Erica L. & Adam R. Ingram

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Date: October 4, 2019

Hello there,

We are aware you recently mailed or tried to mail us some correspondence. In regards to this correspondence you tried/sent us, we have a problem. We're not sure what happened in the end, why it happened.

You've sent us letters in this fashion before. Normally, when we get letters like this, we get a card from USPS notifying us of the signature required letter(s), we fill the card out fully, sign it, put the card back in the mailbox. Then they take the card, leave the letter, and that's it.

Well, we did that; got two cards from USPS, fully filled them out, signed them like we regularly do, and put them back in the mailbox before the next mail delivery, like we always do, but the cards are still in the mailbox; have been for over a week now, not sure how long, but quite a while, and we're not sure why or if the letters they represent got sent back or what happened.

But we live here, haven't moved, nothing's changed about our address or mailing situation; just we're not sure why we're not getting the signature-required letters. We've done everything required of us to our knowledge. We left the two cards they gave us fully filled out in the mailbox and those cards are STILL in the mailbox. So if you could, in addition to whatever you normally have to do, send them via regular mail as well, we'd appreciate it. We get regular mail almost every day, so we have no reason to suspect having any issues with that delivery/mailing method.

Thanks,

Erica L. Ingram Adam R. Ingram