# HandsMen Threads Salesforce Project Report

### **Intern Details:**

Name: Pooja Soni

Location: Bhopal, Madhya Pradesh

College: Lakshmi Narain College of Technology

Platform: Salesforce Virtual Internship by SmartBridge

### **Project Title:**

HandsMen Threads Salesforce Project

#### **Use Case Overview:**

HandsMen Threads, a forward-thinking organization in the fashion industry, aimed to streamline data operations and improve customer relationships through Salesforce. The objective was to develop a robust system that enables seamless business process automation, ensures data quality, and enhances overall operational efficiency.

## **Core Functionalities Implemented:**

#### **Custom Data Model:**

- 1. Created custom objects:
- > HandsMen Customer c
- ➤ HandsMen Order c
- > HandsMen Product c
- > Inventory c
- Marketing Campaign c
- 2. Defined relationships using Lookup and Master-Detail fields.

#### **Data Quality & UI Validation**

- > Used validation rules and required fields to maintain integrity from the UI.
- ➤ Implemented formula fields like FullName c and Stock Status c.

### **Lightning App Builder**

- > Created a custom Lightning App with tabs for each object.
- > Customized record pages for improved user experience.

#### **Screen Flows**

- > Built guided flows for data entry, especially for creating new customers and orders.
- Example: Flow for capturing new order details linked to customer records.

### **Record-Triggered Flows**

- > Sent Order Confirmation emails automatically when new orders are placed.
- Triggered Loyalty Status updates based on Total Purchases c.

### **Scheduled Flow: Loyalty Status Update**

- > Runs daily at midnight.
- > Updates loyalty status to:

```
Gold if Total_Purchases__c > 1000
```

Silver if 500–1000

Bronze if <500

#### **Email Templates & Alerts**

Created:

Order Confirmation Email

Low Stock Alert

Loyalty Program Email

- ➤ Used HTML templates with Classic Letterheads.
- > Set up email alerts for order confirmation and inventory low-stock notifications.

### **Inventory Monitoring**

- Formula field Stock Status c on Inventory c to show stock availability.
- $\triangleright$  Triggered email alert to Inventory Manager if Stock Quantity c < 5.

### **Asynchronous Apex**

Developed a Batch Apex job (InventoryBatchJob) scheduled using

CopyEdit

Apex

System.schedule('Daily Inventory Sync', '0 0 0 \* \* ?', new InventoryBatchJob());

➤ Handles bulk updates of inventory and financials.

#### **GitHub Deployment**

Pushed complete project metadata and screenshots to GitHub:

**GitHub Repository** 

Includes project source files, README, and demo video link.

#### Skills & Tools Used:

Salesforce Platform

Screen & Record-Triggered Flows

Apex & Batch Apex

Data Modeling

Validation Rules & Formula Fields

Lightning App Builder

Git & GitHub

Email Templates & Alerts

# **Learning Outcomes:**

Through this project, I learned to:

- Design and model real-world business scenarios using Salesforce.
- Automate repetitive tasks through flows and Apex.
- > Use declarative tools to build scalable applications.
- > Push and manage Salesforce metadata using GitHub.
- > Communicate with customers via automated emails.

#### **Attachments:**

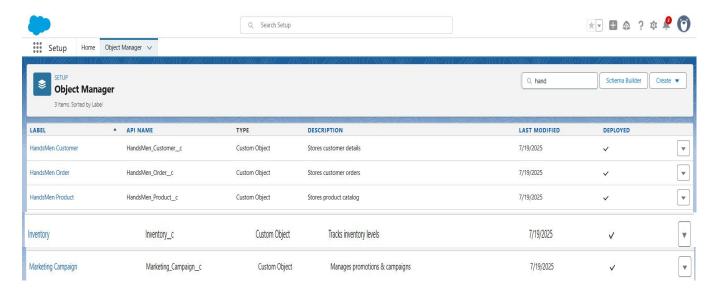
**Screenshots:** Showcasing objects, flows, templates, records.

Demo Video: Uploaded on SkillWallet platform.

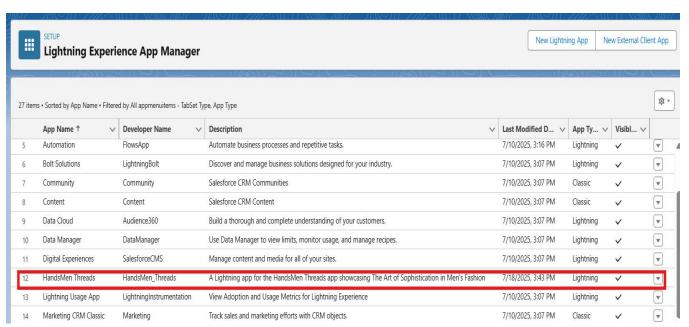
**GitHub:** Contains the metadata, flows, code, and assets.

