

QUICKBITE EXPRESS

Easy way to make an order

ORDER NOW



Please login with your details

Username

poojitha_kolli

Password

●●●●●●●●



Login to Crisis
Impact



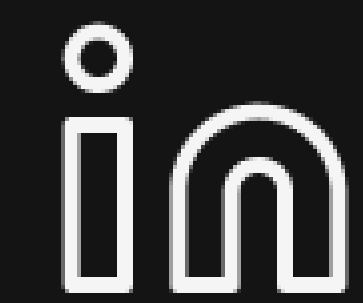
Login to Restuarant
Insights



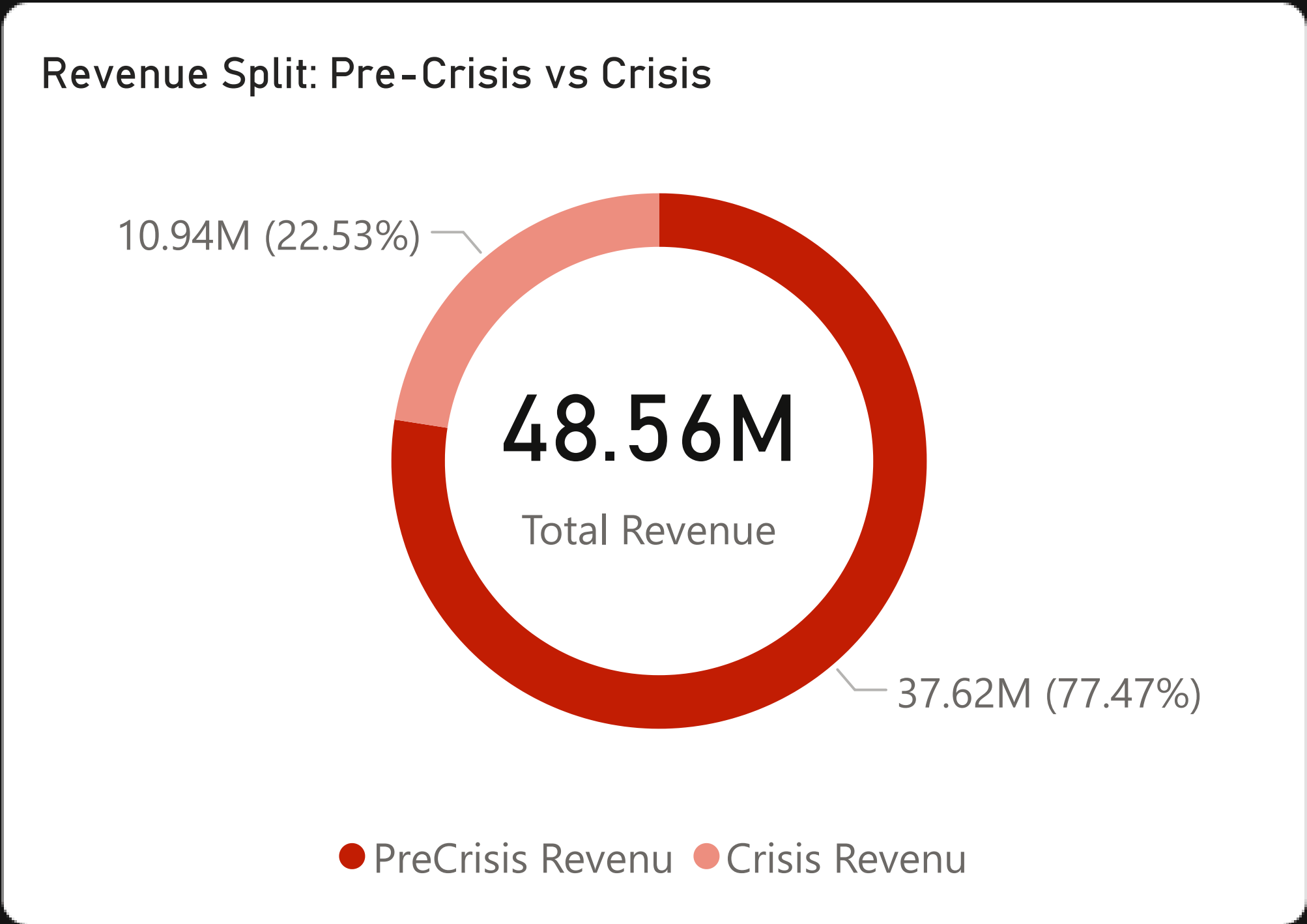
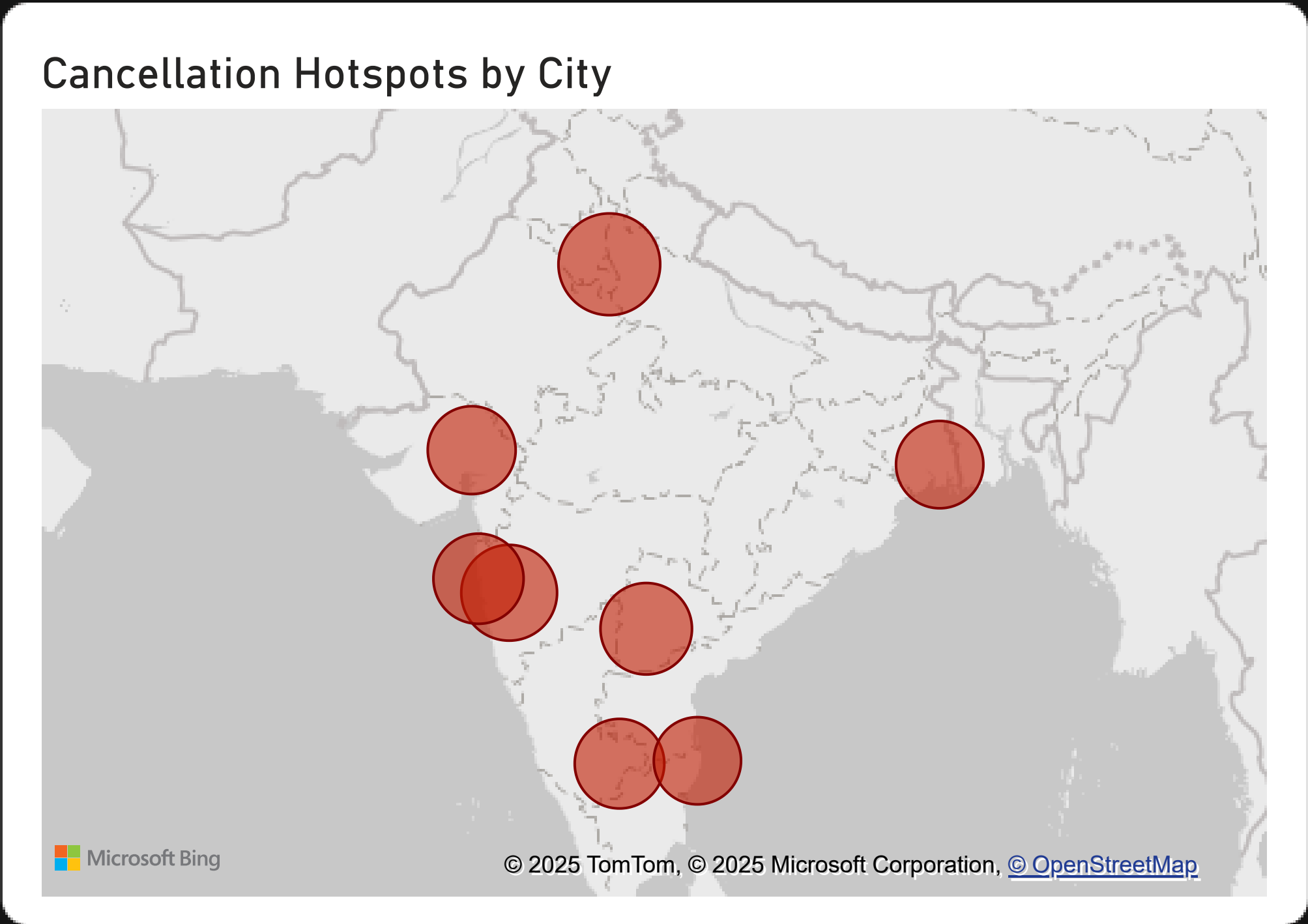
