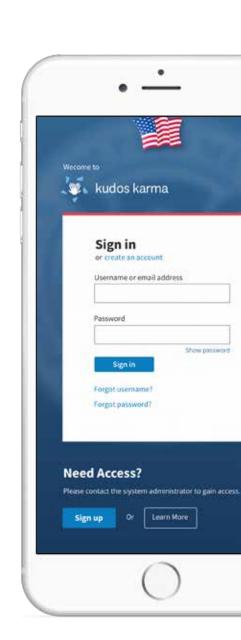


# DHS FLASH

Concept Design Document



## **Jorney Map**



Jane Doe

### **GOAL**

To be appreciated and recognize by my peers

To recognize my peers for their hardworks and excellent service to our organization

I want my recognitions to have some weightage towards our periodical performance review

Aware of Kudos Karma Program Writes a review for Bill for the last project work they did together.

Receives a acknowledgement about my writeup. I feel good to have helped.

9

Bill Prady EMPLOYEE

### **GOAL**

I want to keep my profile upto date.

I also want to review and approve how poeple write recognitions about my work.

Wants to recieprocate for any good recognitions that is provided by his collegues

Aware of Kudos Karma Program. I visit this applications to maintain my recognitions Wants the system to remind collegues to write a recommendations, when it is right time.

Finds Bill in the system

Reads more about how

others recognize Bill for

his work on other

projects

Receives a recognition write-up from Jane.

recognition from Jane.

Approves the

I need to respond to every collegue who provide me recognition for my work Write e recognition to other collegues



John Smith MANAGER

### **GOAL**

To create a culture of mutual respect within teams as well as across the whole organization

Constantly seek out recognition for my team members

To reach outside my organization for performance reviews of my team members

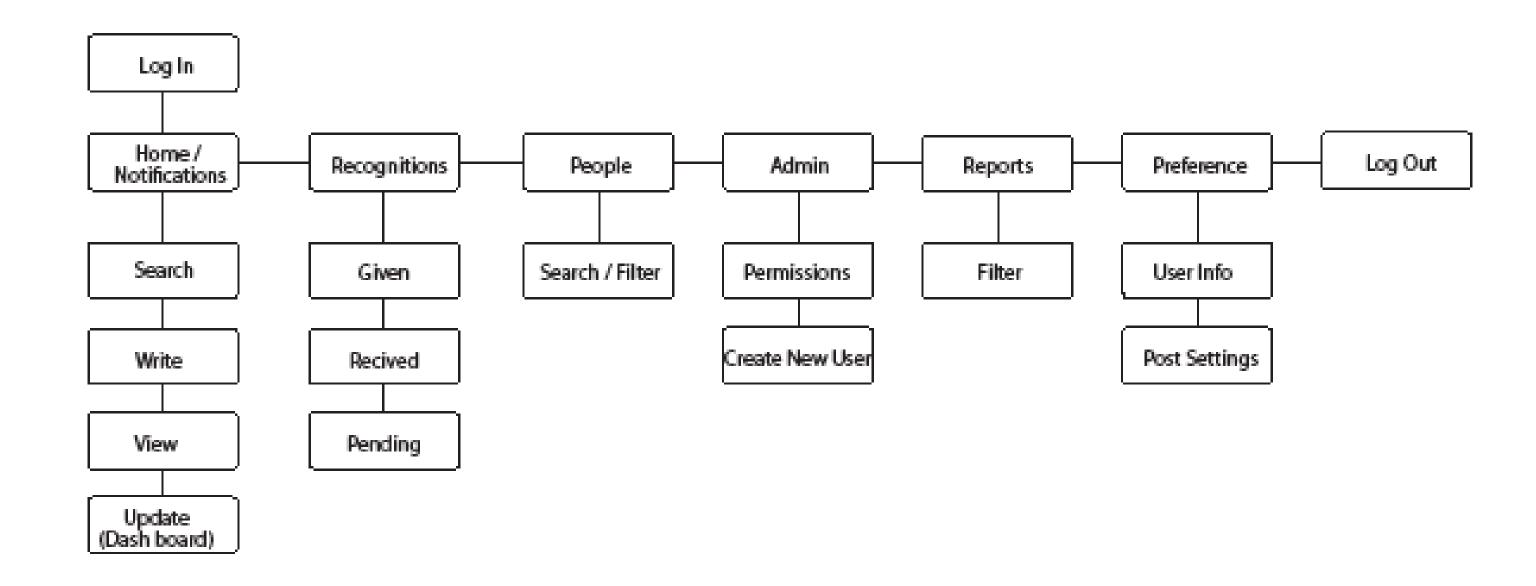
Factor in my team members recognition by others in their performance review

Browsing for all my team mates to see all the recognitions they have received.

Looks for each of my team members and see how many recognitions they have for various projects. Aware of any recognition that is given to team members.

