

# Ms. Chyarast Sunthornmongkolkul (Mew)

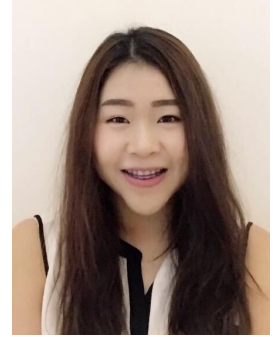
622/183 Rama2 Road, Samae Dam

Bangkhunthian Bangkok, Thailand 10150

Date of Birth: 6 July 1993

Telephone number: 089-794-2691

E-mail: chyarast@gmail.com



## Key Strengths

- ★ Goal oriented: results achiever and meeting deadlines
- ★ Problem solving and decision-making skills
- ★ Well-organised and prioritising tasks
- ★ Quick learner
- ★ Communication and teamwork skills
- ★ System and Business Analysis (Web Application and BPM)

## Education

### Oct2017- Sep2018

- University of Southampton, United Kingdom
- Master's Degree in faculty of Business and Law, Southampton Management School, Majoring in Knowledge and Information Systems Management with Merit
- My major course included Knowledge and Information systems management, strategy and development, Business Intelligence, Consultancy skills, E-business and Human-computer interaction, and Web applications
- **Dissertation Topic:** Factors influencing cloud storage adoption of end-users in Thailand

Reference : Dr.Hameed Chughtai, Advisor: H.Chughtai@soton.ac.uk

Dr.Christophe Mues, Dissertation Supervisor: c.mues@soton.ac.uk

### May2011- Dec2015

- Assumption University, Thailand
- Bachelor's Degree in Business Administration, Majoring in Business Information Systems, Minor in E-Commerce. My major course included Computer languages, Web design and application, IT project management and Information systems analysis and design
- **BIS Senior Project:** Information and inventory systems of auto salon business

Reference : Dr.Vasa Buraphadeja, Chairperson of BIS Department: 080-915-2288  
A.Jitti Thongmuang, Advisor of BIS Senior Project: jittithn@au.edu  
A.Panant Krairojananan, Advisor of BIS Committee 2014: 083-815-4144

#### May2005 - May2010

- Santa Cruz Convent School, Bangkok
- Diploma in English and Mathematics. This was a preparatory program for university study

### Work Experience

#### Jul 2021 - Present

- Accenture Solutions Co., Ltd.
- Senior IT Business Analyst (Contract)
  - Gather user's requirements and documentations
  - Research and Analyse the business process, and the design system together with user requirements and user story for application designer and developer
  - Be primary contact for client's inquiries and concerns as well as build positive and productive work relationships with team and client
  - Manage scope of work, documentation as well as change request management in order to deliver the project to clients timely with accuracy specification
  - Provide consultancy on Insurance Purchase Flow to meet requirements as defined by clients and/or users
  - Review test case and test case matrix as well as develop required delivery documents to control the quality before delivering the project
  - **Mobile Application:** Insurance Web Platform

#### Oct 2018 - Jun 2021

- Stream I.T. Consulting Co., Ltd.
- IT Business Analyst and Delivery Manager
  - Gather user's requirements and documentations
  - Analyse the business process, and the design system together with functional specification for technical consultant and developer
  - Develop project scope, estimate budget and allocate team resources for project implementation

- Be primary contact for client's inquiries and concerns as well as build positive and productive work relationships with team and client
- Plan, lead and control scope of work, documentation as well as change request management in order to deliver the project to clients timely with accuracy specification
- Provide consultancy on BPM solutions to meet requirements as defined by clients and/or users
- Report delivery and project status to clients as well as develop required delivery documents
- **Low-Code Platform:** Outsystems
- **Web and Mobile Application:** Request and Approval Flow, Business Process Management, Digital Transformation

### Jan 2016 - Sep 2017

- Smoothgraph Connect Co., Ltd.
- E-Commerce Project Coordinator and Website Analyst
  - Coordinate activities, resources, equipment and information
  - Liaise with clients to identify and define project requirements, scope and objectives
  - Make certain that clients' needs are met as the project evolves
  - Help prepare project proposals, timeframes and schedule
  - Monitor and track the project's progress and handle any issues that arise
  - Act as the point of contact and communicate project status to all participants
  - Report and escalate to management as needed
  - **Platforms:** WordPress, Magento and Custom

## Special Experiences

### In 2014-2015

- The secretary of the committee of Business Information Systems major, Faculty of Business Administration, Assumption University of Thailand

## **Skills**

- ❑ **Communication and Business Requirement Analysis:** Web Application, Workflow Process, Business Process Management and Business Transformation
- ❑ **Language Competency:** Fair knowledge in English (Listening, Reading, Writing, Speaking), Fluent in spoken and written Thai
- ❑ **Strong Communication:** Written and oral
- ❑ **Computer Literacy:** Microsoft offices (Word, Excel, PowerPoint, Project, Visio), Notepad++
- ❑ **Computer Language:** Fair knowledge in HTML, HTML5, CSS, JAVASCRIPT and PHP

**"I'm strongly confident that I can utilize my skills to be beneficial to your company."**