

Bright Computing Customer Support

<https://customer.brightcomputing.com/>

Or

<http://www.brightcomputing.com/> - Login - Customer

Username: sagehen

Password in ITS LastPass (ask Todd, Asya or Cole)

The screenshot shows the Bright Computing Customer Portal. At the top, there is a navigation bar with the Bright Computing logo on the left and links for Contact Us, Partners, Support, Login, and a Watch a Demo button on the right. Below this is a secondary navigation bar with links for Products, Solutions, Resource Center, Blog, About, and Get A Quote. The main content area has a breadcrumb trail 'Home > Customer Portal' and a login status 'Logged in as sagehen | Logout'. On the left is a 'Menu' sidebar with sections: Overview (highlighted), Account (with links to Account Overview, Edit Account, Edit Billing, Edit Password), Product (with links to My Clusters, My Product Keys, Unlock Product Key, Register Product Key, Cluster on Demand, Burst Pricing), and Support (with links to Request Support, Support Tickets). Usage Reports and Bright Links are also listed. The main content area is titled 'Welcome to the Customer Portal, Asya' and contains a welcome message. Below this is a section titled 'Customer Portal Sections' with a list of descriptions for the main sections: 1. Overview, 2. Account (with sub-links 1. Account Overview, 2. Edit Account, 3. Edit Billing, 4. Edit Password), and 3. Product (with sub-links 1. My Clusters, 2. My Product Keys, 3. Unlock Product Key, 4. Register Product Key, 5. Cluster on Demand, 6. Burst Pricing).

Bright Computing

Contact Us | Partners | Support | Login | [Watch a Demo](#)

Products | Solutions | Resource Center | Blog | About | Get A Quote

Home > Customer Portal

Logged in as sagehen | [Logout](#)

Menu

- Overview**
- Account**
 - Account Overview
 - Edit Account
 - Edit Billing
 - Edit Password
- Product**
 - My Clusters
 - My Product Keys
 - Unlock Product Key
 - Register Product Key
 - Cluster on Demand
 - Burst Pricing
- Support**
 - Request Support
 - Support Tickets
- Usage Reports
 - Show Usage
- Bright Links
 - Release Notes
 - Manuals

Welcome to the Customer Portal, Asya

Welcome to the Customer Portal. Use the menu on the left to navigate. When you're done, you can log out using the link in the upper right-hand side corner.

Customer Portal Sections

Below are descriptions of the main Customer Portal sections.

- 1. Overview** — The page you are currently viewing
- 2. Account**
 - 1. Account Overview** — Displays all the basic information on your Customer Portal account and your login history.
 - 2. Edit Account** — Allows you to edit your account details.
 - 3. Edit Billing** — Allows you to edit your billing details.
 - 4. Edit Password** — You can use this page to change your password.
- 3. Product**
 - 1. My Clusters** — Go here if you want to list all your clusters.
 - 2. My Product Keys** — Go here if you want to list all your product keys.
 - 3. Unlock Product Key** — Go here if you want to unlock your product key.
 - 4. Register Product Key** — Go here if to register product keys and discover all your clusters and product keys.
 - 5. Cluster on Demand** — Go here if you want to set up bursting by creating a cluster in the cloud. This page allows you to create a cluster in the cloud using AWS and Azure cloud providers.
 - 6. Burst Pricing** — Contains general Terms & Conditions, as well as for burst pricing.

Support
Request Support
Support Tickets
Usage Reports
Show Usage
Bright Links
Release Notes
Manuals
Download ISO
Download CMGUI
Knowledge Base
Technical Training Videos
Training Portal
Useful Documents

3. Product
1. My Clusters

Go here if you want to list all your clusters.
2. My Product Keys

Go here if you want to list all your product keys.
3. Unlock Product Key

Go here if you want to unlock your product key.
4. Register Product Key

Go here if to register product keys and discover all your clusters and product keys.
5. Cluster on Demand

Go here if you want to set up bursting by creating a cluster in the cloud. This page allows you to create a cluster in the cloud using AWS and Azure cloud providers.
6. Burst Pricing

Contains general Terms & Conditions, as well as for burst pricing.
4. Support
1. Request Support

Go here if you want to request for a support.
2. Support Tickets

Go here if you want to view all support tickets.
5. Usage Reports
1. Show Usage

Shows your burst usage reports.

Download ISO:

Home > Download

CUSTOMER PORTAL

Download

Download Bright Cluster Manager

Download

Product Key

(e.g. 123456-789012-345678-901234-567890)

Version

Bright Cluster Manager 8.1

Linux Base Distribution

CentOS 7.4

Hardware Vendor

Generic / Other

Additional Features

☐ Include Ceph Packages (approx. 50MB)

☐ Include Hadoop Packages (approx. 550MB)

☐ Include CUDA Packages (for NVIDIA GPUs, approx. 1.3GB)

☐ Include MPSS Packages (for Intel Xeon Phi, approx. 200MB)

☐ Include XPPSL Packages (for Intel KNL, approx. 16MB)

☐ Include OFED and OPA Packages (for Infiniband and Omnipath, approx. 1.5GB)

☐ Include Machine Learning Packages (approx. 3GB)

Download Location

United States (San Jose, CA)

Download Location

- ✓ United States (San Jose, CA)
- United States (Washington, D.C.)
- Europe (Amsterdam, The Netherlands)
- Asia (Tokyo, Japan)

