RESUME

Personal Information

Name Address Kraisorn Pramoulsin

Notting Hill Sukhumvit 105 Condominum.

House number 199/931.Lasalle Road,

Bangnatai, Bangna district, Bangkok, 10260, Thailand

Telephone/ Mobile

+66 88 961 5164

E-mail

Gender

kraisorn_pra@hotmail.com

Nationality

Thai

Date of birth 28 April 1987

Male

Marital Status

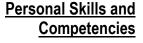
Single

Height / Weight

180 cm / 75 kg

Religion

Buddhist



My professional work experiences led me to hone my competencies into excellence:

- ☑ Knowledge and skills in Information Systems, IT Infrastructure, SQL Server and Database backup.
- ☑ Knowledge and skills in Warehousing, Logistics and Inventory management systems.
- ☑ Knowledge and skills in computer operations and related technologies (Microsoft Word, Power Point, Excel, Outlook, Mail Server, Internet, etc)
- ☑ System administrator in the areas of Ubuntu Linux, Windows and VMware environment.

Furthermore, it also showcased the best of my personal skills, particularly:

- Fair use and command of the English language (reading, writing, speaking, and listening to English).
- ☑ Building rapport with different kinds of people especially in the workplace.
- ☑ Engaging personality that holds professionalism at high esteem.

Education

Date

2012 - 2013

Principal subjects/occupational skills covered

I ■ ENGLISH LANGUAGE DEVELOPMENT AND FLUENCY PROGRAM

Career For Language And Vocational Training Pvt. Ltd

Name and type of organisation providing education and training

Bangalore, India

Date

2008 - 2011

Principal subjects/occupational skills covered

Management Information System
COLLEGE OF MANAGEMENT, MAHIDOL UNIVERSITY

Name and type of organisation providing education and training

Bangkok, Thailand

Date

2003 - 2005

Huai Yod School,

Trang Province, Thailand

Work Experience

Date

November 2021 - Present

Name and address of employer

Balloon One Company

Occupation or positions held

Supply Chain Consultant (WMS)

Primary Responsibilities

- Troubleshooting and Resolution of configuration and deployment issues.
- Test applications and provide quality assurance.
- Convert business requirements into technical design documents using tools such as Microsoft Visio, Word, and Excel.
- Design processes using industry best practices, matching both the needs of the client and WA architecture standards.
- Handholding the customer through the first few days of using the system.
- Generate revenue for the project delivery team through billable customer assignments.
- Create optimized SQL functions, stored procedures, and queries based on specifications.
- Documentation of the configuration process of the software products to help with further project implementation.
- Configure the solution based on the customer requirements and train users on how to operate the system.

Date

June 2021 - October 2021

Name and address of employer

Move Thailand

Occupation or positions held

IT Specialist

Primary Responsibilities

- Gather information/requirements from clients to improve IT systems and/or implement new applications.
- Test and evaluate new OS/ Severs, applications or IT technology and support the roll-out of new technology proposed to clients
- Support, install, setup, configure and maintain IT Infrastructure systems, software, applications and other IT services at client sites.
- Solution ideas and design systems for customer requirements.

Date

August 2015 - May 2021

Name and address of employer

Nissan Motor Thailand

Occupation or positions held

Logistics System Support

Primary Responsibilities

- Monitor the WMS system and attend to queries from users, thereafter provide the necessary advice on how to clear some parts in storage and follow part to line side.
- Perform all aspects of IT support including installation and configuration of computers, hardware problem diagnosis and repair, application installation, and assist with network connectivity troubleshooting.
- Conduct training sessions to educate employees on new technology applications and guide users through the processes of installation, maintenance, and upgrades.
- Install and maintain desktop technologies (Desktops, Laptops, Phones, Monitors, Printers, etc.)
- Accurately count/receive/asset tag IT inventory and update the assets database.
- System administrator in the areas of Ubuntu Linux, Windows and VMware environments.

December 2013 - July 2015 Date KSC Commercial Internet (True Corporation Public Company Limited) Name and address of employer **Technical support** Occupation or positions held Attend to calls from clients and provide necessary advice to their complaints and problems Primary Responsibilities Open problem's incident number and write corresponding details/comments in English for the vendor support and monitor follow-ups on issues if necessary. Describes how to troubleshoot network connectivity problems in Internet Explorer and email. Troubleshoot issues with network equipment such as Servers, Storage devices, Cisco Switches, Cisco Wireless Access Points, VOIP and other devices. I hereby affirm that all information written herein is true and correct as to the best of my knowledge. Declaration

KRAISORN PRAMOULSIN