### **ScreenShots:**

### **Custom Objects:**



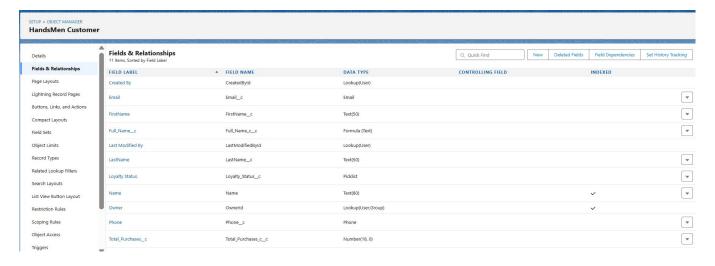
# **HandsMen Threads App:**



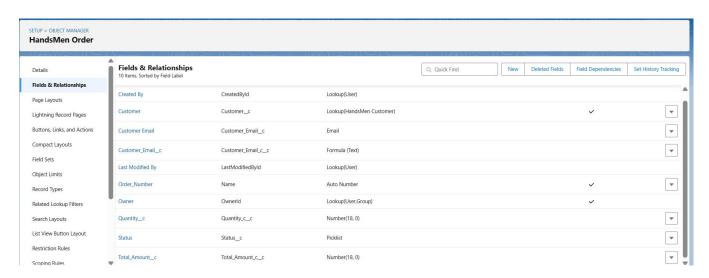
#### **Custom Tabs:**



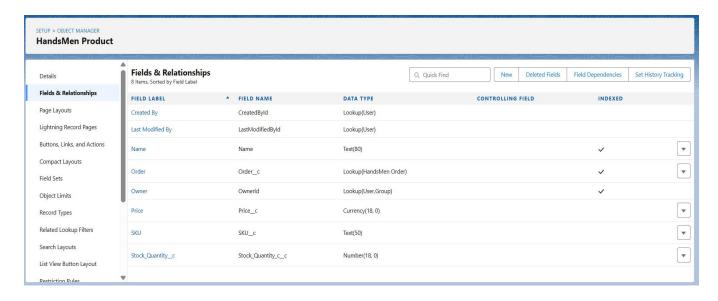
### **HandsMen Customer Fields:**



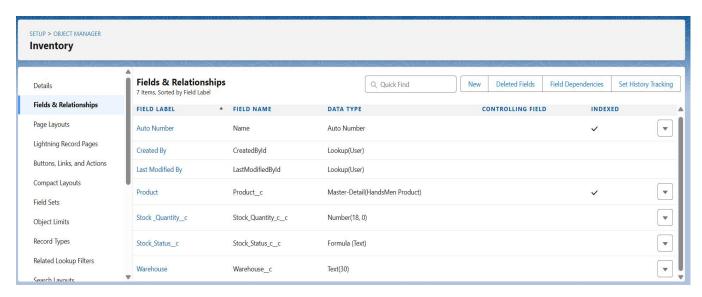
### **HandsMen Order Fields:**



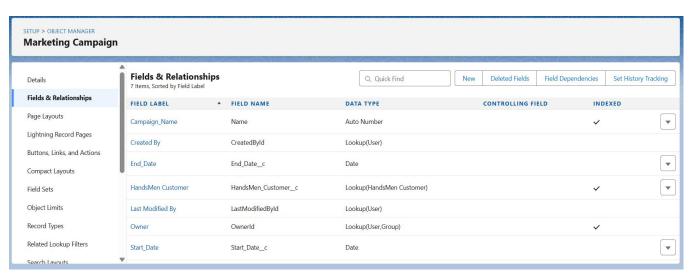
### **HandsMen Product Fields:**



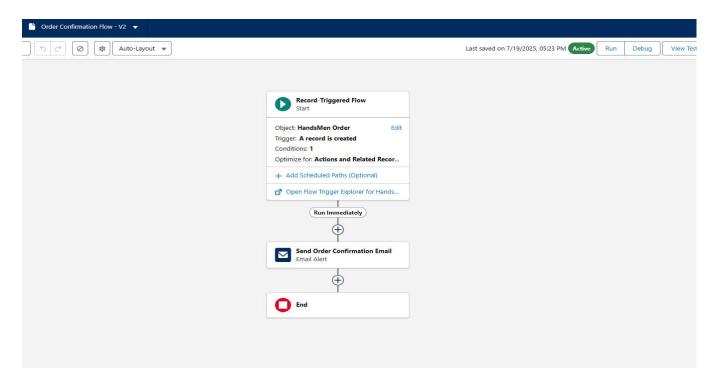
### **Inventory Fields:**



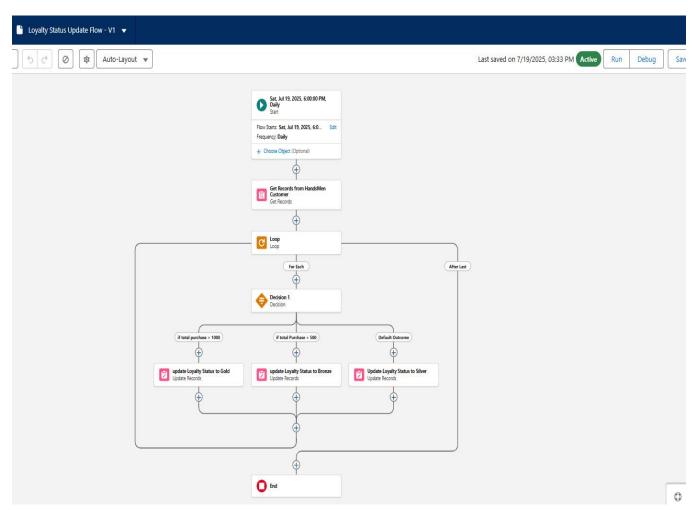
# **Marketing Campaign Fields:**



## **Order Confirmation Flow:**



# **Loyalty Status Update Flow:**



## **Order Trigger Handler Apex Class:**

```
File ▼ Edit ▼ Debug ▼ Test ▼ Workspace ▼ Help ▼ <
  1 • public class OrderTriggerHandler {
         public static void validateOrderQuantity(List<HandsMen_Order_c> orderList) {
            for (HandsMen_Order__c order : orderList) {
                if (order.Status_c == 'Confirmed') {
                    if (order.Quantity_c_c == null || order.Quantity_c_c <= 500) {
                         order.Quantity_c_c.addError('For Status "Confirmed", Quantity must be more than 500.');
               } else if (order.Status_c == 'Pending') {
                     if (order.Quantity c c == null || order.Quantity c c <= 200) {
                         order.Quantity c c.addError('For Status "Pending", Quantity must be more than 200.');
                     }
              } else if (order.Status_c == 'Rejection') {
                     if (order.Quantity_c_c == null || order.Quantity_c_c != 0) {
 26
27
                        order.Quantity_c_c.addError('For Status "Rejection", Quantity must be 0.');
                     }
 31
32
                 }
           }
             System.debug('All records validated successfully.');
```

## **Inventory Batch Job Apex Class:**

```
File • Edit • Debug • Test • Workspace • Help • <
OrderTriggerHandler.apxc * InventoryBatchJob.apxc *
 Code Coverage: None + API Version: 64 ×
  1 • global class InventoryBatchJob implements Database.Batchable<SObject>, Schedulable {
