



TECHNICAL SERVICE BULLETIN

12 Inch Center Display Screen Blank

23-231204 October
2023**Model:**

Ford 2022-2023 Everest	Assembly Plant: AAT- RAYONG ASSEMBLY PLT-LS (AAGDZ)
2022-2023 Ranger/Ranger Raptor	Assembly Plant: AAT- RAYONG ASSEMBLY PLT-LS (AAGDZ)
2022-2023 Ranger/Ranger Raptor	Assembly Plant: SILVERTON(S.AFRICA)PLANT BLD (AAGBQ)

Issue: Some 2022-2023 Ranger, Ranger Raptor and Everest vehicles equipped with a 12 Inch center display screen may experience a blank/black center display screen. This may be caused by a damaged screen circuit as a result of moisture or humidity.

Action: Should a vehicle present with the above concern, technicians are advised to follow the Service Procedure below.

NOTE: The parts listed in this TSB include additional sealing to add further protection against moisture

Parts

Service Part Number	Quantity	Description
19980	1	Center Display Unit - Refer to Parts Catalog for Application
W504895 S451X	8	Bolt 10X40 - Seat Frame

Labor Times

Description	Operation No.	Time
Module - Accessory Protocol Interface/SYNC - Test	232312A	0.3 Hrs.
Module - Accessory Protocol Interface/SYNC - Replace TRA and TRB	232312B	2.8 Hrs.
Module - Accessory Protocol Interface/SYNC - Replace TEK	232312C	2.7 Hrs.

Repair/Claim Coding

Causal Part:	18D699
Condition Code:	95

PDR Table

PDR Code	Description	Time
TSB232312A	Module - Accessory Protocol Interface/SYNC - Test - Module - Accessory Protocol Interface/SYNC - Replace TRA and TRB	3.1 Hrs.
TSB232312B	Module - Accessory Protocol Interface/SYNC - Test - Module - Accessory Protocol Interface/SYNC - Replace TEK	3.0 Hrs.

Service Procedure

1. Perform diagnosis and testing as specified in Workshop Manual (WSM) Section 415-00. Refer to Symptom Chart: Center Display Unit and perform Pinpoint Test J. Does diagnosis lead to a damaged center display screen?

(1). Yes - replace the component . For additional information, refer to WSM Section 415-00.

(2). No - this TSB does not apply.