

# Pattaravadee Klangmae

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- Objective to be hired in a role of Fashion Sales Advisor
- A high interpersonal skill, service-minded and enthusiastic person whose aspiration is to deliver the best experience to customers

## EDUCATION

2011 – 2017: Wat Pra Sri Mahadhat Secondary Demonstration School, Phranakhon Rajabhat University

2015 – 2016: Aubrey High School, Texas, USA

2017 – 2021: Kasetsart University for bachelor's degree in Business Administration (Second-Class Honors)

- Major in Business Management

## PAST INTERNSHIP EXPERIENCE

2020: Procurement Support Internship at ABB Automation Thailand Co., Ltd

- Verifying invoices and goods from vendors along with entering good receipt into SAP, Issued PR/PO as required

## PAST WORKING EXPERIENCE

2021 – 2022: Functional Consultant at I&I Group Public Company Limited

- Responsible for understanding the client's database structure to prepare data migration documents
- Responsible for gathering requirements from clients and understanding the pain points to design and implement features on Salesforce Service Cloud to provide better customer experiences

2019 – 2021: Young Learner Assistant at British Council

- Assisted instructors inside classroom and helped translating difficult concepts when needed

## EXTRACURRICULAR ACTIVITIES

2018 – 2019: Member of Incoming Global Volunteer in AIESEC Organization

- Interviewed international exchange participants who interested in teaching English program for children in rural areas of Thailand
- Organized a 3-day, 2-night seminar as a Logistics Team Lead for international exchange participants from more than 10 countries

## SKILLS

- English (TOEIC 745), Thai (Native)
- Google Workspace