



Andrii Ovchynnikov

IT Specialist | Technician | Technical Support & Content Moderation Expert

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Experienced content moderation specialist with some technical hardware assembly background. Skilled in following content policies and community rules, dedicated to delivering exceptional service and continuous learning for organizational success. Seeking a part-time on-site or full-time remote job to support professional education and integration into the Netherlands while contributing to organizational success through exceptional service and continuous learning.

PROFESSIONAL EXPERIENCE

Technician

Prodrive Technologies, Netherlands | September 2023 - November 2023

- Perform hardware and electronics assembly according to specifications.
- Adhere to the 5S methodology for efficient and organized work processes.
- Ensure the quality and precision of assembled components.
- Follow safety protocols and guidelines during assembly processes.
- Maintain and calibrate assembly equipment as needed.
- Document and report any deviations or improvements in the assembly process.

Content Moderator

Concentrix, Portugal | September 2022 - July 2023

- Ensured the integrity, safety, and appropriateness of user-generated content for applications.
- Leveraged fluency in Russian and English to review and analyze diverse user submissions.
- Swiftly identified and removed any content violating platform guidelines and standards.
- Required a keen eye for detail and a strong understanding of cultural nuances.
- Made well-informed decisions while maintaining impartiality and consistency.
- Played a pivotal role in creating a secure and enjoyable environment for users, promoting a positive user experience.

Restaurant Worker

Hesburger, Ukraine | November 2020 - June 2021

- Greeted customers at the front counter, answering questions, and taking meal orders using the POS system.
- Prepared food orders efficiently, ensuring proper tray presentation for serving.
- Maintained a clean and organized workspace in the fast-paced restaurant environment.
- Operated cash registers accurately during transactions.

EDUCATION

Bachelor's degree in Information Systems and Technologies

State University of Telecommunications,
Kyiv, Ukraine | September 2018 - June 2022

Through this degree, I have gained expertise in areas such as database management, systems analysis, software development, and network administration. My education has fostered problem-solving and critical thinking abilities, enabling me to effectively analyze, design, and implement innovative IT solutions. With a solid foundation in both technical and managerial aspects, I am well-prepared to navigate the ever-evolving landscape of information systems and contribute to the success of dynamic organizations.

KEY SKILLS

- Hardware Assembly
- Warehouse & Logistics
- Attention to Detail
- Analytical Skills
- Troubleshooting
- MS Office
- Moderating
- Manual Testing
- Programming and coding experience

- Provided exceptional customer service to enhance the dining experience.
- Trained new employees in operational procedures for front and back house positions.

CERTIFICATIONS

Linux Unhatched

Network Development Group | November 2021

Introduction to Internet of Everything

Cisco Networking Academy | December 2018

LANGUAGES

- English - Proficient
- Ukrainian - Expert
- Russian - Expert
- Dutch - Beginner

INTERESTS

During my free time, I enjoy many things that make me happy and satisfied. I really like playing smart board games like Chess and Go, as they challenge me to think strategically and improve my thinking abilities. I also love playing PC games where I can explore virtual worlds and have exciting adventures.

Apart from gaming, I have a strong interest in learning about Neural Networks and Artificial Intelligence. It's fascinating to explore the latest advancements and see the amazing possibilities they offer. Additionally, I like to read and watch popular science content, which inspires me with the wonders of our universe.

Also, periodically I try to do outdoor activities and travel.

All these hobbies keep me busy and excited as I explore the endless potential of human knowledge and creativity.

- Databases
- Experience with Windows, Linux & ChromeOS operating systems
- Photo & Video editing