

# [Workshop] Superstore (Exploratory Data Analysis - EDA)

## 1. Import Library and Setting

```
In [2]: # Importing Library
import pandas as pd
import seaborn as sns
import numpy as np
import matplotlib as mpl
import matplotlib.pyplot as plt
import warnings
import os

# Check Library version
print("---Library version---", end = '\n')
print('pandas version: ', pd.__version__)
print('numpy version: ', np.__version__)
print('seaborn version: ', sns.__version__)
print('matplotlib version: ', mpl.__version__, end = '\n\n')

# Setting library
pd.set_option('display.max_columns', None)
pd.set_option('display.max_rows', 122)

mpl.font_manager.fontManager.addfont("fonts\Sarabun-Regular.ttf")
mpl.rc('font', family='Sarabun')
plt.rcParams ['font.family'] = ('Sarabun')

# ignore warnings
warnings.filterwarnings('ignore')

print("---Working Directory---", end = '\n')
print('Current Working Directory:', os.getcwd())
print('File of Directory:', os.listdir(os.getcwd()))
print('List of Directory (archive):', os.listdir(os.getcwd() + r'\archive'))
```

---Library version---

pandas version: 2.2.2

numpy version: 1.26.3

seaborn version: 0.13.2

matplotlib version: 3.9.2

---Working Directory---

Current Working Directory: C:\Users\KATANA\Desktop\Jupyter-Lab\workshop\Superstore\_Sales

File of Directory: ['.ipynb\_checkpoints', 'archive', 'fonts', 'info.txt', 'superstore-analytic.ipynb']

List of Directory (archive): ['Superstore.csv', 'Superstore.xlsx']

## 2. Importing Data

```
In [13]: data = pd.read_csv(r'archive/Superstore.csv', index_col='Row ID', encoding='ISO-8859-1')  
  
with pd.option_context('display.max_rows', 100):  
    display(data)
```

Row ID	Order ID	Order Date	Ship Date	Ship Mode	Customer ID	Customer Name	Segment	Country	City
1	CA-2013-152156	09-11-2013	12-11-2013	Second Class	CG-12520	Claire Gute	Consumer	United States	Hendersonville
2	CA-2013-152156	09-11-2013	12-11-2013	Second Class	CG-12520	Claire Gute	Consumer	United States	Hendersonville
3	CA-2013-138688	13-06-2013	17-06-2013	Second Class	DV-13045	Darrin Van Huff	Corporate	United States	Los Angeles
4	US-2012-108966	11-10-2012	18-10-2012	Standard Class	SO-20335	Sean O'Donnell	Consumer	United States	Franklin Lakes
5	US-2012-108966	11-10-2012	18-10-2012	Standard Class	SO-20335	Sean O'Donnell	Consumer	United States	Franklin Lakes
...	...	...	...	...	...	...	...	...	...
9990	CA-2011-110422	22-01-2011	24-01-2011	Second Class	TB-21400	Tom Boeckenhauer	Consumer	United States	Midvale
9991	CA-2014-121258	27-02-2014	04-03-2014	Standard Class	DB-13060	Dave Brooks	Consumer	United States	Costa Mesa
9992	CA-2014-121258	27-02-2014	04-03-2014	Standard Class	DB-13060	Dave Brooks	Consumer	United States	Costa Mesa
9993	CA-2014-121258	27-02-2014	04-03-2014	Standard Class	DB-13060	Dave Brooks	Consumer	United States	Costa Mesa
9994	CA-2014-	05-05-	10-05-	Second Class	CC-12220	Chris Cortes	Consumer	United States	Westminster

	Order ID	Order Date	Ship Date	Ship Mode	Customer ID	Customer Name	Segment	Country	
Row ID									
	119914	2014	2014						

9994 rows × 20 columns

```
In [14]: data.head()
```

Out[14]:

	Order ID	Order Date	Ship Date	Ship Mode	Customer ID	Customer Name	Segment	Country	City
Row ID									
1	CA-2013-152156	09-11-2013	12-11-2013	Second Class	CG-12520	Claire Gute	Consumer	United States	Henderson
2	CA-2013-152156	09-11-2013	12-11-2013	Second Class	CG-12520	Claire Gute	Consumer	United States	Henderson
3	CA-2013-138688	13-06-2013	17-06-2013	Second Class	DV-13045	Darrin Van Huff	Corporate	United States	Los Angeles
4	US-2012-108966	11-10-2012	18-10-2012	Standard Class	SO-20335	Sean O'Donnell	Consumer	United States	Fort Lauderdale
5	US-2012-108966	11-10-2012	18-10-2012	Standard Class	SO-20335	Sean O'Donnell	Consumer	United States	Fort Lauderdale

```
In [16]: print(f'Record: {data.shape[0]}, Columns: {data.shape[1]}')
```

Record: 9994, Columns: 20

### 3. Overview of Data

```
In [17]: data.columns
```

```
Out[17]: Index(['Order ID', 'Order Date', 'Ship Date', 'Ship Mode', 'Customer ID',
               'Customer Name', 'Segment', 'Country', 'City', 'State', 'Postal Code',
               'Region', 'Product ID', 'Category', 'Sub-Category', 'Product Name',
               'Sales', 'Quantity', 'Discount', 'Profit'],
              dtype='object')
```

```
In [18]: data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
Index: 9994 entries, 1 to 9994
Data columns (total 20 columns):
#   Column                Non-Null Count  Dtype
---  ---
0   Order ID              9994 non-null   object
1   Order Date            9994 non-null   object
2   Ship Date             9994 non-null   object
3   Ship Mode             9994 non-null   object
4   Customer ID           9994 non-null   object
5   Customer Name         9994 non-null   object
6   Segment               9994 non-null   object
7   Country               9994 non-null   object
8   City                 9994 non-null   object
9   State                9994 non-null   object
10  Postal Code           9994 non-null   int64
11  Region               9994 non-null   object
12  Product ID           9994 non-null   object
13  Category             9994 non-null   object
14  Sub-Category         9994 non-null   object
15  Product Name         9994 non-null   object
16  Sales                9994 non-null   float64
17  Quantity             9994 non-null   int64
18  Discount             9994 non-null   float64
19  Profit               9994 non-null   float64
dtypes: float64(3), int64(2), object(15)
memory usage: 1.6+ MB
```

### 4. Data preprocessing

#### Change data type in columns

```
In [25]: data['Order Date'] = pd.to_datetime(data['Order Date'], format='%d-%m-%Y', dayfirst=True)
data['Ship Date'] = pd.to_datetime(data['Ship Date'], format='%d-%m-%Y', dayfirst=True)
data['Postal Code'] = data['Postal Code'].astype(str)
```

```
In [27]: data.info()
```

```

<class 'pandas.core.frame.DataFrame'>
Index: 9994 entries, 1 to 9994
Data columns (total 20 columns):
 #   Column                Non-Null Count  Dtype
---  -
 0   Order ID              9994 non-null   object
 1   Order Date            9994 non-null   datetime64[ns]
 2   Ship Date             9994 non-null   datetime64[ns]
 3   Ship Mode             9994 non-null   object
 4   Customer ID           9994 non-null   object
 5   Customer Name         9994 non-null   object
 6   Segment              9994 non-null   object
 7   Country               9994 non-null   object
 8   City                 9994 non-null   object
 9   State                 9994 non-null   object
10   Postal Code           9994 non-null   object
11   Region                9994 non-null   object
12   Product ID            9994 non-null   object
13   Category              9994 non-null   object
14   Sub-Category          9994 non-null   object
15   Product Name          9994 non-null   object
16   Sales                 9994 non-null   float64
17   Quantity              9994 non-null   int64
18   Discount              9994 non-null   float64
19   Profit                9994 non-null   float64
dtypes: datetime64[ns](2), float64(3), int64(1), object(14)
memory usage: 1.6+ MB

```

## data.describe()

In [26]: `data.describe()`

Out[26]:

	Order Date	Ship Date	Sales	Quantity	Discount	
<b>count</b>	9994	9994	9994.000000	9994.000000	9994.000000	999
<b>mean</b>	2013-04-30 19:20:02.401441024	2013-05-04 18:20:49.229537792	229.858001	3.789574	0.156203	2
<b>min</b>	2011-01-04 00:00:00	2011-01-08 00:00:00	0.444000	1.000000	0.000000	-659
<b>25%</b>	2012-05-23 00:00:00	2012-05-27 00:00:00	17.280000	2.000000	0.000000	
<b>50%</b>	2013-06-27 00:00:00	2013-06-30 00:00:00	54.490000	3.000000	0.200000	
<b>75%</b>	2014-05-15 00:00:00	2014-05-19 00:00:00	209.940000	5.000000	0.200000	2
<b>max</b>	2014-12-31 00:00:00	2015-01-06 00:00:00	22638.480000	14.000000	0.800000	839
<b>std</b>	NaN	NaN	623.245101	2.225110	0.206452	23

## NaN values in each columns

```
In [28]: for i in data.columns:
          print(f'{i} : {data[i].isna().sum()}')
```

```
Order ID : 0
Order Date : 0
Ship Date : 0
Ship Mode : 0
Customer ID : 0
Customer Name : 0
Segment : 0
Country : 0
City : 0
State : 0
Postal Code : 0
Region : 0
Product ID : 0
Category : 0
Sub-Category : 0
Product Name : 0
Sales : 0
Quantity : 0
Discount : 0
Profit : 0
```

```
In [29]: print('Object columns with contain NaN values', end='\n\n')
          for column in data.columns:
              if data[column].dtype == 'O' and data[column].isna().any():
                  print(f"NaN in : '{column}'")
```

Object columns with contain NaN values

## Find Unique

```
In [47]: selected_cols = ['Segment', 'Country', 'Category', 'Sub-Category', 'Product Name']

for col in selected_cols:
    unique_vals = data[col].unique()
    unique_count = data[col].nunique()
    print(f"Column: {col}")
    print(f"Unique count: {unique_count}" ,end='\n\n')
    print(f"Unique values: {unique_vals}")
    print("-" * 40, end='\n\n')
```

Column: Segment

Unique count: 3

Unique values: ['Consumer' 'Corporate' 'Home Office']

-----

Column: Country

Unique count: 1

Unique values: ['United States']