Reads Bills recognition and factors it in his annual review



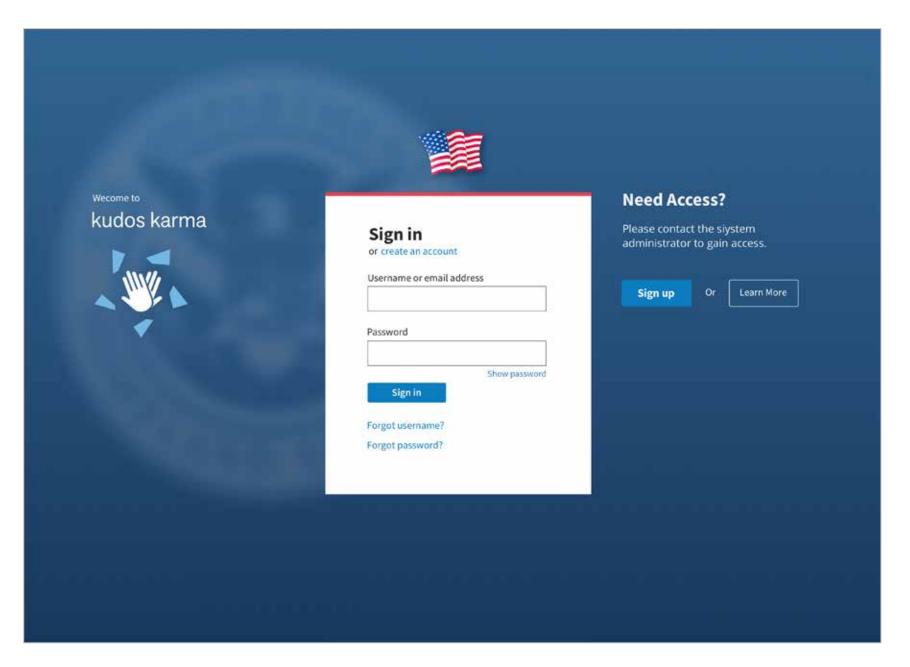


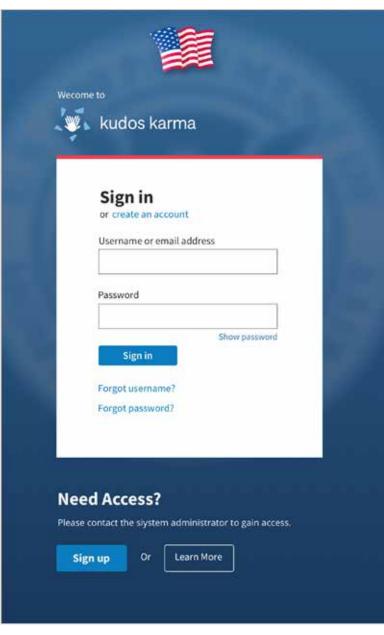


# Storyboard User Journey through screen design

# 0.0 Application Login

Users will be authenticated to Peer Recognition App via the login page. They can reset their passwords or create a new account if new to this application.

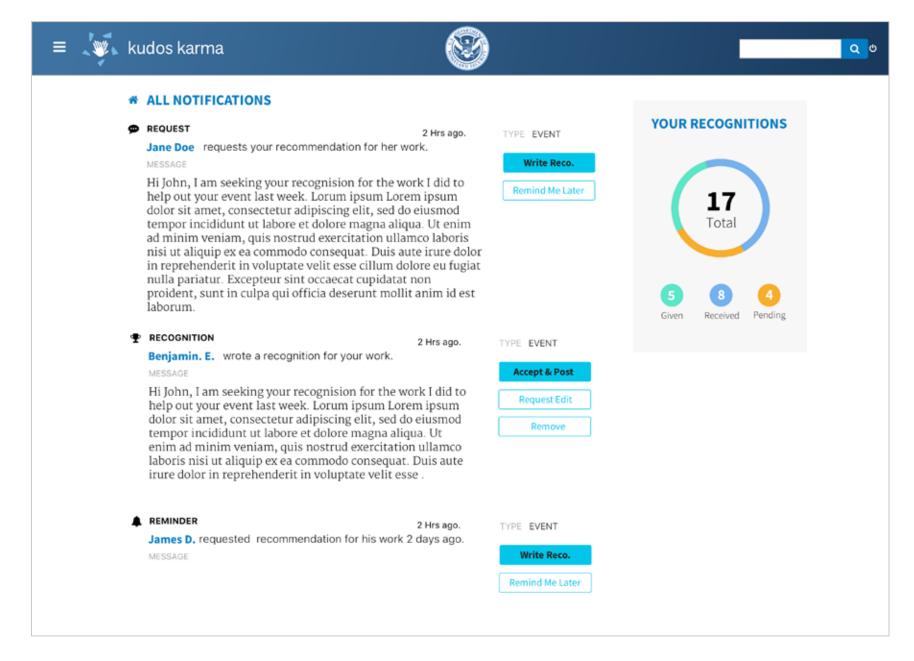


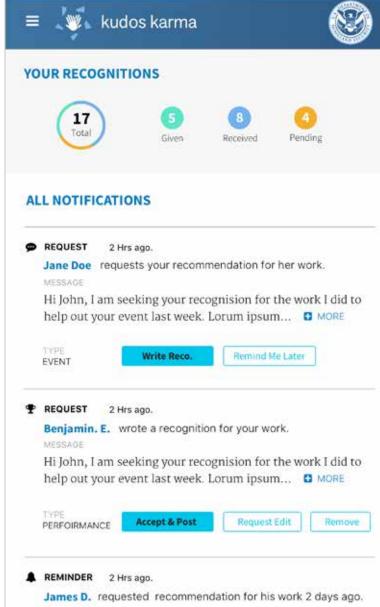




# 1.0 Landing Page

After successful login, Application will display Notifications on left-hand side. The notifications will be pertaining to recognitions, if there are new recognitions given by other Peers or somebody is requesting a recognition. Users will be able to take related action per notification, i.e. write a recognition or accept and post one. User can also request updates to recognitions. There is a chart showing user's total score or recognitions received.