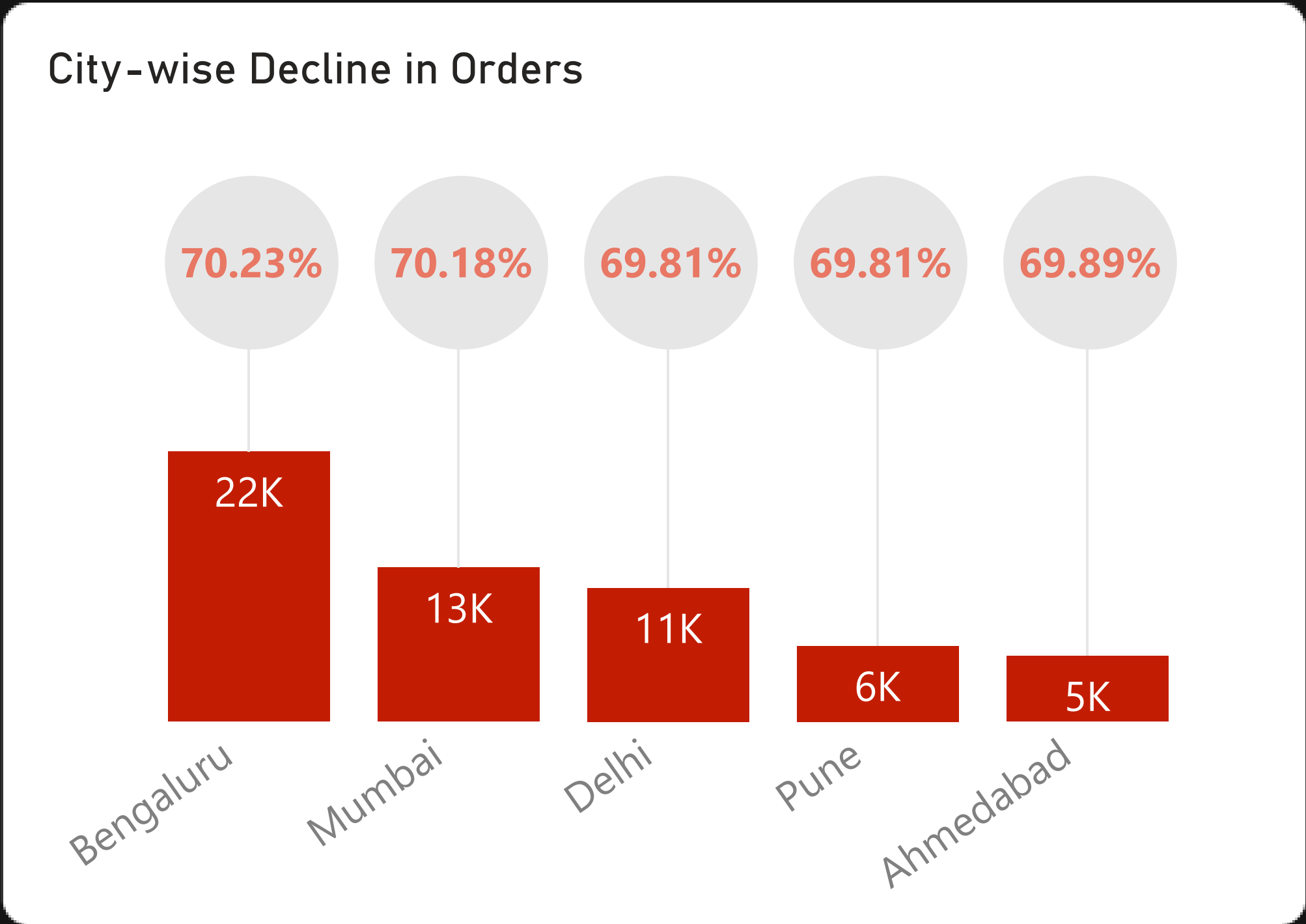
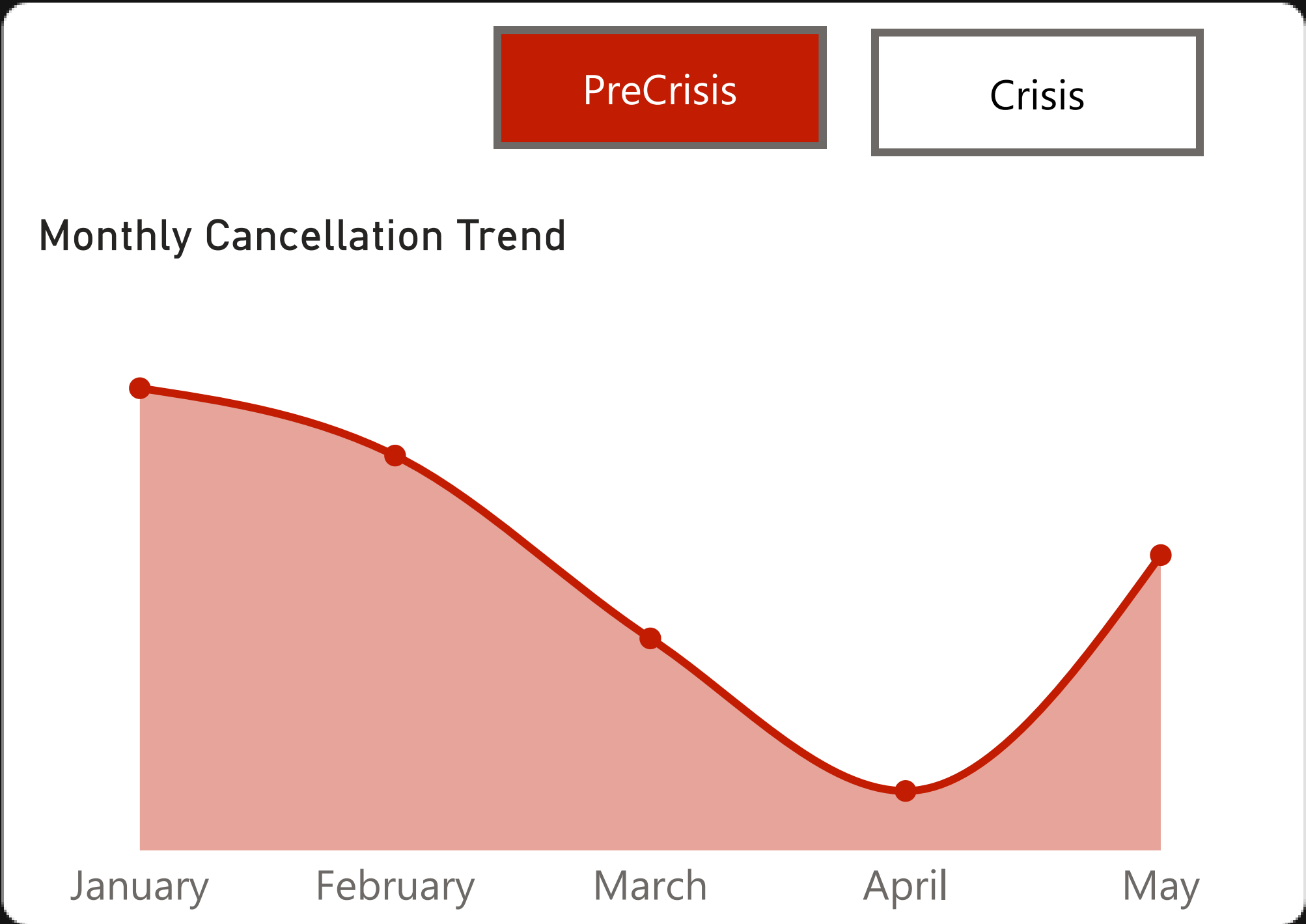
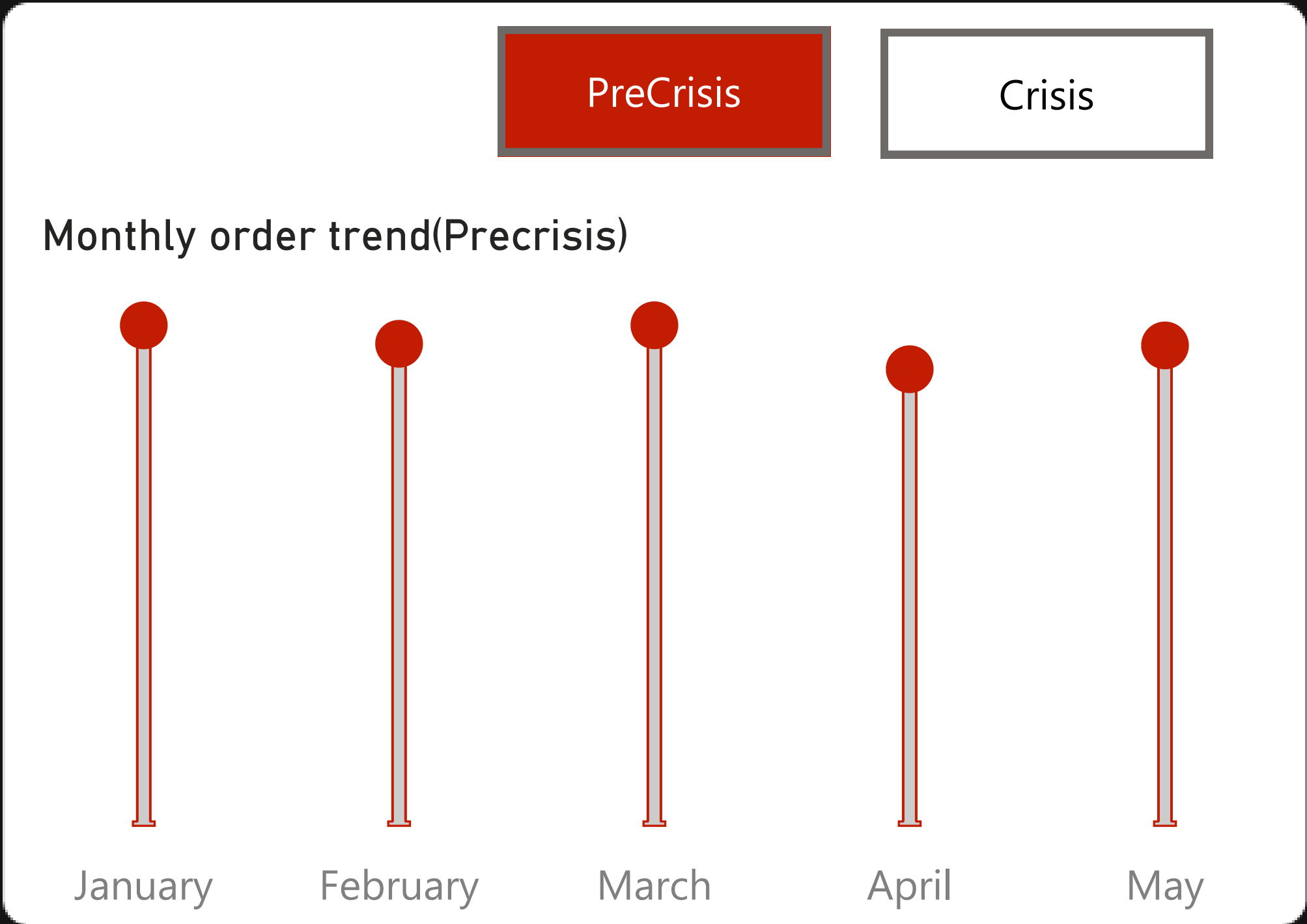
Login to Delivery
Insights



