

PALAK SRIVASTAVA

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[LinkedIn](#) | [GitHub](#) | [Portfolio](#)

Software Developer

Dedicated IT Systems Engineer with a strong foundation in Linux administration, Unix scripting, mainframe technologies, and IT systems management. Committed to continuous learning and staying ahead in the evolving technology landscape. Seeking a challenging role to leverage my skills in Linux, Agile methodologies, Jira/Confluence, and mainframe systems to deliver innovative and reliable solutions within banking and trading environments.

SKILLS

Languages | Linux, Unix, Shell Scripting, COBOL, JCL, DB2, VSAM

Cloud & DevOps | AWS (Certified Cloud Practitioner)

Database | MySQL

Tools | VS Code, Toad for oracle, Mantis, Eclipse, AZ400

Development Practices | Agile Methodologies, Test-Driven Development

EDUCATION

Galgotias college of Engineering & Technology

Bachelor's in technology in Electronics & Communication Engineering

- GPA: 7.9/10

Greater Noida, India

June 2022

WORK EXPERIENCE

Analyst II Software Engineer

Remote

DXC Technology

March 2023 - Present

Technology: Linux, Unix, Shell Scripting, COBOL, JCL, DB2, VSAM

- Delivered end-to-end support for IT systems and production environments, ensuring minimal downtime.
- Automated repetitive tasks using **Unix shell scripts**, improving team productivity.
- Participated in **Agile ceremonies** including sprint planning and daily stand-ups to ensure smooth workflow.
- Collaborated with cross-functional teams to analyze and resolve issues, improving system efficiency.
- Maintained detailed documentation on Confluence to support knowledge transfer and compliance.
- Worked with **COBOL, JCL, and DB2** to troubleshoot and enhance batch jobs and transactions.
- Gained exposure to large-scale financial systems, including reporting and reconciliation processes.
- Communicated with stakeholders to clarify issues and deliver solutions within tight SLAs.

PROJECT

Diageo

Remote

DXC Technology

Aug 2024 - Present

Technology: Linux, Unix, Shell Scripting, COBOL, JCL, DB2, VSAM

- Developed and maintained **Perl automation scripts** to streamline job monitoring and reporting.
- Troubleshoot and resolved **JCL and DB2 job failures**, ensuring timely batch cycle completion.
- Implemented COBOL code fixes and performance improvements, enhancing efficiency of core business processes.
- Collaborated with cross-functional teams to analyze issues, perform impact analysis, and release fixes.

MicroFocus

Remote

DXC Technology

March2023-Aug 2024

Technology: Linux, Unix, Shell Scripting, COBOL, JCL, DB2, VSAM

- Managed system support for applications running on Micro Focus, including **script creation, log analysis, and SQL-based data verification**.
- Performed system health checks and optimized server-side processes, reducing downtime and improving reliability.
- Delivered detailed root cause analysis for incidents, ensuring quick resolution and preventive measures

ACHIEVEMENTS AND CERTIFICATIONS

- Completed AWS Certified Cloud Practitioner certification (July 2023).
- Certified in C, C++, Python Programming
- Certified in JAVA (SDE)
- Completed CCC Certification (2018)
- presented IEEE research papers:
 - *Design of Wideband Microstrip Antenna for X, Ku, and K-Band Applications* (ICACITE 2021)
 - *Design of SIW-Based On-Chip Slot Antenna for Terahertz Frequency* (IEEE LAEDC 2022)
- Consistently recognized for problem-solving and quick issue resolution in production environments.