Version

- CentOS 6.8
- CentOS 6.9
- CentOS 7.3
- ✓ CentOS 7.4
- RedHat Enterprise Linux 6.8
- RedHat Enterprise Linux 6.9
- RedHat Enterprise Linux 7.3
- RedHat Enterprise Linux 7.4
- Scientific Linux 6.8
- Scientific Linux 6.9
- Scientific Linux 7.3
- Scientific Linux 7.4
- SLES12 SP2
- SLES12 SP3
- Ubuntu 16.04

☐ Include XPPSI Packages (for Intel

Generic / Other

Dell

- ✓ SuperMicro
- Hewlett Packard
- IBM
- SGI (ICE X)
- ASUS
- Cray
- Cisco UCS
- Bull
- Lenovo
- Huawei

Additional Features

- ☒ Include Ceph Packages (approx. 50MB)
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- ☒ Include Machine Learning Packages (approx. 3GB)

Hadoop Distribution

- ☒ Apache Hadoop
- ☐ Cloudera Hadoop
- ☐ Hortonworks Hadoop

the ISO to a USB drive may be

WARNING: Please note that by including these features on the Bright ISO, the size will exceed 4.7GB and may therefore not fit on a standard DVD. Converting the ISO to a USB drive may be necessary.

The key gets sent by our Bright Computing vendor (Microway) and is saved in Last Pass.

Vendor Contact:

Samantha Wheeler | Technical Sales Engineer
508.732.5526 | swheeler@microway.com | www.microway.com

Bright Cluster Manager Download

This product key (071691-009185-215666-797453-693754) does not have any licensed Data Science nodes, hence these packages cannot be included on the ISO.

Go back to [Download ISO](#) page

It seems our current license does not allow for Machine Learning or Hadoop. Contacted the vendor to add.

Downloading with just CUDA and CUDA and Ceph.

bright8.1-centos7u4 WITH CUDA.iso 4.95 GB
bright8.1-centos7u4 WITH CUDA AND CEPH.iso 5.16 GB

Manuals:

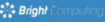
<http://www.brightcomputing.com/documentation>

- In the order of importance
 - installation-manual 8.1 June 12 rev 27cd56d.pdf
 - admin-manual 8.1 June 12 rev 27cd56d.pdf
 - user-manual 8.1 June 12 rev 27cd56d
 - openstack-deployment-manual 8.1 June 12 rev 27cd56d
 - developer-manual 8.1 June 12 rev 27cd56d
 - cloudbursting-manual 8.1 June 12 rev 27cd56d
 - big-data-deployment-manual 8.1 June 12 rev 27cd56d

- machine-learning-manual 8.1 June 12 rev 27cd56d

Courses:

<https://training.brightcomputing.com/collections/courses>




Bright 8.0 Basic Administration Customer Training Series

Free
Bright 8.0 Basic Administration
for Customers

Learn how to use Bright Cluster
Manager to reduce your workload by
half.

[View Course](#)




Bright Cluster Manager for Data Science

Updated: April 23, 2018

Free
Bright for Data Science

Learn how to deploy and use Bright
for Data Science.

[View Course](#)



Docker and Kubernetes

Free
Docker and Kubernetes

Learn how to install, manage and use
Docker, Docker Registry, Harbor, and
Kubernetes on a Bright cluster.


[View Course](#)

Training Videos:

Data Science: <http://www.brightcomputing.com/training-videos/datascience>

Data Science Technical Training

These videos will help you learn more about building and managing clusters running machine learning, deep learning, and Spark.




Bright Cluster Manager for Data Science Overview

A look at what Bright Cluster Manager for Data Science can do for you.

Updated: April 23, 2018

Play the [Video](#)



Spark Overview

Learn the basics, history, and motivation of the Spark project.

Play the [Video](#) , view the [PDF](#)

OpenStack: <http://www.brightcomputing.com/training-videos/openstack>

OpenStack Technical Training

This course consists of 9 videos that will help you get started building clouds with Bright OpenStack. We will introduce you to setting up Ceph for storage, and using Cloud Bursting to expand your cloud to keep up with demand.

The course will help you learn how to deploy, manage, use, and inspect OpenStack with the Bright Cluster Management GUI (CMGUI). This video series lets you dive deeper into the Bright OpenStack architecture, and learn more about the product's capabilities.

You will also be able to see Bright OpenStack in action as the instructors demonstrate how to use it on a live system. Once you're done watching these videos, you will be familiar with the installation and configuration process and ready to try it on your own systems.

The module is delivered by Piotr Wachowicz, Team Lead Cloud at Bright Computing.

Piotr is passionate about clouds, networking, AI, and all things virtual and software defined. He's been working with OpenStack, AWS, and other cloud platform for several years. His daily focus includes looking after the deployment process, and proper configuration of Bright OpenStack, as well as helping to look after the company's OpenStack/Ceph based private/hybrid cloud. In the past, Piotr presented various Cloud-related topics at events like OpenStack Summit Austin, OpenStack Summit Barcelona, SDI Summit Santa Clara, OpenStack Day UK in Bristol, OpenStack Day Canada in Montreal, Bright User Group in Frankfurt and Salt Lake City.

For obscure/weird problems: <http://kb.brightcomputing.com/faq/>

For when you are completely stuck - Bright Customer Support

<http://www.brightcomputing.com/support>

Submit a Support Request (have to be logged in)