



ಕರ್ನಾಟಕ ರೇಷ್ಮೆ ಮಾರಾಟ ಮಂಡಳಿ ನಿಯಮಿತ.,

(ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ಉದ್ಯಮ)

KARNATAKA SILK MARKETING BOARD LTD.,

(A GOVT. OF KARNATAKA ENTERPRISE)

No. KSMB/MD/TENDER/W.O/2016-17/ 182

DATED:22-06-2016

WORK ORDER

SUB: Work order for execution of complete software Development, Training and Maintenance of the Software Package to M/S.K2 CONSULTING, BANGALORE.

REF: 1. Tender Notification No: KSMB/MD/TENDER/2015-16/01(Call-II), Date: 12-01-2016.

2. Technical and Financial Bid opened on 27th Feb 2016 and 30th March 2016 respectively.

3. Resolution No.2299 of the 184th Board Meeting held on 02-05-2016.

The work order to provide software solution for KSMB Ltd dealing with Purchase, Sales & Twisting of Silk Yarn, having 12 Purchase branches, 3 Twisting Branches, and 11 Sales Branches in different States such as Karnataka, Tamil Nadu, Andhra Pradesh, Telangana, Central Stores and Head Office. The KSMB Ltd. desires to computerize all the activities of KSMB Ltd., such as:

1. Material Management (Purchase, Inventory & Movement of Stock)
2. Twisting Process Management
3. Sales Management (Cash/Credit)
4. Financial Accounting
 - *General Ledger,
 - *Accounts Payable (Cr),
 - *Accounts Receivable (Dr)
 - *Cash Flow Statement
 - Banking and Cash Management.
 - Budgetary and Monitoring
 - TDS
 - Asset Accounting

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1.0 THE DETAILS SCOPE OR WORK AS FOLLOWS:

The consultant should provide a complete solution, including, policy process, software and training. The entire implementation is expected to be completed in 06 calendar months. This will follow by a post implementation support for the period of 3 months. The scope of work is divided into key task for the better understanding:

1. Study the existing procedure of the various stages of activities and document it with workflow diagrams.
2. Prepare Functional Specifications (FS) for the computerized system and submit the same along with workflow diagrams.
3. On acceptance of the FS by KSMB Ltd., design and develop an appropriate software package that is in line with the requirements as indicated by KSMB Ltd.,
4. Provide comprehensive training in the operation of software, backup etc.
5. Provide detailed installation and operations / user manual which will facilitate the users in successfully using the software package.
6. Provide detailed technical manual incorporating the System Design and other technical features incorporated in the software package.
7. The Software Development Vendor after initial training of Officials / Officers must provide assistance to the concerned for a period of at least three months so that the concerned gains necessary expertise and confidence in deploying the software developed by SDV.
8. Provide free technical support for a period of one year from the time of acceptance of the software by KSMB Ltd., and carry out revisions, if any, and any problems arising out of bugs / change in procedures during the said one-year period (Warranty support).
9. Provide post implementation software maintenance support for two years beyond the free warranty period of one year from the date of acceptance of the software package by KSMB Ltd., Customization of the software based on the requirements during the maintenance tenure.
10. During the above mentioned maintenance period, the vendor will be responsible for making changes, if any, to the software to enhance the functionalities of the software package on

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account of changes in KSMB Ltd., procedures/policies/guidelines as well as to fix the bugs, if any.

