Daniel F Venancio Cruz

+1 (509) 584-6030
Venanciox1998@Gmail.com
https://www.linkedin.com/in/danielfvenanciocruz/

Education

Heritage University

Bachelor of Science – Computer Science

Experience

12/2021 to Present

Legends Casino Hotel, Toppenish WA
System Administrator II

- Worked with modern operating systems and server platforms, VPNs and firewalls.
- Configured and installed network security systems, intrusion detection systems, data backups and email security.
- Managed and configured users, workgroups in Active Directory, Azure, Office 365 environments and Exchange.
- Maintained Legends casino domain and technology infrastructure.
- Performed day-to-day maintenance and installation of server, network equipment, virtual machines, storage, and physical hardware setups.
- Troubleshot issues impacting computers, printers, network devices which included performing root cause analysis, performing software updates, and identifying technical solutions.
- Overlooked and instructed a team of eight IT technicians on daily troubleshooting and configuration procedures.
- Provided IT technicians and department with scripts to automate manual configuration and software installs.

05/2021 to 08/2021

Information Technology Summer Intern West Valley, Yakima, WA

- Assessed, troubleshoot, and repaired various machines such as desktops, printers, and routers.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.
- Diagnosed network problems involving combination of hardware, software, power, and communications issues.
- Supported users in setup and configuration of wireless bridge networks.

Skills and Technologies

- System Administration
- Windows Server 2003-2022
- Office 365, Exchange, IGT Casino management services
- Active Directory Management
- Troubleshooting
- AWS, Azure
- Firewalls (Palo Alto)
- VPNs and remote services (Global Protect)
- Email Security Services (Barracuda)
- Proxy
- VMware, vSphere
- Python, Java, Ruby, C++, PERL, JavaScript, HTML
- Microsoft SQL
- Scripting, Automation in PowerShell
- Computer and server hardware
- Management
- Linux
- Policies
- Writing and communication
- Bilingual (Spanish)

Certificates

- AWS Cloud Practitioner Essentials
- Google IT Automation with Python
- Google IT Support
- Google System Administration and IT Infrastructure Services
- Google Configuration Management and the Cloud