Capstone Project V3 group 0 Final Report

Ziyun Tang

Fairleigh Dickinson University

Master of Applied Computer Science

Vancouver, Canada

z.tang@student.fdu.edu

Yang Zhao

Fairleigh Dickinson University

Master of Applied Computer Science

Vancouver, Canada

y.zhao@student.fdu.edu

Cheng Zhang Fairleigh Dickinson Univer

Fairleigh Dickinson University

Master of Applied Computer Science

Vancouver, Canada

c.zhang@student.fdu.edu

Liping Xiong

Fairleigh Dickinson University

Master of Applied Computer Science

Vancouver, Canada

1.xiong@student.fdu.edu

Rui Guo

Fairleigh Dickinson University

Master of Applied Computer Science

Vancouver, Canada

r.guo@student.fdu.edu

Abstract-In this project, we developed a pre-owned trading platform to address inefficiencies in the buying and selling process of used items. A pre-owned trading platform provides an eco-friendly alternative. Our solution uses AI technology to automatically generate product descriptions from images, thereby saving users' time. Our methodology involves the implementation of a robust technical stack for both the backend and front-end. We utilize popular industry frameworks, chosen for their widespread adoption, strong community support, and ability to accelerate development. Our web services are deployed using cloud infrastructure, ensuring scalability and reliability. Comprehensive testing is conducted to guarantee that our system meets industry-standard technology metrics. As a result, we developed a user-friendly platform that enhances online marketplace efficiency and trustworthiness. By successfully integrating AI-driven functionalities and an engaging interface [1], our platform encourages sustainable consumption practices and provides a reliable environment for buying and selling preowned items.

Index Terms—pre-owned, image recognition, openai, chatgpt, eco-friendly, vue.js, nuxt.js, springboot, technical metrics

I. INTRODUCTION

A. Problem Statement

In the context of a pre-owned trading platform, the problem we aim to solve is inefficiency in the buying and selling process of used items, especially when a seller has many items to sell, they do not want to spend much time on writing detailed product descriptions. Sellers may suffer from writing detailed product descriptions, our platform features in helping sellers to generate detailed details [2]. Credit card theft happens when there is online payment involve our website supports in-persons in person transactions, users can trade in cash or e-transfer. Users often face issues such as fraud, inaccurate product descriptions, and difficulties in finding reliable buyers or sellers. These issues may lead to poor user

experience and discourage people from engaging in pre-owned items trading.

B. Importance and Challenges

This problem is significant because pre-owned trading platforms provide an eco-friendly alternative to purchasing new items by promoting the reuse of goods [3], and our website provides a more convenient way for sellers to post their items. The platform offers more affordable options for consumers, improves the efficiency and trustworthiness between sellers and buyers, increases market activity, and contributes to more sustainable consumption practices.

Addressing this problem is challenging because our project, currently structured with a separated front-end and back-end, is facing significant challenges. We need to thoroughly research the technologies and architectures for both areas and address poor communication among team members, which is severely affecting project progress. Choosing the right framework and tools for development is crucial. We leverage popular frameworks in the industry, considering their widespread adoption, strong community support, and ability to facilitate rapid development. The separation of front-end and back-end teams leads to a lack of understanding of each other's challenges and requirements, resulting in misaligned goals and conflicting priorities that adversely impact the development process.

User experience and protection of users' personal information are also important. If the website is too complicated and difficult to use, fewer users will be attracted. We want to design an easy-to-use and user-friendly interface that caters to diverse user needs. We protect user data by allowing users to chat through our website, so they don't need to leave personal contact information. Ensuring they are free from potential threats and breaches are our duties. Creating a secure and user-friendly platform can significantly enhance the overall trust and satisfaction of users, fostering a more engaging and reliable online shopping environment.

C. Solution and Benefits

To address these issues, we will develop a comprehensive pre-owned trading platform with several key features. We allow users to message each other on our website for product inquiries, and they may set a time to trade in person, payment method will vary based on their conversation. To aid sellers in creating detailed product listings, we will utilize AI tools to write product description by scanning the image uploaded by sellers. Additionally, the platform will feature a brief and easy-to-use interface, making it straightforward for users to browse, list, and purchase items. This combination of online chat feature, AI-enhanced writing, and user-friendly design aims to create a reliable and engaging online marketplace.

