



## Certificate of Support 24 months of Extended Warranty

Thank you for ordering Mellanox Services and Support.

This Certificate serves as confirmation that you've ordered the following Mellanox Support Plan for the products listed attachment A.

End user:	POMONA COLLEGE
Contact Name:	ASYA SHKLYAR
Email Address:	ASYA.SHKLYAR@POMONA.EDU
Customer Address:	220 E 6TH ST
Distributor Purchase Order:	60-AJK12-D
Reseller:	MICROWAY INC.
Mellanox sale order number:	1037587
Start Date:	26-APR-2018
End Date:	26-APR-2020

In an effort to better assist you and speed the process of delivering support, we ask that you register your contracted product(s) with our Technical Assistance Center. Once registered, Mellanox's TAC Team will have your contract information readily available to better assist you with warranty and/or other support needs.

To activate your contract, please contact Mellanox Support either by email or the appropriate telephone number below.

Please have available at the time of your call, the contract reference number located at the top of the page

If you purchased one of Mellanox's Silver/Gold Support or Silver/Gold Partner Assist products, we will issue you a user name/password which provides you access to our various web-based services including software downloads, documentation, our FAQ system, as well as the ability to open a support case directly online. Please provide this login information to all personnel who will need access to our services.

If you purchased an Extended Warranty Product, registering support will allow Mellanox's TAC Team to have your account information readily available in the event of a hardware issue.

For first time Mellanox Support users please feel free to review our tutorial on support at:  
[http://mellanox.com/pdf/user\\_manuals/Mellanox\\_Support\\_and\\_Services\\_User\\_Guide.pdf](http://mellanox.com/pdf/user_manuals/Mellanox_Support_and_Services_User_Guide.pdf) then request your login.

Please feel free to contact Mellanox's Technical Assistance Center at the appropriate telephone number or email address below.

Email: [Support@mellanox.com](mailto:Support@mellanox.com) or phone  
U.S.A. TAC : +1 408.916.0055 Or 1.800.865.8247  
EMEA TAC: ##.800.865.82473 Where ## is the IDD ( International Direct Dialing Prefix )  
ASIA TAC: ##.800.865.82473 Where ## is the IDD ( International Direct Dialing Prefix )

Sincerely,

Mellanox Technical Assistance Team

Attachment A

Mellanox sale order number:	1034157
Mellanox part number:	MCX556A-ECAT
Part description:	ConnectX®-5 VPI adapter card, EDR IB (100Gb/s) and 100GbE, dual-port QSFP28, PCIe3.0 x16, tall bracket, ROHS R6
Quantity:	4
Serial number:	MT1810K09154, MT1813K02682 MT1813K02677, MT1813K02693

Mellanox sale order number:	1031132
Mellanox part number:	MSN2700-BS2F
Part description:	Spectrum(TM) based 40GbE 1U Open Ethernet Switch with MLNX-OS, 32 QSFP28 ports, 2 power supplies (AC), x86 CPU, standard depth, P2C airflow, Rail Kit, RoHS6
Quantity:	2
Serial number:	MT1802X07739, MT1802X07740