11. As the software would be deployed, it is necessary that the software has friendly interface with regard. This would ensure a better user acceptance of the software.
12. The whole application need to be host on outside server for minimum for 1 year the server should be 24x7x365 available and can be access from anywhere. One additional backup server is must.
13. The application should be designed for minimum of 100 users. Should able to ramp up with short notice.
14. The application and database server has to be in hosting model only.
15. The MIS and other daily and weekly report will be generated by software only.
16. The time need for application development is about 3-month real-time testing 1 month and final correction 2-month time and final go online.
17. The online training module should be incorporate with application software so user should be able to do the self-help.
18. The software should be browser base and can able to use from entry-level laptop and able to interface the printer on laptop (40/80 col)/LASER PRINTER.
19. The software should possess Mobile Functionalities.
20. The software must support customer relationship management.
21. The software should support Third Party Interoperability in needed.
22. The software should possess ease of integration capabilities.
23. The software should possess single print data entry/capture i.e the system should be based on single unified data module and capable of capturing data already entered into the computer so as to ensure the integrity of data.

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2.0 PRICE:

SL NO.	ACTIVITY	AMOUNT Rs
1.	Complete software Development, customization, test and implementation.	9,85,000/-
2.	Training of Staffs (Registered Office & Registered Branches)	55,000/-
3.	Software Maintenance and support (AMC) for two years beyond one-year warranty period	3,80,000/-
	GRAND TOTAL (INCLUSIVE OF ALL TAX)	14,20,000/-

3.0 PERIOD /TIME LINE:

As per tender you are required to develop and implement the complete system by **17-Sep-2016**. You required to associate with KSMB Ltd for any hand holding for a further period for **1+ 2 month** from date of completion, free of cost. Further you need to take the AMC after the completion software implementation, rate specified under tender terms.

4.0 PAYMENT TERMS AND WORK IN PROGRESS:

Work Progress and Payment Stage

One-time development cost estimated time for full implementation from testing to development. Please find the enclosed copy for commercial proposal.

SL No.	Work details	Work completion in percentage	Payment in percentage of project Cost	Time line in week from 22-06-2016
1.	Software requirement study and submission of SRS report to KSMB Ltd	30%	30%	3 weeks
2.	Software development and testing and release version 1	25%	25%	4 weeks
3.	Modification and correction changes as per requirement of KSMB ltd. 2 nd REV-2	25%	25%	4 weeks

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4.	Hosting the application software in live server provided by KSMB LTD or by K2 Consulting for 1 year.	20%	20%	5 weeks
5.	Training document preparation and Giving the training to KSMB Ltd. in Bangalore for 7 days for different staff. (creation of online help desk)	100%	100%	2 weeks
6.	Modification and correction and additional report and operational issue	5%	0%	10 weeks
7.	Technical Support and warranty with for 365 days from date application go live.	0%	0%	
8.	AMC and technical support for additional 2 years. AMC billing will be in advance for one year. The AMC will as per tender condition of Contract and mutually agreed terms and condition.	As per AMC price in tender	As per AMC Rate in tender	
	Final work			

5.0 SECURITY:

This Work order is subject to M/s.K2 Consulting providing a bank guarantee of **Rs.3,00,000/-** (Rupees Three Lakhs only) on receipt of this work order for obtaining advance payments towards performance of the work.

6.0 WARRANTY:

The software developed by your firm should be trouble free operation for the period of 12 months from the date of successful completion of task. Any defect during this period shall have to be rectified free of cost.

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7.0 EXTENSION OF TIME:

In the event of requirement of extension of duration for implementation of this work order and any other additional and extra assignment to be given to M/s.K2 Consulting, the Managing Director, KSMB is empowered to do so, in accordance with the KSMB Ltd. Rules and Regulations.

8.0 ARBITRATION:

In case of difference of opinion or any litigation arises from either side, the Managing Director, KSMB is empowered to resolve the issues in consulting with both the parties amicably.

9.0 RECEIVABLES:

At the end of contract period K2 consulting will deliver the three copies of installable software. The entire document and help desk file and other operation manual with all hardcopy and chart of accounts working details to the Board.

Acknowledge the receipt of this work order and return the duplicate copy as token of acceptance of the terms and conditions, enabling this KSMB to process further.

This order shall come into force with immediate effect.

APPROVED BY M.D)


ASST.MANAGER (FINANCE)



To,
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