Title: Document Upload Stuck at 99%

Description: When uploading large PDF documents (>50MB), the progress bar often gets stuck at 99% and never completes, even though the file appears to be uploaded successfully in the backend.

**Steps to Reproduce:** 

- 1. Navigate to the document upload section.
- 2. Select a PDF file larger than 50MB.
- 3. Observe the progress bar.

Environment: Web (Chrome 123.x), Backend v1.0.5

**Severity: Medium** 

Proposed Fix: Investigate potential race condition or finalization issue in

the upload progress tracking.

## Bug #2

**Title: Incorrect Search Results for Acronyms** 

Description: Searching for acronyms (e.g., "Al") returns irrelevant documents that contain the individual letters but not the acronym itself.

**Steps to Reproduce:** 

- 1. Enter "Al" in the search bar.
- 2. Review the returned documents.

**Environment: All platforms, Search Engine v2.1** 

Severity: Low

Proposed Fix: Implement acronym recognition and prioritize exact matches

in search results.

# Bug #3

Title: Broken Image Links in Document Preview

Description: Images embedded within certain uploaded documents are not displayed correctly in the preview pane, showing broken image icons instead.

**Steps to Reproduce:** 

1. Upload a document containing images (e.g., a DOCX file).

2. Open the document preview.

3. Observe broken image links.

**Environment: Web (All browsers), Document Previewer v0.8** 

**Severity: Medium** 

Proposed Fix: Ensure correct handling of embedded image paths during

document preview generation.

### Bug #4

Title: Pagination Issues on Search Results Page

Description: When navigating through multiple pages of search results, clicking on a page number sometimes leads back to the first page.

**Steps to Reproduce:** 

1. Perform a search that returns more than 10 results.

2. Navigate to the second or subsequent page.

3. Click on a different page number.

Environment: Web (All browsers), Frontend v3.2.1

**Severity: Medium** 

Proposed Fix: Debug the pagination logic and ensure correct state

management.

#### **Bug #5**

Title: User Interface Overlap on Small Screens

Description: On mobile devices with smaller screen sizes, some UI elements overlap, making it difficult to interact with the application.

**Steps to Reproduce:** 

- 1. Access the application on a device with a screen width less than 375px.
- 2. Navigate to various sections of the app.
- 3. Observe UI element overlap.

**Environment: Mobile (iOS and Android), Responsive Design v1.0** 

**Severity: Medium** 

Proposed Fix: Adjust CSS and responsive design breakpoints for smaller screens.

Title: Date Filter Not Working Correctly

Description: Filtering documents by date range does not consistently return the expected results. Some documents within the specified range are missing, while others outside the range are included.

**Steps to Reproduce:** 

- 1. Navigate to the document library.
- 2. Apply a date filter (e.g., "Last Month").
- 3. Review the filtered documents.

**Environment: All platforms, Filtering Module v1.5** 

**Severity: Medium** 

Proposed Fix: Review and correct the date comparison logic in the filtering

mechanism.

### **Bug #7**

**Title: Email Notifications Not Being Sent** 

Description: Users are not receiving email notifications for document updates or shared content, even though email notifications are enabled in their settings.

**Steps to Reproduce:** 

- 1. Trigger an event that should send an email notification (e.g., a document is shared with the user).
- 2. Check the user's email inbox (and spam folder).

**Environment: Backend v1.0.5, Email Service Integration v0.3** 

Severity: High

Proposed Fix: Investigate the email sending queue and the integration with

the email service provider.

# **Bug #8**

Title: Incorrect Display of File Size

Description: The file size of uploaded documents is sometimes displayed incorrectly (e.g., showing KB instead of MB, or incorrect numerical values). Steps to Reproduce:

- 1. Upload a document.
- 2. View the file size in the document library.

Environment: Web (All browsers), Frontend v3.2.1

Severity: Low

Proposed Fix: Ensure correct calculation and formatting of file sizes.

# Bug #9

**Title: Search Query Limits Not Enforced** 

Description: Users can enter extremely long search queries, potentially causing performance issues or errors in the search engine.

**Steps to Reproduce:** 

1. Enter a very long string of text into the search bar (e.g., >500 characters).

2. Initiate the search.

**Environment: All platforms, Search Engine v2.1** 

Severity: Low

Proposed Fix: Implement a reasonable character limit for search queries on

the frontend and backend.