Login to Customer
Insights



Total orders	Total Revenue	Cancelled Orders	Average rating	Total Customers
149K	48.56M	11K	4.05	107.776K
Pre-crisis114K▲	Pre-crisis37.62M▲	Pre-crisis7K▲	Pre-crisis4.50▲	Pre-crisis84K▲
Crisis35K▼	Crisis10.94M▼	Crisis4K▼	Crisis2.51▼	Crisis31K▼
Decline %68.93%▼	Loss %70.92%▼	Rate %38.82%▼	rating drop44.28%▼	Churn rate63.56%▼



Top 10 Restaurants with Highest Order Decline

Royal Curry Mahal 96.00%
Taste of Cafe Corner 92.00%
Fresh Tandoor Delight 90.74%
Flavours of Curry Cafe 90.57%

restaurant name

All

cuisine type

All



Total Partnered Restaurants

19.995K

Active restaurants

18K

Total Menu Items

75

Veg Offerings

52

Average Preparation Time (mins)

27.74

Crisis

27.88

Top Restaurants by Orders During Crisis

Hot and Crispy Biryani Heaven | 17

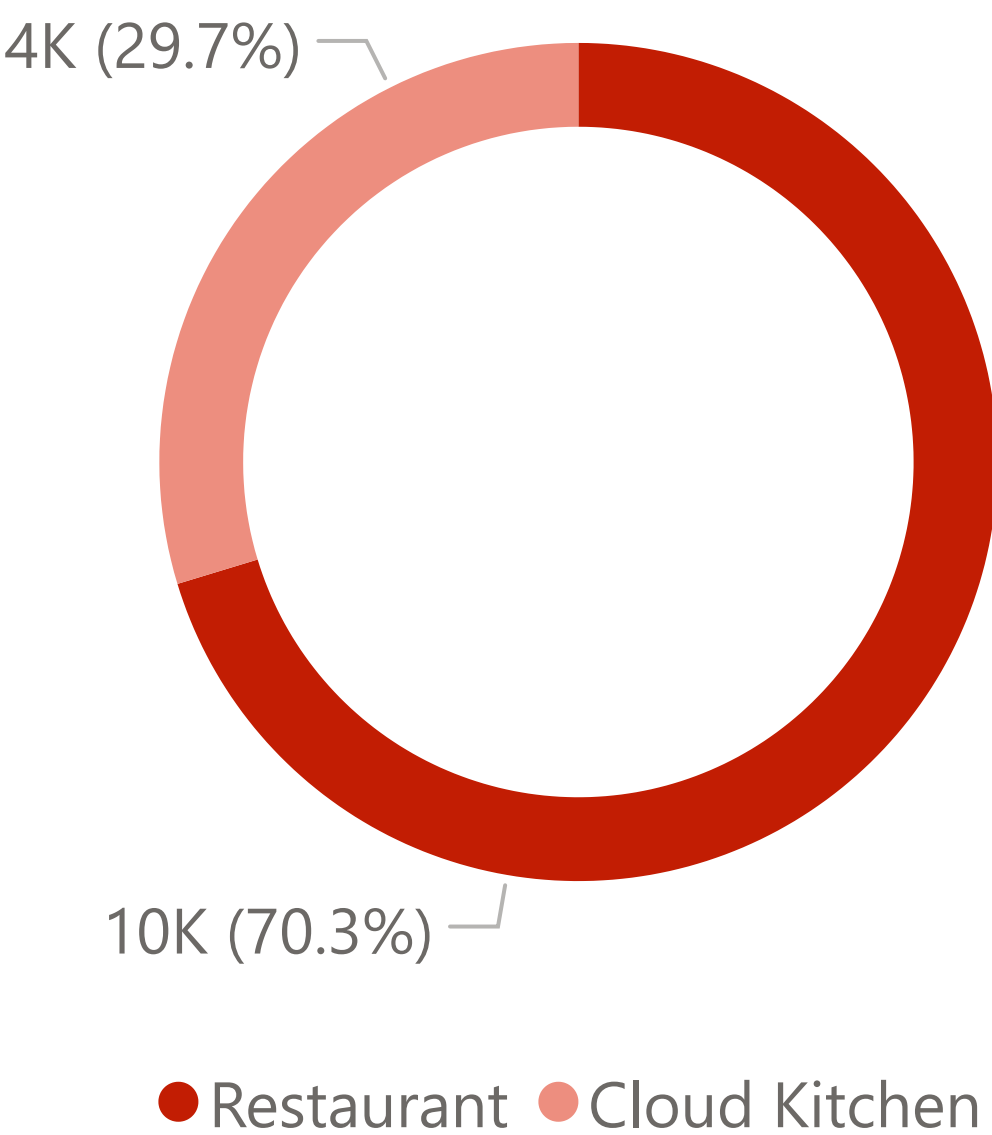
Thindi Mane Paratha Zone | 16

Flavours of Thali Delight | 14

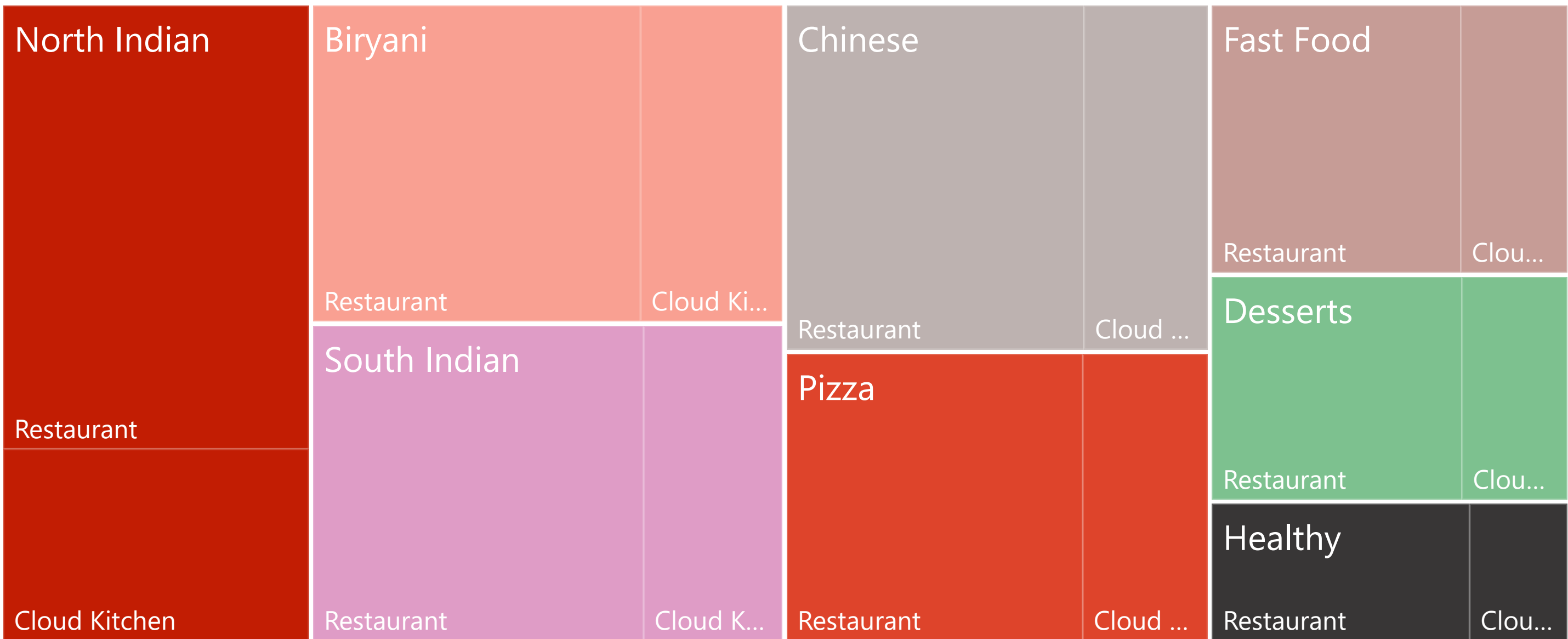
Hot and Crispy Kitchen Clouds | 14

Taste of Thali Darbar | 14

Restuarant churn by partner_type



Revenue Distribution by Cuisine & Partner Type



Top 3 most ordered items



Sweet Lassi

★★★★☆

120.18 ₹

48K Orders



Veg Cutlet

★★★★☆

180.16 ₹

20.977K Orders



Gobi Manchurian

★★★★☆

179.72 ₹

21K Orders

restaurant_name	Rating	Total Revenue	Total orders	avg_prep_time(min)
+ Punjabi Express Central	4.04	36,072.71	106	<=15
+ Hot & Crispy Biryani Heaven	3.76	32,693.29	103	<=15
+ Thindi Mane Pizza Cafe	4.20	32,488.38	101	<=15
+ Hot & Crispy Kitchen Clouds	3.68	31,747.06	92	<=15
+ Classic Tandoor Heaven	4.24	31,589.00	101	<=15
+ Annapurna Mess Corner	4.34	29,238.38	89	<=15
+ Tandoori Cafe Corner	4.00	28,832.38	81	<=15
+ Spicy Curry Zone	3.75	28,730.79	77	<=15
+ Thindi Mane Grill Darbar	4.16	28,142.23	94	<=15
+ Hot & Crispy Darshini Clouds	4.17	27,990.31	85	>40
+ Tandoori Wraps Adda	4.13	27,969.10	79	<=15
+ Namma Paratha Palace	4.20	27,774.12	81	>40
+ Madras Delights Central	4.05	27,294.63	88	<=15
+ Flavours of Tandoor Central	4.24	27,274.78	74	<=15
+ Spicy Thali Hub	3.83	27,185.93	81	<=15
+ Spicy House Hub	3.88	27,059.43	83	16-25
+ Royal Express Cafe	4.02	26,934.88	80	<=15
+ Classic Darshini Bhojanalay	3.99	26,906.03	81	<=15
+ Thindi Mane Paratha Zone	3.67	26,740.73	80	<=15