-----

Column: Category

Unique count: 3

Unique values: ['Furniture' 'Office Supplies' 'Technology']

-----

Column: Sub-Category

Unique count: 17

Unique values: ['Bookcases' 'Chairs' 'Labels' 'Tables' 'Storage' 'Furnishings' 'Art'  
'Phones' 'Binders' 'Appliances' 'Paper' 'Accessories' 'Envelopes'  
'Fasteners' 'Supplies' 'Machines' 'Copiers']

-----

Column: Product Name

Unique count: 1841

Unique values: ['Bush Somerset Collection Bookcase'  
'Hon Deluxe Fabric Upholstered Stacking Chairs, Rounded Back'  
'Self-Adhesive Address Labels for Typewriters by Universal' ...  
'Eureka Hand Vacuum, Bagless' 'LG G2'  
'Eldon Jumbo ProFile Portable File Boxes Graphite/Black']

-----

## count duplicate value



```
In [54]: data['Segment'].value_counts()[data['Segment'].value_counts() > 1]
```

```
Out[54]: Segment
Consumer      5191
Corporate     3020
Home Office   1783
Name: count, dtype: int64
```

```
In [55]: data['Order ID'].value_counts()[data['Order ID'].value_counts() > 1]
```

```
Out[55]: Order ID
CA-2014-100111    14
CA-2014-157987    12
CA-2013-165330    11
US-2013-108504    11
CA-2012-131338    10
..
CA-2013-115476     2
CA-2013-145625     2
CA-2013-111794     2
CA-2013-142370     2
CA-2012-120341     2
Name: count, Length: 2471, dtype: int64
```

## Drop non-used columns

```
In [59]: #data=data.drop('Row ID',axis=1)
```

```
data=data[[
    'Order ID',
    'Order Date',
    'Ship Date',
    'Ship Mode',
    #'Customer ID',
    #'Customer Name',
    'Segment',
    #'Country',
    'City',
    'State',
    #'Postal Code',
    'Region',
    #'Product ID',
    'Category',
    'Sub-Category',
    'Product Name',
    'Sales',
    'Quantity',
    'Discount',
    'Profit']]
data.head(3) # final dataframe, after columns were removed
```

Out[59]:

	Order ID	Order Date	Ship Date	Ship Mode	Segment	City	State	Region	Category	
Row ID										
1	CA-2013-152156	2013-11-09	2013-11-12	Second Class	Consumer	Henderson	Kentucky	South	Furniture	B
2	CA-2013-152156	2013-11-09	2013-11-12	Second Class	Consumer	Henderson	Kentucky	South	Furniture	
3	CA-2013-138688	2013-06-13	2013-06-17	Second Class	Corporate	Los Angeles	California	West	Office Supplies	

extracts specific date values from the **Order Date** column

```
In [60]: data['month']=data['Order Date'].dt.month
data['year']=data['Order Date'].dt.year
data['year_month']=data['Order Date'].dt.to_period('M')
data['total_discount_in_dollars']=data['Sales'] * data['Discount'] # discount's equ
data['selling_price']=data['Sales'] / data['Quantity'] # calculates selling price f
data['(net)_profit_before_discount']=data['Sales'] * data['Discount'] + data['Profi
data['order_fulfillment_time']=data['Ship Date'] - data['Order Date'] # interval be
data['net_profit_per_unit_sold']=data['Profit'] / data['Quantity'] # net profit gen
data=data.rename(columns={'Profit':'net_profit'}) # renames Profit column with net_
data['profit_margin']=data['net_profit'] / data['Sales'] * 100 # for a 25% profit m
data['discounted_sales']=data['Sales'] - (data['Discount']*data['Sales']) # extract
```

```
In [61]: data.head(3)
```

Out[61]:

	Order ID	Order Date	Ship Date	Ship Mode	Segment	City	State	Region	Category	
Row ID										
1	CA-2013-152156	2013-11-09	2013-11-12	Second Class	Consumer	Henderson	Kentucky	South	Furniture	B
2	CA-2013-152156	2013-11-09	2013-11-12	Second Class	Consumer	Henderson	Kentucky	South	Furniture	
3	CA-2013-138688	2013-06-13	2013-06-17	Second Class	Corporate	Los Angeles	California	West	Office Supplies	

In [63]:

```
data.info()
```

```

<class 'pandas.core.frame.DataFrame'>
Index: 9994 entries, 1 to 9994
Data columns (total 25 columns):
#   Column                                Non-Null Count  Dtype
---  -
0   Order ID                             9994 non-null   object
1   Order Date                           9994 non-null   datetime64[ns]
2   Ship Date                            9994 non-null   datetime64[ns]
3   Ship Mode                            9994 non-null   object
4   Segment                             9994 non-null   object
5   City                                9994 non-null   object
6   State                               9994 non-null   object
7   Region                              9994 non-null   object
8   Category                            9994 non-null   object
9   Sub-Category                        9994 non-null   object
10  Product Name                         9994 non-null   object
11  Sales                               9994 non-null   float64
12  Quantity                            9994 non-null   int64
13  Discount                            9994 non-null   float64
14  net_profit                          9994 non-null   float64
15  month                               9994 non-null   int32
16  year                                9994 non-null   int32
17  year_month                          9994 non-null   period[M]
18  total_discount_in_dollars           9994 non-null   float64
19  selling_price                       9994 non-null   float64
20  (net)_profit_before_discount         9994 non-null   float64
21  order_fulfillment_time               9994 non-null   timedelta64[ns]
22  net_profit_per_unit_sold             9994 non-null   float64
23  profit_margin                       9994 non-null   float64
24  discounted_sales                     9994 non-null   float64
dtypes: datetime64[ns](2), float64(9), int32(2), int64(1), object(9), period[M](1),
timedelta64[ns](1)
memory usage: 1.9+ MB

```

## 5. Analysis and Understand insight of the Data

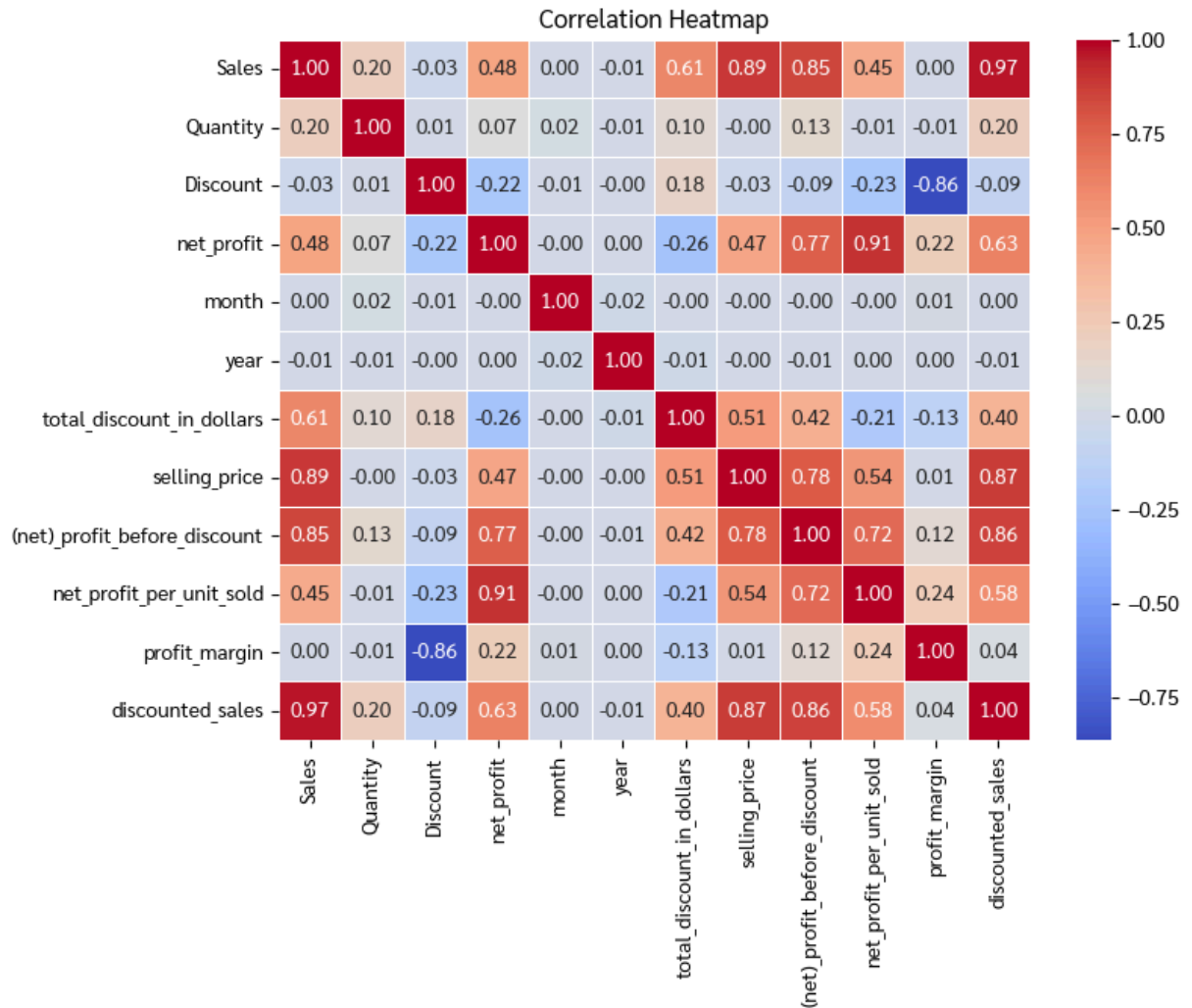
### 5.1 Correlation

```
In [64]: data.corr(numeric_only=True)
```

Out[64]:

