



Test Scenarios



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Test Scenarios for Homestay

User Registration:

- Verify that guests can register on the website to book Mr. Chirag's homestay.
- Ensure that caretakers and servants have separate registration processes with appropriate permissions.

User Authentication:

- Verify that registered users can log in with correct credentials.
- Ensure that unauthorized users cannot access caretaker or owner functionalities.
- Listing Homestay Offerings:
 - Verify that Mr. Chirag's homestay offerings are accurately listed on the website.
 - Ensure that detailed descriptions, amenities, and photos are provided for each listing.

Booking Process:

- Verify that guests can view availability and book Mr. Chirag's homestay for desired dates.
- Ensure that the booking process is smooth and intuitive.
- Test booking confirmation emails/SMS notifications to guests.

Caretaker Functionality:

- Verify that the caretaker can view all bookings and guest details.
- Ensure that the caretaker can communicate with guests regarding their stay.
- Test updating booking details and confirming guest requests.

Servant Functionality:

Verify that the servant can handle logging and catering arrangements for booked guests.

Test logging of guest arrivals, departures, and any special requests.

Ensure that catering arrangements are accurately made according to guest preferences.

Notification System:

- Verify that all involved parties (Mr. Chirag, caretaker, servant, and guests) receive timely notifications about bookings, updates, and cancellations.
- Ensure that notifications are sent via email/SMS as per user preferences.

Payment Handling:

- Test the payment process to ensure it is secure and reliable.
- Verify that guests can make payments for their bookings without any issues.
- Ensure that payment details are securely handled and stored.

Cancellation and Modification:

- Test the process for guests to cancel or modify their bookings.
- Verify that appropriate notifications are sent to all relevant parties.
- Ensure that refunds are processed correctly for cancelled bookings.

User Feedback and Reviews:

- Verify that guests can leave feedback and reviews for their stay at Mr. Chirag's homestay.
- Ensure that reviews are accurately displayed on the website for future guests to reference.