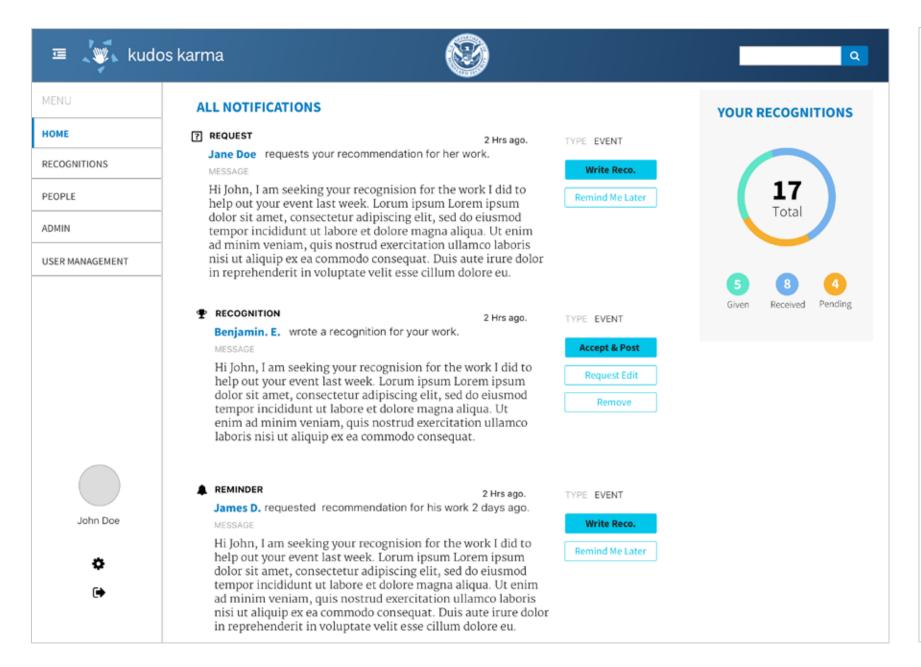


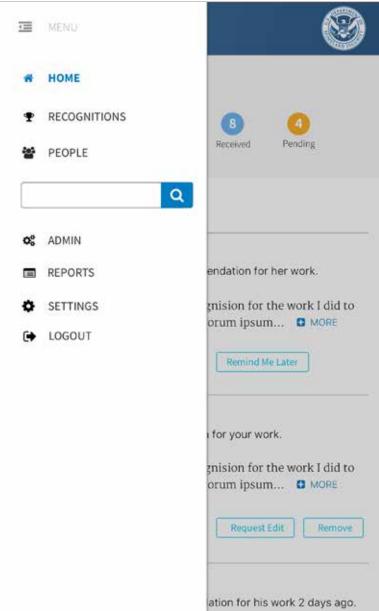


### 1.1 Landing Page - Navigatton

There is a navigation menu on the left-hand side that is role-based.

Peer users will have access to Recognition, People and Home pages and Admin user will have all access.

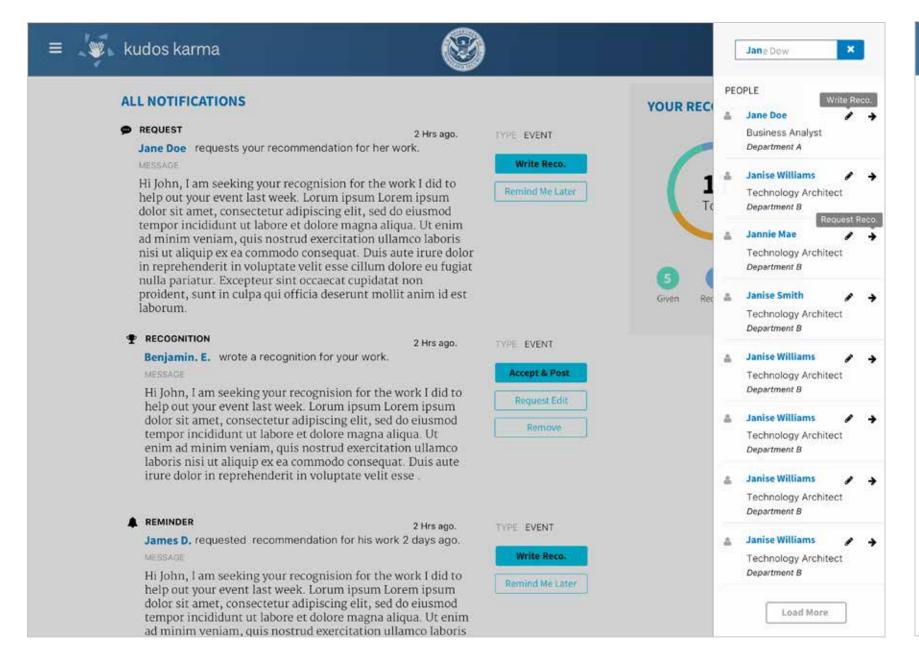


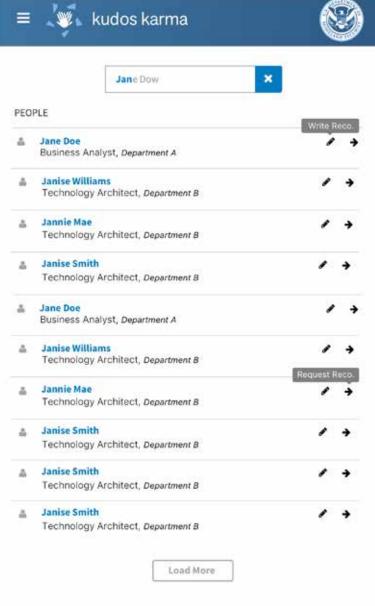




### 1.2 Global Search

User can look up their peers or anyone in the organization via Search feature. The Search list also allows users to write or request recognitions with one click.

