

# Peeradeth Dethpitayanun [GEANG]

---

| Phone: 086-8484738 | Email: Peeradeth.d@gmail.com | Date of Birth: 25 May 1989



## Objective

- To seek challenging assignment and responsibility, with an opportunity for growth and career advancement as successful achievements
- To be involved in work where I can utilize skill and creatively involved with system That effectively contributes to the growth of organization

## Education

BACHELOR OF SCIENCE IN COMPUTER SCIENCE | KMUTT | 2012

## Skills & Abilities

### TECHICAL

- Scheduling software(CA-Autosys)
- Monitoring software (BMC Patrol Agent, TrueSight)
- Backup software (Commvault)
- File transfer software (Axway CFT, MFT GoAnywhere)
- Basic MS SQL or Oracle skills
- Basic administration skills on Windows Server, Unix and Linux
- Basic knowledge of Network and user management (TCP/IP, Active Directory)
- Power Shell, Java, PL/SQL and Unix Shell Programming
- Good knowledge of the Perl programming language and modules management (Perl v5.8.9 and above)
-

## **MANAGEMENT**

- Capacity of problem analysis and resolution
- Project Management
- Good Troubleshooting skills.
- Ability to analyze and synthesize situations
- Able to take decision/initiatives

## **COMMUNICATION**

- Good interpersonal skills, intercultural, customer oriented and good teamwork
- Ability to coordinate project activities

## **PERSONAL**

- Good communication skills, both written and verbal in English
- Capable to learn by himself/herself and self-motivated

## **Certifications:**

- TOEIC (Listening and Reading) (600) | TOEIC Services Thailand |2017
- Oracle Database 11g: Programming with PL/SQL | SYSoperations Co.,Ltd | 2015
- Linux Administrator Training Course | The Enterprise Resources Training Co.,Ltd | 2014
- Oracle Database 12c: RAC Administration | First Logic | 2017
- Oracle Database 12c: ASM Administration | First Logic | 2017
- Technical Essentials on AWS | Vnohow | 2018

## **Experience**

### **DATABASES ADMINISTRATOR – MSSQL | ESSILOR MANUFACTURING (THAILAND) CO., LTD. | MAY 2022 – PRESENT**

#### **Responsibility:**

- Handling and managing SQL Server database/replication infrastructure in a real time production environment.
- Failover technologies such as Mirroring, SAN & Replication.
- Troubleshooting and resolving database integrity issues, performance issues, blocking/deadlocking issues, connectivity issues, data replication issues etc.
- Performance tuning, SQL query development/optimization using performance monitoring and troubleshooting tools.
- Strong understanding of Transactional SQL
- Database maintenance activities such as backup/recovery & capacity monitoring/management.
- Collaborating with development/qa teams on physical database design activities and performance tuning.
- Managing and making software deployments/changes in real time production environments

### **MIS MANAGER | ESSILOR MANUFACTURING (THAILAND) CO., LTD. | JUNE 2018 – APRIL 2022**

#### **Detail:**

Manage teams (MIS Support Analyst and MIS Project analyst) in charge of an Application and Technical domain in IT Technical Support

**Responsibility:**

- Manage MFT Goanywhere and Oracle migration projects
- Mentor on the Application Domain – Technically
- Communicate clear instructions to team members
- Coach all team members and motivate them to produce desired results.
- Listen to team members' feedback
- Monitor team members' activities
- Coordinate, attend and lead team meetings
- Manage the flow of day-to-day operations: distributing the workload evenly
- Making sure motivation and performance levels are maintained.
- Create and distribute report to the manager
- Provide any training that team members need
- Be informed of all projects in progress in order to distribute the tasks efficiently
- Manage team performance and progress
- Make sure that all processes are follow-up

**MIS PROJECT ANALYST | ESSILOR MANUFACTURING (THAILAND) CO., LTD. | APR 2014 – JUNE 2018****Detail:**

- The delivery process for new applications in Production and verification that the system and the application match the operational criteria
- The coordination with all technical teams.
- The creation, deployment and support of scheduled jobs for application under the responsibility of the IT OPERATIONS Support Group
- The enhancement of all Scheduled jobs depending on Projects and enhancements.

**Responsibility:****1) IT-OPERATIONS Industrialization (analysis/development):**

- Analyze, implement and test new job flows for new applications
- Document new job flows
- Package and deploy job flows
- Provide level 3 support for the new Job Flows and existing ones

**2) Framework Maintenance (analysis/development):**

- Collect change requests sent by other support team and related to the core industrialization modules or job packages, confirm (or not) the need is core related, analyze, implement and test solution(s) before making them available for new deployments solution(s) before making them available for new deployments
- Analyze and propose solutions to incidents or abnormal behaviors of the core modules or job
- Propose new solutions or enhancements for the core modules

**HELPDESK AGENT | ESSILOR MANUFACTURING (THAILAND) CO., LTD. | JUL 2012 - MAR 2014****Detail:**

The position holder will Support and Monitor Essilor IT Infrastructure and Applications

**Responsibility:**

- Alerts Management, issues resolution on Essilor IT systems (Network, Servers, Applications)
- Users support, communication and tickets Managements

- Logging and tracking the details of the issue and problems as cases
- Identify the types, categories, severity and urgency of the case.
- Route user and alert cases to proper teams to follow up and handle including tracking the status of cases until closure.
- Escalate the case to Supervisor when the issue is going to miss the SLA
- Provide technical phone support to users