	Sales	Quantity	Discount	net_profit	month	year
Sales	1.000000	0.200795	-0.028190	0.479064	0.000079	-0.009800
Quantity	0.200795	1.000000	0.008623	0.066253	0.023459	-0.005788
Discount	-0.028190	0.008623	1.000000	-0.219487	-0.005071	-0.002615
net_profit	0.479064	0.066253	-0.219487	1.000000	-0.000210	0.004618
month	0.000079	0.023459	-0.005071	-0.000210	1.000000	-0.018596
year	-0.009800	-0.005788	-0.002615	0.004618	-0.018596	1.000000
total_discount_in_dollars	0.610248	0.101840	0.176579	-0.259087	-0.003600	-0.014763
selling_price	0.889376	-0.003148	-0.032803	0.468312	-0.003506	-0.003077
(net)_profit_before_discount	0.853590	0.129552	-0.090270	0.770939	-0.002572	-0.005386
net_profit_per_unit_sold	0.447319	-0.007209	-0.232313	0.912199	-0.001229	0.003337
profit_margin	0.003444	-0.005280	-0.864452	0.223732	0.009846	0.000147
discounted_sales	0.970510	0.201171	-0.086325	0.632732	0.001187	-0.006834

```
In [65]: # Create a heatmap using Seaborn
plt.figure(figsize=(8, 6))
sns.heatmap(data.corr(numeric_only=True), annot=True, cmap='coolwarm', fmt=".2f", 1
plt.title('Correlation Heatmap')
plt.show()
```



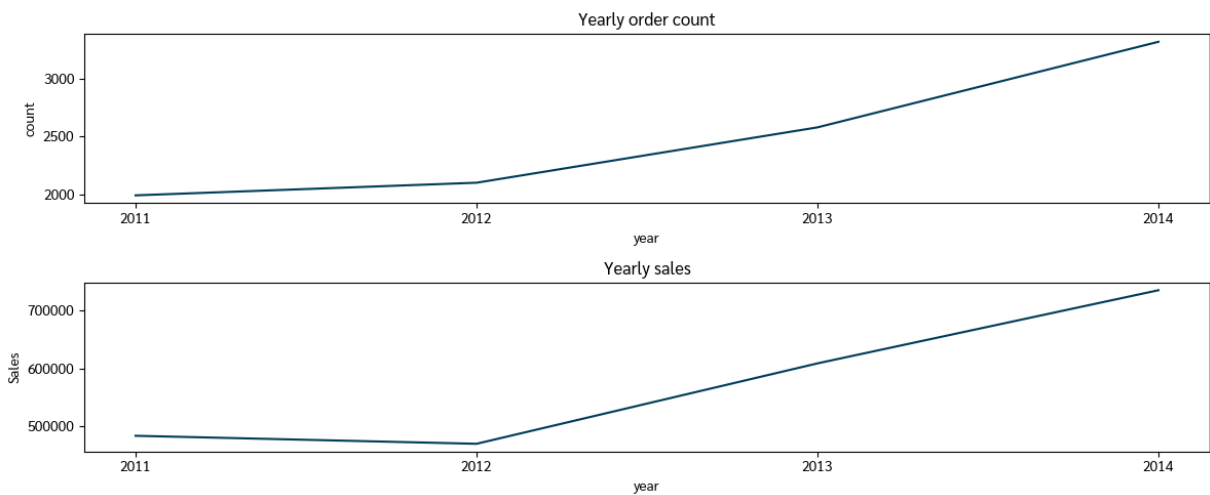
## 4.1. Sales Performance

```
In [70]: plt.figure(figsize=(12,5))

plt.subplot(211)
data.groupby(['year'])['Order Date'].count().plot(c='#003f5c')
plt.ylabel('count')
plt.xticks(data.groupby(['year'])['Order Date'].count().index)
plt.title('Yearly order count')

plt.subplot(212)
data.groupby('year')['Sales'].sum().plot(c='#003f5c')
plt.ylabel('Sales')
plt.xticks(data.groupby('year')['Sales'].sum().index)
plt.title('Yearly sales')

plt.tight_layout()
plt.show()
```



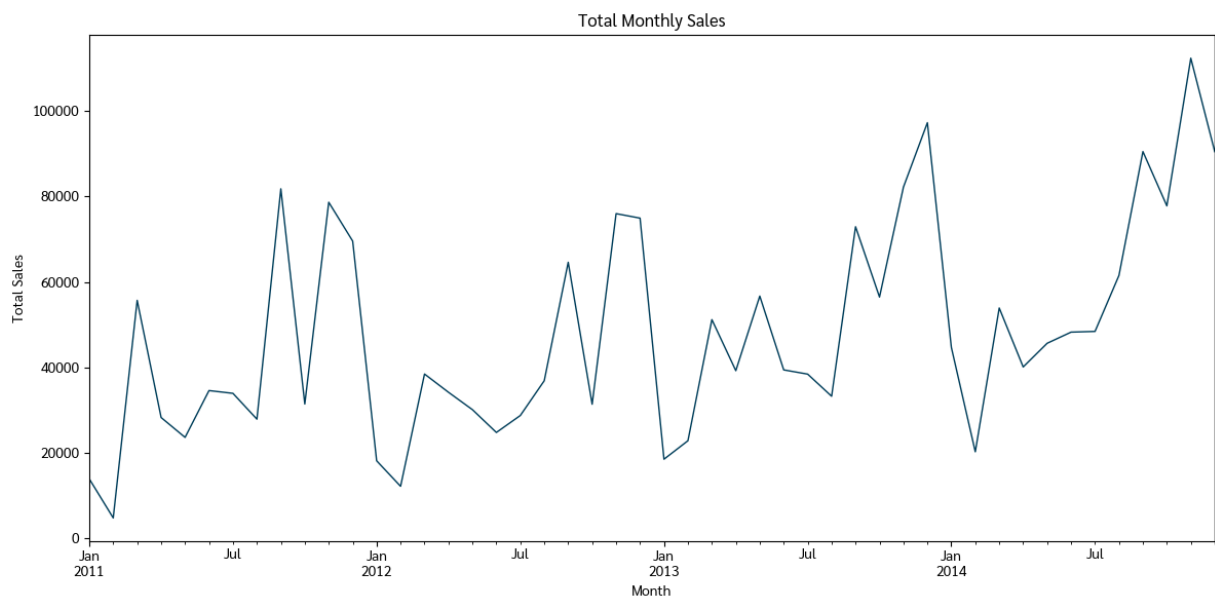
```
In [71]: print('Annual total sales: ')
data.groupby('year')['Sales'].sum()
```

Annual total sales:

```
Out[71]: year
2011    484247.4981
2012    470532.5090
2013    608473.8300
2014    733947.0232
Name: Sales, dtype: float64
```

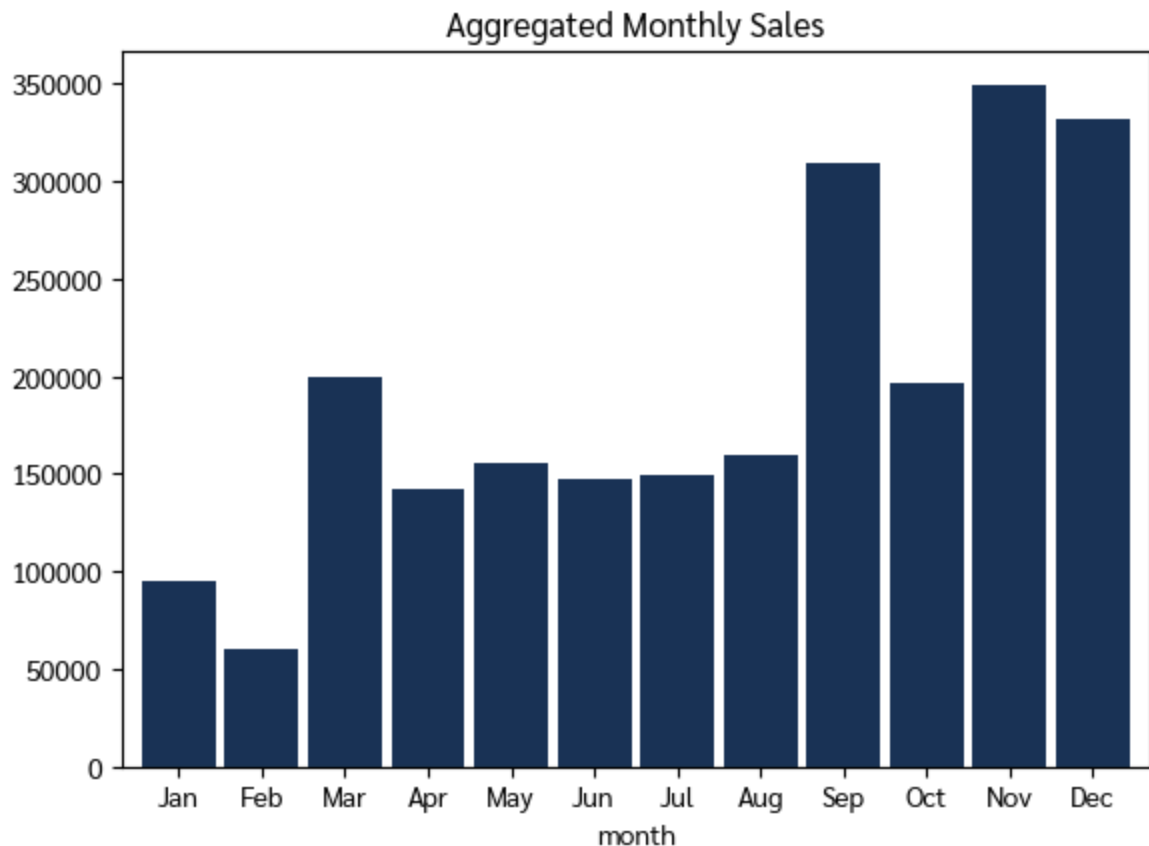
```
In [72]: data.groupby('year_month')['Sales'].sum().plot(c='#003f5c',linewidth=1,figsize=(12,
plt.title('Total Monthly Sales')
plt.xlabel('Month')
plt.ylabel('Total Sales')

plt.tight_layout()
plt.show()
```



```
In [73]: data.groupby('month')['Sales'].sum().plot(kind='bar',color='#1d3557',figsize=(6,4.5
plt.title('Aggregated Monthly Sales'))
```

```
plt.xticks(ticks=np.arange(0,12,1),labels=['Jan','Feb','Mar','Apr','May','Jun','Jul',
plt.tight_layout()
plt.show()
```

