# Full Cycle of an NLP Project

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# Stages of an NLP project

- Domain analysis
- Data preparation
- Metrics
- Baseline, SOTA, and iterative improvement
- Feedback analysis
- Lather, rinse, repeat

(... as needed)

# 1. Domain analysis

GET ALL THE INFORMATION YOU CAN, WE'LL THINK OF A USE FOR IT LATER.

# **Domain equals limitations**

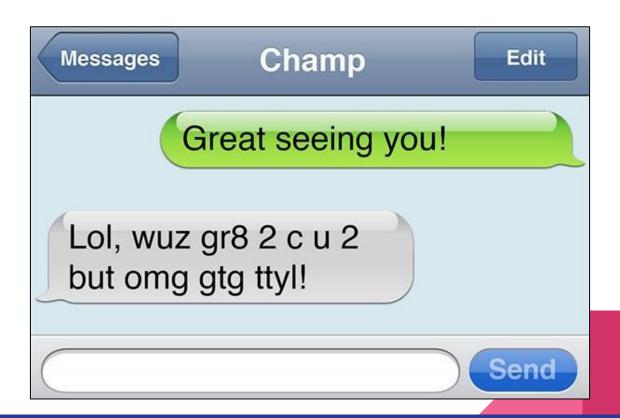
- Language
- Topic
- Register or formality level
- Type of texts
  - documents, tweets, songs, emails, fiction, etc.
  - long/short, structured/unstructured, etc.
- Author
  - gender, age, nationality, native language, etc.
- Time and geography

# E.g.: language identification in short texts

| Text  | Language        | Explanation  |
|---|-----------------|--|
| Justin Bieber <3  | und (Undefined) | NOT English; contains only a name.   |
| Schalke XI v Chelsea: Fahrmann, Neustadter,<br>Santana, Howedes, Uchida, Fuchs, Kirchhoff,<br>Boateng, Hoger, Choupo-Moting, Huntelaar. | und (Undefined) | Contains only place/team/player names.   |
| Ate spaghetti at La tratoria napolitana   | en (English)    | The name of the restaurant is in Italian, but the<br>"main" language is English. An English-only<br>speaker would understand this Tweet. |
| #NowListening Universo - Lodovica Comello<br>@XYZ @XYZ  | und (Undefined) | Italian song title and artist are just names.<br>#NowListening is English but could be used by<br>non-English speaker too.               |
| #My #hot #naughty #neighbour #in #dallas:<br>http://t.co/0dLJ 北京  | en (English)    | There is a Chinese word at the end, but the<br>strongly prevailing language is English   |
| Hahaha ( •_•) ( •_•)>□=□ (□□=) YEAHHH!  | und (Undefined) | Emoticons and interjections only.  |
| Que bonito!   | und (Undefined) | Could be both Spanish and Portuguese   |
| Pozor pozor   | und (Undefined) | Could be Czech, Serbian, Croatian, Slovenian,  |
| So warm in Berlin!  | und (Undefined) | A valid sentence in both German and English  |
| "Last Christmas" - Der Jose Carreras unter den Weihnachtsliedern.   | de (German)     | Contains an English song title and Spanish name, but is understandable to a German-only speaker.   |
| Bécs <3   | hu (Hungarian)  | This is the Hungarian name for "Vienna", which is a proper name, but exists only in Hungarian  |
| Estoy muy cansado voy a acostarme sooo tired goin to bedd   | und (Undefined) | Strong mixture of Spanish and English, no clear<br>"main" language   |

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# E.g.: spelling correction for mobile



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cud u tell ppl im gona b a bit l8 cos 2 buses hav gon past cos they were full & im still waitin 4 1. Pete x

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# 2. Data preparation

#### **Data**

"Data is ten times more powerful than algorithms."

Peter Norvig

The Unreasonable Effectiveness of Data <a href="http://youtu.be/yvDCzhbjYWs">http://youtu.be/yvDCzhbjYWs</a>



#### **Data sets**

- Annotated
  - manually
  - automatically
- Non-annotated
  - have to be annotated
    - Appen / Figure Eight
    - Amazon Mechanical Turk
    - you, your friends and family ;)
    - **...**

# Where can you get data?

- Use open data
  - o e.g., Wikipedia, DBPedia, Brown, Gutenberg, Reuters
  - e.g., Wiktionary, WordNet and other \*Nets
- Buy
  - e.g., at <u>LDC</u> or from people/companies
- Scrape
  - o e.g., Reddit, Twitter, IMDB, Amazon, forums
- Generate
- Crowdsource

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- BiThe data will always be noisy!
  - e.g., at <u>LDC</u> or from people/companies
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# E.g.: sentiment analysis

#### Сидорчук Валентина 📜 Уже купил 🗼 🗯





25 ноября 2017 €



100% пользователей считают этот отзыв полезным

Классная игрушка для активной бабушки - закачала музыку и вперед скандинавской ходьбой...

