

Olja Popova



Personal Info

Date of birth

13.07.1990

Email

oljapopova_applications@mailbox.org

LinkedIn

<https://www.linkedin.com/in/olja/>

Phone

+4915170040229

Place of birth

Ufa, Russia

Citizenship

German

GitHub

<https://github.com/Polja137>

Website

<https://polja137.github.io/portfolio-page/index.html>

Languages

German

English

Russian

Certificates

Scrum PSM 1, SAFe PO/PM, Prince 2 Foundation, SAP Bank Analyzer, ITIL Foundation, COBIT, ISAE 3402, ISAE 3000

Work History

11/2021

- 05/2022

Product Engineer, backend

ioki GmbH

- Prepared and conducted software trainings for new customers, ensuring a smooth onboarding process
- Provided in-house product support and conducted training sessions for internal stakeholders
- Offered third-level support, thoroughly analyzing and validating bugs and support requests
- Structured a learning platform for ioki products, creating content to enhance user knowledge and proficiency
- Created and maintained comprehensive product documentation, ensuring accurate and up-to-date information

09/2020

- 02/2021

Management Consultant

Accenture GmbH

IT-Consultant for Communications, Media & Technology for large IT transformation project

- Defined and established work processes, including fit-gap analysis, roles, and touchpoints in a scaled agile project using SAFe
- Prepared, conducted, and documented workshops to gather requirements, facilitate collaboration, and drive decision-making
- Provided consulting services to Scrum teams, offering guidance on work processes and best practices
- Effectively communicated iteration results to stakeholders, ensuring transparency and alignment
- Managed and maintained project documentation using Confluence and Jira for efficient project management and collaboration

01/2015

- 04/2020

IT Auditor & Consultant

KPMG AG

IT transformation projects

- Managed projects through effective project management practices, including PMO, project controlling, and project audit
- Facilitated communication between different projects, ensuring coordination and alignment
- Presented decision proposals on IT architecture to decision-making committees for informed decision-making
- Successfully introduced Scrum and SAFe frameworks in a large bank, optimizing development processes

Annual and Other IT Audits, IT-Audit-Related Work

- Designed processes in compliance with regulatory requirements, ensuring adherence to standards
- Conducted year-end IT audits and assessments based on standards such as ISAE3402 and ISAE 3000
- Analyzed IT processes and redesigned internal control systems (IKS) to enhance efficiency and compliance

Education

12/2022

- 07/2023

Full Stack Web Development

Career Foundry

10/2011

- 12/2014

Business Informatics, M.Sc.

Technische Universität Darmstadt

09/2007

- 07/2011

Business Informatics, B.Sc.

National Research University - Higher School of Economics, Moscow