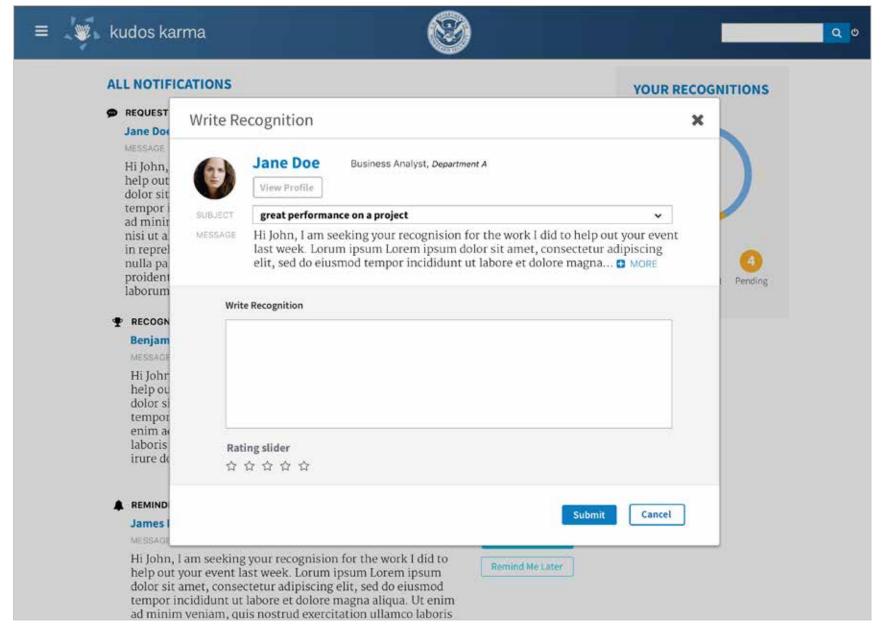


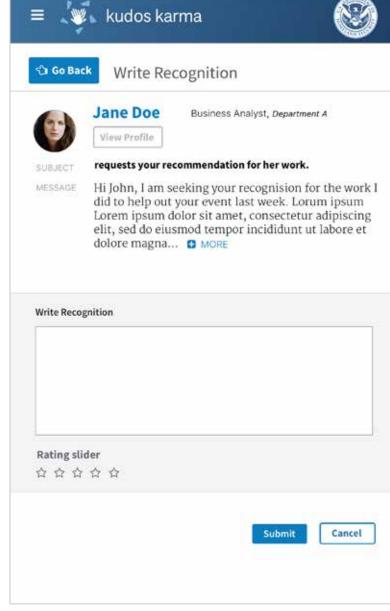




### 1.3 Write Recognition

System will display 'Write Recognition' modal/window for users to enter recognition statement for their peer. Users can also view their profile before writing. There is a ranking 'star' icons that allows user to rank their peer in addition to statement. User can submit the recognition once completed.

