

Olja Popova

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Summary

Olja holds a total experience of 7 years in different industries: airline, bank, telecommunications and transport. She is experienced analysing processes and implementing improvements, structuring, preparing, conducting workshops and trainings. Her core skill is to understand both the business and technical side of a process and offer good solutions. She worked both on the business side and holds diverse hands-on technology experiences.

Experience



Product Engineer

ioki

Nov 2021 - Jun 2022 (8 months)

ioki GmbH, Frankfurt am Main; , backend team

- prepared, conducted software trainings for new customers
- conducted product support inhouse, trained internal stakeholders
- third level support, analysed and validated of bugs and support requests
- structured a learning platform (for the ioki products), created content
- created and maintained product documentation



Management Consultant

Accenture

Sep 2020 - Mar 2021 (7 months)

GmbH, Kronberg im Taunus; for Communications, Media & Technology for large IT transformation project

- definition and establishment of work processes (i.e. for fit-gap analysis), roles, and touchpoints in a scaled agile project (SAFe)
- preparation, conduction, and documentation of workshops
- consulting of Scrum teams on work processes
- communication of iteration results
- Confluence & Jira care



IT Auditor and Consultant

KPMG Deutschland

Jan 2015 - May 2020 (5 years 5 months)

AWS development initiative

- concept & development of an online portal (React)
 - creation and documentation of an IT-architecture based on AWS
- IT-Transformation projects
- Project management (PMO), project controlling, project audit

- steering of in-between-projects communication
 - creation of decision proposals regarding IT-architecture for decision making committees
 - introduction of a Scrum and SAFe frameworks in a large bank
- Annual and other IT-Audits, IT-Audit-related work
- process design in conformity with regulatory requirements
 - year-end IT audits and assessments based on other standards (ISAE3402, ISAE 3000)
 - analysis of IT processes and redesign of internal control systems (IKS)



Master thesis

Scape Consulting GmbH

Oct 2013 - Jun 2014 (9 months)

Master thesis "Development of a benchmarking concept for Enterprise Architecture Management (EAM)"



Working Student

LSG Sky Chefs

Dec 2011 - Dec 2012 (1 year 1 month)

LSG Lufthansa Service Europa/Afrika GmbH - Working student

- roll-out support of a production planning and steering system



Undergraduate Research Fellow

LSG Sky Chefs

Sep 2010 - Jan 2011 (5 months)

- Bachelor thesis "Assessment and choice of an analytics and reporting system for SAP BW"

Education



Technische Universität Darmstadt

M.Sc, Business Informatics



Higher School of Economics

B.Sc, Business Informatics

Skills

concept development • consulting • decision making • documentation • Product Management • Russian • English • German • Business Development • Scrum