

UX Content Patterns for Regulated Therapist Workflows

Pattern: Error Message (Documentation)

When to use

When a therapist attempts to save or finalize documentation but required fields are missing or incomplete.

Principles

- Neutral and non-judgmental
- Actionable without urgency
- Avoids blame or error codes

Example

This note couldn't be saved yet.
Please review the highlighted fields and try again.

Pattern: Safety-Related Confirmation

When to use

Before a therapist finalizes clinical documentation that becomes part of the official record.

Principles

- Reinforces professional responsibility
- Avoids legal or alarming language
- Keeps agency with the clinician

Example

Before finalizing, confirm that this note accurately reflects your clinical judgment.

Primary CTA

Finalize note

Secondary CTA

Go back

Pattern: Empty State (New Therapists)

When to use

When a therapist has not yet created any session documentation.

Principles

- Sets expectations without pressure
- Avoids instructional overload
- Feels calm and non-evaluative

Example

No notes yet.

Session documentation will appear here after your first session.