

## // INTRODUCTORY PROFILE

Msc Human Resource Management (HRM) graduate developing awareness of how HR supports strategic development and influences change. Academic achievements are complemented by professional experience on an international stage in HR operation, Learning and Development (L&D) and recruitment best practices. Strong cultural awareness, bilingual skills (English / Thai) and global mindset gained via international experience.

## // CORE COMPETENCIES

Stakeholder Engagement • Interpersonal Communication • Relationship-Building • HR Administration  
 Human Resources (HR) • Training • On-Boarding • Budget Management • Workforce Needs Assessment  
 Business facilitation • Talent Acquisition • Candidate Engagement • Interviewing • Planning and Organising  
**IT Skills:** Microsoft Office Suite (Word, PowerPoint, Excel, Outlook and Teams), HR Management System,  
 Virtual Learning Environment (VLE)

## // EDUCATION AND QUALIFICATIONS

**University of Liverpool** **Nov 2020- Nov 2021**

**MSc Human Resources Management - HRH Princess Sirindhorn University of Liverpool Scholarship (2020)**

- Strengthen public speaking qualities while gathering concerns for representation as Student Ambassador.
- Key Modules: People and Performance Management, Strategic HRM, Conflict Management
- The MSc programme is accredited and comparable to the CIPD Level 7 qualification upon completion.

**Chulalongkorn University, Bangkok, Thailand** **June 2014– June 2018**

**Bachelor of Arts (BA) - First Class Honours, Liberal Arts Studies: English Language (minor in Philosophy)**

## // PROFESSIONAL EXPERIENCE AND ACHIEVEMENTS

**University of Liverpool, Liverpool, UK** **Mar 2021 – December 2021**

**Learning Technology Advisor**

Promote and support the university's new e-learning platform implementation through virtual and in-person sessions:

- Ensured accurate data migration and provided support for online course page setup and optimisation.
- Liaised with university staff and students and provided training to facilitate the usage of the new platform.
- Developed communication materials and instructional videos to enhance user engagement.

**Bright Network (UK) Limited, London, UK** **Jun 2021**

**Professional Services and Consulting Intern**

- Gained insights on professional services and consulting from companies, such as EY, PwC and Bain & Company.
- Developed a Diversity and Inclusion (D&I) plan and pitch deck as a part of EY's work sample project.

**DB Schenker (Thai) Ltd., Bangkok, Thailand** **Feb 2019 – Nov 2020**

**Learning and Development (L&D) Officer**

Managed training and online Learning Management System (LMS) for Thailand, Myanmar, and Laos; engaged regional staff to embed a culture of continuous improvement and facilitate positive culture transformation within this leader in supply chain management and logistics solutions:

- Project managed global HRIS implementation; key conduit for training of native and foreign employees.
- Cut training costs by 5% via improvements to training data administration relating to 1,500 staff.
- Planned and executed internal and external training and conducted follow-up studies.
- Initiated local employee engagement activities and executed global campaigns.

**Orenburg Consulting Group, Bangkok, Thailand** **Oct 2018 – Jan 2019**

**Junior Associate Recruiter**

Coordinated full recruitment lifecycle, from candidate sourcing to onboarding; managed recruitment administration, including reference verification:

- Attracted applicants via job sites; searched for candidates from internal database, LinkedIn and referrals.
- Determined candidate qualifications and experience through STAR interview techniques.