

# COMP2003 LOGSMART USABILITY SURVEY

This study, conducted by Student 10863317, Lilla Radek, on behalf of Group 2, aims to assess the summative usability of the web application LogSmart. Your participation and feedback will contribute to the evaluation of the prototype, ensuring that it satisfies usability requirements.

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\* Indicates required question

## **Your role as a participant**

Your job is to test a web application to assess its usability. You will complete a series of tasks navigating through the application in order to demo its functionality.

## **Your consent**

You may withdraw your consent to participate at any time. If you would like to stop participating in the study, please let the researcher (see header) know. If you withdraw consent, your information will **not** be considered for use in further research, and will be deleted.

### **The use of your data**

Your responses will be used to inform revisions and formal implementation of the application UI. Your responses may also be used in a formal report of revisions, wherein you will remain **anonymous**. If your responses are used, no identifiable information will be provided.

### **The storage of your data**

Your data will be stored as long as it is required for further research. Once revisions, reporting, and implementation are complete, your data will be deleted. This may include your name and email address.

### **Declaration**

“I hereby consent to participate in this study and for Group 2 to use my responses to inform further research. Furthermore, I agree with the storage of my personal data, including my name and email address. I understand that I may withdraw my consent at any point, and am aware of the steps to take when doing so.”

1. Agree \*

*Mark only one oval.*

☐ Agree

2. Name \*

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## 3. Date of completion \*

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Example: 7 January 2019

## USABILITY SURVEY

## 4. Tick each box as you complete an activity, and record the time it took to complete each one. \*

*Tick all that apply.*

- ☐ Registering a company
- ☐ Logging in
- ☐ Creating a new template
- ☐ Registering a new user
- ☐ Resetting password
- ☐ Generating a report

## POST-SURVEY QUESTIONNAIRE

In the following questionnaire, you will be asked to rate the layouts of the application on a scale of 1-5 – **1 being the least usable, 5 being the most usable** – in various categories, in order to assess its overall effectiveness. You will be asked to justify your answers. Please aim to answer clearly and truthfully for the most effective results.

## 5. On a scale of 1-5, how easy was it to navigate LogSmart compared to web applications you might've used in the past? \*

*Mark only one oval.*

1   2   3   4   5

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(Hor ☐ ☐ ☐ ☐ ☐ (Easier than others)

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6. Please elaborate on your answer:

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7. On a scale of 1-5, how efficient did you find the application when creating templates? \*

*Mark only one oval.*

1   2   3   4   5

(Cor ☐ ☐ ☐ ☐ ☐ (Extremely efficient)

8. Please elaborate on your answer:

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9. On a scale of 1-5, how easy did you find it to undo or recover from any errors made whilst creating a template (misclicks, inputting incorrect data, etc.)? \*

*Mark only one oval.*

1   2   3   4   5

(Imp ☐ ☐ ☐ ☐ ☐ (Easier than other apps)

10. Please elaborate on your answer:

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11. On a scale of 1-5, how lacking did you find LogSmart in terms of features? \*

*Mark only one oval.*

1    2    3    4    5

(Hig ☐ ☐ ☐ ☐ ☐ (Not lacking at all)

12. Please elaborate on your answer:

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13. On a scale of 1-5, how easy was it for you to understand LogSmart's functionality? \*

*Mark only one oval.*

1    2    3    4    5

(Imp ☐ ☐ ☐ ☐ ☐ (Easier than other apps)

14. Please elaborate on your answer:

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15. On a scale of 1-5, how memorable was LogSmart's design? \*

*Mark only one oval.*

1    2    3    4    5

(I do ☐ ☐ ☐ ☐ ☐ (Crystal clear))

16. Please elaborate on your answer:

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17. Any suggestions?

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