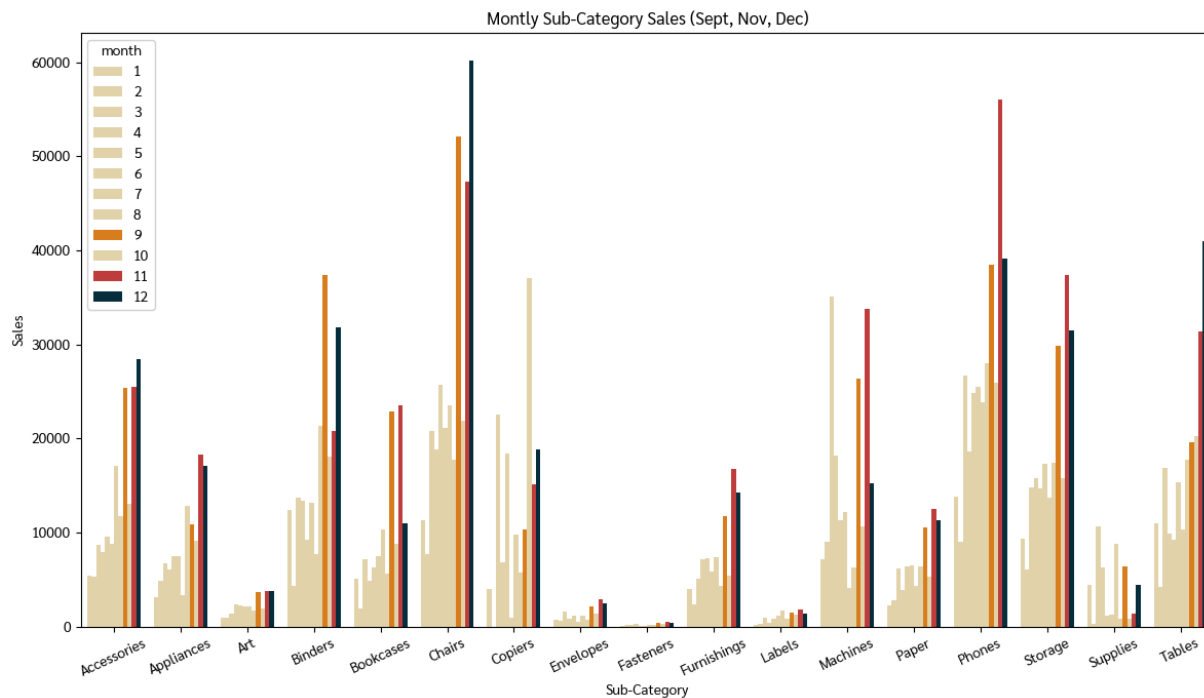


```
In [74]: month_subcat=pd.DataFrame(data.groupby(['month','Sub-Category'])['Sales'].sum().res
month_subcat

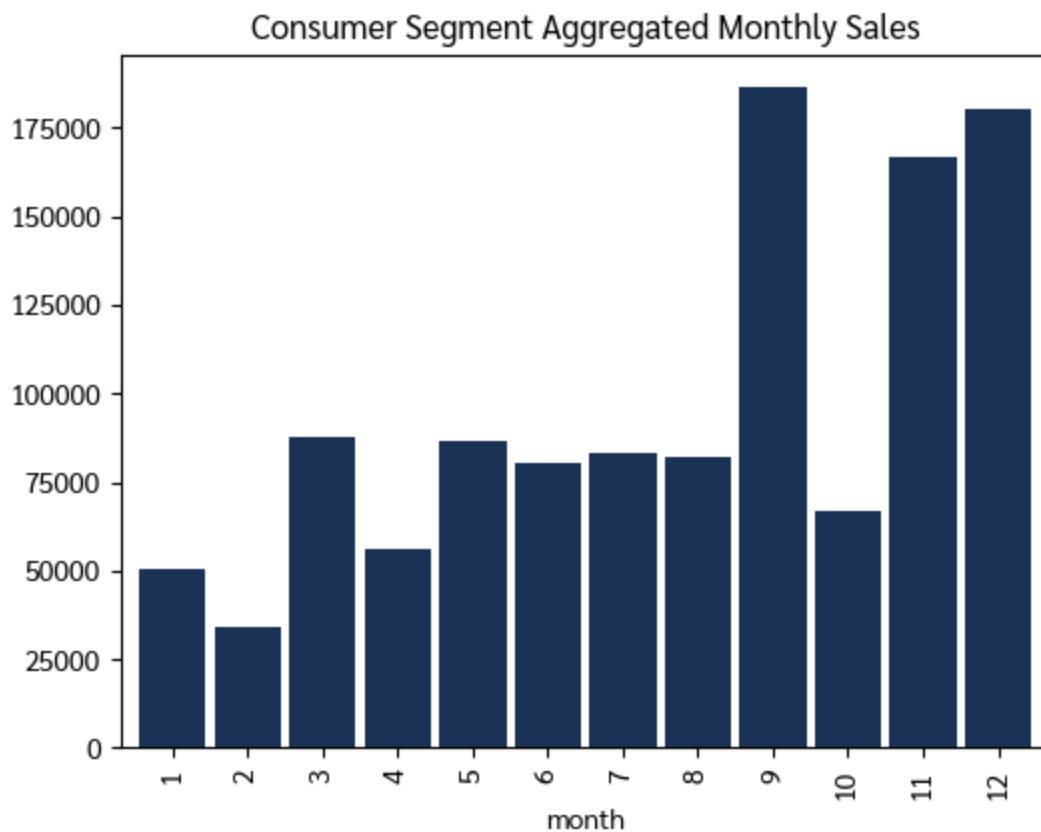
plt.figure(figsize=(12,7))
sns.barplot(data=month_subcat,\
            x='Sub-Category',\
            y='Sales',\
            hue='month',\
            palette=['#e9d8a6','#e9d8a6','#e9d8a6',\
                    '#e9d8a6','#e9d8a6','#e9d8a6',\
                    '#e9d8a6','#e9d8a6','#f77f00',\
                    '#e9d8a6','#d62828','#003049'])
plt.title('Montly Sub-Category Sales (Sept, Nov, Dec)')
plt.xticks(rotation=25)

plt.tight_layout()
```





```
In [75]: data.query('Segment == "Consumer"').groupby('month')['Sales'].sum().plot(kind='bar',
                                             figsize=(6
                                             width=.89,
                                             color='#1d
                                             plt.title('Consumer Segment Aggregated Monthly Sales')
                                             plt.show()
```

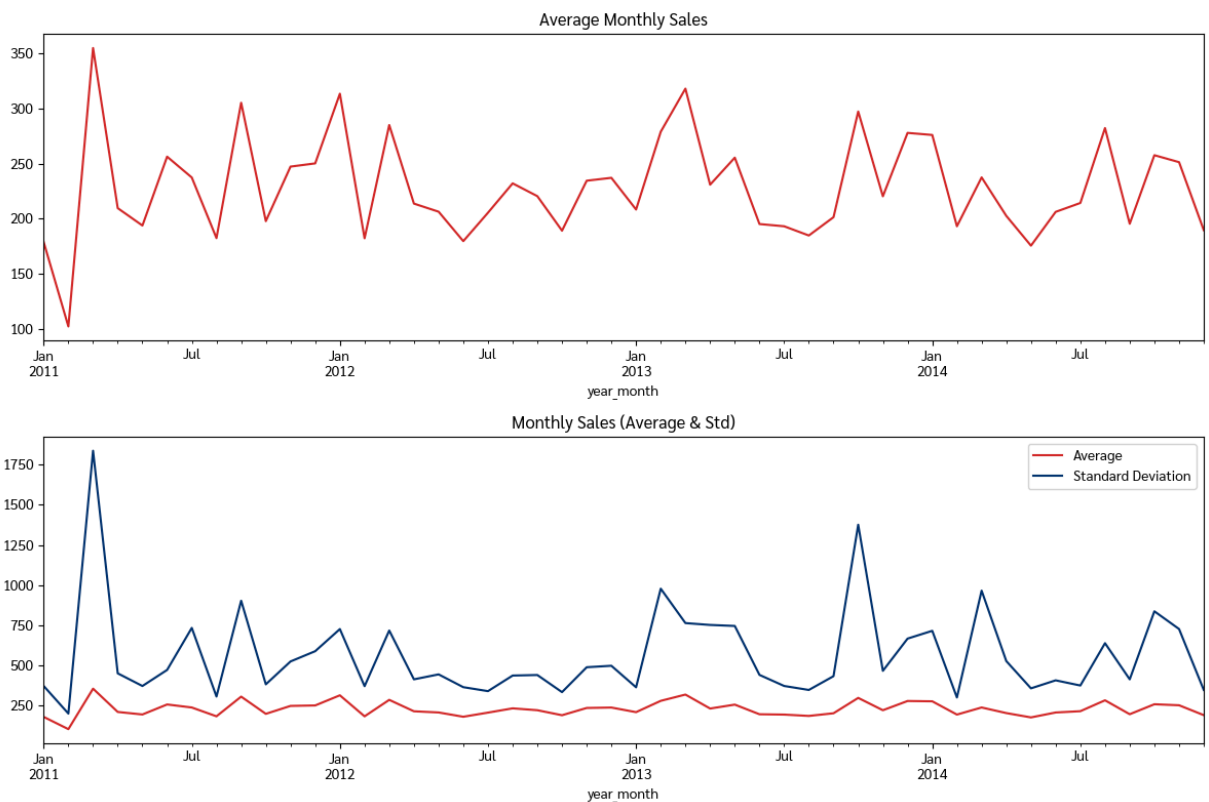


```
In [76]: plt.figure(figsize=(12,8))

plt.subplot(211)
data.groupby('year_month')['Sales'].mean().plot(linewidth=1.5,color='#d62828')
plt.title('Average Monthly Sales')

plt.subplot(212)
data.groupby('year_month')['Sales'].mean().plot(linewidth=1.5,color='#d62828')
data.groupby('year_month')['Sales'].describe()['std'].plot(linewidth=1.5,color='#03
plt.title('Monthly Sales (Average & Std)')
plt.legend(['Average','Standard Deviation'])

plt.tight_layout()
plt.show()
```



Huge variation in sales within each month can be observed throughout the period. This is confirmed by the monthly sales' standard deviation above. Interestingly, this variation seems to have a pattern. Sales were more variable during March, and around September and October. Interestingly, from April 2012 until the end of the year, there seemed to have low variability in the sales. Along with this, the general sales trend in 2012 was slightly downward, as can be seen in the total yearly sales graph - when total yearly sales dipped a little from 2011 to 2012. On the other hand, sales were more variable in 2011, 2013, and 2014.