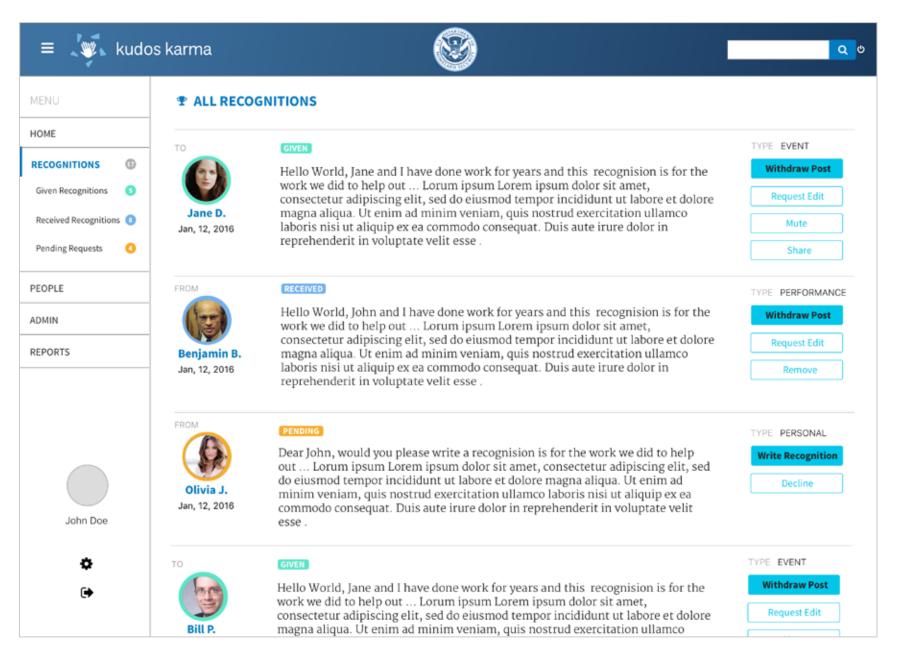


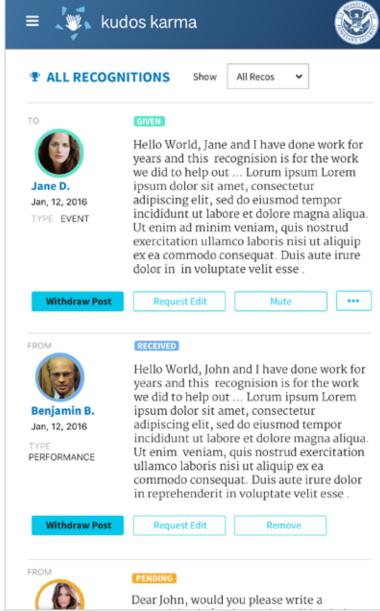




### 2.0 Recognitions

Users can view all recognitions associated to them in a list. The recognitions will be tagged as 'Given', 'Received' and 'Pending' along with the recognition type. Each recognition will have a link to their peer profile. Users will be able to take relevant action on each recognition by the links provided under the recognition type.

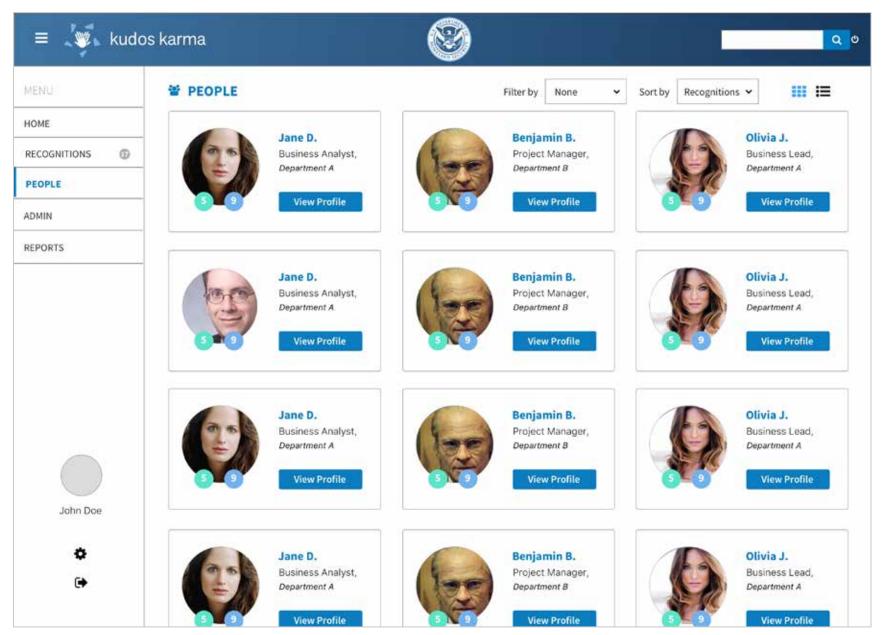


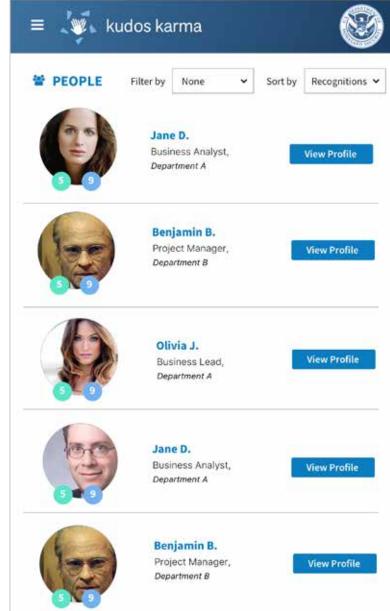




# 3.0 People

User can view other people's profiles, including their recognitions, score, department. They can filter by departments and sort recognitions type options. There is the options to view the people list by the list view and card view.