 3 r global Database.QueryLocator start(Database.BatchableContext BC) {
     return Database.getQueryLocator(
     'SELECT Id, Stock_Quantity_c FROM Product_c WHERE Stock_Quantity_c < 10'
 9
     );
 10
 11 }
 13 • global void execute(Database.BatchableContext BC, List<SObject> records) {
 15 List<HandsMen_Product_c> productsToUpdate = new List<HandsMen_Product_c>();
 17 // Cast SObject list to Product_c list
 18
 19 → for (SObject record : records) {
 20
 21 HandsMen_Product_c product = (HandsMen_Product_c) record;
 23 product.Stock_Quantity_c__c += 50; // Restock logic
 24
 25 productsToUpdate.add(product);
 26
 29 v if (!productsToUpdate.isEmpty()) {
 31 * try {
 32
 33 update productsToUpdate;
 35 ▼ } catch (DmlException e) {
 37 System.debug('Error updating inventory: ' + e.getMessage());
```

```
38
39 }
49
41 }
42
43 }
44
45 v global void finish(Database.BatchableContext BC) {
46
47
   System.debug('Inventory Sync Completed');
48
49 }
50
   // Scheduler Method
52
53 * global void execute(SchedulableContext SC) {
54
55
    InventoryBatchJob batchJob = new InventoryBatchJob();
56
57 Database.executeBatch(batchJob, 200);
58
59
    }
60
61
    }
Logs Tests Checkpoints Query Editor View State Progress Problems
```

### **Order Trigger:**

```
File ▼ Edit ▼ Debug ▼ Test ▼ Workspace ▼ Help ▼ < >
OrderTriggerHandler.apxc InventoryBatchJob.apxc OrderTrigger.apxt
  Code Coverage: None ▼ API Version: 64 ▼
  1 r trigger OrderTrigger on HandsMen_Order__c (before insert, before update) {
  2
  3 ▼
          if (Trigger.isBefore && (Trigger.isInsert || Trigger.isUpdate)) {
  4
  5
               OrderTriggerHandler.validateOrderQuantity(Trigger.new);
  6
  7
          }
  8
  9
     }
```

### **Conclusion:**

This project gave me valuable insight into end-to-end Salesforce development—from UI-driven automation to backend data processing using Apex. It reflects how Salesforce can be tailored for industry-specific use cases like fashion retail and inventory management.

I'm grateful for the opportunity provided by SmartBridge and Salesforce and proud to have implemented a complete working solution.