The intended users of this platform are individuals looking to buy or sell pre-owned items. This includes people seeking affordable options and consumers looking to reduce waste to protect the environment. The platform will benefit users by providing a fraud-free environment; we are also building a reliable community through user verification and ratings; we offer an easy-to-use interface for efficient browsing and listing of items; we implemented AI to create attractive product description to save sellers' time; We encourage reuse of goods and promote sustainable consumption habits, protecting our environment and the planet is the biggest benefit.

II. RELATED WORK

A. Existing approaches

There are many existing online platforms such as eBay, Facebook marketplace, Etsy, Shopify and more [4]. Facebook Marketplace facilitates pre-owned trading by allowing users to list and sell used items within their local community through the Facebook app or website. The platform is user-friendly and leverages Facebook's extensive user base to reach a broad audience, making it easy for sellers to connect with potential buyers. The primary benefits include cost-effectiveness, as there are no listing fees, and the convenience of conducting transactions through a familiar social media interface. However, there are also drawbacks, such as the lack of integrated payment and shipping services, which means users must handle these arrangements independently, and potential security concerns due to the absence of thorough vetting for buyers and sellers. Additionally, Facebook Marketplace does not use modern AI technology to enhance the listing process, and buyers often have to email sellers for product questions, resulting in potentially long wait times. Overall, while Facebook Marketplace is ideal for local trades, providing a convenient and accessible platform, it does come with certain limitations [5].

eBay allows users to engage in pre-owned trading by listing used items for sale on a globally recognized platform. Sellers benefit from the ease of setting up listings and access to a large customer base, while secure transactions are facilitated through integrations with payment systems like PayPal. However, there are notable cons such as various seller fees, intense

competition, and the need to maintain a high seller rating for better visibility and reduced fees. The main difference between Facebook Marketplace and eBay is that Facebook Marketplace focuses on local trades while eBay focuses on global trades. Despite the challenges, eBay's extensive reach and user-friendly interface make it a viable option for preowned trading [6].

Etsy facilitates pre-owned trading by allowing sellers to list their used items alongside handmade and vintage goods, offering a simple setup process and access to a large, established customer base interested in unique items. The main pros include a user-friendly interface, robust community support, and strong organic traffic, making it easy for new sellers to start. However, the platform's high competition, various fees, and the need for effective search engine optimization (SEO) and marketing efforts can be challenging for sellers. Despite these cons, Etsy remains a valuable platform for those looking to engage in pre-owned trading [7].

Shopify allows sellers to engage in pre-owned trading by creating customizable online stores where they can list and sell used items. The platform offers a user-friendly interface, various payment options, extensive customization through themes and apps, and robust SEO and marketing tools to attract customers. However, Shopify has some drawbacks, including monthly subscription fees, additional transaction fees for third-party payment gateways, and potential high costs for necessary apps. Additionally, migrating away from Shopify can be complex. Despite these challenges, Shopify remains a popular choice due to its comprehensive features and scalability [8].

These platforms, while popular, do not leverage modern AI technology to write product descriptions from images provided, and thus sellers may suffer from writing detailed product descriptions [9]. So far, those platforms are the most advanced and commonly used models. Even though they have pros and cons, they provide a wide array of options for individuals looking to buy or sell pre-owned items, catering to different needs, preferences, and types of products.

B. Comparison

While other platforms offer secure transactions, various payment options, and great product availability, our platform stands out by utilizing AI to generate a more detailed product description to help sellers who are unfamiliar with describing products, a feature not commonly available on platforms like eBay, Facebook Marketplace, Etsy, or Shopify. We understand that some people may not want to spend too much time on writing product descriptions, or they may not be familiar with the products they are selling, especially when they have many things to sell. We will achieve that by using ChatGPT to scan the existing description written by seller, then it will generate a detailed description about the product. On top of that, our platform does not have monthly subscription fees or third-party fee compared with Shopify.

Our platform facilitates buyer-seller communication through an online chat feature, allowing users to converse conveniently and securely directly on our website without needing to disclose personal information, thereby safeguarding user privacy. Comparing with Facebook Marketplace or eBay, which do not disclose users' contact information but allow profile picture, our website did not have a profile picture setting and we encourage users to use fake name, because we believe identity theft may happen if people got to know one's name and appearance. Disclosing personal phone numbers or email addresses can lead to potential fraud or more serious consequences, such as identity theft or phishing attacks. We prioritize protecting user privacy above all else.