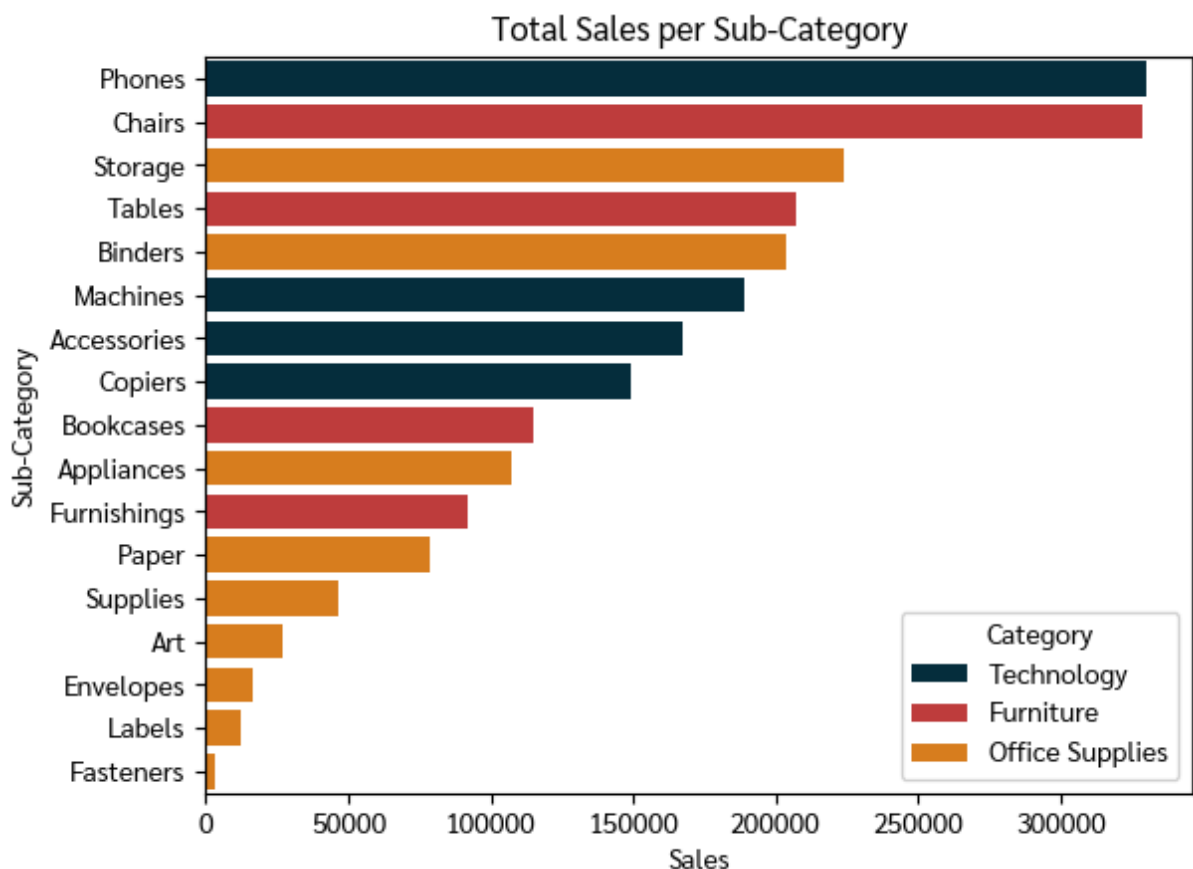
Store sales are typically subject to variability in sales due to a number of observable factors such as seasonality, customer behaviors, and competitive landscape, among others.

Key findings:

1. Yearly sales had been growing during the 4 year period. Growth was slowest in 2012 and fastest in 2013.
2. Seasonal trends can be observed with sales. Sales generally increase towards the end of the year - November and December (holidays) and in September (possibly due to the opening of schools. Sales under consumer segment also increased during these months. Increase in school and office supplies sales was also observed).
3. Sales had been very variable especially in March and around September and October. No significant variability was observed from April 2012, until the end of the year.

## 4.2. Product Categories

```
In [77]: df_sales=pd.DataFrame(data.groupby(['Category', 'Sub-Category'])['Sales'].sum()).res
sns.barplot(x='Sales',y='Sub-Category',data=df_sales,hue='Category',palette=['#0030
plt.title('Total Sales per Sub-Category')
plt.show()
```



The visualization above shows a general overview of the magnitude of sales for each product sub-category. For technology category, phones are the top sales-generating products. Chairs products for furnitures category, and storage products for office supplies category.

Throughout the 4-year period from 2011 - 2014, phones, chairs, and storage products are

the three most sales-generating products. Along with them are tables, binders, and machine products.

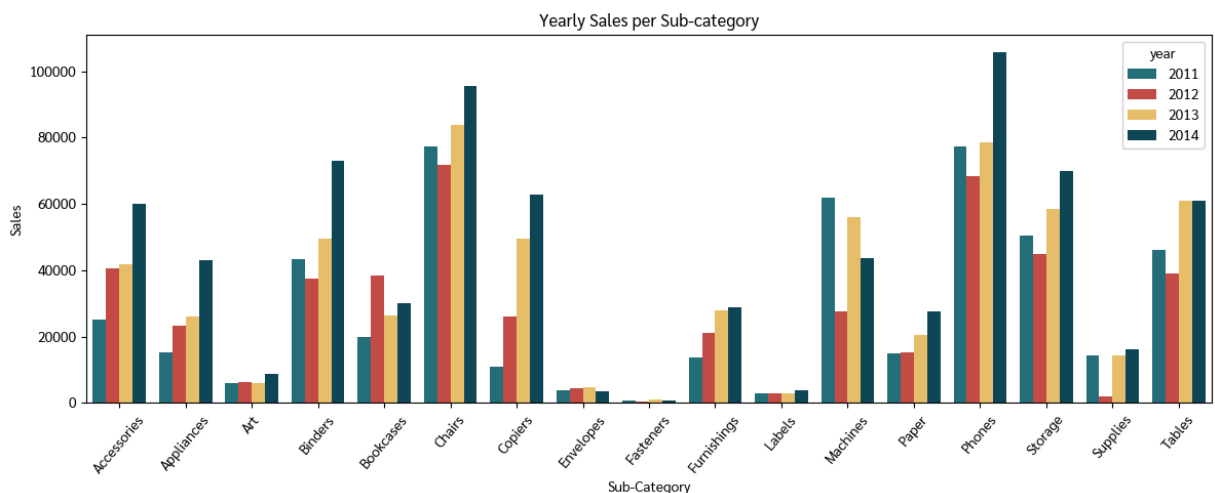
Under the technology category, copier products are the least performing. For the furniture and office supplies category, furnishings and fasteners are the least performing.

It is worth noting that phones and chairs products sales, which are significantly higher than the rest of the sub-categories, belong to Technology and Furniture product categories, products that are generally expensive.

```
In [78]: yearly_sales=pd.DataFrame(data.groupby(['Sub-Category', 'year'])['Sales'].sum()).reset_index()
yearly_sales

plt.figure(figsize=(12,5))
sns.barplot(data=yearly_sales,x='Sub-Category',y='Sales',hue='year',palette=['#177e33','#d62728','#ff7f0e'])
plt.xticks(rotation=50)
plt.title('Yearly Sales per Sub-category')

plt.tight_layout()
plt.show()
```



Shown is how sales on different products had changed over the 4-year period. For some product categories, sales had been fastest growing in 2014. This was not the case for bookcases, machines, supplies, and tables, which all saw a slow growth in sales in the same year. In 2012, products under binders, phones, storages, supplies, and tables experienced negative growth in sales, especially machine products.

```
In [79]: yearly_sales['yearly_growth_rate'] = yearly_sales.groupby('Sub-Category')['Sales'].pct_change()
print('Sales Annual Average Growth Rate:')
pd.DataFrame(yearly_sales.groupby('Sub-Category')['yearly_growth_rate'].mean().sort_values())
```

Sales Annual Average Growth Rate:

Out[79]:

yearly_growth_rate	
Sub-Category	
Supplies	185.742343
Copiers	85.854740
Appliances	42.879917
Accessories	36.157557
Furnishings	29.479289
Bookcases	24.934417
Paper	24.118681
Binders	21.913015
Art	16.183280
Fasteners	15.954350
Tables	13.476293
Storage	12.922371
Phones	12.573212
Labels	12.083597
Machines	8.006001
Chairs	7.906943
Envelopes	-2.240016

By average sales annual growth rate, envelope products had been the slowest while supplies products had been the fastest at 185% annual average growth rate (AAGR), followed by copier and appliances products at 86% and 43% AAGR, respectively.

