### **Insights Report** — Superstore Sales Dashboard

#### **Dataset Used:**

Superstore Sales Dataset (Orders, Sales, Quantity, Profit, Region, Category, Ship Mode)

#### **Objective:**

Analyze sales performance by product category, region, and time period using Power BI.

# **Key Insights:**

# 1. Regional Performance:

West region contributed the highest sales (33%), followed by East region (29%).

### 2. Category-wise Sales:

Office Supplies led with sales worth 0.64M, followed by Technology (0.47M) and Furniture (0.45M).

# 3. Shipping Preference:

Customers preferred **Standard Class** most (0.91M sales), while Same Day shipping had the least usage.

## 4. Monthly Trends:

o Sales and profits peaked in **December** for both years (2019 & 2020), showing strong end-of-year demand.

### **Tools Used:**

- Power BI (Dashboard creation)
- Built-in Filters for **Region** selection
- Visuals: Donut Chart, Line Chart, Bar Chart, Map

### **Outcome:**

This dashboard helps identify top-performing regions, categories, and seasonal trends, enabling better sales strategy and inventory planning.

## **Interview Question and answers**

#### 1. What does a dashboard do?

A dashboard visually presents key data and metrics in one place, helping users quickly analyze trends, patterns, and performance for decision-making.

### 2. How do you choose the right chart?

I choose the chart type based on the data and the message I want to convey:

- Line charts for trends over time
- Bar/column charts for comparing categories
- Donut/pie charts for showing proportions
- Maps for geographical insights

#### 3. What is a slicer/filter?

A slicer/filter allows users to interactively select and view specific parts of the data, such as filtering sales by region or category.

### 4. Why do we use KPIs?

KPIs (Key Performance Indicators) show the most important metrics at a glance, such as total sales, orders, profit, and quantity, making it easy to track performance quickly.

## 5. What did your dashboard show about sales?

- West region had the highest sales (33% share).
- Office Supplies category led with \$0.64M in sales.
- Standard Class shipping mode was most popular.
- December had the highest sales and profit in both years.

# 6. How do you make a dashboard look clean?

By using consistent colors, clear labels, simple layouts, appropriate spacing, and avoiding unnecessary elements so the focus stays on the data.

## 7. Did you clean the data before starting?

Yes, I checked for missing values, ensured correct data types (especially for dates), and standardized category names to avoid duplication.