Kevin Ortiz

Quality Assurance Engineer

Manhattan, New York • +1-646-531-0531 • kevin.ortiz.software@gmail.com
github.com/kevinortiz43 • linkedin.com/in/kevino73

SKILLS

Languages: HTML5 • CSS3 • JavaScript • SQL • Python • Java • C#
Frameworks: Salesforce Administrator • Salesforce Developer • React • YAML• Spring Framework • Angular
Databases and Tools: MYSQL • MongoDB • Android Studio • Azure • Terraform on Azure • TensorFlow
Testing: TestNG • Junit • Selenium • Cucumber • Playwright• Jenkins • BrowserStack • Appium mobile testing •
Tricentis Tosca Commander • Hexawise test case automation tool • Accessibility with Disability testing
Dev-Ops: Version Control/Git • GitHub • Gitlab • Docker • Kubernetes • Unix
General: Excel • Visual Basic for Applications • Jira • JTMF • Confluence

WORK EXPERIENCE

IT Operations Consultant   Nov 2024 –Jan 2025
FDM Group, Manhattan, New York

- Utilized Docker Desktop CLI and Docker Compose files to build a multi-container application comprised of a front end, back end, and a database. Configured container volumes to persist application data and deployed runnable application images to a repository.
- Leveraged Kubernetes to orchestrate multiple containers, while ensuring secure exposing of containers to specific IP addresses, achieving high availability through load balancing network traffic, and adding autoscaling, enabling self-healing for non-responsive containers, and managing secrets and application configurations.
- Managed Azure infrastructure by implementing cost-effective and secure solutions, including virtual networks, storage, VMs, and containerized applications. Designed hybrid solutions to seamlessly integrate on-premises systems with Azure, optimized network traffic, ensured data availability with robust backup strategies, and maintained operational performance through advanced monitoring and observability tools.
- Created templates and reusable configuration files through Terraform, to deploy resources in Azure and AWS, such as resource groups, virtual networks, subnets, load balancers, storage accounts, Azure VMs, and network interfaces.
- Utilized scripting in PowerShell and Bash, to automate administration tasks in Windows and Linux environments.
- Experience with continuous integration, continuous deployment, and resolving merge conflicts with Git
- Completed training as a Microsoft Azure Administrator, gaining expertise in managing Azure subscriptions, securing identities, administering Azure infrastructure, configuring virtual networking, connecting Azure with on-premises sites, managing network traffic, implementing storage solutions, creating and scaling virtual machines, deploying web apps and containers, backing up and sharing data, and implementing Azure monitoring

Quality Assurance Technical Lead   Feb 2024 – Nov 2024
FDM Group, Manhattan, New York

- Led a team of six quality assurance members on a large scale agile, responsible for implementing testing requirements and creating testing requirements
- Effectively communicating with business analysts, scrum masters, project owners, and development team members to ensure high project quality
- Automated end to end, parallel, cross browser and regression testing, using Selenium, Cucumber, and TestNG
- Created automation test scripts using Playwright with Python, Java, and JavaScript

Quality Assurance Analyst   **Feb 2023 − Feb 2024**

TD Bank, Mount Laurel Township, NJ

- Recognized by the project team for successfully executing exploratory testing methodologies, resulting in the detection and remediation of over ten defects with widespread implications for multiple customers
- Conducted more than 330 test executions, leading to the identification and resolution of over 150 defects spanning various levels
- Swiftly adapted to assigned projects by acquiring product-specific technology, training aids, and testing requirements to ensure seamless integration and efficiency
- Developed robust test execution suites using Hexawise test case automation and JIRA test management tools

Software Engineer Consultant   **Jul 2022 −Feb 2023**

FDM Group, Manhattan, New York

- 480+ hour in continuous training including Salesforce development, administration, and constant upskilling in the latest update of technology

Java Developer Instructional Assistant   **Apr 2022 − Jul 2022**

Per Scholas, Manhattan, New York

- Assisted the lead instructor in lesson plans, education of 43 students of multiple programming languages

Military Officer   **May 2016 − May 2021**

United States Navy, Various Locations

- Supervised over 20 military professionals, planning, and delivering daily goals at necessary deadlines
- Engaged collaboratively with cross-functional teams, resulting in the successful functions of interdependent teams

EDUCATION

SUNY Maritime, The Bronx, New York

B.S. — Marine Environmental Science

- **Relevant Coursework:** Leadership Management, Communication, Navy Leadership and Ethics

Per Scholas, Manhattan, NY   **Nov 2021 − Apr 2022**

Full Stack Development Training

- Completed 480 hours of training in full-stack development, developing web applications
- Developed a Full Stack application using React Framework, JavaScript, Java, Spring boot, MySQL, and third-party APIs