Delivery partner id

All

City

All



Total orders

149K

COD orders
Online orders

47K
102K

Avg delivery time

44.40

PreCrisis
Crisis

39.52
60.12

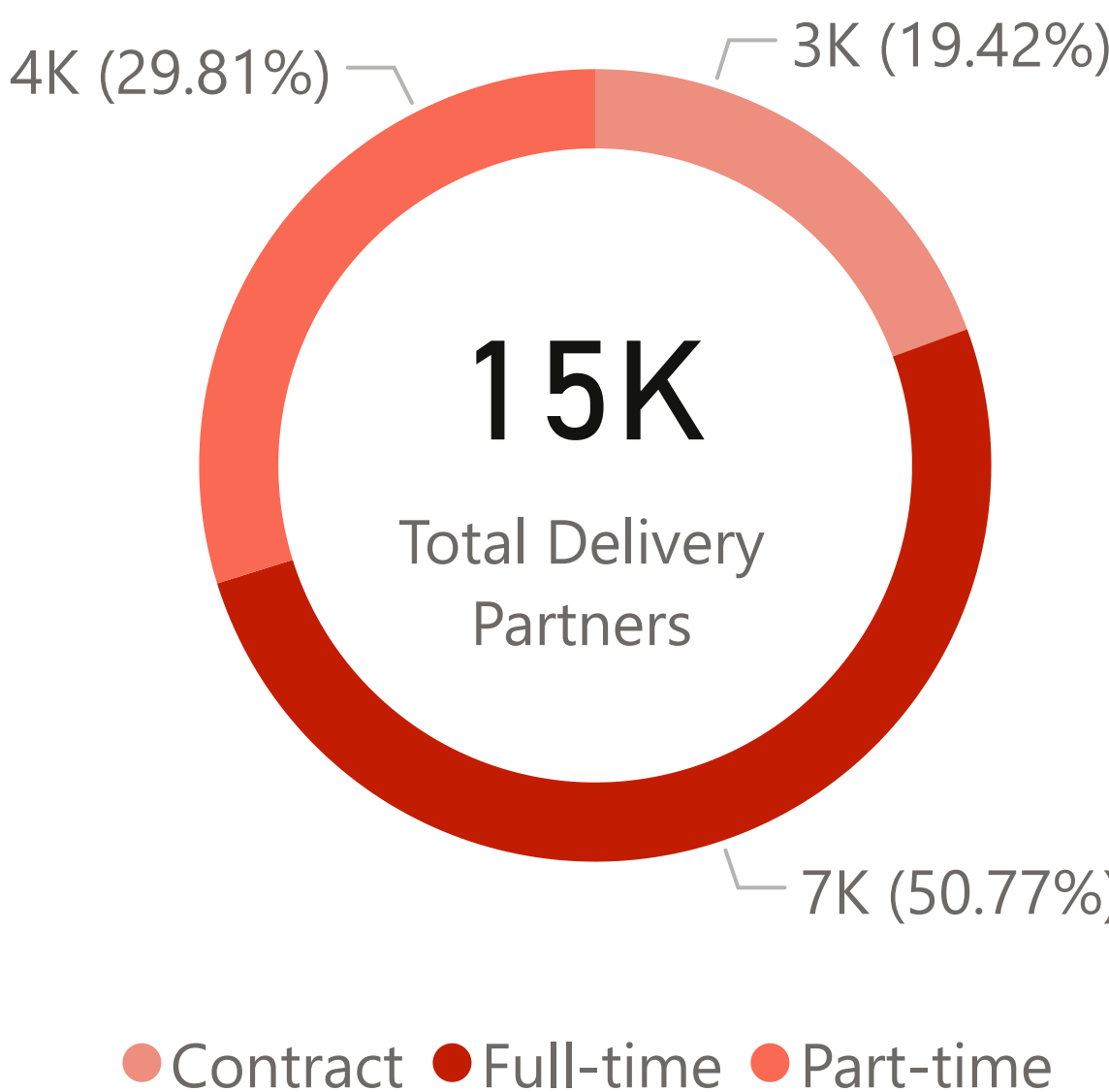
