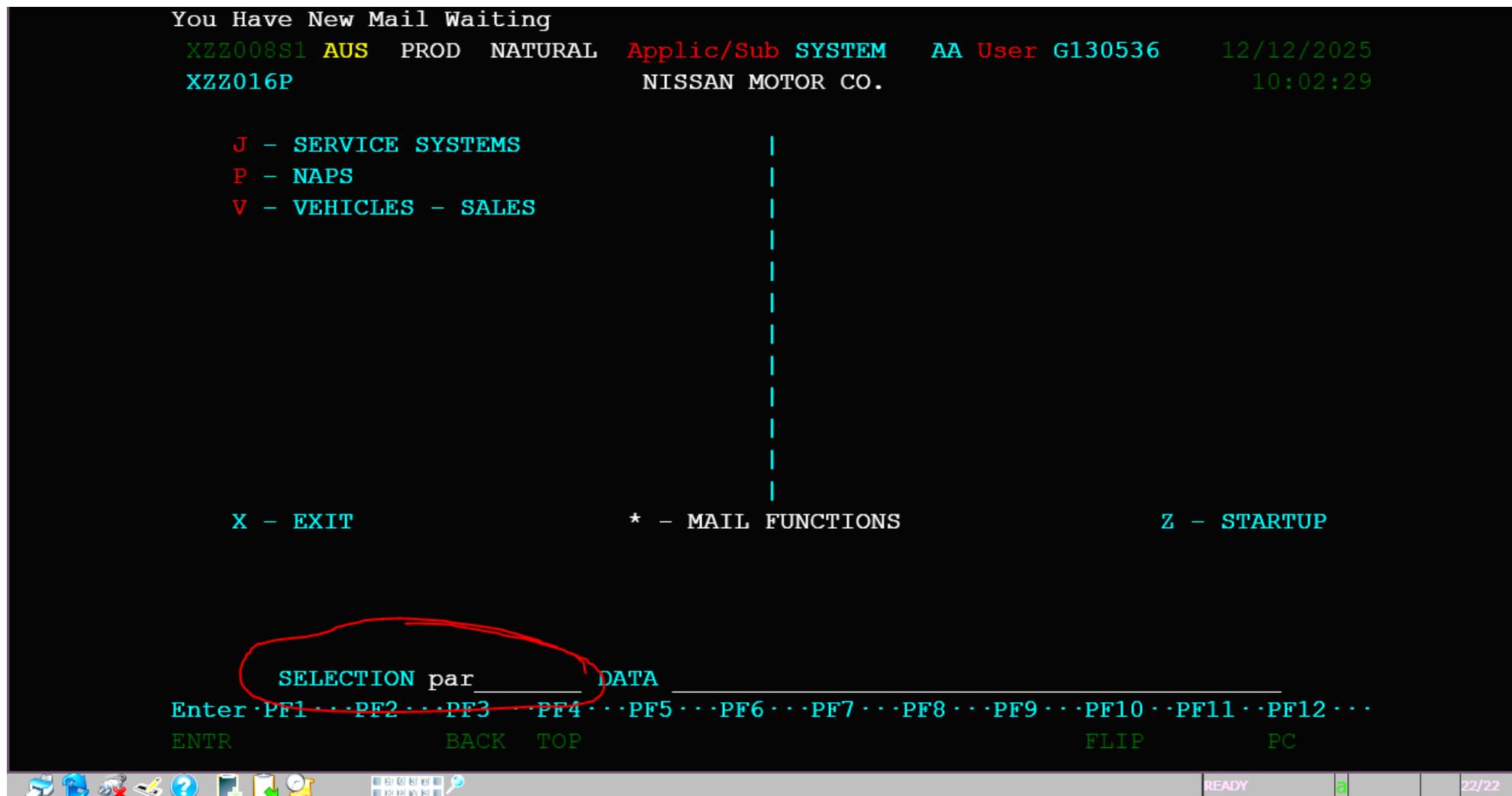


## Ordering Nissan Parts VOR

Required:

- S03 Access
- Niscom Access
- Triage Access
- Car's VIN number
- Customers Details
- Campaign number or Technical Service Bulletin (TSB) if applicable

# 1. Login to Niscom and Enter "PAR" shortcut



2. Enter in the cars VIN and Hit enter for the SUO Number

```
You Have New Mail Waiting
XZZ008S1 AUS PROD NATURAL Applic/Sub SYSTEM AA User G130536 12/12/2025
XZZ01 :02:29

Vehicle Search Successful
J PCI011S1 ***** Vehicle Details Search ***** PCI011P
P 12 Dec,25 10:04 AM
V +-----+
| Please Enter One Form of Vehicle Identification :- |
+-----+
|
| Registration Number :- YME05N_
| OR
| Chassis Number:- 005560 AND *Base Model:- NAVDP2Y
| OR
| SUO Number :- 2386517
| -----
| VIN Number MNTCB2D23A0005560 / MNTCB2D23A0 005560
| Model Variant CTS2RWLD23IMP--A-B
| Body RAA DEEP SAPPHIRE Trim G GREY
| -----
Enter-PF1---PF2---PF3---PF4---PF5---PF6---PF7---PF8---PF9---P
Enter . help EXIT flip F12 ...
ENTR                                         READY a 11/40
```

### 3. Using Triage, Enter the RO and click into it

The screenshot shows the SUPERSERVICE Triage interface for a Subaru service center. At the top, there's a navigation bar with the Subaru logo, the text "SUPERSERVICE Triage", and menu items "Jobs Today", "Reports", and "Follow-ups". Below the navigation is a search bar containing the job number "699125", which is circled in red. To the right of the search bar are a close button ("x") and a magnifying glass icon. A green banner below the search bar says "View and search for jobs, and track their progress". The main content area has several filter options: "Status" (set to "Completed"), "Job Type" (set to "Retail / Service / CPS"), "Service Advisor" (set to "Phoebe Barnes"), "Technician" (set to "Kasey Yarrow", with a red asterisk next to the name), "Job No." (set to "699125"), and "Brand" (set to "Nissan").

