

Pooja Prasad

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SUMMARY

Dedicated professional with a strong foundation in manual testing and some training in automated testing. Former lecturer with excellent communication and mentoring skills, now transitioning into the software testing field. Known for strong troubleshooting abilities and quick mastery of new technologies. Eager to apply my knowledge in a dynamic environment and contribute to leading software development teams.

SKILLS

Types of Testing: Functional, Automation, Manual

Test Management Tools: Jira, Mantis

Technology for Automation & Framework : Selenium Webdriver

Automation Platform: Web

Language: Core Java, SQL

IDE : Eclipse IDE

PROFESSIONAL EXPERIENCE

Software Tester Trainee

TOPS Technologies Pvt. Ltd | Ahmedabad, Gujarat

Aug 2024 - Present

In my current role, as a trainee I practice manual test scenarios on the Gadget Gallery website and create detailed test cases. I learned software testing basics, complex scenarios, and bug reporting in Mantis and Jira. Tested the website on different browser and device to ensure cross-browser compatibility.

Lecturer

Dispur College | Guwahati, Assam

Dec 2021 - Aug 2022

As a college lecturer in computer science, I guided and mentored students, delivering comprehensive lectures and developing curriculum materials. I fostered practical skills through engaging assignments and projects, provided individualized support, and contributed to research and academic conferences.

Technical Analyst

Precision Informatic Pvt Ltd | Pune, Maharashtra

Oct 2019 - Jun 2020

As a Technical Analyst, I managed IT service requests and incidents, providing prompt support to end-users at our client, . I ensured smooth IT operations through effective coordination and problem-solving. I communicated clearly with clients to understand their issues and provided instructions to help them. My goal was to fix problems and teach users how to avoid future issues. I also worked with different teams to improve processes and optimize IT workflows, ensuring efficient IT operations.

EDUCATION & CERTIFICATIONS

Kaziranga University

Jorhat, Assam

Masters in Computing Applications
2019

Dispur College

Guwahati, Assam

Bachelors in Computing Applications
2017