SLA Compliance %

36.16%

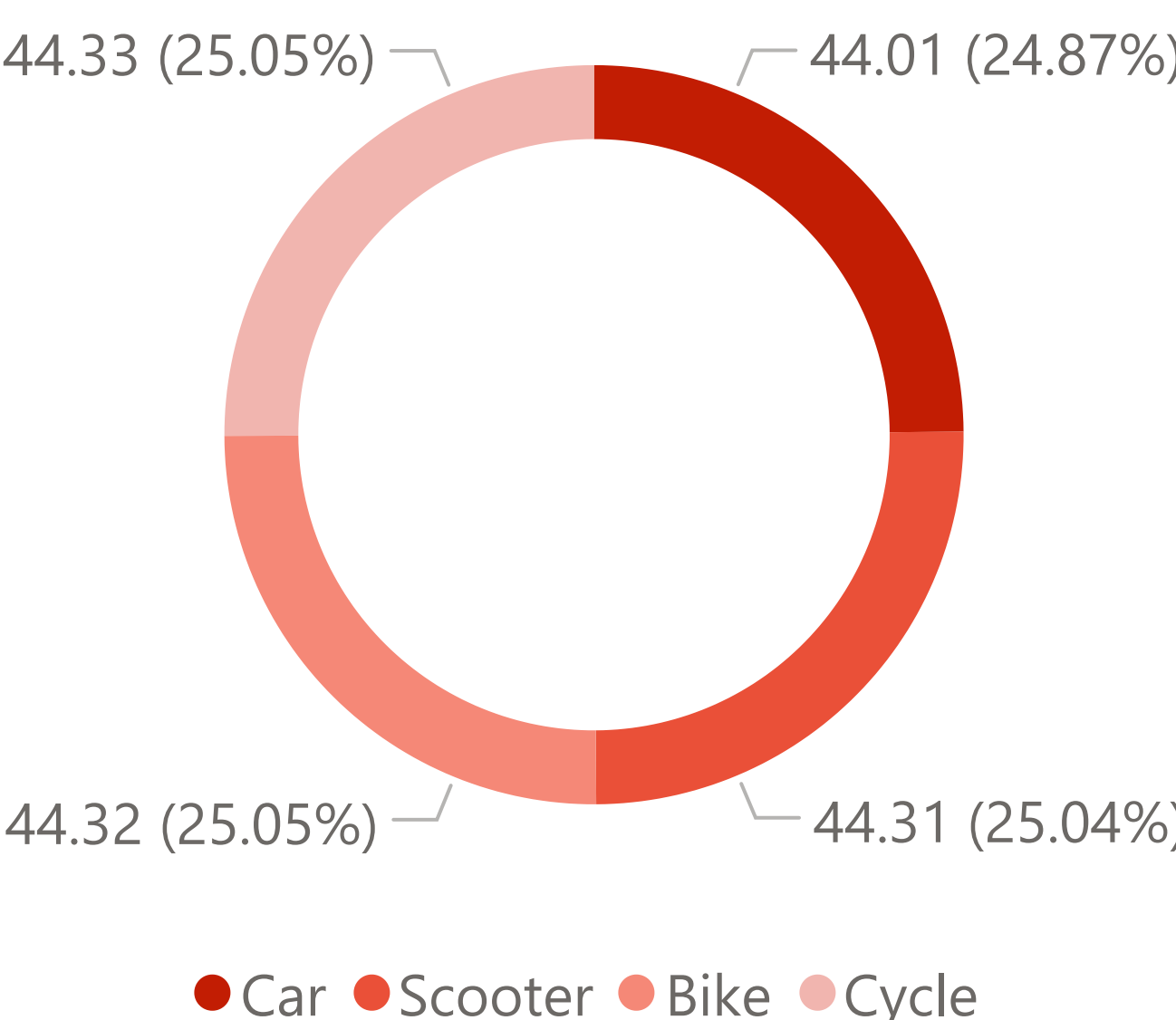
PreCrisis
Crisis

43.60%
12.20%

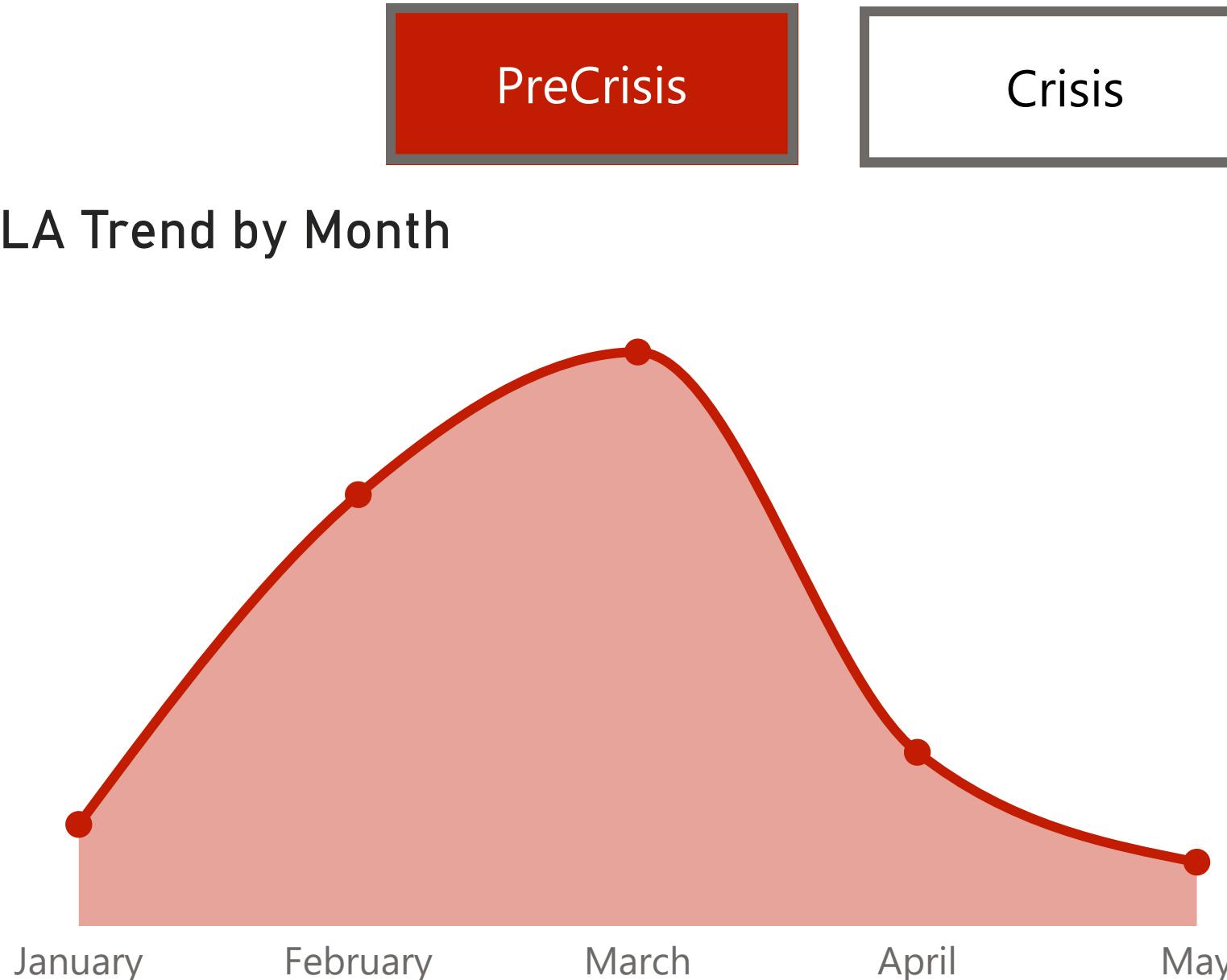
Active Delivery Partners by Employment Type