## Bug #10

Title: Download Button Disabled for Certain File Types

Description: The download button is unexpectedly disabled for specific file types (e.g., .txt files), preventing users from downloading them.

**Steps to Reproduce:** 

- 1. Navigate to a document of the affected file type.
- 2. Observe the state of the download button.

**Environment: Web (All browsers), Document Management Module v2.0** 

**Severity: Medium** 

Proposed Fix: Verify the logic that controls the download button's state

based on file type.

# Bug #11

Title: Misaligned Icons in Navigation Bar

Description: The icons in the main navigation bar are slightly misaligned vertically, creating a visually inconsistent appearance.

- 1. Navigate to any page in the application.
- 2. Observe the icons in the top navigation bar.

Environment: Web (All browsers), Frontend v3.2.1

Severity: Low

Proposed Fix: Adjust CSS to ensure proper vertical alignment of navigation

icons.

# **Bug #12**

Title: Typos in 'Successfully Updated' Message

Description: The success message displayed after updating user profile information contains a typographical error ("Sucessfully updated").

**Steps to Reproduce:** 

- 1. Navigate to the user profile settings.
- 2. Make changes to any field and save.
- 3. Observe the displayed success message.

**Environment: All platforms, Frontend v3.2.1** 

**Severity: Low** 

Proposed Fix: Correct the spelling in the success message string.

# Bug #13

**Title: Document Sharing Fails for External Users** 

Description: When attempting to share documents with users who do not have an existing account in the application, the sharing process fails without a clear error message.

**Steps to Reproduce:** 

- 1. Navigate to a document.
- 2. Click the "Share" button.
- 3. Enter the email address of a user not registered in the app.
- 4. Attempt to share the document.

**Environment: All platforms, Sharing Module v1.2** 

**Severity: Medium** 

Proposed Fix: Implement proper handling for sharing with external users,

including invitation workflows.

# Bug #14

**Title: Annotation Tools Not Saving on Mobile** 

Description: Annotations added to documents on mobile devices are not consistently saved when the user exits the document preview.

**Steps to Reproduce:** 

- 1. Open a document on a mobile device.
- 2. Use the annotation tools to add highlights or notes.
- 3. Exit and re-open the document.
- 4. Observe if the annotations are saved.

**Environment: Mobile (iOS and Android), Document Previewer v0.8** 

**Severity: Medium** 

Proposed Fix: Investigate local storage or synchronization issues with

annotations on mobile.

### Bug #15

**Title: Slow Loading Times for Large Document Libraries** 

Description: Users with a large number of documents in their library experience significant delays when loading the document list view.

**Steps to Reproduce:** 

- 1. Log in to an account with more than 500 documents.
- 2. Navigate to the document library.
- 3. Observe the loading time.

Environment: All platforms, Backend v1.0.5, Database

**Severity: Medium** 

Proposed Fix: Optimize database queries and implement pagination or

virtual scrolling for large libraries.

# Bug #16

**Title: Color Contrast Issues Affecting Accessibility** 

Description: Certain text elements have insufficient color contrast against their background, making them difficult to read for users with visual impairments.

**Steps to Reproduce:** 

- 1. Navigate to various sections of the application.
- 2. Inspect text elements and their background colors.

Environment: Web (All browsers), Frontend v3.2.1

Severity: Medium

Proposed Fix: Adjust color palettes to meet WCAG accessibility guidelines for color contrast.

### **Bug #17**

**Title: Unexpected Scrollbars Appearing** 

Description: Horizontal or vertical scrollbars sometimes appear in sections

where the content should fit without scrolling.

**Steps to Reproduce:** 

1. Navigate to different pages and sections.

2. Observe for the presence of unnecessary scrollbars.

Environment: Web (All browsers), Frontend v3.2.1

Severity: Low

Proposed Fix: Review CSS layout and ensure proper overflow handling.

### **Bug #18**

**Title: Confirmation Dialogs Not Appearing** 

Description: Certain actions that should trigger a confirmation dialog (e.g., deleting a document) proceed without any confirmation prompt.

**Steps to Reproduce:** 

- 1. Attempt to perform an action that should require confirmation.
- 2. Observe if a confirmation dialog is displayed.

**Environment: All platforms, User Interface Components v1.1** 

**Severity: Medium** 

Proposed Fix: Ensure all critical actions have appropriate confirmation

dialogs implemented.

