

**Subject:** RStudio Server Pro and Shiny Server Pro license renewal information

**Date:** Tuesday, August 7, 2018 at 7:41:02 AM Pacific Daylight Time

**From:** noreply@salesforce.com on behalf of support@rstudio.com

**To:** Asya Shklyar

**CC:** sales@rstudio.com

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Hello,

Thank you for your renewal of RStudio Server Pro and Shiny Server Pro.

For most customers no further action is needed for RStudio Server Pro. However, if you wish to force the server to pick up the new expiration date immediately, you can run these con

```
$ sudo rstudio-server license-manager deactivate
$ sudo rstudio-server license-manager activate <license key>
$ sudo rstudio-server restart
```

To renew your Shiny Server Pro license on your servers, you will need to run the following command

```
$ sudo /opt/shiny-server/bin/license-manager deactivate
```

```
$ sudo /opt/shiny-server/bin/license-manager activate <license key>
```

```
$ sudo restart shiny-server # or the relevant stop/start commands for your OS, as described h
om/shiny-server/#stopping-and-starting
```

If you are running a server that has no access to the internet, you can renew your license via this [app](#).

For your records, your license keys are included below. If you need to reinstall your server or move y  
find instructions  
on that via the [RStudio](#)  
[Server Admin Guide](#) or the

[Shiny Server Admin Guide](#). If you need to re-download your software, you can do that here:  
[RStudio Server Pro](#)  
[Shiny Server Pro](#)

Your purchase also entitles you to  
[RStudio's product support service](#).

If you should find yourself with any support questions you can check out our Getting Started guides

[RStudio Server](#) and  
[Shiny Server](#), or our  
[Admin Guides](#).

If you still have questions or would like to make a request, please submit a priority support ticket at  
<https://support.rstudio.com/hc/en-us/requests/new>  
or send us an email at [support@rstudio.com](mailto:support@rstudio.com).

Best wishes,

The RStudio Team

***RStudio Server Pro***

License Key:  
97FQ-3HTB-SMKV-8G9Z-AQKT-G2BF-N2TA  
License expires: 8/7/2019

***Shiny Server Pro***

License Key:  
KACJ-RPBJ-VSJ9-EZ87-PT7A-662W-FSTA  
License expires: 8/7/2019