## 4.3. Geographic Insights

```
In [80]: data11=data.query('year == 2011')
data12=data.query('year == 2012')
data13=data.query('year == 2013')
data14=data.query('year == 2014')

plt.figure(figsize=(15,13))

plt.subplot(411)
data11.query("Region == 'Central'").groupby('month')['Sales'].sum().plot(c='#fb8500')
data11.query("Region == 'South'").groupby('month')['Sales'].sum().plot(c='#d62828',1)
data11.query("Region == 'West'").groupby('month')['Sales'].sum().plot(c='#219ebc',1)
data11.query("Region == 'East'").groupby('month')['Sales'].sum().plot(c='#023047',1)
```

```

plt.title('Regional Monthly Sales Trend (2011)')
plt.xlabel('Month')
plt.ylabel('Total Sales')
plt.xticks(ticks=np.arange(1,13,1),labels=['Jan','Feb','Mar','Apr','May','Jun','Jul
plt.legend(['Central','South','West','East'])

plt.subplot(412)
data12.query("Region == 'Central']").groupby('month')['Sales'].sum().plot(c='#fb8500
data12.query("Region == 'South']").groupby('month')['Sales'].sum().plot(c='#d62828',
data12.query("Region == 'West']").groupby('month')['Sales'].sum().plot(c='#219ebc',1
data12.query("Region == 'East']").groupby('month')['Sales'].sum().plot(c='#023047',1

plt.title('Regional Monthly Sales Trend (2012)')
plt.xlabel('Month')
plt.ylabel('Total Sales')
plt.xticks(ticks=np.arange(1,13,1),labels=['Jan','Feb','Mar','Apr','May','Jun','Jul
plt.legend(['Central','South','West','East'])

plt.subplot(413)
data13.query("Region == 'Central']").groupby('month')['Sales'].sum().plot(c='#fb8500
data13.query("Region == 'South']").groupby('month')['Sales'].sum().plot(c='#d62828',
data13.query("Region == 'West']").groupby('month')['Sales'].sum().plot(c='#219ebc',1
data13.query("Region == 'East']").groupby('month')['Sales'].sum().plot(c='#023047',1

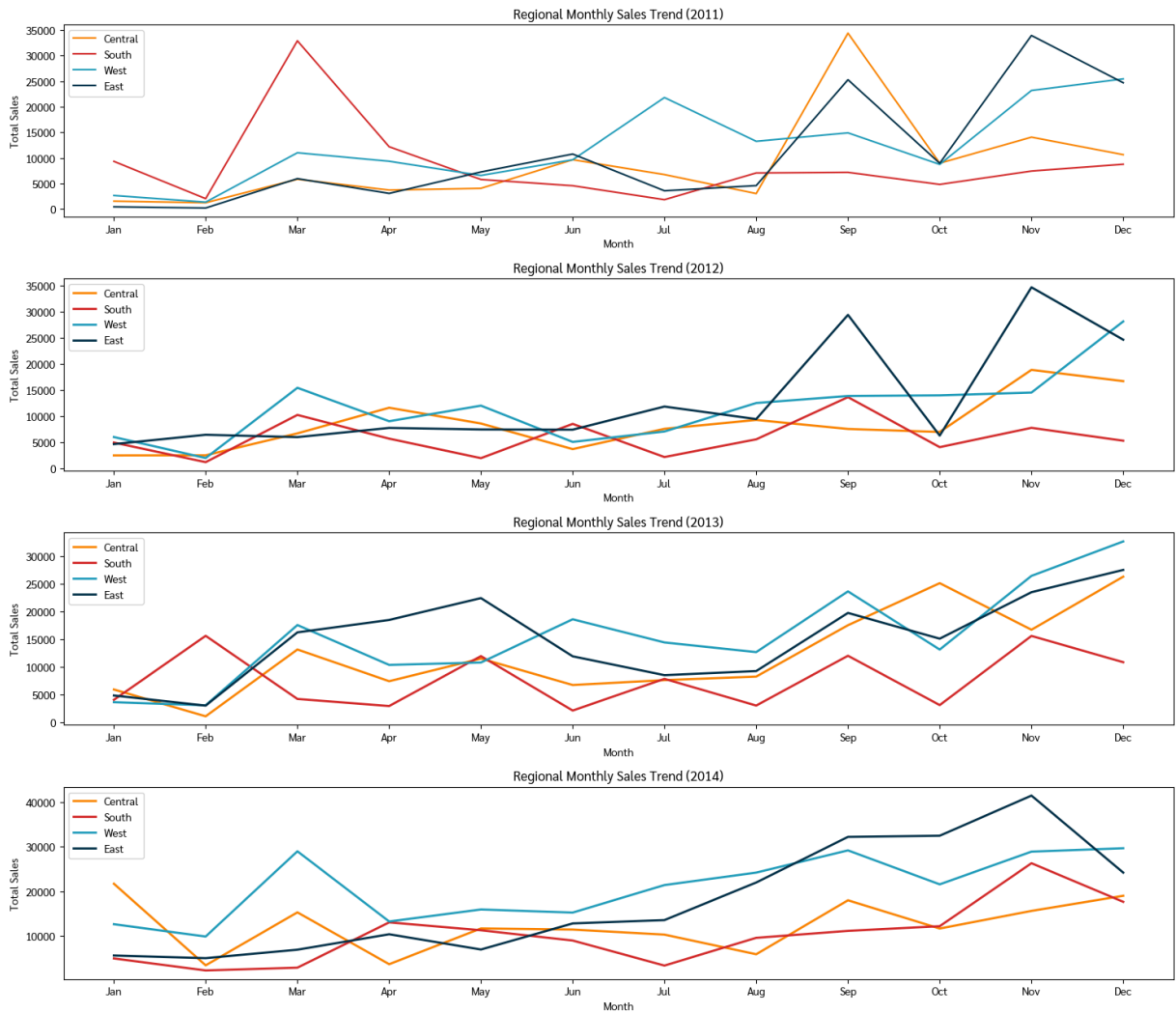
plt.title('Regional Monthly Sales Trend (2013)')
plt.xlabel('Month')
plt.ylabel('Total Sales')
plt.xticks(ticks=np.arange(1,13,1),labels=['Jan','Feb','Mar','Apr','May','Jun','Jul
plt.legend(['Central','South','West','East'])

plt.subplot(414)
data14.query("Region == 'Central']").groupby('month')['Sales'].sum().plot(c='#fb8500
data14.query("Region == 'South']").groupby('month')['Sales'].sum().plot(c='#d62828',
data14.query("Region == 'West']").groupby('month')['Sales'].sum().plot(c='#219ebc',1
data14.query("Region == 'East']").groupby('month')['Sales'].sum().plot(c='#023047',1

plt.title('Regional Monthly Sales Trend (2014)')
plt.xlabel('Month')
plt.ylabel('Total Sales')
plt.xticks(ticks=np.arange(1,13,1),labels=['Jan','Feb','Mar','Apr','May','Jun','Jul
plt.legend(['Central','South','West','East'])

plt.tight_layout()
plt.show()

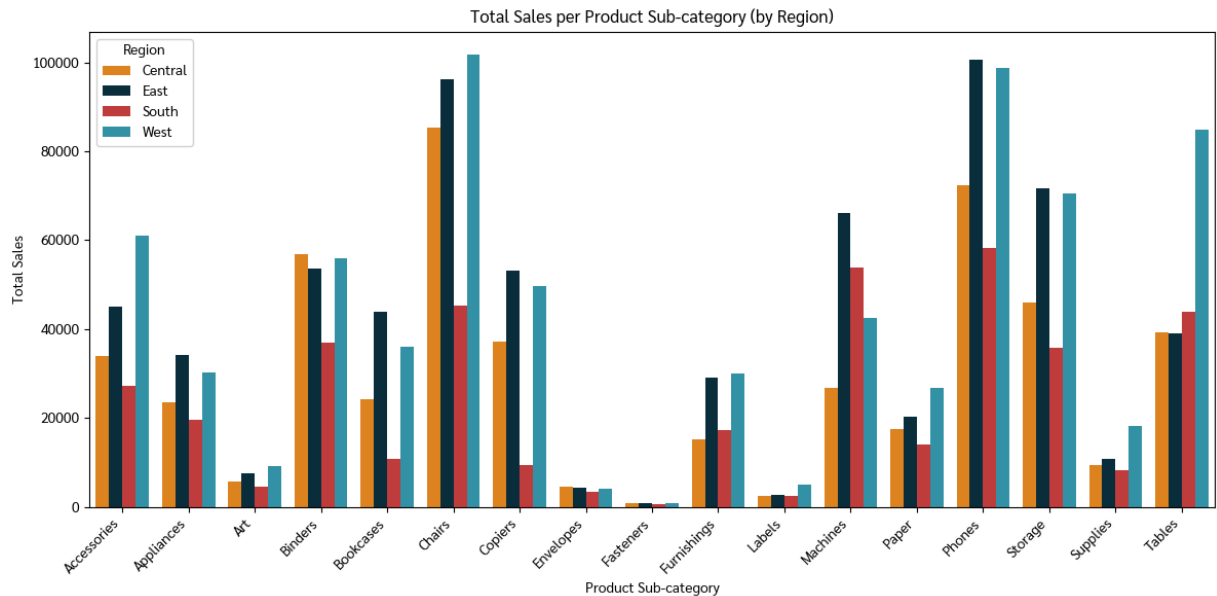
```



As shown before, seasonal trend occurred, with sales increasing in holidays (November and December), opening of classes (September), and possibly Easter (March). This is also the case with regional sales data per year. Total sales has been generally higher most of the year in the West, followed by the East compared to the remaining two regions. Sales in the South has been lower each year compared to other regions with the exception in March 2011 when sales in the South was more than thrice the next best performer.

```
In [81]: reg_sub=pd.DataFrame(data.groupby(['Region', 'Sub-Category'])['Sales'].sum()).reset_index()

plt.figure(figsize=(12, 6))
sns.barplot(data=reg_sub, x='Sub-Category', y='Sales', hue='Region', palette=['#fb8500', '#fb8500', '#fb8500', '#fb8500'])
plt.xlabel('Product Sub-category')
plt.ylabel('Total Sales')
plt.title('Total Sales per Product Sub-category (by Region)')
plt.xticks(rotation=45, ha='right')
plt.legend(title='Region')
plt.tight_layout()
plt.show()
```



Sales for most sub-categories has been lower in the South and higher in the West. For certain products, sales has been significantly lower in the South. For instance, sales for chairs and copiers products in the South are significantly lower compared to all other regions, while machine and table products sales has been higher in the South than in other Regions. For most sub-categories, sales in the Central region was just slightly higher than that of the South. Another notable observation from this is that sales of certain products sub-category are significantly higher in the West than all other remaining regions. Those products are table, office supplies, and technology accessories.