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19 февраля 2017 👄



Здравствуйте. Скажите, как fiio x1 (первой версии) сыграется с наушниками fiio ex1? Спасибо







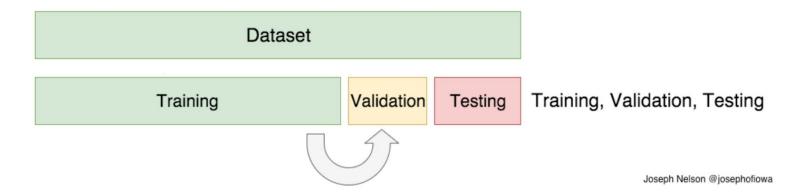


# 3. Metrics

## **Evaluation**

- Intrinsic
  - use a golden data set for this specific task
    - e.g., quality of syntactic parsing, language identification,
       NER, etc.
- Extrinsic
  - evaluate on a broader task
    - e.g., sentiment analysis, machine translation, recommendation system

#### **Data sets**



### **Data sets**

#### Train set and dev set

- 80-90% of your data
- we use it to develop the solution
- we use it to debug our code

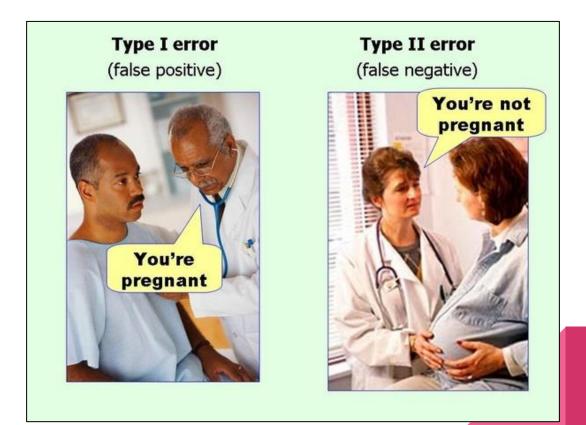
#### Test set

- 10-20% of your data
- we never look at it
- we never debug code using it
- we only use it for testing

## **Traditional metrics**

| predicted→<br>real↓ | Class_pos | Class_neg |
|---------------------|-----------|-----------|
| Class_pos           | TP        | FN        |
| Class_neg           | FP        | TN        |

## **Traditional metrics**



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$$Precision = \frac{TPs}{TPs + FPs}$$

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  $F-score = \frac{Precision * Recall}{Precision + Recall}$ 

$$Recall = \frac{TPs}{TPs + FNs}$$

$$Accuracy = \frac{TPs + TNs}{TPs + TNs + FPs + FNs}$$

## **Other metrics**

#### Confusion matrix

| Languages | English | German | French | Italian | Dutch | Spanish |
|-----------|---------|--------|--------|---------|-------|---------|
| English   | 9244    | 38     | 199    | 145     | 222   | 139     |
| German    | 28      | 9514   | 67     | 29      | 325   | 27      |
| French    | 20      | 52     | 9525   | 165     | 83    | 160     |
| Italian   | 6       | 7      | 18     | 9822    | 16    | 134     |
| Dutch     | 60      | 66     | 35     | 20      | 9800  | 19      |
| Spanish   | 6       | 8      | 41     | 242     | 24    | 9679    |

## **Other metrics**

- Confusion matrix
- BLUE

#### Reference (human) translation:

The U.S. island of Guam is maintaining a high state of alert after the Guam airport and its offices both received an e-mail from someone calling himself the Saudi Arabian Osama bin Laden and threatening a biological/ chemical attack against public places such as the airport

#### Machine translation:

The American [?] international airport and its the office all receives one calls self the sand Arab rich business [?] and so on electronic mail, which sends out; The threat will be able after public place and so on the airport to start the biochemistry attack, [?] highly alerts after the maintenance.

## **Other metrics**

- Confusion matrix
- BLUE
- Max-match
- Parseval, cross-bracketing, leaf-ancestor...
- FP rate and FN rate
- ROC curves
- Outliers
- Human evaluation
- Your metric :)

# 4. Baseline, SOTA, and iterative improvement

## **Baseline**

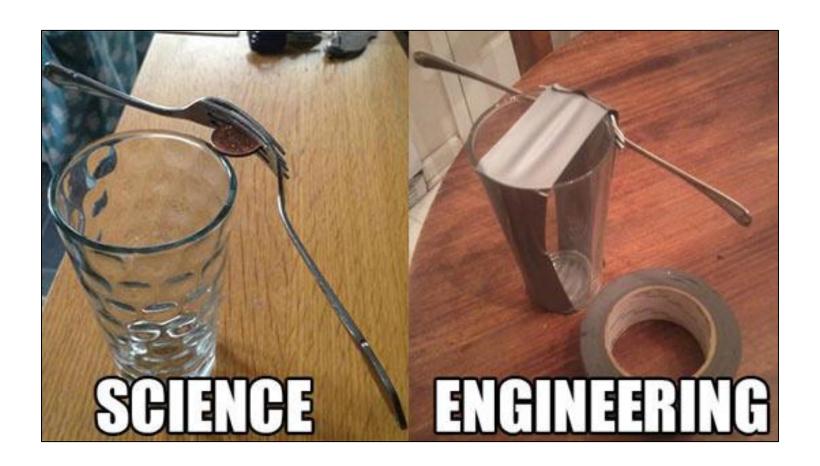
Baseline — quality that can be achieved using a reasonable primitive approach.

#### Two ways to improve:

- extend coverage (i.e., improve recall)
- reduce error rate (i.e., improve precision)

### SOTA

State-of-the-art — the best publicly known solution tested on a public data set with commonly accepted metrics.



# **Iterative improvement**

- Rule-based approach
- Statistical approach
- Hybrid of rules and statistics
- Machine learning approach
- Hybrid of rules and machine learning

# 5. Feedback analysis

# Feedback analysis

- Is the input data the same as we expected?
- How well does the system perform on real data?
- How do users react to the system?
- Do we see a decrease in retention?
- ... and many more questions

# 6. Use case

# How would you build a fact checker?

#### Checklist:

- Domain analysis
- Data preparation
- Metrics
- Baseline, SOTA, and iterative improvement
- Feedback analysis

# How would you detect catchy headlines?



# **Questions?**