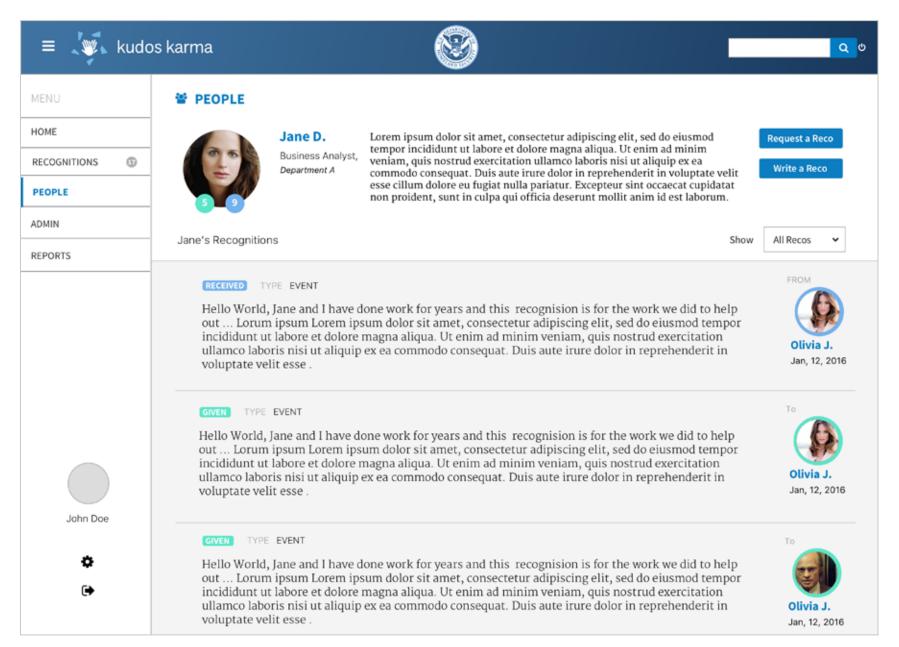


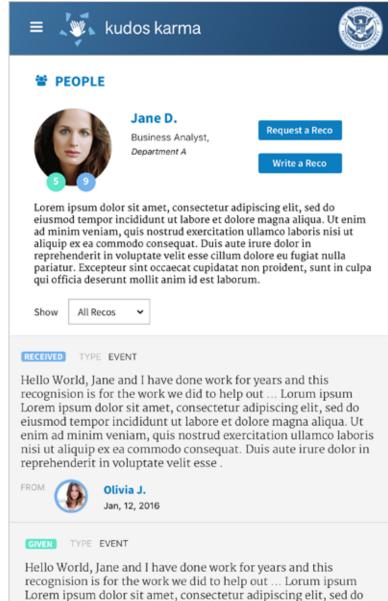


### 3.1 User Profile

shows the selected person and the list of people who have interacted.

There is a filter lets user view peers list by all, received or given recognitions.



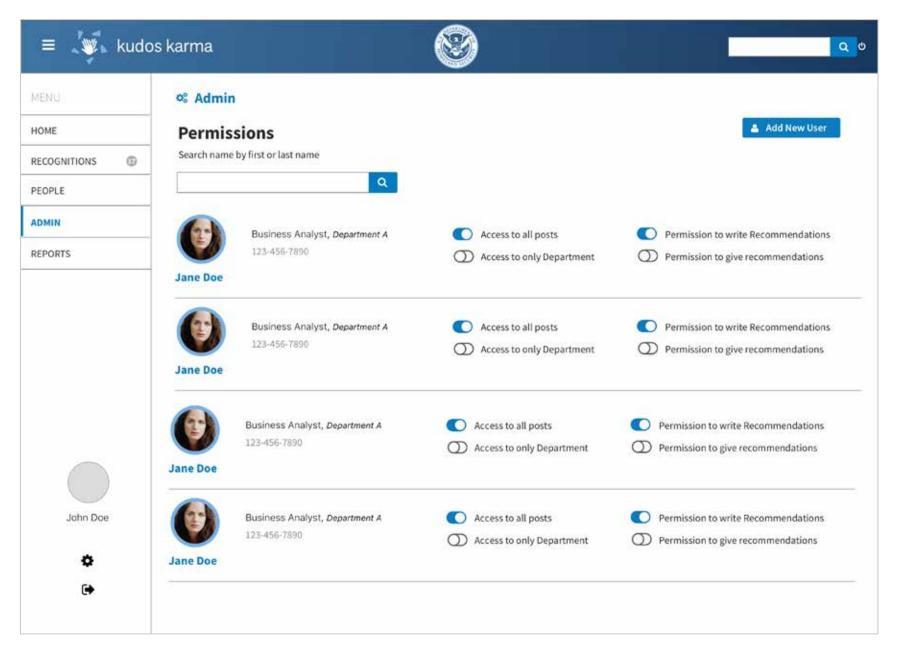


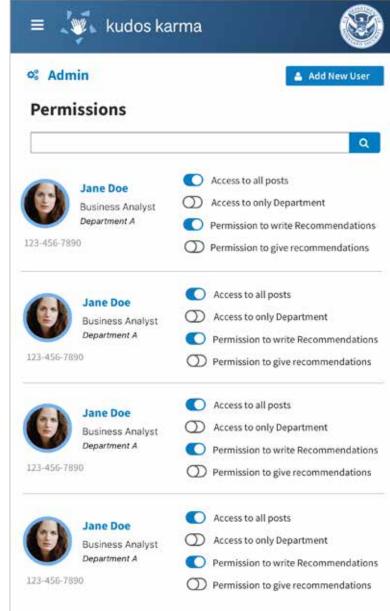
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### 4.0 Admin

Admin page allows Admin user to view all users by their departments and roles. They can search for users by departments. For each user profile, Admin can manage their user permissions such as to give recognitions and view other people's recognitions.