While our website provides advanced AI tools and easy communication, there are weaknesses. For example, our website design is not as good as other platforms, functions are simple, but we have all essential functions for trades. Nevertheless, we have highlighted features that other platforms do not have, along with a simple design, making users easier to trade.

III. APPROACH

Our pre-owned trading platform addresses inefficiencies in the buying and selling process by leveraging AI to enhance seller-provided product descriptions and facilitating secure, inperson transactions to mitigate risks associated with online payments, such as credit card theft. This approach not only promotes eco-friendly practices by encouraging the reuse of goods and offering affordable options but also improves market efficiency and trust between users. Despite challenges in backend development, our platform prioritizes user privacy and ease of use through a secure messaging system that eliminates the need for sharing personal contact details. By integrating these features, we aim to create a reliable and user-friendly marketplace that supports sustainable consumption habits while ensuring a safe and efficient trading experience for all users.

On the technical front, the design of our website has been realized using Axure, which has allowed us to create a detailed and interactive layout [10]. We have also implemented dynamic transition effects that improve navigation and user engagement. Our front-end architecture utilizes robust frameworks such as Nuxt.js and Vue.js, enhanced by Flowbite—a user-friendly UI component built atop the Tailwind CSS plugin, offering a responsive and aesthetically pleasing interface [11]. However, the complexity of achieving a visually appealing layout remains a challenge. To address this, we are committed to strengthening our expertise in fundamental web development technologies including HTML and CSS [12], ensuring that the visual appeal matches the technical robustness of our platform.

This comprehensive approach combines AI-driven functionalities with an online chatting system and an engaging user interface, establishing a marketplace that not only meets the practical needs of buyers and sellers but also ensures their security and satisfaction through intuitive design and reliable operations.

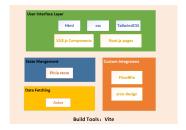


Fig. 1. The Software Architecture diagram [13]



Fig. 2. The Software Architecture diagram [18]

A. Solution Strategy

We plan to solve the problem by creating a strong platform for buying and selling used items. Our strategy involves using AI to improve product descriptions provided by sellers, making them more detailed and appealing. We allow in-person transactions to avoid risks like online payment fraud. By allowing direct communication through our messaging system, we aim to protect user privacy and build trust among our users. Our goal is to make trading easy and safe while promoting sustainable consumption.

B. Product Description

We are developing a website that facilitates the buying and selling of new or pre-owned items. Sellers often face challenges in creating detailed product descriptions, which can lead to inaccuracies and buyer dissatisfaction. Our platform assists sellers by using AI technology to assist sellers in enhancing their product listings with comprehensive descriptions. Additionally, we prioritize user security by facilitating inperson transactions to mitigate risks associated with online payments, such as credit card theft. Moreover, users may chat through our online chat features and avoid giving out personal information. This approach not only fosters a safer trading environment but also promotes sustainable consumption practices by encouraging the reuse of goods. Our platform aims to improve overall market efficiency and trust between users, offering a user-friendly interface and robust communication tools to ensure a positive experience for buyers and sellers alike.

C. Software Architecture

The software architecture represented in figure 1 is for the front-end. The user interface layer of our application is structured with HTML/CSS to define the layout and styling, enhanced by TailwindCSS for efficient component styling. Vue.js components provide the core building blocks for our UI, while Nuxt.js pages orchestrate these components into cohesive higher-level pages. State management is handled through Pinia Store [14], ensuring centralized and reactive state across the application. For data fetching, Axios serves as the HTTP client, facilitating seamless API communication with the backend [15]. During development, Vite is utilized for its rapid hot module replacement and optimized build processes for production [16]. Additionally, we've integrated custom components from FlowTribe and Arco-design, such as carousels for showcasing banners and product images, enhancing the functionality and visual appeal of our project [17].

