

# UX Content Patterns for Regulated Therapist Workflows

## Pattern: Error Message (Documentation)

### When to use

When a therapist attempts to save or finalize documentation but required fields are missing or incomplete.

### Principles

- Neutral and non-judgmental
- Actionable without urgency
- Avoids blame or error codes

### Example

This note couldn't be saved yet.  
Please review the highlighted fields and try again.

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## Pattern: Safety-Related Confirmation

### When to use

Before a therapist finalizes clinical documentation that becomes part of the official record.

### Principles

- Reinforces professional responsibility
- Avoids legal or alarming language
- Keeps agency with the clinician

### Example

Before finalizing, confirm that this note accurately reflects your clinical judgment.

### Primary CTA

Finalize note

### Secondary CTA

Go back

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## **Pattern: Empty State (New Therapists)**

### **When to use**

When a therapist has not yet created any session documentation.

### **Principles**

- Sets expectations without pressure
- Avoids instructional overload
- Feels calm and non-evaluative

### **Example**

No notes yet.

Session documentation will appear here after your first session.