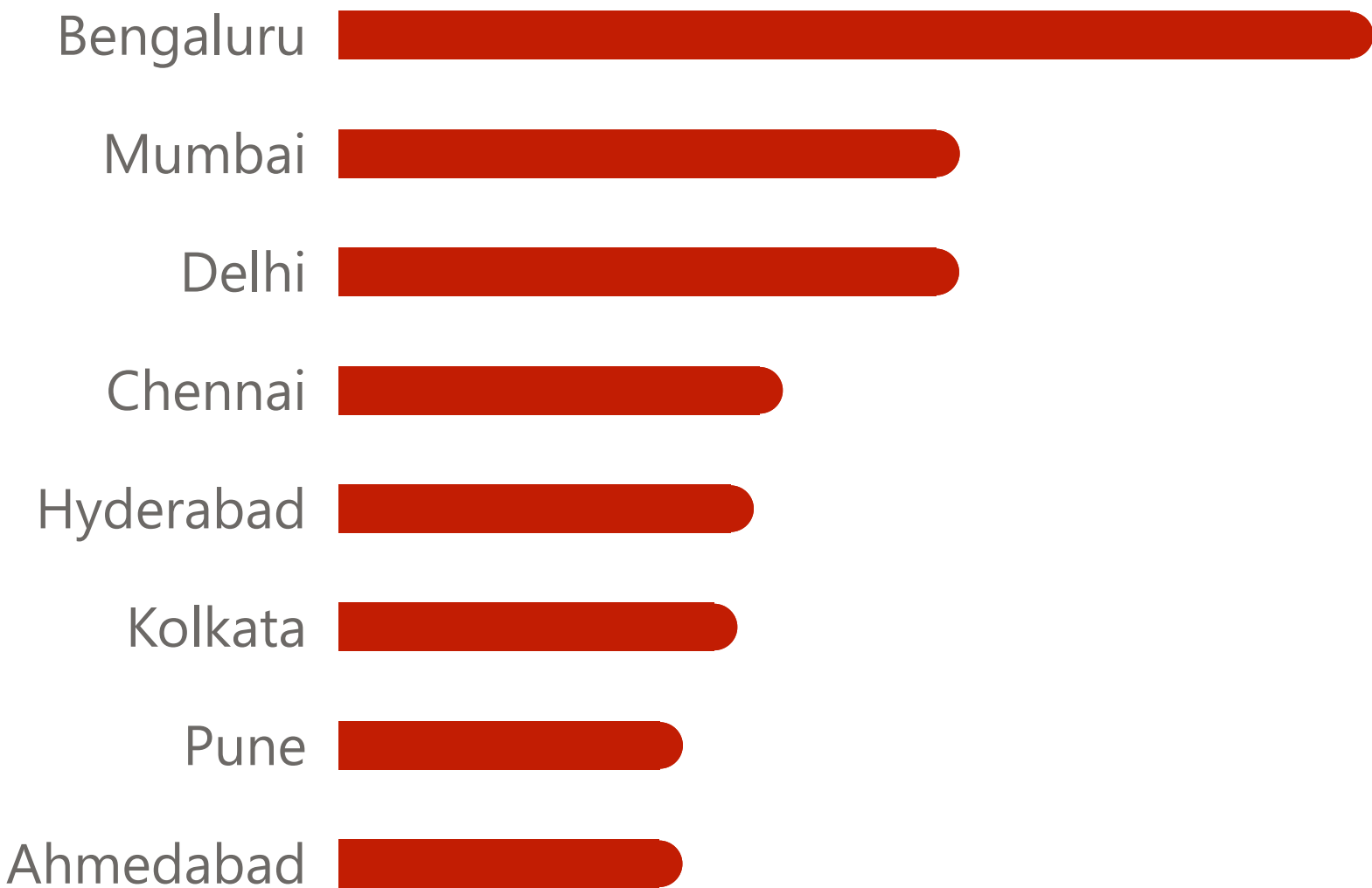
Average Delivery Time by Vehicle Type



SLA Trend by Month

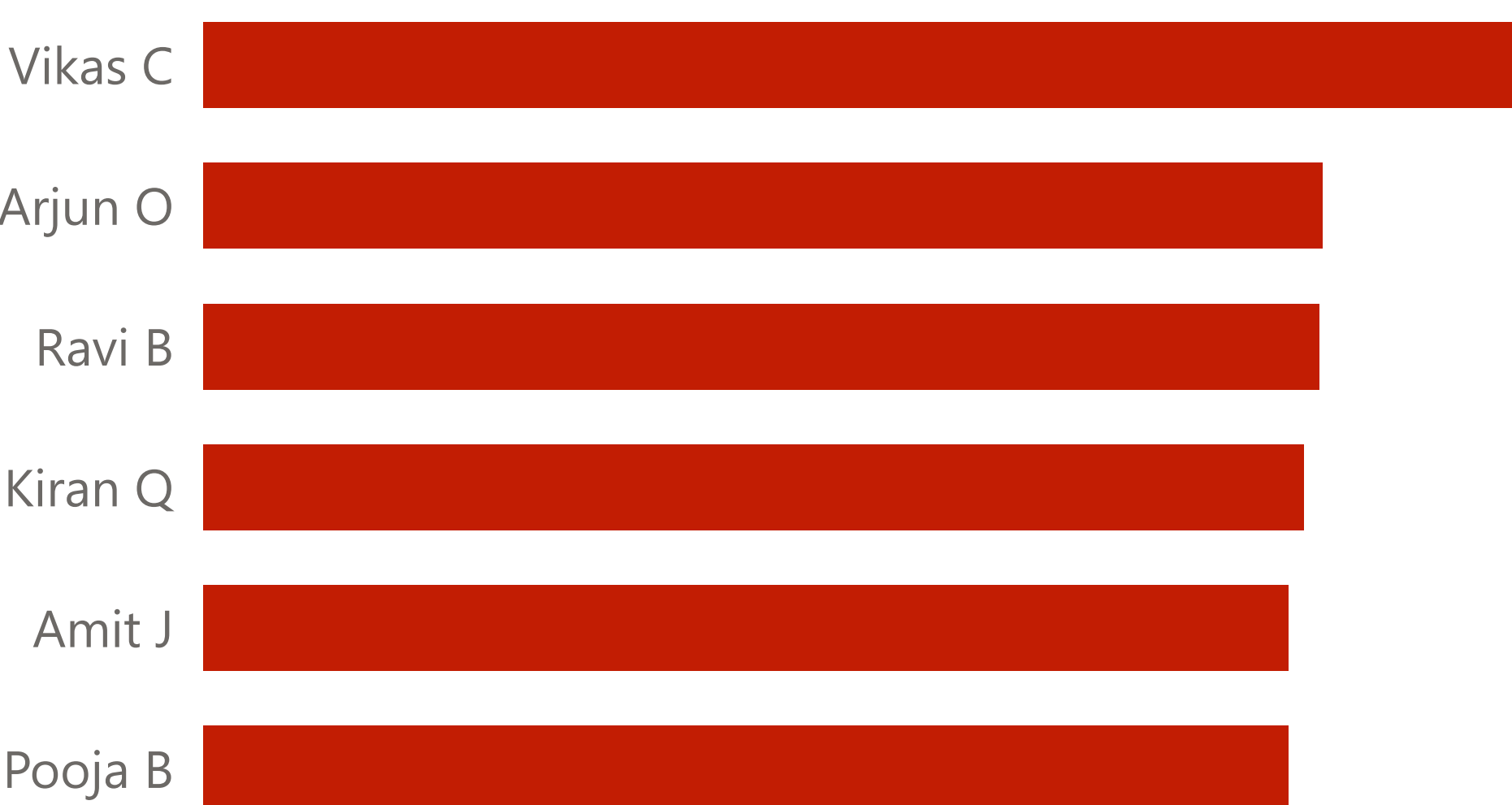


Delivery Fee Contribution by City



partner_name	Avg_rating	Total orders	SLA Compliance %
Vikas C	4.12	526	33.46%
Ravi B	4.17	448	32.14%
Arjun O	4.26	441	36.96%
Kiran Q	4.26	440	35.23%
Amit J	4.15	434	37.79%
Pooja B	4.26	429	33.33%
Divya P	4.14	425	37.65%
Vikas S	4.20	425	38.59%
Ananya K	4.20	415	33.73%
Vikas W	4.22	412	42.96%
Nikhil H	4.19	397	37.28%
Amit O	4.17	384	36.72%
Pooja M	4.15	383	34.20%
Neha R	4.26	382	31.94%
Neha Y	4.18	378	33.07%
Rahul C	4.24	376	35.64%
Meena L	4.21	374	36.90%
Sneha G	4.18	373	40.21%
Priya E	4.21	370	42.97%
Priya R	4.11	370	34.86%

Top Delivery Partners



customer_id

All

11/2/2024



9/30/2025



Total Customers

107.776K

Retained Customers
Customer Retention

14K
16.08%

Loyal Customers

58

Churned Customers
Top-Rated Churned ...

