

Pooja Inampudi

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EDUCATION

M.S. in Computer Science

December 2023

The University of Texas at San Antonio

GPA: 3.8/4.0

B.TECH. in Computer science and Engineering

May 2022

R.V.R & J.C College of Engineering

GPA: 3.57/4.0

EXPERIENCE

Backend Developer | *Trax Contents*

Dec 23- Present

- Led our company's digital transformation efforts, employing cutting-edge technologies to guarantee industry-leading Like, Kind, and Quality (LKQ) pricing and valuations for reliable insurance claim settlements.
- Prioritized acquiring relevant data from diverse online sources to enhance decision-making processes for various insurance products. Focused on seamlessly integrating acquired data into our systems for improved operational efficiency.
- Utilized Python and employed advanced web scraping techniques, leveraging tools like BeautifulSoup and Scrapy, to significantly contribute to the acquisition of valuable data. Played a pivotal role in creating and integrating APIs tailored to our insurance requirements.
- Initiated and led the development of a Python-based chatbot for our website, aiming to elevate customer engagement and support in alignment with our commitment to innovative technological solutions.

UTSA Tech Solutions | *Performer Analyst*

May 23- Dec 23

- Played a crucial role in our organization's use of ServiceNow for efficient service management by creating and customizing interactive dashboards. These dashboards effectively presented key performance indicators and metrics, providing a user-friendly interface for stakeholders and decision-makers.
- Managed ServiceNow dashboards for key metrics, offering a user-friendly view for stakeholders. Handled service tickets efficiently, troubleshooting and resolving issues promptly. Generated detailed reports for insights into service performance and trends, contributing to strategic decision-making.
- Actively contributed to organizational goals by enhancing the user experience and supporting strategic objectives through ServiceNow. This included managing day-to-day operations, providing data-driven insights, and contributing to informed decision-making for continuous improvement.

UTSA | *Grader*

Aug 22 - May 23

- Assessed programming assignments in various languages, ensuring adherence to project guidelines, code quality, and accuracy. Delivered thorough and constructive feedback to students, pinpointing errors, suggesting enhancements, and providing guidance to elevate their proficiency in programming languages.

Cognizant | *Programmer Analyst Trainee*

Jan 22 - July 22

- Developed a strong command of SQL through practical experience at Cognizant, leveraging the language for efficient database querying, data manipulation, and report generation. Successfully executed complex queries to extract and analyze data, contributing to data-driven decision-making processes.
- Applied Python programming skills in real-world scenarios at Cognizant, demonstrating versatility in scripting and automation tasks. Utilized Python for data manipulation, analysis, and to streamline processes.

SKILLS

•Python •Git •MongoDB •HTML •CSS •Flask •AWS •SQL •MachineLearning •Sklearn •Numpy •Pandas •Django