

KITTICHAI KONGKRAISORN

People Management & Engagement Learning & Organization Development

PERSONAL INFO

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EDUCATION

2016 - 2018; B.A. - Politics and Economics, Thammasat University GPA 3.69 (1st Honor)

SKILL

Good command of English And computer skills ex. Microsoft office, Photoshop etc.

Strong with good communication skills experienced of management, creative and problem solving skills, be able to work under pressure

PROJECT ACHIEVEMENT

Strategic Business Transformation project in 2022

Employee journey project in 2020,2021

Review benefit policy project in 2021

Annual CSR event project in 2020

WORK EXPERIENCE

Senior Learning & Organization Development Officer

Merkator Co., Itd. / July 2021 - present

- Deliver OD interventions to help organizations build the capacity to change and achieve greater effectiveness.
- Foster corporate culture, competency and core values among employees to support business strategies and goals
- Plan and manage learning and development strategy to support business requirements.
- Administrate & Facilitate training events or workshop and submit documents to comply with Thai Government Authority
- Work with managers to analyze training need, set training master plan and monitor yearly training
- Be responsible for Internal Communications
- Create and execute employee engagement and journey [entry to exit]
- Be responsible for HRIS system with application development team

HR Management Associate

Moomall + NSQ business center . / Sep 2020 - June 2021

- Work closely with HR Director to enable exponential professional HR career learning. (Fine-tune processes in HR functions and handle all task).
- Proactively scan and diagnose organization needs, and to provide actionable recommendations to address the concerns
- Implement HR policies, programmes and practices that foster growth, innovation, and organizational effectiveness
- Facilitate the culture initiatives to integrate the culture with employees' day-to-day behavior and resolve problems.
- All HR management and improve employee experience and build a great place to work

Corporate Social Responsibility Officer

C.P. Intertade co.Itd, C.P.Group / Apr 2020 - Sep 2020

- Initiate, organize, and support all of the company's CSR Activities as yearly-plan.
- Create Strategic Planning for Internal and Public Relations for communicate the company's branding and awareness..
- Build good, prosperous and long-term relationship with Company's staffs and any local communities near the plants and in rural areas.

WORK EXPERIENCE

Content Creator (Part-Time)

researchcafe.org, Thailand Science Research and Innovation / 2019 - 2020

Writing, reviewing, editing, and updating content for websites, facebook, and similar platforms. Conducting research and interviews to learn more about current trends, developments, and perceptions about the subject matter, and then contextualizing your findings

Assistant Director (volunteer job)

Volunteer and Buddhism Operating LIN-CHANG Club / 2019

Plan the overall yearly club activities, supervise / oversee all club volunteers and act as the main contact for all volunteers. & Annually monitor and evaluate the plan for effectiveness and report back to the Committee.

ACTIVITY

2016, Secretary of National Student Council (under Ministry of Education)

2016 – 2019, Consultants & Director Board of TONKLA CLUB (under Thailand Moral Center)

2016 – 2018: MC of INTERDISCIPLINARY COLLEGE, Thammasat University

2017, Head of Happy community project to develop rural area (under A Day magazine)

2019, Research in Ethnicity Culture - Based Economic Development

^{*}References will be sent on request.