The software architecture represented in figure 2 is for the back-end. Spring Boot serves as the foundational framework for building robust Java-based enterprise applications, leveraging its streamlined setup and configuration [19]. It includes Spring Boot Logging for comprehensive logging and monitoring capabilities, essential for application maintenance and debugging [20]. Spring Boot Web facilitates the creation of RESTful web services, ensuring efficient communication between clients and servers [21]. Data JPA provides a repository abstraction layer, enabling seamless integration with databases through Hibernate for MySQL, simplifying data retrieval and updates [22]. Security features are bolstered by Spring Security, offering robust mechanisms for securing applications, complemented by JWT (JSON Web Tokens) for authentication and authorization [23]. Jackson handles JSON processing tasks, while Validation ensures rigorous input validation. Testing functionalities are supported by JUnit and Mockito, facilitating unit testing and mocking scenarios [25]. Together, these components form a comprehensive ecosystem within Spring Boot, empowering developers to build, secure, and maintain enterprise-grade applications efficiently.

D. Algorithms

Our website utilizes several advanced algorithms to manage data efficiently and ensure robust security. We employ a B/B+ tree structure in MySQL to handle large volumes of data, which guarantees that our searches are fast and responsive [9]. For securing sensitive information, we use the MD5 hashing algorithm, which helps in maintaining the integrity and trustworthiness of our trading platform [27]. Additionally, we leverage the array-based HashMap and HashTable to organize data effectively, enhancing the smooth operation of our platform [28]. Collectively, these technologies provide strong security, quick data access, and reliable information management, which are essential for improving response times and accelerating development.

E. Implementation

We use ChatGPT API to generate product descriptions by scanning the pictures uploaded by sellers [29]. In our development process, we leverage two key techniques. The first is the OpenAI interface from AGI tools, enabling seamless interaction with OpenAI's AGI capabilities for both our team and users. This interface empowers us to integrate advanced AI functionalities such as natural language processing and predictive analytics into our platform. The second key technique is utilizing Amazon Web Services' core service known as EC2 (Elastic Compute Cloud) [30]. EC2 enables users to rent virtual computers to deploy and scale applications as needed. This flexibility in compute capacity supports our platform's ability to handle varying workloads efficiently and cost-effectively.

F. Hardware

Our cloud server, strategically located on the West Coast to optimize performance for our Vancouver, BC user base, features a 4-core CPU, 2GB of RAM, and a 10GB hard drive [31]. These specifications are tailored to meet the needs of our initial user base of 100 customers, with an expected QPS (queries per second) of 50, and will handle initial data requirements including user accounts and product listings [32].

To support our growth effectively, we rely on AWS EC2 for scalable infrastructure, enabling dynamic adjustments based on traffic fluctuations. AWS Auto Scaling ensures consistent performance levels during varying demands [33]. Our comprehensive strategy includes automated daily backups of critical data, redundant servers for seamless operations in case of hardware failures, and a robust disaster recovery plan to minimize downtime and data loss. For optimized traffic management and faster content delivery, we utilize AWS Elastic Load Balancers and AWS CloudFront [34]. Security measures include AWS WAF for protection against web exploits, data encryption using AWS KMS for enhanced security, and real-time performance monitoring with AWS CloudWatch to maintain operational excellence and security posture [35].

G. Operating System

We've chosen Linux2023 for its effectiveness, costefficiency, and stability, providing a robust foundation for our operations. Linux2023 offers strong security measures, shielding our systems from malware and viruses effectively. Its renowned stability ensures reliable performance, minimizing downtime and supporting continuous operations even under high traffic conditions [36].

In terms of performance, Linux2023 is optimized to handle heavy workloads efficiently, enhancing our platform's responsiveness. Moreover, its cost-efficiency is notable as Linux is open-source and free to use, reducing our operational expenses significantly. As our platform grows, Linux2023 scales seamlessly, accommodating increased demands without compromising performance. Linux2023's flexibility allows us to customize the kernel, manage packages efficiently, and automate system tasks using tools like Ansible [37]. It integrates seamlessly with cloud services such as AWS, ensuring compatibility with various AWS services and APIs. Automation tools like AWS CLI and SDKs streamline cloud operations, while AWS CloudWatch provides comprehensive logging and monitoring capabilities, enhancing our ability to manage and optimize our infrastructure effectively [38].