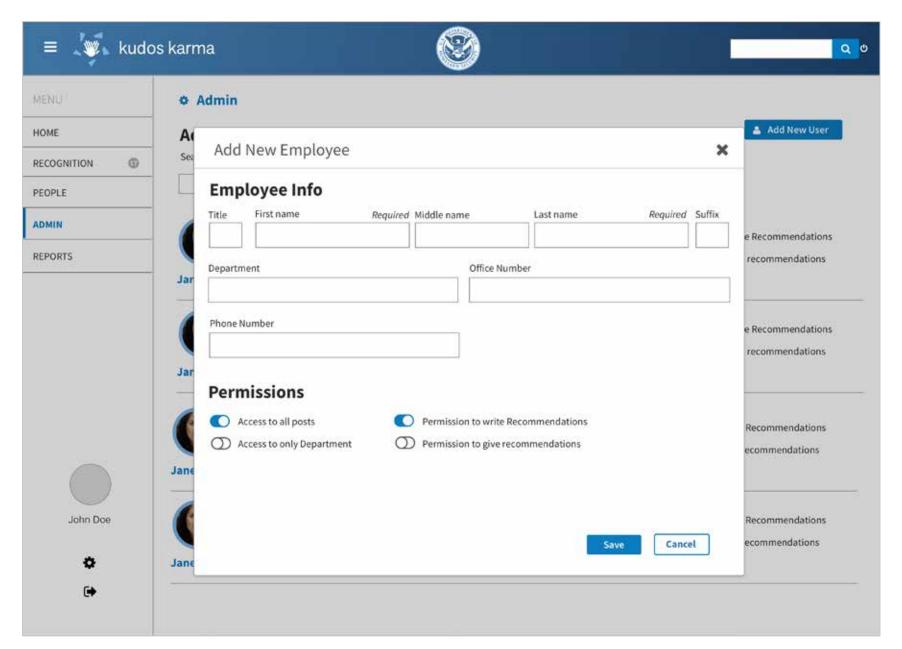


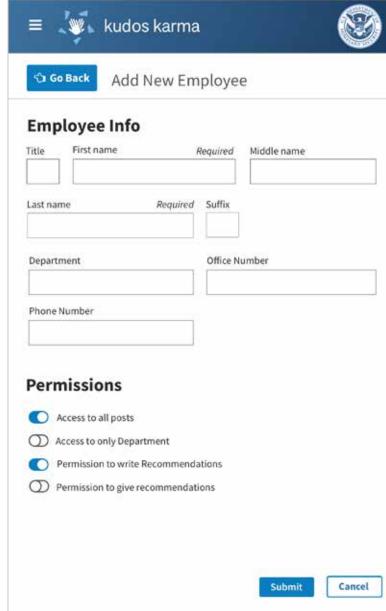




### 4.1 Add New User

Admin user can add new users to the recognition system and assign user privileges by clicking on the 'Add New User' link.



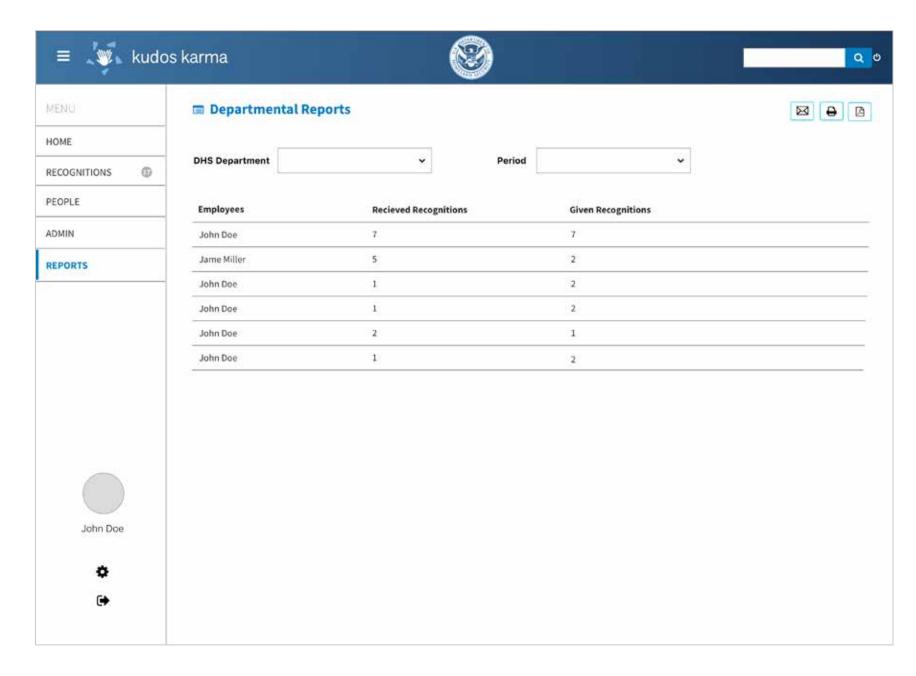


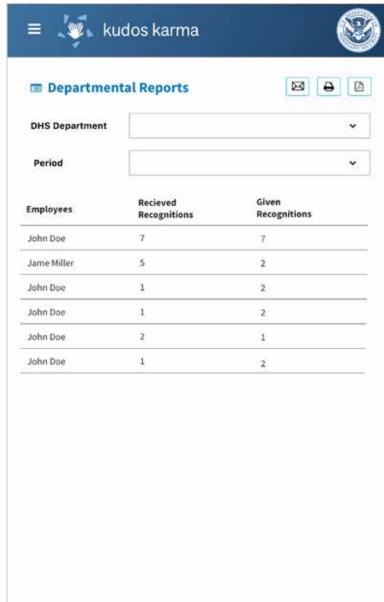


# 5.0 Reports

Admin user can run recognition reports by department to share it with managers across the organization.

The reports page will allow Admin to first select a department and time period criteria from the drop-down options and run reports. The Admin can download and print the reports by clicking on the appropriate icons. Admin can also email reports to managers or any other stakeholder requesting recognition reports within the organization.