# **Bug #19**

**Title: Tooltips Not Displaying Correctly** 

Description: Tooltips for certain UI elements are either not appearing when hovered over or are displaying incorrect information.

**Steps to Reproduce:** 

- 1. Hover the mouse over various interactive elements.
- 2. Observe if a tooltip appears and if its content is correct.

Environment: Web (All browsers), Frontend v3.2.1

Severity: Low

Proposed Fix: Review and fix the implementation of tooltip functionality

and content.

# **Bug #20**

**Title: Progress Indicators Disappearing Prematurely** 

Description: Progress indicators for long-running tasks sometimes disappear before the task is actually completed, leading to user confusion. Steps to Reproduce:

- 1. Initiate a long-running task (e.g., large file processing).
- 2. Observe the behavior of the progress indicator.

**Environment: All platforms, User Interface Components v1.1** 

**Severity: Medium** 

Proposed Fix: Ensure progress indicators remain visible until the

associated task is fully completed.

# Bug #21

**Title: Empty States Not Handled Gracefully** 

Description: When sections of the application have no data to display, the empty state is either blank or displays an unhelpful message.

**Steps to Reproduce:** 

- 1. Navigate to sections that might be empty (e.g., a newly created user's document library).
- 2. Observe the displayed content.

**Environment: All platforms, Frontend v3.2.1** 

Severity: Low

Proposed Fix: Implement informative and user-friendly empty state

messages and potentially suggestions for the user.

# Bug #22

**Title: Keyboard Navigation Issues** 

Description: Users relying on keyboard navigation are unable to access or

interact with certain UI elements effectively.

- 1. Navigate through the application using only the keyboard (Tab key, arrow keys, Enter).
- 2. Identify elements that cannot be reached or interacted with.

**Environment: Web (All browsers), Accessibility** 

**Severity: Medium** 

Proposed Fix: Improve keyboard focus management and ensure all

interactive elements are accessible via keyboard.

## **Bug #23**

**Title: Document Sharing Failing for Specific Users** 

Description: Attempting to share documents with a particular subset of users consistently fails, potentially due to user-specific permissions or account issues.

**Steps to Reproduce:** 

1. Navigate to a document.

- 2. Click the "Share" button.
- 3. Select or enter the email address of an affected user.
- 4. Attempt to share the document and observe the failure.

**Environment: All platforms, Sharing Module v1.2, User Management** 

**Severity: Medium** 

Proposed Fix: Investigate user-specific permissions and account settings

for the affected users.

## Bug #24

**Title: Annotation Tools Not Saving Correctly** 

Description: Annotations made using specific tools (e.g., highlighting) are not being saved reliably, or the saved annotations appear incorrectly.

**Steps to Reproduce:** 

- 1. Open a document and use a specific annotation tool.
- 2. Save the document and re-open it.
- 3. Verify if the annotations are saved correctly.

**Environment: Web (All browsers), Document Previewer v0.8** 

Severity: Medium

Proposed Fix: Debug the saving mechanism for the affected annotation

tools.

Title: Version History Not Displaying All Versions

Description: The version history for some documents is missing older versions, preventing users from reverting to previous states.

**Steps to Reproduce:** 

- 1. Navigate to a document with multiple edits.
- 2. Open the version history.
- 3. Compare the displayed versions with the expected number of versions.

**Environment: All platforms, Document Management Module v2.0** 

**Severity: Medium** 

Proposed Fix: Investigate the version control system and ensure all versions are being stored and displayed correctly.

### **Bug #26**

**Title: Document Deletion Not Working** 

Description: Users are unable to delete documents from their library. The delete action either fails silently or displays an error message.

**Steps to Reproduce:** 

- 1. Navigate to the document library.
- 2. Select a document.
- 3. Attempt to delete the document.
- 4. Observe the outcome.

**Environment: All platforms, Document Management Module v2.0** 

Severity: High

Proposed Fix: Investigate the document deletion process and backend

logic for potential errors.

# **Bug #27**

Title: User Profile Updates Failing

Description: Users are experiencing issues when trying to update their profile information (e.g., name, email). The changes are either not saved or an error occurs.

- 1. Navigate to the user profile settings.
- 2. Modify any profile information.
- 3. Attempt to save the changes.
- 4. Observe if the changes are saved successfully or if an error occurs.

**Environment: All platforms, User Management** 

**Severity: Medium** 

Proposed Fix: Review the user profile update API and database

interactions.