H. Programming Language

Our selection criteria are based on the language's ability to fulfill business needs, team familiarity, and suitability for building robust applications. We use HTML/CSS to organize and design web pages for responsive and attractive interfaces. JavaScript, with tools like Nuxt.js and VUE.js, helps create interactive web pages that respond to user actions. Java manages the core logic of our backend, ensuring stability and scalability through the Spring Boot framework. Together, these languages ensure our website is user-friendly, interactive, stable, and capable of integrating advanced features quickly.

I. Libraries

The libraries we use are VUE.js, Nuxt.js, Vue, Spring Boot. These libraries are user-friendly, highly efficient, have active communities, and are easy to maintain. The easiest to learn and the fastest performing is the Vue [39]. We have integrated Flowbite, a popular and user-friendly UI component library with over 600 UI components, sections, and pages. Built with Tailwind CSS utility classes and designed in Axure, Flowbite will significantly speed up our front-end development.

Spring Boot's convention over configuration approach minimizes the setup and configuration time for new applications. It provides out-of-the-box configurations to get a project up and running quickly, which is crucial for reducing time-to-market. Spring Boot supports a wide range of frameworks and tools, enhancing its versatility. A backend Spring Boot project is set up, including the basic structure and dependencies necessary for the project to run.

MySQL is known for its reliability and robust performance. It handles large data volumes effectively and ensures data integrity and accuracy with comprehensive transactional support. We have configured MySQL, setting up the necessary databases and ensuring they are tuned for performance and security. In addition, the database setup has been completed. This involves not only installing the database system but also creating the necessary tables and relationships that the application will require for storing data.

IV. SYSTEM DESIGN

In figure 3, our platform operates through a user-friendly web interface developed with Nuxt.js and Vue.js, enabling users to seamlessly browse, list, and purchase items. When users perform actions like searching for products or posting new listings, the frontend initiates API requests to the backend. The backend, constructed using Java with Spring Boot, processes these requests, manages business logic, and interacts with various databases—MySQL for structured data like user accounts and orders. Additionally, our platform integrates third-party services such as the OpenAI API, which generates product descriptions from seller-uploaded images, and a secure payment gateway managed through an escrow service to handle transactions safely. The backend then sends the processed data back to the frontend, updating the user interface to display search results, product details, and transaction confirmations, ensuring a smooth and responsive user experience.

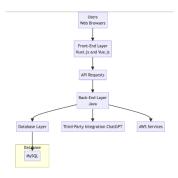


Fig. 3. The System Architecture diagram part 1 [40]

In figure 4, our platform's system design optimally combines technologies to create a robust, efficient, and userfriendly online marketplace. The frontend, developed with Nuxt.js and Vue.js, offers a dynamic and responsive interface that enhances user experience, supported by strong community resources for development. The backend uses Java with Spring Boot for stability and scalability in high-traffic conditions, enabling features like AI-generated product descriptions and real-time query responses. Our database strategy utilizes MySQL for structured data to ensure integrity. AI-driven features from ChatGPT and OpenAI API automate listing creation and facilitate quick customer service interactions. An escrow payment system ensures transaction security, building trust by releasing payments only after buyer confirmation. The infrastructure, powered by AWS EC2, is scalable and robust, supported by SHA256 hashing and AWS WAF for top-notch security [42], all chosen to support the platform's performance demands and growth potential efficiently.

In designing the UI/UX for our pre-owned trading platform, we prioritized understanding the specific needs and expectations of our users through extensive research. This research informed our decision to model our design on established websites like eBay, analyzing their layouts and user experiences to adopt best practices that our users would find familiar and intuitive [43]. We also leveraged third-party component libraries to efficiently implement complex UI elements, ensuring high-quality and consistent visual style across our platform [44]. This strategy allowed us to create a user-friendly, efficient, and aesthetically pleasing interface that aligns well with modern design standards while addressing the unique preferences of our target audience.

Our platform offers a streamlined user experience through a series of interactive pages, each designed to cater to specific needs within the online marketplace. Users start by either logging into their existing accounts or registering new ones through intuitive login and registration pages, which direct them appropriately based on their input. Once logged in, they land on a homepage that displays a list of second-hand products with essential details for easy browsing. Detailed product pages provide further information, ensuring users can make informed decisions. Users can manage their profiles and product listings through dedicated profile and selling pages.

