

Toronto Employment & Social Services

Community and Social Services

Toronto Employment & Social Services provides employment assistance and income supports to eligible Toronto residents, and delivers a wide range of programs and services aimed at helping people find and keep work. This includes referring people to the supports they need that are provided in the community and by other governments.

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

General Enquiry 392-8623
Facsimile 392-4214

General Manager
Tom Azouz 392-8952
Manager Strategic Issues, Policy & Research
Anna Fiorino 392-9052
Program Information Consultant
Vivian Hui 392-5183
Devin Taylor 392-4683
Kazia Fraser 392-8722
Administrative Assistant
Stacey Hunt 392-8953

Client Services and Information Unit/ Ontario Works Operational Policy/Housing Homelessness Related Services

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile 392-4214

Manager, Program Support
Lisa Farun 392-3465
Supervisor Direct Program
Margaret Marks 397-4449

OW Policy & Programs Advisor
Christine Vaandering 397-1767
Business Program & Solutions Specialist
Nicholas Broderick 392-3242
Support Assistant
Lucy Yordanova 397-7314
Access and Privacy Officer
Shalene Honsberger 392-6268
Anna Vassallo 338-2135
Wendy Liu 392-8595
Support Assistant
Virginia Skura 392-8615

Community and Employment Partnerships & OW Program Support

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Director
Anna Cain 397-7313
Support Assistant
Monica Walewski 392-6318

Employer Information Line .. 397-JOBS (5627)
Facsimile 392-2398

Head Office

Manager, Workforce Development
Sherry Kamali 392-5605
Project Lead
Michael Hoelscher 397-5541
Manager, Community & Labour Market
Anzalene Latiff-Rayman 392-3418

Business Program and Solutions Specialist
 Joseph De Melo 392-5189
 Supervisors
 Cathy Freeman 392-4322
 Cathy Wasylyshen 397-1803
 Management Consultant
 Colleen Dignam 397-9935
 Supervisor
 Mecada Mitchell-Djabatey 392-6221

Central (North) District

Manager, Program Support
 Jennifer Posthumus 397-0722
 Supervisor
 Agnes Nemes 397-7540

Central (South) District

Manager, Community and Labour Market
 Fehmida Murji 338-3490
 Supervisor
 Sarah Crossley 397-0350

East District

Manager, Community and Labour Market
 Barbara Andrade 392-8631
 Supervisor
 Indira Ramsaran Vaillancourt 397-4357

West District

Manager, Community and Labour Market
 Joanne Isaac 338-2143
 Supervisor
 Marcia Gardner 397-7917

Operational & Policy Training

700 Lawrence Ave W. Ste. 330
 Toronto ON M6A 3B3

General Enquiry 397-1760
 Facsimile 392-4550

Manager, Training
 Yasmin Faulds 397-9452
 Training and Development Coordinator TESS
 Tanya Morgan 392-9321
 Elizabeth Hellas 397-1257

Rob Vankleef 397-1181
 Parag Grewal 392-6518
 Cindy Lewis 392-7045
 Anabelle Da Costa 397-9338
 Charlene Pan 392-1364
 Irene Osterreicher 392-1389

Strategic Program Management

Metro Hall
 11th fl., 55 John St.
 Toronto ON M5V 3C6

Director
 James Lapierre 392-2915
 Support Assistant
 Christina Kohli 392-6473

Strategic Planning, Research & Engagement

Metro Hall
 11th fl., 55 John St.
 Toronto ON M5V 3C6

Manager, Program Support
 Dilya Niezova 397-5517
 Policy Development Officer
 Dean Herd 392-8618
 Christiana Collison 392-8961
 Peter Ochs 392-8611
 Okeima Lawrence 397-4448

Business Intelligence & Analysis

Metro Hall
 11th fl., 55 John St.
 Toronto ON M5V 3C6

Manager, Program Support
 Margaret (Meg) Gassanov 397-0341
 Business Intelligence Consultants
 Paul Chronowich 397-9686
 Eugenia Silina 392-8696
 Peggy Zhang 392-2869
 Business Program and Solutions Specialist
 Kimberly Appleton 338-3490
 Artemis Antonopoulos 392-8576
 Natalia Ionescu 338-2526
 Marissa Da Silva 337-5504

Service Planning Renewal

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Manager, Community & Labour Market
Alison DasNeves 392-4440
Supervisor, Direct Program
Charlene Borges 392-3659

Business & Financial Supports

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Director
Darrin Vermeersch 392-8585
Support Assistant
Monica Walewski 392-6318

