

RESUME

Personal Information

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Nationality Thai
Date of birth 28 April 1987
Gender Male
Marital Status Single
Height / Weight 180 cm / 75 kg
Religion Buddhist



Personal Skills and Competencies

My professional work experiences led me to hone my competencies into excellence:

- ☒ Knowledge and skills in Information Systems, IT Infrastructure, SQL Server and Database backup.
- ☒ Knowledge and skills in Warehousing, Logistics and Inventory management systems.
- ☒ Knowledge and skills in computer operations and related technologies (Microsoft Word, Power Point, Excel, Outlook, Mail Server, Internet, etc)
- ☒ System administrator in the areas of Ubuntu Linux, Windows and VMware environment.

Furthermore, it also showcased the best of my personal skills, particularly:

- ☒ Fair use and command of the English language (reading, writing, speaking, and listening to English).
- ☒ Building rapport with different kinds of people especially in the workplace.
- ☒ Engaging personality that holds professionalism at high esteem.

Education

Date	2012 - 2013
Principal subjects/occupational skills covered	ENGLISH LANGUAGE DEVELOPMENT AND FLUENCY PROGRAM
Name and type of organisation providing education and training	Career For Language And Vocational Training Pvt. Ltd Bangalore, India
Date	2008 - 2011
Principal subjects/occupational skills covered	Management Information System COLLEGE OF MANAGEMENT , MAHIDOL UNIVERSITY
Name and type of organisation providing education and training	Bangkok, Thailand
Date	2003 - 2005
	Huai Yod School, Trang Province, Thailand

Work Experience

Date	November 2021 – Present
Name and address of employer	Balloon One Company
Occupation or positions held	Supply Chain Consultant (WMS)
Primary Responsibilities	<ul style="list-style-type: none">• Troubleshooting and Resolution of configuration and deployment issues.• Test applications and provide quality assurance.• Convert business requirements into technical design documents using tools such as Microsoft Visio, Word, and Excel.• Design processes using industry best practices, matching both the needs of the client and WA architecture standards.• Handholding the customer through the first few days of using the system.• Generate revenue for the project delivery team through billable customer assignments.• Create optimized SQL functions, stored procedures, and queries based on specifications.• Documentation of the configuration process of the software products to help with further project implementation.• Configure the solution based on the customer requirements and train users on how to operate the system.
Date	June 2021 – October 2021
Name and address of employer	Move Thailand
Occupation or positions held	IT Specialist
Primary Responsibilities	<ul style="list-style-type: none">• Gather information/requirements from clients to improve IT systems and/or implement new applications.• Test and evaluate new OS/ Servers, applications or IT technology and support the roll-out of new technology proposed to clients• Support, install, setup, configure and maintain IT Infrastructure systems, software, applications and other IT services at client sites.• Solution ideas and design systems for customer requirements.
Date	August 2015 – May 2021
Name and address of employer	Nissan Motor Thailand
Occupation or positions held	Logistics System Support
Primary Responsibilities	<ul style="list-style-type: none">• Monitor the WMS system and attend to queries from users, thereafter provide the necessary advice on how to clear some parts in storage and follow part to line side.• Perform all aspects of IT support including installation and configuration of computers, hardware problem diagnosis and repair, application installation, and assist with network connectivity troubleshooting.• Conduct training sessions to educate employees on new technology applications and guide users through the processes of installation, maintenance, and upgrades.• Install and maintain desktop technologies (Desktops, Laptops, Phones, Monitors, Printers, etc)• Accurately count/receive/asset tag IT inventory and update the assets database.• System administrator in the areas of Ubuntu Linux, Windows and VMware environments.

Date	December 2013 – July 2015
Name and address of employer	KSC Commercial Internet (True Corporation Public Company Limited)
Occupation or positions held	Technical support
Primary Responsibilities	<ul style="list-style-type: none"> • Attend to calls from clients and provide necessary advice to their complaints and problems • Open problem's incident number and write corresponding details/comments in English for the vendor support and monitor follow-ups on issues if necessary. • Describes how to troubleshoot network connectivity problems in Internet Explorer and e-mail. • Troubleshoot issues with network equipment such as Servers, Storage devices, Cisco Switches, Cisco Wireless Access Points, VOIP and other devices.
Declaration	I hereby affirm that all information written herein is true and correct as to the best of my knowledge.
	KRAISORN PRAMOULSIN