# **RAG Chatbot Report – Amlgo Labs Assignment**

### 1. Document Structure & Chunking Logic

The provided AI Training Document (~10,500+ words) was processed using LangChain's PyPDFLoader. Since large documents cannot be passed directly to LLMs, the text was split into smaller segments using RecursiveCharacterTextSplitter with a chunk size of 1200 characters and an overlap of 100 characters. This ensures semantic continuity and maximizes retrievability. The resulting chunks were stored in a /chunks directory for reuse.

### 2. Embedding Model & Vector Database

Embeddings were generated using sentence-transformers/all-MiniLM-L6-v2, a lightweight model optimized for semantic similarity tasks. The embeddings were stored in FAISS, a high-performance similarity search library. The top-3 most relevant chunks are retrieved for every query. The FAISS index is persisted in the /vectordb folder for faster reuse in subsequent runs.

### 3. Prompt Format & Generation Pipeline

The chatbot implements a Retrieval-Augmented Generation (RAG) pipeline. The retriever fetches the most relevant chunks and injects them into a structured prompt along with the user's question. This augmented prompt is passed to the generator (LLM) to produce a factual, grounded answer.

**Prompt Template:** 

Answer ONLY using the provided pdf context. If the context is insufficient, tell the user politely that this is not covered in the training document. Always behave professionally.

#### 4. Model Selection

The generator model used is meta-llama/Llama-3.1-8B-Instruct hosted on HuggingFace Inference API. It is an instruction-tuned LLM capable of producing coherent and grounded answers when provided with context. It was integrated with LangChain's ChatHuggingFace wrapper.

#### 5. Streamlit User Interface

The chatbot was deployed with Streamlit. Key features include:

- First greeting message from assistant
- Streaming (token-by-token) responses for natural chat experience
- Modern chat bubbles UI (assistant left, user right)
- Expandable panel displaying retrieved source chunks
- Sidebar showing model info and clear chat option

## 6. Example Queries

 Q: tell me the capital of India – ■ Answered: 'This information is not covered in the provided training document.'

- Q: so what can you tell me? ■ Provided a summary of the document context.
- Q: What is the purpose of this training document? ■ Retrieved and explained training objectives.
- Q: Who created this chatbot? ■ Answered: 'This information is not covered in the provided training document.'
- Q: what are various disputes ■ Listed disputes such as user vs eBay claims, access to services, agent actions, product sales, arbitration scope, pre-existing disputes, and intellectual property infringements.

### 7. Limitations & Improvements

- May occasionally hallucinate if context is weak. - HuggingFace inference API introduces response latency (3–6 seconds). - Streaming is simulated word-by-word since HuggingFace API does not natively support live token streaming. - Currently limited to one document; scaling to multiple requires re-embedding.

Future Improvements:

- Implement true token-level streaming
- Support multiple documents with metadata-based filtering
- Deploy on Streamlit Cloud or HuggingFace Spaces
- Add optional user authentication

#### 8. Conclusion

This project successfully implements an end-to-end RAG chatbot pipeline. It demonstrates skills in data preprocessing, embeddings, retriever-generator architecture, prompt engineering, and deployment via a user-friendly Streamlit UI. The chatbot is capable of providing grounded and factual responses from the training document while offering a professional chat experience.

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