Human Services and Organizational Development

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile 392-9464

Manager, Business Support & Workforce Planning
Kim Quade 392-9004
Manager, Organizational Planning & Development
Cindy Miranda 392-8957
Business Support & Workforce Planning Specialist
Leslie Stants 392-8692
Maureen Riley 392-9712
Human Services Coordinator
Forouz Salehi-Rad 397-0338
Elena Seymour 397-7997
Human Services Unit Associate
Tracy Gallagher 392-2612
Supervisor, Equity Diversity & Inclusion
Nick Rossi 392-8401

Taralyn Gordon 397-1138

Financial

Manager Budget & Financial Planning
Jeff Parkovnick 392-8963
Financial Planning Analyst
Marko Petrovski 392-8634
John Tsoukas 338-1447
Financial Systems Analyst
Sophie Hugh-Sam 392-2988
Budget Analyst
Santhy Nimalan 392-8531
Bruce Xu 338-1704
Accounting Assistant 3
Judi Hanninen 397-9101

Asset Management

Project Coordinator Facilities, TESS
Ilir Shijaku 338-5620
Saicha Peniston 397-5544
Support Assistant
Maria Desouza 397-5830

Information Technology Systems & Architecture

Facsimile 392-8686

Manager Information Systems
Tracey O'Brien 392-8742
Managers Program Support
Andrew Davidson 392-9565
Nick Lo Russo 392-9088
Business Program and Solutions Specialist
John Kirkpatrick 392-8960
Joseph Mendoza 392-8680
Sherri Greenwood 392-4264
Enrique Enriquez 392-3608
Senior Systems Integrator
Robert De Melo 392-9118
Jerry Yang 392-4489
Support Assistant
Aneela Anwar 397-4521
Payment Support, Support Assistant
Elizabeth Welch-Hood 392-8752

6th fl., 150 Eglinton Ave E.
Toronto ON M4P 1E8

Manager Program Support

Victor Leung 397-1535

Julie-Ann Pajkovic 392-8626

Senior Systems Integrator

Santiago Astray 392-8627

Terrence Lee 397-0336

Jeff Zeng 392-9324

Business Program and Solutions Specialist

Linda Butler 392-9085

Marika Levine 397-4501

Carmela Sultana 397-4522

Melanie Tang 397-1593

Risk Management

Facsimile 392-9464

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Manager

Carolee Abraham 392-5669

Senior Business Analyst Risk Management

Trevor Tikaram 392-1491

Risk Management Officer

Ewa Wroblewski 392-8922

Gareth Blair 392-4483

Supervisors

Michelle Altitonante 392-3620

Sheryl Clarke-Dawkins 338-3491

Dale Faulkner 397-0580

Karen Higgins 392-9050

Laura Hulyk 397-7696

Amandeep Karwal 338-2204

Karen Sandieson 392-8647

Rita Maclean 392-4898

Kimberly Sikkema 392-5486

Soufong Chan 397-0718

Client Access and Services

Director

James Lapierre 392-2915

Manager Community and Labour Market

Eric Fleury 397-7609

Shari Janes-Olmstead 392-3641

Support Assistant

Christina Kohli 392-6473

Local Offices – Area Operations

Please refer to the City website at toronto.ca for additional information about office locations and services available

East District

Director

Jennifer Pitt 397-1212

Manager, Program & Delivery Support

Anusha Sarvanandan 397-1052

Support Assistant

Christine Goff 397-9048

Malvern Employment & Social Services

9th fl., 325 Milner Ave.

Toronto ON M1B 5N1

General Enquiry 338-8888

Application for Assistance 338-8888

Manager

Tanya Simpson 338-3882

Support Assistant

Lynn Sanchez 397-7544

Scarborough Village Employment & Social Services

Unit K1, 3660 Kingston Rd,

Toronto M1M 1R9

General Enquiry 338-8888

Application for Assistance 338-8888

Manager

Donna Smith..... 392-9034

Support Assistant

Michael Fong..... 392-2776

Consilium Place Employment & Social Services

10th fl., 100 Consilium Place

Toronto ON M1H 3E3

General Enquiry 338-8888

Application for Assistance 338-8888

Manager

Diane Scotland 397-1213

Support Assistant

Cindy Chow..... 397-0268

Client Special Services / ODSP

11th fl. 100 Consilium Place

Toronto ON M1H 3E3

Manager, Program Support

Cate Thompson..... 392-2433

Supervisors, Direct Program

Mimi Lum..... 397-1167

Julia Rossi..... 392-8737

Support Assistant

Kim Flannigan..... 392-0729

Golden Mile Employment & Social Services

Unit 139, 1880 Eglinton Ave E.

