Kitsadee   Ajareeyakul

Date of birth : 30 January 1989   **Nationality** : Thai
Religion : Buddhist   **Marital status** : Single
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Education:
- King Mongkut's University of Technology Thonburi (2008 - 2012)
  Bachelor of Engineering, Computer Engineering   GPA: 3.51 (First class honours)
- Sukhothai Wittayakom School (2005 - 2007)
  Section of Science-Math   GPA: 3.83

Skills:
- **Computer technical skills**: SQL experience, Macro-Microsoft Access, Macro-Microsoft Excel and advance pivot table, Microsoft SQL server management studio, Linux Shell Scrip, Database and reporting, Tableau, Power BI
- **Mobile Network telecommunication skills**: knowledge about network element in Core Network Engineering (2G, 3G, LTE, VoLTE and VoWifi) for both of voice and data. And have an experience in Network Functions virtualization (NFV) operation.
- Use brainstorm or design, Researching information and information analytics skills.
- **English skill:** TOEIC score: 580

Professional Training:
Internship in Network and Telecom Management Division, Infrastructure Management Department, **PTT ICT Solution Co., Ltd**. (Mar 2011 - May 2011)

Experience:
Feb 2020 – Jul 2020   **Analyst,** Database and Report Management,
Information System Management, Business Development,
Business and New Platform Development,
SCG Home - Retail and Distribution Business,
SCG Distribution Co., Ltd.
- Manage data both internal and external database along with preparing a report system to be used to define business strategies and plan operations.
- Create and develop tools to effectively manage field data. To be able to process data within the organization for use in business strategy formulation.
- Develop a report system for various departments in the organization.
- Develop marketing analysis tools.
- Process sales performance both of sales-in (SCG sale to Modern Trade stores) and sales-out (Modern Trade stores sale to end customers) reports, Summary stock reports, for sale staff tracking with customers.
- Project Management.

Mar 2019 – Jan 2020   **Computer Technical Officer,** Computer System and Network Sub-Bureau,
Information and Communication Technology Center,
Agricultural Land Reform Office, (Ministry of Agriculture and Cooperatives.)
- Analyze, design, install computer system, Network system and related equipment.
  Such as Firewall (Policy), Radius Wifi, Core Switch, Distribution switch, SSL, Cloud VPN, VMWARE and vSphere web client (Windows server and Server CentOS).
- Supporting E-office and E-service system for all user of government both of central and provincial areas. Such as Email, FTP, e-Saraban, LAN and Wifi account.
- Developing and overseeing websites of government agencies.
- Management and maintain network security systems including internet and intranet.
- Maintaining computer system and fix the problems of networking and peripherals.
- Define the purpose and structures of a project (Project Terms of Reference (TOR)).
- Help to advise users about computer/network system and coordinate with other team/government agencies for support issue requirement.

Mar 2015 – Mar 2019   **Senior Officer,** Core Network Operation Unit,
Core Network Services Department,
Network Division, Technology group,
Total Access Communication Public Company Limited (dtac)

- Solve the several problems about customer complaint after launch the service and find the way to reduce customer complain. Maintain the network equipment to running normally. Action in incident case.
- Develop monitoring and analysis tools for trouble shooting readiness. Weekly KPI performance report.
- Fast investigate error cause with carrier for improve call fails. (include international roaming call).
- Operate on Network Functions Virtualization (NFV), specific in network equipment that sensitive with user subscriber profile of dtac customer numbers.

Jun 2014 – Feb 2015   **Analytics & Report,** Retail Business Planning Department,
Retail Dealer Based Business Division,
SCG Cement-Building Materials Co., Ltd.

- Centralized database management system for coordinate transaction sales information between head office and authorized dealers (SCG Distributors).
- Process and report Sales Performance (KPI Monitoring) and summary stock for support all departments in Retail Dealer-Based Business.
- Coordinate with involved development team in Dealer Integration and database system process to provide accuracy data.

May 2012 – Jun 2014   **Engineer,** Subscriber Database System Department,
Core Network Engineering Divisions (Mobile),
BFKT Co., Ltd, (True Corporation.)

- Implement in subscriber database system equipment (Customers of truemove, truemove-h).
- Survey site and supervisor the vendors to install new hardware and software for new equipment. Such as expansion the database on each phase project.
- Testing the configuration on hardware/software and activity of mobile according to the test procedure.