## **Bug #28**

Title: Password Reset Link Expired Too Quickly

Description: The password reset links sent to users expire within an unexpectedly short timeframe, making it difficult for them to reset their passwords.

**Steps to Reproduce:** 

- 1. Initiate the password reset process.
- 2. Wait for the password reset email.
- 3. Attempt to use the link after a short period (e.g., 15 minutes).
- 4. Observe if the link is still valid.

**Environment: All platforms, Authentication Module** 

Severity: Medium

Proposed Fix: Increase the expiration time for password reset links to a

more reasonable duration.

# Bug #29

Title: Integration with External Services Failing Intermittently Description: The integration with external services (e.g., cloud storage providers) fails sporadically, preventing users from importing or exporting documents.

**Steps to Reproduce:** 

- 1. Attempt to import or export a document using an integrated external service.
- 2. Observe if the process succeeds or fails.

**Environment: All platforms, Integrations Module v0.5** 

Severity: Medium

Proposed Fix: Investigate the API communication with the external services and implement robust error handling and retry mechanisms.

### **Bug #30**

Title: Real-Time Collaboration Features Not Syncing Reliably Description: When multiple users are collaborating on a document in real-time, changes made by one user are not always reflected promptly for other users.

## **Steps to Reproduce:**

- 1. Open a document with real-time collaboration enabled.
- 2. Have multiple users edit the document simultaneously.
- 3. Observe the synchronization of changes across different users' views.

**Environment: Web (All browsers), Collaboration Module v0.1** 

Severity: High

Proposed Fix: Debug the real-time synchronization mechanism and ensure reliable communication between clients and the server.

# Bug #31

Title: Bulk Actions Failing Without Error Messages
Description: When performing bulk actions (e.g., deleting multiple documents), the actions sometimes fail without providing any error feedback to the user.

# **Steps to Reproduce:**

- 1. Select multiple documents in the library.
- 2. Attempt to perform a bulk action (e.g., delete).
- 3. Observe if the action succeeds or fails, and if any error message is displayed.

Environment: Web (All browsers), Document Management Module v2.0 Severity: Medium

Proposed Fix: Implement proper error handling and display informative messages for failed bulk actions.

# Bug #32

**Title: Importing Documents from Cloud Storage Failing** 

Description: Users are unable to import documents from connected cloud storage accounts. The import process either hangs or results in an error. Steps to Reproduce:

- 1. Navigate to the document import section.
- 2. Select the option to import from a connected cloud storage account.
- 3. Choose a file to import.
- 4. Observe if the import process completes successfully or fails.

**Environment: All platforms, Integrations Module v0.5** 

Severity: Medium

Proposed Fix: Review the authentication and file retrieval process for the cloud storage integration.

### **Bug #33**

Title: App Crashing on Specific Device Models (Mobile)

Description: The mobile application crashes consistently on certain specific device models or operating system versions.

**Steps to Reproduce:** 

- 1. Install and open the application on an affected device model.
- 2. Perform specific actions within the app (if a crash doesn't occur on startup).
- 3. Observe the app crashing.

**Environment: Mobile (Specific iOS/Android versions and device models)** 

Severity: High

Proposed Fix: Investigate device-specific compatibility issues and address any underlying code errors.

# Bug #34

Title: Push Notifications Not Being Received (Mobile)

Description: Users are not receiving push notifications for important events, even though notifications are enabled in the app settings and device settings.

- 1. Trigger an event that should send a push notification.
- 2. Check the device's notification center.

**Environment: Mobile (iOS and Android), Push Notification Service** 

Integration

**Severity: Medium** 

Proposed Fix: Verify the integration with the push notification service

provider and ensure correct token registration and delivery.

### **Bug #36**

Title: Battery Drain Issues When App is in Background (Mobile)

Description: The mobile application consumes an excessive amount of battery even when running in the background.

**Steps to Reproduce:** 

- 1. Open the application on a mobile device.
- 2. Navigate through some sections.
- 3. Move the app to the background and leave it for a period of time.
- 4. Observe the battery usage in the device settings.

**Environment: Mobile (iOS and Android)** 

**Severity: Medium** 

Proposed Fix: Optimize background processes and reduce resource

consumption when the app is not in active use.

# **Bug #37**

Title: Touch Responsiveness Issues (Mobile)

Description: Users are experiencing lag or unresponsiveness to touch inputs in certain areas or during specific interactions within the mobile application.