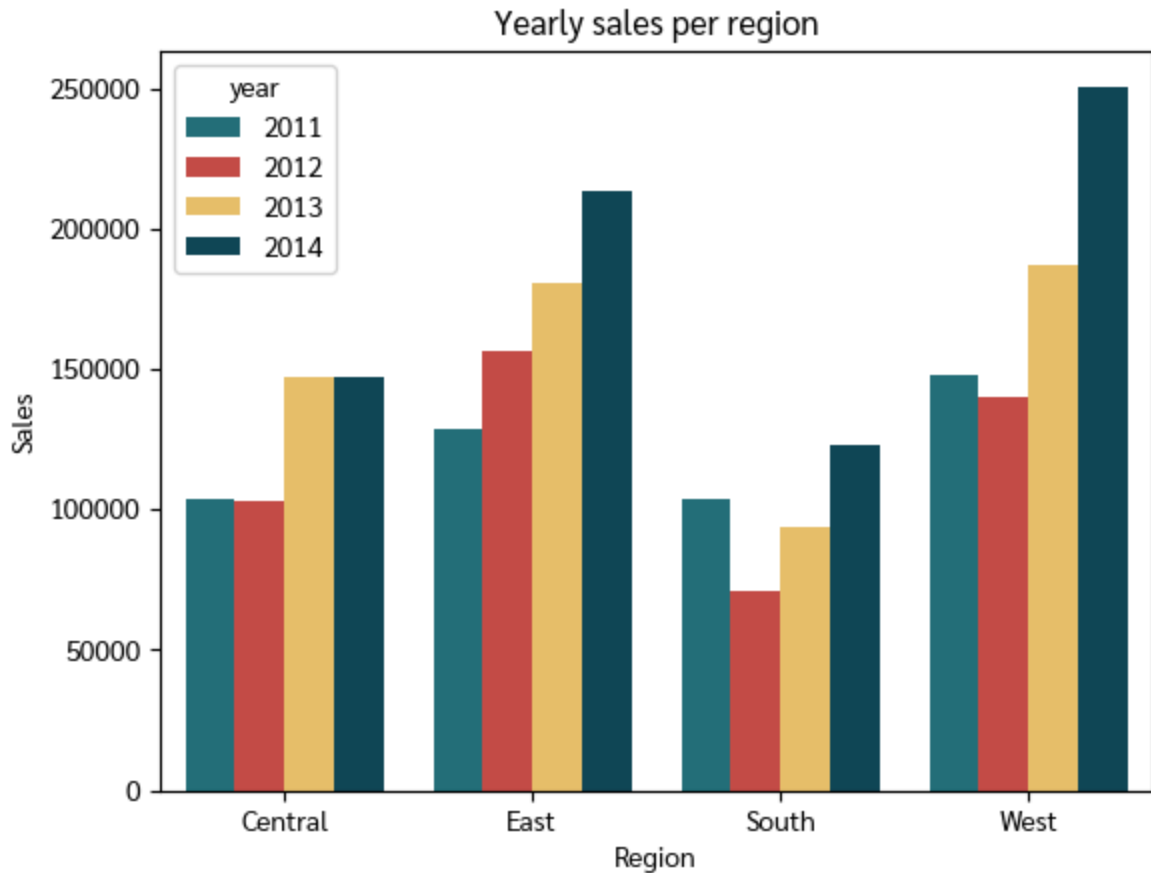
The dataset is fictional and does not provide background information about the regions. However, based on the sales, it can be hypothesized that more offices and business districts are probably located in the West and in the East than in Central and South regions. Office supplies sales like storages, binders, and appliances are significantly lower in the South and Central than the remaining regions. Conversely, sales for these products and tech ones are higher in the West and in the East. However, it is worth noting that the second highest sales for machine products was in the South.

Take note that this sales refer to total sales from 2011 - 2014 in each region, which does not show how sales behaved throughout the years. This visualization rather intends to show a rough estimate of the magnitude of sales for different products in each region

```
In [82]: year_s=pd.DataFrame(data.groupby(['Region','year'])['Sales'].sum()).reset_index()
year_p=pd.DataFrame(data.groupby(['Region','year'])['(net)_profit_before_discount'])

sns.barplot(data=year_s,x='Region',y='Sales',hue='year',palette=['#177e89','#db3a34'])
plt.title('Yearly sales per region')
plt.show()
```





Shown is how sales for each region changed over time. In the Central region, a sharp positive growth was observed from 2013, while yearly positive growth was consistent in the East. For the South region, a negative growth was observed in 2012, but the region rebounded thereafter. Similarly for the West, negative growth was observed in 2012, but rebounded and sustained positive growth thereafter.

It was observed that there was a slight dip in total sales in 2012. From the visualization above, it can be inferred that South had contributed the most to that dip, followed by the West and then the Central. Interestingly, the East region still grew positively in 2012.

```
In [83]: year_s['yearly_growth_rate']=year_s.groupby('Region')['Sales'].pct_change() * 100

print('Sales Average Annual Growth Rate (AAGR, 2011-2014) :')
pd.DataFrame(year_s.groupby('Region')['yearly_growth_rate'].mean())
```

Sales Average Annual Growth Rate (AAGR, 2011-2014) :

Out[83]: **yearly\_growth\_rate**

Region	
<b>Central</b>	14.052441
<b>East</b>	18.361897
<b>South</b>	10.423004
<b>West</b>	20.759458

## 4.4. Profitability

```
In [84]: yearly_summary = data.groupby('year')[['Sales', 'net_profit']].sum()

yearly_summary['profit_margin'] = (yearly_summary['net_profit'] / yearly_summary['Sales'])
yearly_summary
```

Out[84]: **Sales net\_profit profit\_margin**

year			
<b>2011</b>	484247.4981	49543.9741	10.231126
<b>2012</b>	470532.5090	61618.6037	13.095504
<b>2013</b>	608473.8300	81726.9308	13.431462
<b>2014</b>	733947.0232	93507.5131	12.740363

```
In [85]: profit_margin_df=pd.DataFrame(data.groupby(['Category', 'Sub-Category'])['profit_margin'].mean().reset_index())
print("This table shows exact values on the average profit margin of each product sub-category")
profit_margin_df
```

This table shows exact values on the average profit margin of each product sub-category:

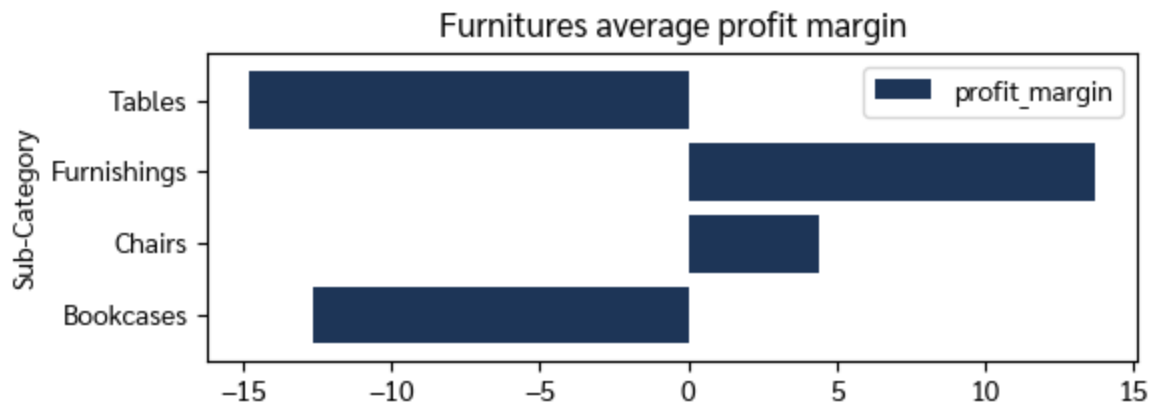
Out[85]:

	Category	Sub-Category	profit_margin
0	Furniture	Bookcases	-12.664007
1	Furniture	Chairs	4.389963
2	Furniture	Furnishings	13.706635
3	Furniture	Tables	-14.772653
4	Office Supplies	Appliances	-15.686934
5	Office Supplies	Art	25.164573
6	Office Supplies	Binders	-19.959510
7	Office Supplies	Envelopes	42.313976
8	Office Supplies	Fasteners	29.917051
9	Office Supplies	Labels	42.966346
10	Office Supplies	Paper	42.560036
11	Office Supplies	Storage	8.911348
12	Office Supplies	Supplies	11.203947
13	Technology	Accessories	21.820968
14	Technology	Copiers	31.719363
15	Technology	Machines	-7.202622
16	Technology	Phones	11.922197

```
In [86]: barr1=profit_margin_df[profit_margin_df['Category']==\
        'Furniture'][['Sub-Category',\
        'profit_margin']].set_index('Sub-Category')

barr1.plot(kind='barh',\
        title='Furnitures average profit margin',\
        color='#1d3557',\
        figsize=(6,2),\
        width=.8)

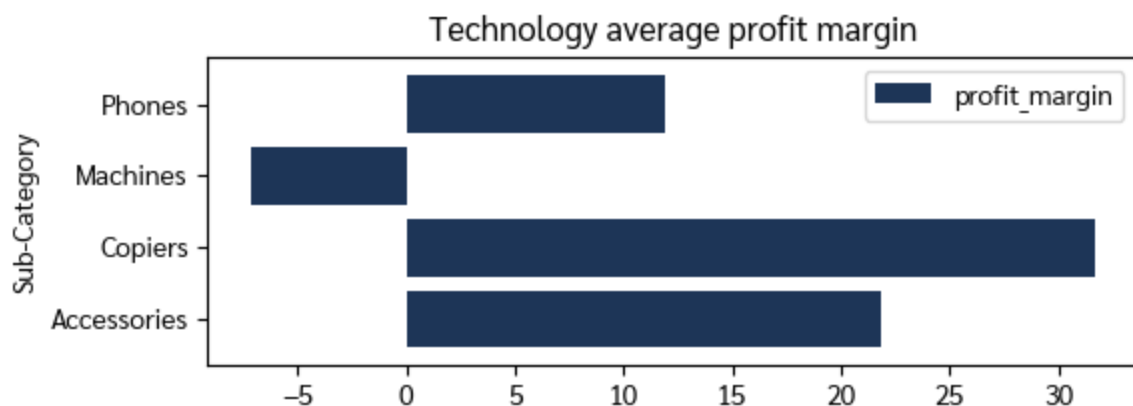
plt.show()
```



```
In [87]: barr3=profit_margin_df[profit_margin_df['Category']==\
        'Technology'][['Sub-Category',\
        'profit_margin']].set_index('Sub-Category')

barr3.plot(kind='barh',title='Technology average profit margin',\
        color='#1d3557',\
        figsize=(6,2),\
        width=.8)

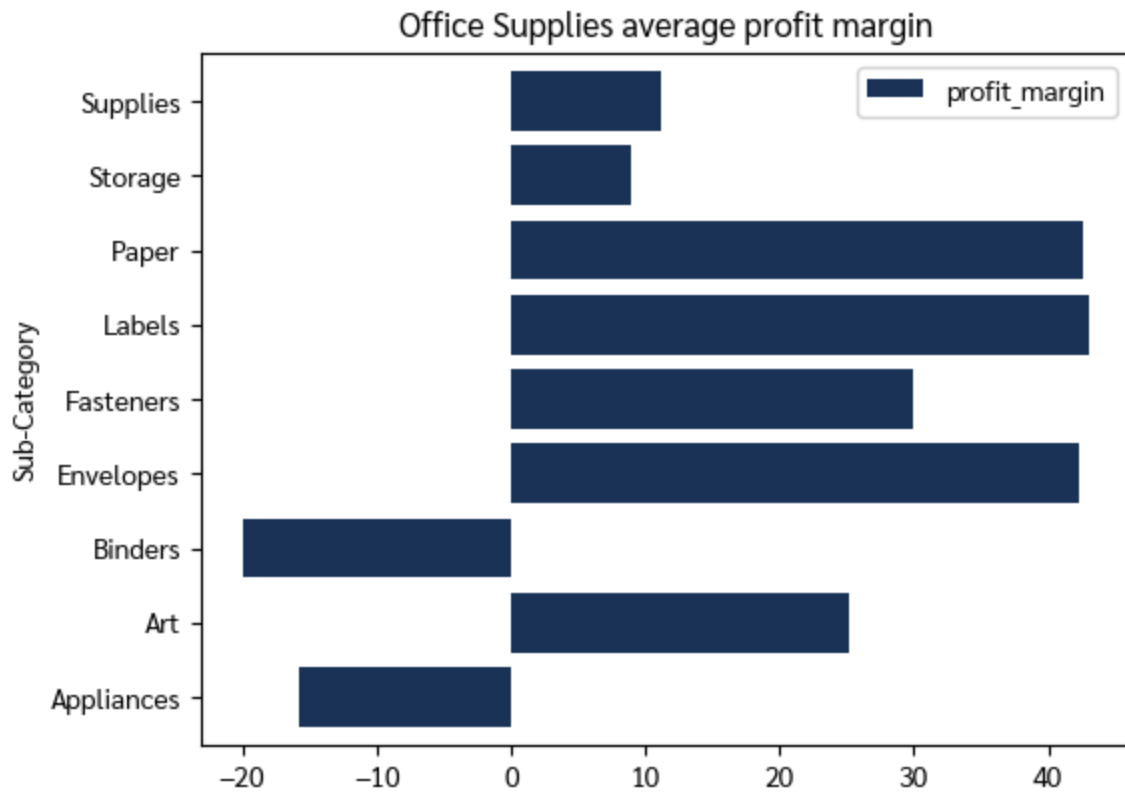
plt.show()
```



