

Wichitron

Sukying



Contact

Phone:

+66 (0)83 908 6849

Email:

wichitron.s@gmail.com

Languages

Thai – Excellent

English – Good

Personal Details

- Birth year 1987
- 35 year olds
- Male
- Live in Nonthaburi
- Have an own car
- Single
- Was Ordination

Summary

A ward-winning, detail-focused, and results-oriented IT Professional with comprehensive system support and upgrading. Troubleshooting. And effective training experience. Dedicated, organized. And self-directed team member with a keen eye on the bottom line and strong relationship-building and communications skills.

Skill Highlights

- Service-focused
- Strong decision maker
- Fast Learner
- Think outside the box
- Excellent Coordinator
- Complex problem solver

Experience

MIS Support Analysts (Team Leader) - 11/2014 to 07/2022

EssilorLuxotica, BKK

- Expert analysis & resolve issues on Application Platforms, Window Servers, Linux servers, Cloud services and also the databases.
- Manage the team in charge of Applications Platforms and Technical domains.
- The delivery process for new applications in Production and validation on the systems and the applications match the operational criteria.
- Coordinate with other teams in many nationality (France, USA, Philippine, etc) for problem solving and Project delivery.
- Configuration of monitoring tool, automation schedule tasks, MFT tools and build up the support procedure (As documentations) to all stakeholders.
- Build up Monthly report and presentation.

Technical

- Scheduling software(CA-Autosys)
- Monitoring softwares (BMC Patrol Agent, TrueSight)
- Backup softwares (Commvault, Bristore, Tina, RMAN)
- Manage File transfer softwares (Axway CFT, MFT GoAnywhere)
- Basic MS SQL command and trace the error logs
- Administration skills on Windows Server, Unix and Linux
- Similar with Cloud technologies (Azure, AWS, OCI)
- Knowledge of Network and user management (TCP/IP, Active Directory)
- Documentations creation

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Was-on

Software Engineer - 10/2012 to 08/2014

Create Intelligence CO.,Ltd, BKK

- Estimation cost, get requirement, Problem solving and Project delivery.
- Consulting with managers to determine what role the systems play in the business
- Analysis & testing the systems on a regular basis to ensure quality and function
- Collaborating with Business Analysts, Project Leads and IT team to resolve issues and ensuring solutions are viable and consistent
- Maintaining and upgrade existing as required
- Designing frameworks
- Troubleshooting technical issues
- Risk mitigation planning
- Design application & database for support business. (on site as need)
- Structuring and prioritizing business requirements and communicating plans with stakeholders for review and approval

Education

Master Degree in Information Technology, Majoring in Information Technology King Mongkuts University of Technology North Bangkok, May 2013

Bachelor Degree in Science, Majoring in Computer Science, Chandrakasem Rajabhat University, May 2009