



CHRISJAN I. IBÁÑEZ

IT SPECIALIST

CONTACT

 <https://theworldofjano.netlify.app>

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 chrisjanibanez72@gmail.com

 Teppeng, Sinait, Ilocos Sur

SKILLS

- Web Development (HTML, CSS, JavaScript)
- Programming Language (Java, Python, C++)
- App Development (React Native)
- UI/UX Designing(Figma)
- Graphic Designing(Adobe Illustrator, Adobe Photoshop)
- Logical Thinking
- Effective Communication

CERTIFICATES

- Fortinet Certified Associate (2023)
- Fortinet Certified Fundamentals (2023)
- NCII (Computer System Servicing 2020)
- ABAY Certification (Alorica 2024)

REFERENCE

Girlie Vercida

HR Municipality of Sanjuan Ilocos Sur

Phone: +63 967-039-3108

Jorge Bryan Pampo

IT Specialist - Nspire Software and Technology Solutions

Phone: +63 939- 601-1951



PROFILE

Motivated and detail-oriented Computer Science graduate with a strong desire to improve, learn and grow in the field of web and application development. Known for a humble attitude, strong work ethic, and a growth mindset, I am committed to continuous learning to keep pace with the rapidly evolving tech landscape. I thrive in collaborative environments, adapt quickly to new technologies, and take initiative to improve both my technical and communication skills and contributions to team success. Eager to apply my knowledge and passion to drive innovation and add meaningful value to your organization



WORK EXPERIENCE

Alorica

OCTOBER - DECEMBER 2024

Customer Service Representative

- Assist customer by addressing their concerns and resolving inquiries professionally.
- Provide accurate information to customers regarding their orders and ensure their questions are clearly and thoroughly answered.
- Provide empathetic explanations to customers when their requests cannot be fulfilled, ensuring they understand the policies we are required to follow

NSPIRE Software and Technology Solutions MARCH - JULY 2025 (Project Based)

IT Specialist

- Provide technical assistance to clients by troubleshooting system issues, identifying root causes, and delivering effective solutions to ensure minimal disruption and optimal system performance.
- Coordinate with my team to assess internal system issues reported by clients, and prepare detailed reports to be submitted to the development team for further investigation and resolution.

Joeriz Digital Printing

FEBRUARY - SEPTEMBER 2024

Graphic Designer (Working Student)

- Create a design for tarpaulins and cups with the clients design preferences
- Effectively organize workloads and prioritize tasks during high-volume client periods to ensure timely completion of designs and deliverables within designated deadlines



EDUCATION

Bachelor of Science in Computer Science

2020 - 2024

University of Northern Philippines

Information and Communications Technology (ICT)

2018 - 2020

Sinait National Highschool Senior Highschool