#### 4. Click on Customer Tab on RO

SUPERSERVICE Triage

Job Number: 699125 Status: Completed

Vehicle Description: X-TRAIL 4WD Ti-L e-POWER MY23

Job Type: Retail / Service / CPS

VIN: JN1T33TB1A0000399

License Plate: 437JT4

Odometer: 18064

Key Tag No.

Date In: 07/01/2025

Date Out: 07/01/2025

Brand: Nissan

Year: 2022

Inspection Completed: 7/1/2025

**Customer** (highlighted)

Inspection

Tires

Bodywork

Quote

History

Linked Jobs

Review the quote details, and record the customer authorization

Notes (1) Service Advisor Notes (0) Authorization Notes (0) Appointment Notes (0)

NO POLLEN FILTER

Area: Operation

30,000km/36mth service

Details	Qty	SOH	Bin Location	Unit Price
S30K36M - 30,000km/36mth service	1.20 hrs			Nissan - F

Warranty Code:

Notes (1) Notes for Customer (0)

Part#: NINPDC5-00W20PK quantity ordered was: 2 but quantity shipped was: 0

## 5. Collect Customer Name and Phone number.

The screenshot shows the Subaru SUPERSERVICE Triage software interface. At the top, there's a navigation bar with the Subaru logo, 'SUPERSERVICE™ Triage' with a heart icon, and links for 'Jobs Today', 'Reports', and 'Follow-ups'. Below the navigation is a header with 'Job Number 699125' and a status dropdown showing 'Completed'. The main area displays vehicle and customer information. On the left, under 'Customer Details', fields include 'Name' (circled in red) set to 'George Pile', 'Company Name' (empty), 'Type' (set to 'Private'), 'Email' (set to 'gpile@kedronsubaru.com.au'), and 'Language' (set to 'Australian English'). On the right, under 'Contact Method', 'Cell' (circled in red) is listed with the number '0408-884441', and 'Phone Number' is also listed. Other visible information includes vehicle details like 'Vehicle Description X-TRAIL 4WD TI-L e-POWER MY23', 'Year 2022', and service history.

Job Number  
699125

VIN  
JN1T33TB1A0000399

Odometer  
18064

Job Type  
Retail / Service / CPS

License Plate  
437JT4

Key Tag No.

Vehicle Description  
X-TRAIL 4WD TI-L e-POWER MY23

Date In  
07/01/2025

Date Out  
07/01/2025

Brand  
Nissan

Year  
2022

Inspection Completed  
7/1/2025

Service Adv  
Phoebe

Parts Adv  
None

Awaiting

Customer     Inspection     Tires     Bodywork     Quote     History     Linked Jobs

Add vehicle, customer and contact details

**Customer Details**

The driver is not the vehicle owner

Name  
George Pile

Company Name

Type  
Private

Email  
gpile@kedronsubaru.com.au

Language  
Australian English

DMS Account Number  
5443524

Contact Method  
Cell

Cell number  
0408-884441

Phone Number

6. In ERA, Order the part required with a VR order code then enter the backpage

Invoice#	Cust #	Name	Phone	Pay	Ctrmn	OT	PL
	000	Brisbane City Jlr Quotes		CASH	089		1
Make NI	Cust Po#	Tax EX#		ID#			
Ln#	Part# / Description.....	Qord	Qshp	List....	Sale....	Extended	Tc Pl
1	15208-ED50A	FILTER ASSY-OI	1	0	25.17	28.95	0.00 VR 1
2							
AVAI 42	LIST	25.17	TX 1	DET F2 00		^GP\$	0.00
BN1 NM1G01	TRADE	21.39		LSDATE 11/12/25		^GP%	0.0
BN2	ACOS	19.13		LPCOST 19.13		Tot	0.00
New#			Old# Yes			Tax	0.00
Remarks						Bal	0.00

7. Press CC and Enter. Enter in the following information in the order

Line 1: Vin , Campaign number (if applicable)

Line 2: Customer Name, Customer Phone Number

Line 3: Y/Y/Y, SUO Number (Steps 1 & 2)

12 DEC 2025 P571	AUSTRAL HONDA/VW - Counter Sales	STORE03 2525
X Invoice#	X Control No.	000
1 Code,Comments		
2 Sale Type R	3 Tax Exempt No.	
4 Pay-Method CASH	5 Picker / Time	
6 Order Date 12/12/25	7 Checker	
8 Required Date 12/12/25	9 Packer	
0 Cust Po#	11 Run No.	
2 Ship To Brisbane City Jlr Quotes	13 Ship Via	
34 Evelyn St	X Bill To	
Newstead QLD 4006		
X Total (No Tax) 0.00	18 Credit Card #	
CLERA Supplier Comments		
1. MNTCB2D23A0005560, PG5C6		
2. George Pile, 0400 000 000		
3. Y/Y/Y SUO 2386517		
	Insurance Details	No
	Total Line Itms	0.00
(E=Ent)(D=Del)(Line#)(L=LineItms)(Q=Inq)(CI=Custing)(CC=CLComm)(IN=Ins)		
Help: Enter comments to be sent to the CLERA linked supplier		

\*Note That if any of the above is missing, Nissan will not send part.

\*\* Y/Y/Y is the answers to the following (Not in correct order)

- Is this a warranty repair?
- Is the vehicle off road?
- Is the car in the workshop?

8. Now wait for the part to arrive.

## When something takes longer than expected



*[King Julien]: How long is this going to TAKE?*