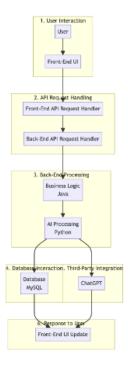


Fig. 4. The System Architecture diagram part 2 [41]



Fig. 5. The page of generating product description from images uploaded [45]

In figure 5, when users add a product for sale, they can easily upload an image, which then automatically generates a detailed product description, which is shown in figure 5. This feature simplifies the listing process, making it quick and efficient. Users looking to purchase items can browse through detailed product listings, select their desired items, and proceed to checkout. The transaction can then be continued offline.

IV. METHODOLOGY

In developing our pre-owned trading platform, we carefully selected specific techniques, tools, and methods to ensure it operates smoothly and meets user needs effectively. One of the key techniques in our preowned reading platform project involves leveraging artificial intelligence through the OpenAI interface from AGI tools to automatically generate precise and informative product descriptions from images uploaded by sellers. This AI-driven capability significantly enhances the efficiency of listing products and ensures that the information provided to buyers is accurate and comprehensive. Additionally, we implement real-time data handling via the ChatGPT API, enabling immediate interactions between buyers and

sellers and reducing response times for inquiries. These AI advancements are complemented by Vue.js components, which form the core building blocks of our user interface, and Nuxt.js pages, which orchestrate these components into cohesive higher-level pages, enhancing the structure and usability of our platform. State management is facilitated through Pinia Store, providing centralized and reactive state management across the application, ensuring smooth data flow and consistent user experiences. Furthermore, Spring Boot, chosen for its robustness and scalability in enterprise application development, simplifies our development process by providing essential features such as embedded servers and dependency injection. Spring Security, integrated within Spring Boot, ensures the security of our platform by managing authentication, authorization, and protecting against common security threats. JWT (JSON Web Tokens), used for secure authentication and authorization, enhances user trust and system security by securely transmitting claims between parties. Together, these technologies create a secure, efficient, and user-friendly marketplace that caters effectively to the needs of our platform users, enhancing overall user experience and operational efficiency.

For our technical stack, we leverage Amazon Web Services (AWS) EC2 due to its robust capability to efficiently manage large-scale data and traffic demands, ensuring our platform remains responsive even during peak usage periods. In backend development, Spring Boot is chosen for its comprehensive features that streamline application development and deployment processes, offering a reliable foundation for building enterprise-grade applications. Spring Boot Logging is essential for monitoring and troubleshooting, providing insights into application behavior and performance, which is critical for maintaining operational efficiency and resolving issues promptly. Spring Boot Web supports the creation of RESTful web services, facilitating seamless communication between our platform and clients. Data JPA and Hibernate are utilized for database access, ensuring efficient data management and integration with MySQL. On the frontend, HTML/CSS and TailwindCSS are employed for structured layout and flexible styling, enabling rapid design iterations and responsive user interfaces. Axios handles HTTP requests, ensuring smooth data retrieval and interaction between frontend and backend systems, while Vite optimizes our development workflow with fast module replacement and production-ready builds. These tools collectively enable us to deliver a secure, scalable, and high-performance preowned reading platform that meets the diverse needs of our users effectively.

Our approach is further supported by using Linux2023 as our operating system, chosen for its ability to efficiently manage heavy workloads and its cost-effectiveness as a free, open-source option. We automate system tasks using Ansible, which helps streamline operations, and we employ AWS CLI and SDKs along with AWS CloudWatch to optimize cloud operations and monitor our infrastructure effectively. In addition, our development process incorporates rigorous Validation techniques to ensure data integrity and input accuracy throughout our platform. This involves validating user

inputs and system responses to maintain reliable data flow and user interactions. Testing is conducted using JUnit and Mockito frameworks, chosen for their robust capabilities in unit testing and mock object creation, enabling thorough verification of individual components and system behavior. These tools were selected to uphold high standards of reliability and performance across our preowned reading platform, ensuring consistent functionality and user satisfaction.