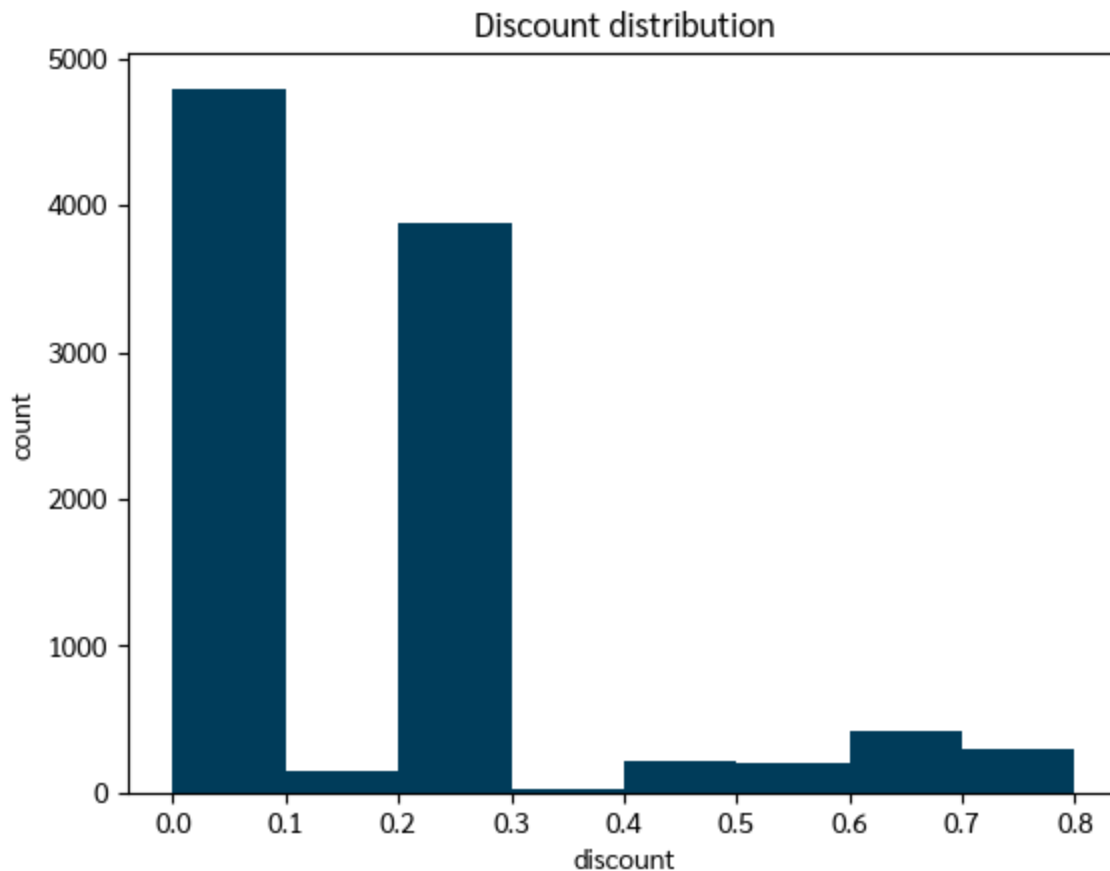
```
In [88]: barr2=profit_margin_df[profit_margin_df['Category']==\
        'Office Supplies'][['Sub-Category',\
        'profit_margin']].set_index('Sub-Category')

barr2.plot(kind='barh',\
        title='Office Supplies average profit margin',\
        color='#1d3557',\
        figsize=(6,4.5),\
        width=.8)

plt.show()
```



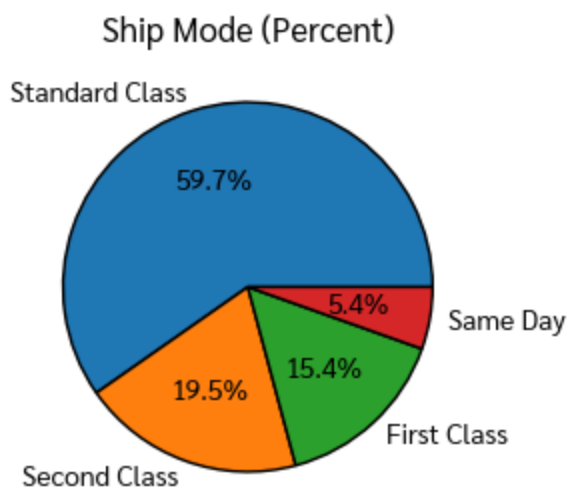
```
In [90]: plt.hist(data=data,x='Discount',bins=8,color='#003f5c') # distribution of discount
plt.title('Discount distribution')
plt.xlabel('discount')
plt.ylabel('count')
plt.show()
```



```
In [91]: i3=data['Ship Mode'].value_counts()/len(data)*100
i3

plt.figure(figsize=(5,3))
plt.pie(i3,labels=i3.index,autopct='%1f%%',textprops={'fontsize':10},wedgeprops={'
plt.title('Ship Mode (Percent)')

plt.show()
```



```
In [92]: print('Following are the average order fulfillment time for corresponding ship mode')
```

```
print("Standard Class:",data[data['Ship Mode'] == 'Standard Class']['order_fulfillment_time'])
print("Second Class:",data[data['Ship Mode'] == 'Second Class']['order_fulfillment_time'])
print("First Class:",data[data['Ship Mode'] == 'First Class']['order_fulfillment_time'])
```

Following are the average order fulfillment time for corresponding ship modes:

Standard Class: 5 days 00:10:22.520107238

Second Class: 3 days 05:45:44.884318766

First Class: 2 days 04:22:09.518855656

## 5. Conclusion

The company experienced year-over-year sales growth, with 2013 showing the highest growth and 2012 the slowest. Seasonal sales trends were also evident, with spikes in November, December, and September. Sales were highly variable in March, and around September and October. Phones, chairs, and storage products led sales within their respective categories, while copiers, furnishings, and fasteners lagged.

By region, the West and East had higher sales across most categories, while the South had consistently lower sales. Central, on the other hand, showed positive growth in 2012, in contrast to all other regions in the same year. Furthermore, the West had the fastest average annual sales growth.

Despite fluctuating profitability, the company maintained a 10%+ profit margin from 2011 to 2014. Chairs, phones, and storage products were the least profitable, while furnishings, copiers, and labels were the most profitable sub-categories. Sales discounts significantly impacted profits, with tables and office supplies experiencing the largest drops.

In conclusion, while the company saw sales growth and maintained profitability, seasonal and regional variations played a significant role in its performance, and discounts affected profit margins.

## 5.1. Recommendation

Based on the the key findings, the following recommendations are presented:

- Given evident seasonal trends, consider adjusting inventory levels to cater increased demand during November, December, and September. With this, stockouts during peak periods and overstocking during off-peak can be prevented/minimized.
- Formulate strategies to boost sales in regions with lower performance, especially in the South. It is also very important to conduct further investigation/research on regional preferences, adjust product offerings or marketing to better cater to local/targeted markets.
- Further assess the impact of discounts on profit margins. A comprehensive review of discount strategy should be done to maintain profitability while attracting more customers or increasing sales.

- Expand or diversify product range. Consider introducing new products/categories or enhancing existing ones to tap into more/other customer segments.
- Examine the performance of product sub-categories in more detail. Identify which specific products within each category are the most and least profitable, and decide on whether to optimize or discontinue specific products.
- Optimize supply chain management to reduce variability in sales (among other factors for sales variability). Implement more efficient inventory management and demand forecasting techniques to mitigate stockouts and overstocking.
- Reevaluate regional growth strategies based on the relative performance of each region. Consider shifting resources and marketing efforts toward regions with higher growth potential.
- Continue efforts to control costs and maintain a good profit margin, even during periods of fluctuating profitability.