Toronto ON M1L 2L1

General Enquiry 338-8888

Application for Assistance 338-8888

Manager

James Addy 397-0678

Support Assistant

Nicole Wright..... 397-0670

Beaches Employment & Social Services

1631 Queen St. E.

Toronto ON M4L 1G4

General Enquiry 338-8888

Application for Assistance 338-8888

Manager

Ruth Luckey 397-7488

Support Assistant

Dawn Jenkins 392-3241

Central District**Director**

Mary Baratta..... 392-8258

Manager, Community and Labour Market

George Okurapa..... 397-1609

Manager, Program & Delivery Support

Liz Rybak 397-0432

Support Assistant

Khalilah Garnett 397-1663

Yorkgate Employment & Social Services

Unit 108 B 1 Yorkgate Blvd.

Toronto ON M3N 3A1

General Enquiry 338-8888

Application for Assistance 338-8888

Manager

Terri-Lea Pegg..... 397-5545

Support Assistant

Zovig Ekizian 397-9424

North York Employment & Social Services

General Enquiry 338-8888
Application for Assistance 338-8888

Manager

Anne Fuentes 392-2832
Support Assistant
Theresa Wong 392-2825

Lawrence Square Employment & Social Services

Suite 330, East Tower, 700 Lawrence Ave W.
Toronto ON M6A 3B3

General Enquiry 338-8888
Application for Assistance 338-8888

Manager

Fiona McNeil 392-2831
Support Assistant
Anne Profenna 397-1534

Yonge Eglinton Employment & Social Services

Suite 900, 150 Eglinton Ave. E.
Toronto ON M4P 3E2

General Enquiry 338-8888
Application for Assistance 338-8888

Manager

Matthew Lindsey 397-7825

Wellesley Place Employment & Social Services

1st fl., 111 Wellesley St. E.
Toronto ON M4Y 3A7

General Enquiry 338-8888
Application for Assistance 338-8888

Manager

Barbara Taylor 392-5123
Support Assistant
Jamie Dickie 392-5121

Metro Hall Employment & Social Services

214 Wellington St. W.
Toronto ON M5V 0L9

General Enquiry 338-8888

Manager

Dev Benham 397-0066
Support Assistant
Olinda Vieira 392-2603

Family Support Program Unit

Suite 330, East Tower, 700 Lawrence Ave W.
Toronto ON M6A 3B3

General Enquiry 338-8888
Application for Assistance 338-8888

Manager

Fiona McNeil 392-2831
Supervisors, Direct Program
Shivaughn Carmichael 392-6204
Support Assistant
Sandra Sookdeo 338-3872

West District

Manager, Program & Delivery Support
 Tamara Miller-Lee 397-0429
 Support Assistant
 Khalilah Garnett 397-1663

Attwell Employment & Social Services

220 Attwell Dr.
 Toronto ON M9W 6T9

General Enquiry 338-8888

Manager
 Shelley Maclean 392-6202
 Support Assistant
 Sanae Harrachou..... 392-6477

Rexdale Employment Services

Suite 21, 2nd fl., 21 Panorama Court,
 Toronto ON M9V 4E3

General Enquiry 338-8888

Manager
 Shelley Maclean 392-6202
 Support Assistant
 Grissel Brazil 392-4608

The Queensway Employment & Social Services

779 The Queensway
 Toronto ON M8Z 1N4

General Enquiry 338-8888
 Application for Assistance 338-8888

Manager
 Colleen Quiroga 392-6472
 Support Assistant
 Tonya Russell 392-6232

York/Humber Employment & Social Services

Unit C2, 605 Rogers Rd.
 Toronto ON M6M 1B9

General Enquiry 338-8888
 Application for Assistance 338-8888

Manager
 Grace Varrecchia 397-5547
 Support Assistant
 Tanisha Allen 338-3248

High Park/Parkdale Employment & Social Services

1900 Dundas St. W.
 Toronto ON M6R 3B6

General Enquiry 338-8888
 Application for Assistance 338-8888

Manager
 Santina Ouellette 397-0474
 Support Assistant
 Ana De Oliveira..... 397-7920

Quality Control & Assurance Section

4th fl., 111 Wellesley St. E.
 Toronto ON M4Y 3A7

General Enquiry 397-9377
 Facsimile 397-7298

Manager, Program Support
 Yvette Forde 392-2910
 Support Assistant
 Amabel Castillo 392-9033