Our website implements a comprehensive platform utilizing various advanced algorithms to manage data efficiently and ensure robust security. On the front-end, we utilize Vue.js, Nuxt.js, HTML/CSS, and TailwindCSS, which collectively enable us to create responsive and visually appealing user interfaces. For the back-end infrastructure, we rely on Spring Boot for its robust framework capabilities, supported by Spring Security for stringent application security measures. Data persistence is managed through Data JPA for database abstraction, with Hibernate facilitating ORM functionalities for MySOL databases. These technologies ensure reliable data management and efficient system performance. Additionally, our platform employs advanced algorithms such as the B/B+ tree structure in MySQL for fast and responsive data searches, and MD5 hashing for securing sensitive information, ensuring data integrity and user trust. Array-based HashMap and HashTable are used for effective data organization, further enhancing operational efficiency and responsiveness. Together, these components and algorithms contribute to a secure, scalable, and efficient platform that meets the diverse needs of our users effectively.

On the front-end, we utilize Vue.js, Nuxt.js, HTML/CSS, and TailwindCSS due to their combined strengths in delivering responsive, visually appealing interfaces and streamlined development processes. These frameworks and tools offer flexibility, scalability, and extensive community support, ensuring we can efficiently build and maintain a user-friendly experience. On the backend, Spring Boot was chosen for its robustness and rapid development capabilities, complemented by Spring Security for stringent authentication and authorization controls. Data JPA with Hibernate provides reliable data management for MySQL, accommodating our diverse data storage requirements. These choices were made to optimize development efficiency, ensure high performance, and uphold stringent security standards, essential for our preowned reading platform's success.

V. EVALUATION

We choose to evaluate our pre-owned trading platform using technical metrics because it provides a comprehensive assessment of our system.

Success for our pre-owned trading platform hinges on achieving optimal technical metrics based on Jmeter in figure 6: an average response time of 2 seconds, a maximum response time of 5 seconds, an error rate below 1 percent, and robust throughput depending on the server capacity [48]. These metrics collectively ensure a seamless user experience, reliable



Fig. 6. Website technical metrics [46]

Page name	Min Response Time(ms)	Max Response Time(ms)	Error (%)	Throughput (/sec)
homepage	283	303	0	8.27
login page	135	244	0	11:15
logout page	157	252	0	12.80
user profile page	162	235	0	12.30
my sellings list page	335	438	0	10.71
add a selling page	147	183	0	9.34
my order list page	383	478	0	11.27
order detail page	202	268	0	11.80

Fig. 7. Website technical test result based on Jmeter [47]

service availability, efficient interaction responsiveness, minimal technical disruptions, robust user engagement, widespread accessibility across devices, strong search engine visibility, and utmost data protection. Meeting these benchmarks will drive platform usability, user retention, transaction volume, and trust, positioning our platform as a leading choice for pre-owned item trading.

In figure 7, all pages show a minimum response time well below the 2-second threshold, with the highest minimum response time being 383 ms on the "my order list page." The maximum response times for all pages are significantly under the 5-second benchmark, with the highest being 478 ms on the "my order list page." Impressively, all pages have an error rate of 0 percent, indicating flawless operation without any failed requests during the testing period. The throughput rates vary across different pages, demonstrating the system's capability to handle multiple requests per second efficiently. For instance, the "logout page" has a throughput of 12.80 requests per second, while the "homepage" has a throughput of 8.27 requests per second.

We selected these technical metrics because they directly measure critical aspects of our pre-owned trading platform's performance and functionality. Average Response Time and Maximum Response Time were chosen to ensure fast and responsive user interactions, essential for maintaining a smooth user experience and reducing latency. The Error Rate metric

Category	Test Case	Description
UserController	testRegisterUser	Tests if the user registration function works correctly.
	testAuthenticateUser	Tests if the user login and JWT generation functions work correctly.
UserService	testCreateUser	Tests if the create user function works correctly.
	testFindByEmail	Tests if the function to find a user by email works correctly.
	testGetUserByld	Tests if the function to find a user by ID works correctly.
	testGetAllUsers	Tests if the function to get all users works correctly.
	testDeleteUser	Tests if the delete user function works correctly.
	testAuthenticateUser	Tests if the user authentication function works correctly.
	testLoadUserByUsername	Verifies that load/userfly/Username correctly loads user information for a valid username.
	testLoadUserByUsername_UserNotFound	Verifies that loadUserByUsername correctly handles non-existent users and throws UsernameNotFoundException.
JwtUtil	testGenerateToken	Tests if the generateToken method generates a valid JWT token.
	testValidateToken	Tests if the validateToken method correctly validates the JWT token.