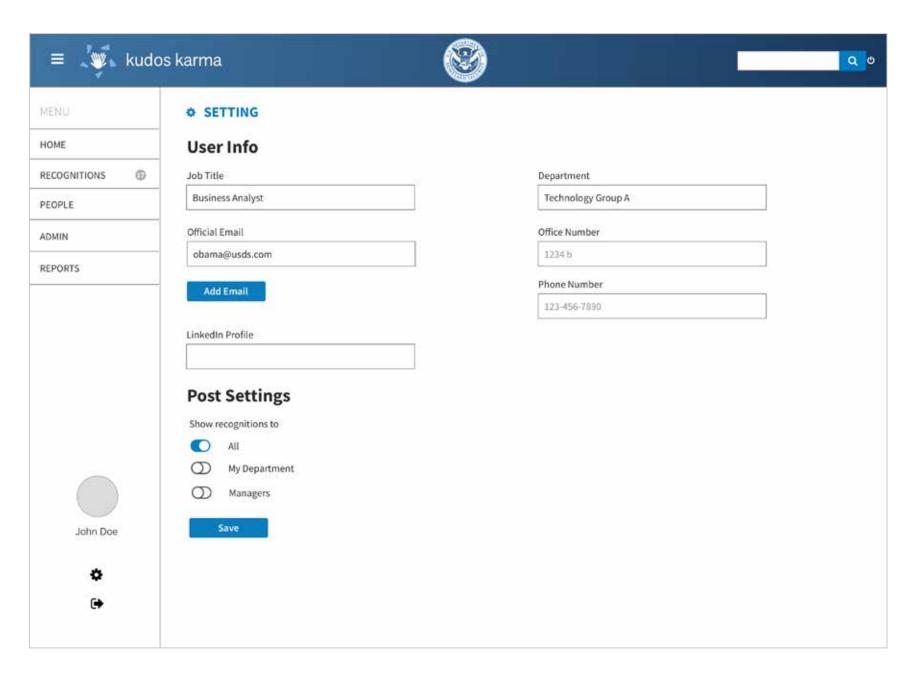


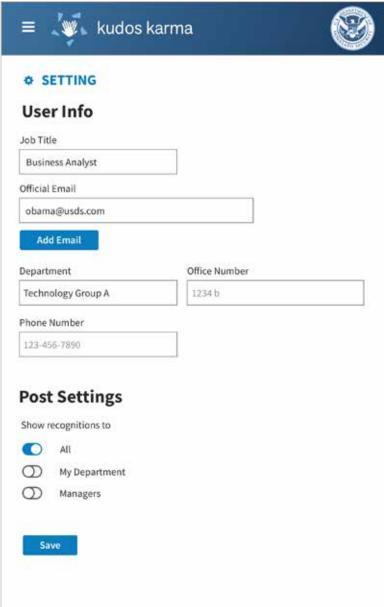




# 6.0 Settings

Setting page will allow users to enter or update their contact and departmental information which will be saved to their user profile in the recognition system. The users can also manage the visibility of their profile information to All, Managers or their departments.

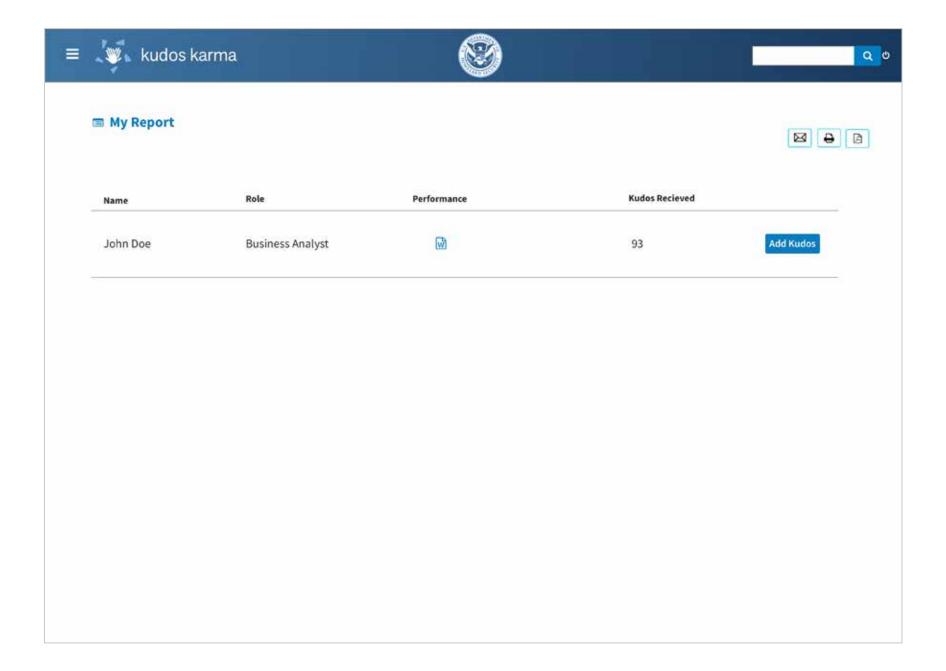






### 7.0 Performance Review

A manager can access an employee's performance review page where the manager can add received kudos to the employee's performance review. The manager can send, print and export the perfomrnace review information.





# thanks

