

# Kittipoom Mungkung

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*Industrial Engineering graduate with interest in technology implementation in business.*

*I'm a fast learner, active person, and currently open to an opportunity challenging me to be a better version of myself.*

## Work Experiences

### **ExxonMobil Co., Ltd.**

*May 2021 - Present*

#### ***IT Business Application Consultant***

- Partnered with IT developers and vendors from around the world to analyze and define requirements, identify risks, and roll out security system into ExxonMobil offices and refineries.
- Provided IT Solutions and facilitated the decision-making process to enable business units to implement a project at the lowest possible cost and within the most utilized timeline.
- Formulated system cost-benefit analysis and document requirements across multiple sites (Singapore, Papua New Guinea, etc.)
- Played the key integrator role in coordinating across various functional areas, including business unit, IT division, and external vendors, to speed up the progress of complex and critical business cases.

### **Bank of Ayudhya Public Co., Ltd.**

*December 2020 - March 2021*

#### ***Robotic Process Automation Developer (Krungsri Tech Internship)***

- Participated in RPA development formulating ideas, collected and analyzed end to end banking process and user requirements.
- Investigated and conducted detailed analysis of RPA incidents and process exceptions.
- Developed automation process using RPA software (KOFAX), SQL and Python to serve as a human replacement particularly for AML (anti-money laundering) reporting process.

### **NDR Solution (Thailand) Co., Ltd.**

*June 2020 - July 2020*

#### ***Business Analyst (Internship)***

- Established product development scope and planned product timeline for the team of 5 people, including designers and developers.
- Collected customer requirements in client meetings, including 1 government agency and 2 private companies.
- Evaluated the workflow and user journey and designed a new business model as a service to integrate IoT with the maintenance system for the food industry in Thailand.

### **Data Analytics Project: Text Classification**

*April 2020 - May 2020*

#### ***Kasetsart University Internship project***

- Classified texts, words from reflection data (200+ articles) in Communication and Leadership classes by using python libraries (pythaiNLP, word2vec, word cloud, scikit-learn, pandas, etc.).
- Attained machine learning, natural language processing, word tokenization, word embedding and POS tagging concept.
- Visualized 1000+ data by using Tableau, Excel with the purpose of analyzing students.

## Education

### **Kasetsart University**

*Graduated 2021*

Bachelor of Engineering, Industrial Engineering, Cumulative GPA: 2.92/4.00

## Extracurricular Activities

### **TEDxKasetsartU 2019**

*August 2019 - December 2019*

#### ***Content Manager/Event Manager***

- Worked with 20 content team members to decide project timeline and article topics in each week.
- Managed and cooperated with the event team of 40 people to oversee overall operations, design process, and production of the stage for an event with over 200+ participants.

### **Kasetsart Startup Camp 3 (Hackathon Competition)**

*May 2019 - June 2019*

#### ***Team Leader***

- Achieved the first prize out of 10 teams (100 selected participants)
- Analyzed key market, competitors, and customer trends for FITME (Healthcare Startup) by using Business Model Canvas framework
- Conducted and developed a business model for leading FITME in Thailand, identified key risks and opportunities.

## Additional Information

- **Technical Skill:** Process Improvement, Microsoft office, Python, SQL, Tableau, Google Colaboratory, Minitab, RPA
- **Soft Skill:** Problem Solving, Project Management, Agile and Scrum, Business Pitching, Cross-functional Collaboration
- **Coursework:** Probability & Statistics, Calculus, Automatic Production System, Management Information System, Quality Control, Quality Assurance, Operations Research, Project Feasibility Study