



KAITKONG KONGPIEN

DETAILS

Contact

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TEL. 061-897-8156

Date of birth

07/04/1996

CAREER GOALS

To obtain a job position where I will be able to contribute my knowledge and experience to support the growth of the organization efficiently.

EMPLOYMENT HISTORY

Inbound/Outbound Callcenter, DTAC, Pathum Thani

MAY 2019 – NOVEMBER 2019

- Handle all customer queries through the customer support system
- Follow up on customer pending issues/requests
- Keep records of customer interactions, process customer accounts and file documents

Project coordinator (University to Tambon Project), Rajamangala University of Technology Thanyaburi, Pathum Thani

FEBRUARY 2021 – DECEMBER 2021

- Develop Tambon products and services
- Promote the regeneration and development of one's own locality with social media
- Maintaining and monitoring project plans, project schedules, work hours, and expenditures.
- Documenting and following up on important actions and decisions from meetings.

EDUCATION

Beachelor of laws, Mae Fah Luang University, Chiang Rai

AUGUST 2014 – AUGUST 2018

SKILLS

Ability to Multitask

Computer Skills

Customer Service

Good command of written and spoken english

Ability to Work Under Pressure

Fast Learner

Ability to Work in a Team

Eager to learn

OTHER EXPERIENCES

experience in blockchain technology and Cryptocurrency

-Cryptocurrency trader

-Invested in several NFT, DEFI, GameFi project