



ALIER E. TORRENUEVA

BSIT GRADUATE

📞 09491713389 / 09603614480

🌐 <https://www.linkedin.com/in/alier-torrenueva-309583262/>

✉️ tetsu.kala@gmail.com

📍 Barangay Poooc 6045
Talisay City, Cebu

EDUCATION

**Bachelor of Science
Information Technology**
Asian College of Technology
Graduated on June 16, 2023

PERSONAL – PROJECTS

🐙 <https://github.com/Pokloy/DeliveryInventorySystem.git>

A Delivery and Inventory System made for Warehousing. Technologies used on creating this was C# and Database is MYSQL. Designing Figma and Adobe XD

🐙 <https://github.com/Pokloy/Edna-Sweets-Nodejs.git>

A website that has Admin and Customer side. In which the customer can order online and the admin can see what are the orders. Technologies used nodejs, expressjs and MongoDB for database. Designing Figma and Adobe XD

THESIS/CAPSTONE

🐙 <https://github.com/Pokloy/strand-guiding-system.git>

A website capable of assessing the students knowledge thru a series of question. Thru a series of algorithm the website will recommend to the student what senior high strand he is suitable. Technologies used Laravel and MySQL for database.

Experience

- Feb 2023 – May 2023
Contact Center Solutions PH | Mandaue City, 6014 Cebu
Front End – Word press Developer Intern
 - Contributed to the company by developing sample websites for marketing purposes, leading to a 50% increase in client satisfaction with our projects.
 - Gained an understanding of the significance of headers and website structure in SEO, successfully resolving website structure challenges through the application of a binary tree concept. Addressed concerns related to inaccurate and inconsistent web search results.
- Oct 2020 – Mar 2022
Tech Mahindra | IT park FCC Building, Cebu City, Cebu
Associate–Customer Support
 - Effectively managed three distinct Lines of Business (LOBs), contributing to addressing staffing shortages within the account for 6 months.
 - Successfully supervised a team of 15 individuals in the absence of a team lead. While HR extended an offer for a leadership role, my manager declined based on the significance of my contributions to the account.
- Mar 2016 – Aug 2017
Jollibee | Gaisano Fiesta Mall, Talisay, Cebu, Cebu
Service Crew
 - Capable of assisting with both production and services upon manager's request, effectively resolving employee shortage challenges during critical periods.
 - The collaborative efforts of our team during the Jollibee audit led to the store being awarded a silver rating for both food quality and cleanliness. This accomplishment not only enhanced our reputation in the food industry but also boosted the store's value and renovation budget.

Certificate

freeCodeCamp
Responsive Web Design
Duration: 300 hours
Date : June 2023 – July 2023

Contact Center Solution Ph
Certificate of Completion
Duration: 250 hours
Date : February 2023 – May 2023

Reference

Adrian Ogie Rico
Subject Matter Expert
Company: Tech Mahindra
Number : 09270011036

Hertlyn Joyce C. Bangolan
Online English Tutor Licensed Teacher
Company: Pundit Academia MMXIX
Number : 09232415169

Melodine E. Torrenueva
Junior Programmer
Company: Accenture
Number : 09329788518