

# Dhruv Tiwari

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## EDUCATION

**Babu Banarasi Das University** Sep 2019 – May 2023  
*Bachelor of Technology (B.Tech) in Computer Science*  
72%

**Hansraj Modern Public School (CBSE)**  
Senior Secondary – Physics, Chemistry, Mathematics  
78%

**Sun International School (CBSE)**  
Secondary School – High School Certification  
CGPA

## PROFESSIONAL EXPERIENCE

**GlobalLogic (Hitachi Project)** May 2024 – Present  
Software Engineer Gurugram, Haryana

- Built scalable microservices and RESTful APIs using Django REST Framework and PostgreSQL.
- Developed and deployed ML-based backend components on Google Cloud Platform (GCP) and Google Kubernetes Engine (GKE).
- Implemented LLM-powered automation tools using Gemini API, enhancing process efficiency and reducing manual tasks.
- Managed CI/CD pipelines and containerized deployments using Docker and Kubernetes.
- Automated reporting and internal workflows using Google Apps Script and integrated with Google Sheets.
- Created real-time dashboards on Google Data Studio for data visualization and process monitoring.

## TECHNICAL SKILLS

- **Languages:** Python, SQL, Java (Core)
- **Web/Backend:** Django REST Framework, FastAPI, RESTful API Design
- **Cloud Platforms:** Google Cloud Platform (GCP), Google Kubernetes Engine (GKE), Google BigQuery
- **DevOps/Infra:** Docker, Kubernetes, Git, GitHub Actions, CI/CD Pipelines
- **Data Tools:** Pandas, NumPy, Looker Studio (Google Data Studio), Google Sheets
- **Databases:** PostgreSQL, Graph Databases (Hume), Firestore
- **ML/AI:** Scikit-learn, TensorFlow, Large Language Models (LLMs), Prompt Engineering
- **Others:** Google Apps Script, Celery, JSON, YAML

**GlobalLogic (Hitachi)** Nov 2023 – Apr 2024  
Data Analyst – Data Engineering Gurugram, Haryana

- Maintained and optimized over 20+ production-grade ETL (Extract, Transform, Load) pipelines.
- Extracted and transformed raw data from 3rd-party sources, mapped to internal schemas using K-ETL framework.
- Worked with Hume (graph database) for debugging and visualizing live knowledge graphs.
- Transformed tabular data into RDF triples for Knowledge Graph ingestion.
- Built SQL dashboards on Looker Studio to monitor ingestion, transformation, and pipeline health.
- Performed data scraping and filtration using Python, Pandas, and regex logic.

## PROJECTS

- **AI-Powered Pipeline Monitor:** Developed an ML-driven pipeline monitoring system using Django, Celery, Airflow, TensorFlow, and GCP. Detected anomalies and logged incidents automatically.
- **LLM Email Assistant:** Designed an intelligent agent that parses user emails, extracts context, matches pipeline names using NLP, and triggers actions from Google Sheets via Gemini API.
- **Prompt-based Attendance Bot:** Created an AI chatbot that accepts natural language prompts to retrieve leave/late information from Google Sheets using Google Apps Script and Gemini 1.5 Flash.

## CERTIFICATIONS

- Google Associate Cloud Engineer (In Progress)
- Introduction to Machine Learning – Coursera
- Prompt Engineering for Developers – OpenAI / DeepLearning.ai