Fig. 8. Test Cases and Descriptions [49]

was included to guarantee high reliability and flawless operation, minimizing disruptions and fostering user trust. Throughput rates were selected to evaluate the platform's ability to handle multiple requests per second efficiently, ensuring the system can manage high traffic volumes without performance degradation. These metrics collectively drive our platform's performance, ensuring quick response times, reliable service, efficient handling of user requests, and an overall seamless and satisfying user experience. By maintaining low response times, zero errors, and high throughput, we enhance user satisfaction and maintain a competitive edge in the market.

In figure 8, we tested our platform using a structured testing methodology comprising unit, integration, and system testing phases. For unit testing, we used JUnit for Java to write and run 12 test cases for individual functions and classes, covering various scenarios including edge cases. Specifically, we had 2 test cases for 'UserController', 8 for 'UserService', and 2 for 'JwtUtil'. Integration testing involved using Postman to create and run API tests, and tools like MockServer or WireMock to simulate third-party service responses, validating interactions between different modules and services. System testing included creating end-to-end test cases for real user scenarios, automated UI testing with Selenium, manual cross-browser testing, and performance testing with JMeter to evaluate system performance under high traffic. Throughout the testing process, we set up a test environment, developed detailed test cases, executed tests, monitored and logged results, analyzed outcomes, and iteratively refined the platform based on test findings. This comprehensive approach ensured the platform met all functional and non-functional requirements effectively.

VI. RISKS

During our Spring Boot application development and testing, we encountered several critical issues that hindered our progress. We frequently faced dependency version incompatibility, which caused certain functionalities to fail or methods to be missing. Additionally, infinite recursion in the call chain resulted in StackOverflowErrors, causing system crashes. Our testing process was also problematic, with errors such as class not found or method not found in test classes preventing the tests from running correctly. Furthermore, there was a significant mismatch between the progress of the front-end and back-end development, leading to inefficiencies and delays. These challenges collectively slowed down our project and affected its overall quality.

To minimize the chances of errors during our Spring Boot application development, we implemented several key measures. We carefully managed dependency versions, ensuring all library versions were compatible to avoid issues caused by version mismatches. We meticulously reviewed our Spring Security and CORS configurations to ensure our security settings were accurate and did not interfere with normal functionality. Through thorough code reviews, particularly focusing on recursive calls and critical logic, we aimed to prevent fatal errors like infinite recursion. We also wrote comprehensive unit tests and integration tests to cover major

functionalities and edge cases, allowing us to promptly detect and fix issues. To facilitate quick identification and resolution of problems, we increased logging, especially in critical processes and exception handling. Additionally, we strengthened team communication by establishing regular meeting times and locations to enhance collaboration and efficiency among team members.

One surprising challenge we encountered occurred during our project presentation. Prior to the presentation, we had thoroughly tested all functionalities on our personal desktop machines, and everything was confirmed to be working perfectly. However, during the presentation, some features failed to run as expected. This was a surprising setback, as all functionalities had been verified beforehand. The root cause of the issue was that we switched to using a personal laptop for the presentation. In the process, we overlooked modifying the database configuration to match the new environment. Consequently, the application was unable to connect to the database properly, leading to the observed failures during the demonstration. Because of this error, we paid a heavy price, learning a crucial lesson about the importance of ensuring that all configurations are correctly adjusted when transitioning between different development environments.

VII. CONCLUSION

In developing our pre-owned trading platform, we tackled significant challenges to enhance the efficiency and reliability of buying and selling used items. The platform leverages AI technology to automatically generate product descriptions from images to promptly answer buyer inquiries, thus improving user experience and trust. Our robust technical stacks for the front-end and back-end, along with the cloud infrastructure, ensured scalability, security, and reliability. By conducting detailed debugging, meticulous code reviews, and comprehensive testing, we resolved challenges in our development process, ensuring a stable and secure platform. As a result, our platform achieved remarkable performance metrics, with a substantial reduction in response times and increased user satisfaction rates. In conclusion, our efforts resulted in a comprehensive and user-friendly pre-owned trading platform. The successful implementation of AI-driven functionalities, secure transaction systems, and an engaging user interface significantly enhanced the efficiency and trustworthiness of the marketplace, promoting sustainable consumption practices and providing a reliable environment for users to buy and sell pre-owned items.

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