49

26

High-Value Customers

5.388K

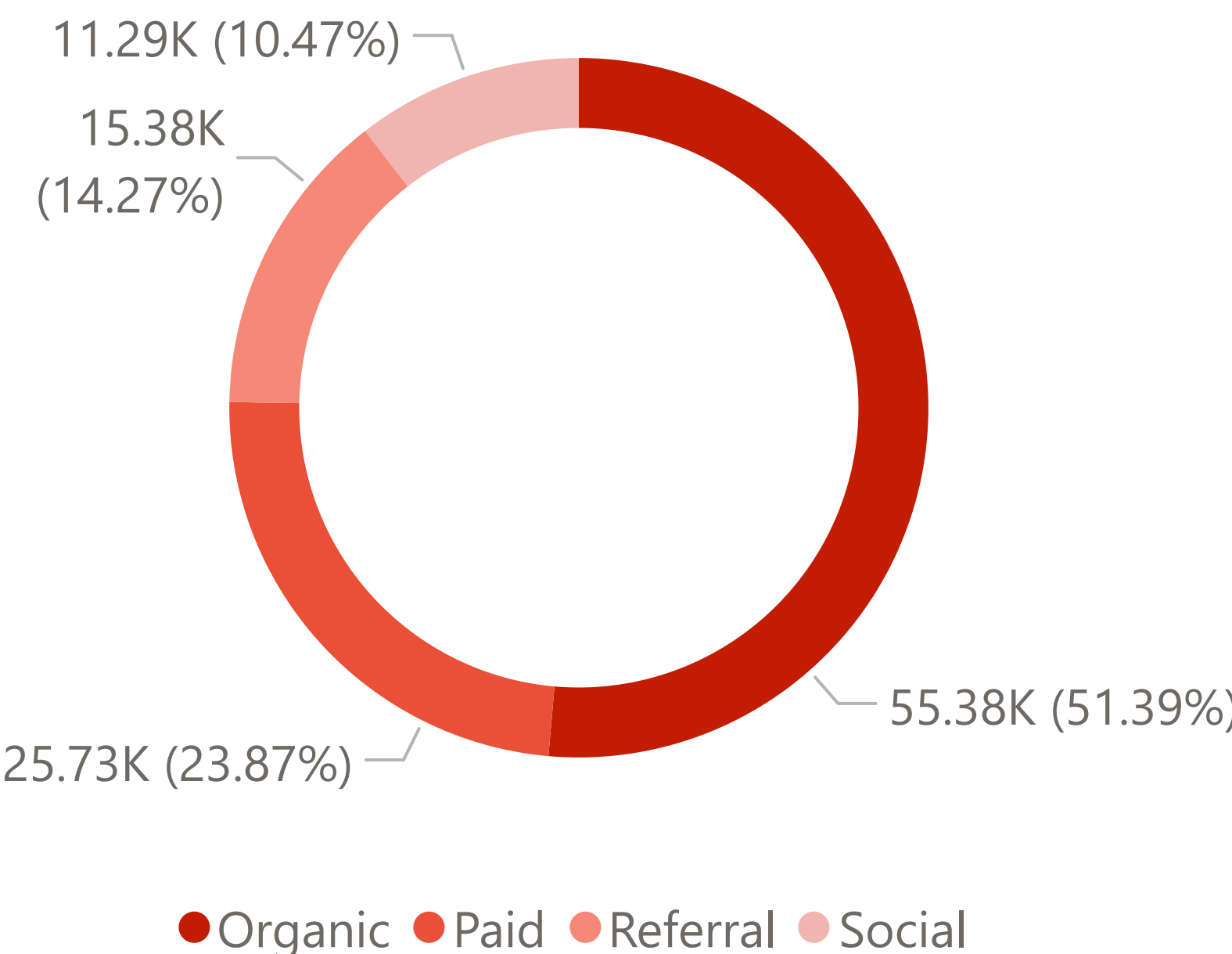
Order Decline
Rating

92.22%
2.56

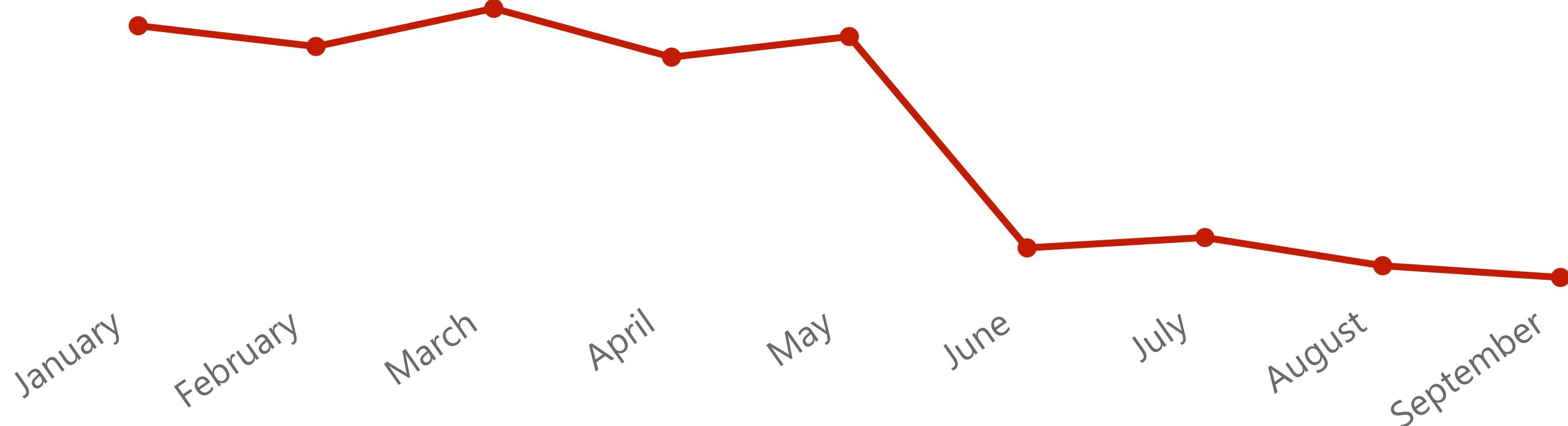
Customer Sentiment Highlight

Terrible hygiene
Stale food served
Portion size smaller than expected
Horrible service
Very late
Packaging issue
Food safety issue
Food quality is not good
Not worth the price
Bad taste
Never again
Cold food.
Average experience
Food quality not great
Packaging was poor
Worst order
Not recommended

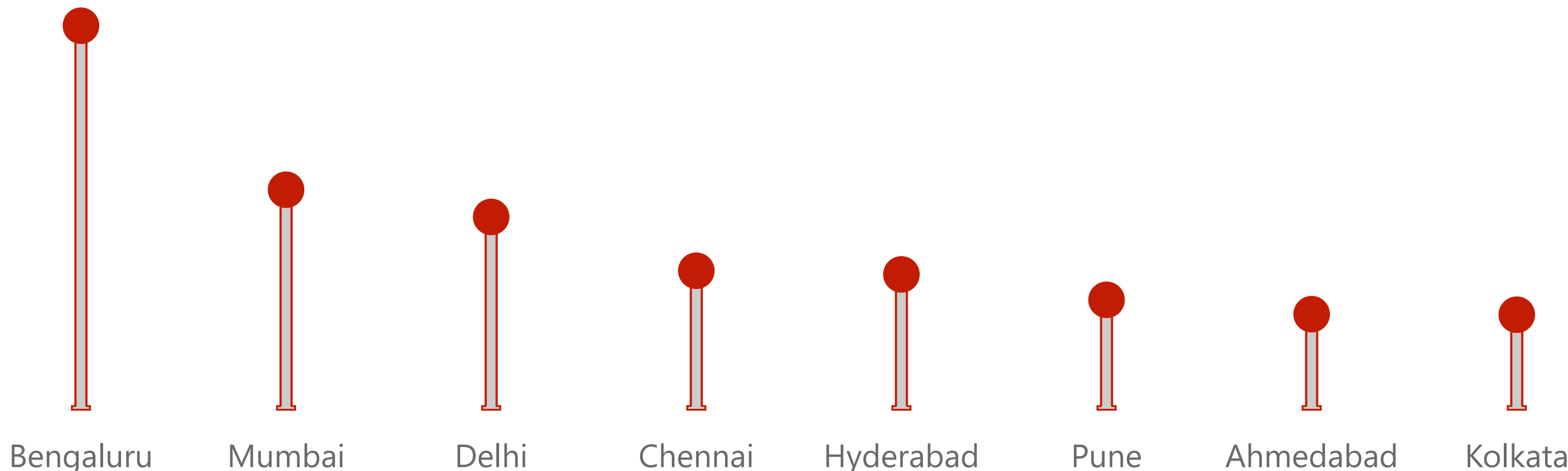
Customer Acquisition Split



Average Customer Rating Trend



Total orders by city



customer_id	Total orders	Order decline %	Total Spent
<div>+ CUST105415</div>	8	66.67%	2,325.17
<div>+ CUST076309</div>	7	83.33%	2,325.87
<div>+ CUST014076</div>	6	80.00%	1,927.60
<div>+ CUST033937</div>	6	80.00%	2,153.99
<div>+ CUST041121</div>	6	100.00%	2,188.43
<div>+ CUST041138</div>	6	0.00%	2,060.22
<div>+ CUST050947</div>	6	-100.00%	1,510.69
<div>+ CUST063666</div>	6	-100.00%	2,249.28
<div>+ CUST064951</div>	6	100.00%	1,847.34
<div>+ CUST073377</div>	6	50.00%	2,069.70
<div>+ CUST074493</div>	6	50.00%	1,529.64
<div>+ CUST082995</div>	6	50.00%	2,024.40
<div>+ CUST087364</div>	6	50.00%	2,386.76
<div>+ CUST115371</div>	6	50.00%	1,679.07
<div>+ CUST136053</div>	6	80.00%	1,940.69
<div>+ CUST146179</div>	6	80.00%	2,526.40
<div>+ CUST151146</div>	6	50.00%	1,889.14
<div>+ CUST179266</div>	6	100.00%	2,404.06
<div>+ CUST187661</div>	6	80.00%	1,976.71
<div>+ CUST192705</div>	6	80.00%	1,932.05
Total	144113	69.78%	48,561,115.56