**Steps to Reproduce:** 

- 1. Open the application on a mobile device.
- 2. Navigate to the affected areas or perform the specific interactions.
- 3. Observe the responsiveness to touch inputs.

**Environment: Mobile (iOS and Android)** 

Severity: Medium

Proposed Fix: Investigate and optimize touch event handling in the affected

parts of the application.

Title: Offline Mode Not Working as Expected (Mobile)

Description: The offline mode of the application does not allow users to access previously viewed documents or features as intended when there is no network connection.

# **Steps to Reproduce:**

- 1. Open the application and view some documents.
- 2. Disconnect the device from the internet.
- 3. Attempt to access the previously viewed documents or offline features.
- 4. Observe the behavior of the application.

**Environment: Mobile (iOS and Android)** 

**Severity: Medium** 

Proposed Fix: Review and fix the implementation of the offline data caching and retrieval mechanisms.

# **Bug #39**

Title: Location Services Not Being Used Correctly (Mobile)

Description: The application requests or uses location services in unexpected situations or does not utilize location services when it should. Steps to Reproduce:

- 1. Navigate through different sections of the app.
- 2. Observe when and how the application requests or uses location permissions.

**Environment: Mobile (iOS and Android)** 

Severity: Medium

Proposed Fix: Review the application's logic for requesting and using location services and ensure it aligns with the intended functionality and user privacy.

# **Bug #40**

Title: App Not Adapting to Device Orientation Changes (Mobile)

Description: The layout of the application does not always adapt correctly when the device orientation is changed between portrait and landscape modes.

- 1. Open the application on a mobile device.
- 2. Navigate to various screens.
- 3. Rotate the device between portrait and landscape orientations.
- 4. Observe if the layout adjusts correctly.

**Environment: Mobile (iOS and Android)** 

**Severity: Low** 

Proposed Fix: Ensure proper implementation of responsive layout for

different device orientations.

### **Bug #41**

Title: Keyboard Obscuring Input Fields (Mobile)

Description: On mobile devices, the on-screen keyboard sometimes obscures input fields, making it difficult for users to see what they are typing.

**Steps to Reproduce:** 

- 1. Navigate to screens with input fields.
- 2. Tap on an input field to bring up the keyboard.
- 3. Observe if the keyboard obscures the input field.

**Environment: Mobile (iOS and Android)** 

**Severity: Medium** 

Proposed Fix: Adjust the layout or implement scrolling to ensure input

fields are visible above the keyboard.

## Bug #42

Title: Installation Failures on Certain OS Versions (Mobile)

Description: The mobile application fails to install correctly on specific older versions of iOS or Android.

**Steps to Reproduce:** 

- 1. Attempt to install the application on a device running the affected OS version.
- 2. Observe the installation process and any error messages.

**Environment: Mobile (Specific older iOS/Android versions)** 

Severity: High

Proposed Fix: Investigate compatibility issues with the affected OS versions and address any code dependencies or platform limitations.

Title: Slow CPU Usage on Server During Indexing (Backend)

Description: The backend server experiences high CPU usage during the document indexing process, potentially impacting the performance of other application features.

**Steps to Reproduce:** 

- 1. Upload a large number of documents.
- 2. Monitor the server's CPU usage during the indexing process.

Environment: Backend v1.0.5, Server Infrastructure

**Severity: Medium** 

Proposed Fix: Optimize the indexing algorithm and resource allocation to

reduce CPU load.

### **Bug #44**

Title: Database Connection Errors Occurring Sporadically (Backend)

Description: The application experiences intermittent database connection errors, leading to temporary disruptions in functionality.

**Steps to Reproduce:** 

1. Use the application for an extended period.

2. Monitor server logs for database connection errors.

**Environment: Backend v1.0.5, Database** 

Severity: High

Proposed Fix: Investigate the cause of the database connection instability and implement more robust connection management and error handling.

# Bug #45

Title: Background Jobs Failing Silently (Backend)

Description: Some background jobs (e.g., scheduled data processing) are failing without any error messages or logging, making it difficult to identify and resolve the issues.

- 1. Monitor the status of background jobs.
- 2. Observe if any jobs are failing without any indication in the logs.

**Environment: Backend v1.0.5, Background Job Manager** 

Severity: Medium

Proposed Fix: Implement proper logging and monitoring for all background

jobs to track their status and any errors.