



MALIGNANT COMMENTS CLASSIFICATION



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I would like to convey my heartfelt gratitude to Flip Robo Technologies for providing me with this wonderful opportunity to work on a Machine Learning project “MALIGNANT COMMENTS CLASSIFICATION”.

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INTRODUCTION

- **Business Problem Framing**

Our goal is to build a prototype of online hate and abuse comment classifier which can be used to classify hate and offensive comments so that it can be controlled and restricted from spreading hatred and cyberbullying.

- **Conceptual Background of the Domain Problem**

There has been a remarkable increase in the cases of cyberbullying and trolls on various social media platforms. Many celebrities and influencers are facing backlashes from people and have to come across hateful and offensive comments. This can affect them badly.

- **Review of Literature**

The proliferation of social media enables people to express their opinions widely online. However, at the same time, this has resulted in the emergence of conflict and hate, making online environments uninviting for users. Although researchers have found that hate is a problem across multiple platforms, there is a lack of models for online hate detection. Online hate, described as abusive language, aggression, cyberbullying, hatefulness and many others has been identified as a major threat on online social media platforms. Social media platforms are the most prominent grounds for such toxic behaviour.

- **Motivation for the Problem Undertaken**

Internet comments are bastions of hatred and vitriol. While online anonymity has provided a new outlet for aggression and hate speech, machine learning can be used to fight it. The problem we sought to solve was the tagging of internet comments that are aggressive towards other users. This means that insults to third parties such as celebrities will be tagged as unoffensive, but “u are an idiot” is clearly offensive.

Analytical Problem Framing

- **Mathematical/ Analytical Modeling of the Problem**
 - 1) Used Panda's Library to save data into csv file.
 - 2) Cleaned data by removing irrelevant features
 - 3) Descriptive statistics
 - 4) Analysed correlation
 - 5) Converted all messages to lower case
 - 6) Replaced email addresses with 'email'
 - 7) Replaced URLs with 'webaddress'
 - 8) Replaced money symbol

- **Data Sources and their formats**

What are the data sources, their origins, their formats and other details that you find necessary? They can be described here.

Provide a proper data description. You can also add a snapshot of the data.

- **Data Preprocessing Done**

What were the steps followed for the cleaning of the data? What were the assumptions done and what were the next actions steps over that?

- **Data Inputs- Logic- Output Relationships**

Describe the relationship behind the data input, its format, the logic in between and the output. Describe how the input affects the output.

- **State the set of assumptions (if any) related to the problem under consideration**

Here, you can describe any presumptions taken by you.

- **Hardware and Software Requirements and Tools Used**

Listing down the hardware and software requirements along with the tools, libraries and packages used. Describe all the software tools used along with a detailed description of tasks done with those tools.

Model/s Development and Evaluation

- Identification of possible problem-solving approaches (methods)

Describe the approaches you followed, both statistical and analytical, for solving of this problem.

- Testing of Identified Approaches (Algorithms)

Listing down all the algorithms used for the training and testing.

- Run and Evaluate selected models

Describe all the algorithms used along with the snapshot of their code and what were the results observed over different evaluation metrics.

- Key Metrics for success in solving problem under consideration

What were the key metrics used along with justification for using it? You may also include statistical metrics used if any.

- Visualizations

Mention all the plots made along with their pictures and what were the inferences and observations obtained from those. Describe them in detail.

If different platforms were used, mention that as well.

- Interpretation of the Results

Give a summary of what results were interpreted from the visualizations, preprocessing and modelling.

CONCLUSION

- Key Findings and Conclusions of the Study

Describe the key findings, inferences, observations from the whole problem.

- **Learning Outcomes of the Study in respect of Data Science**

List down your learnings obtained about the power of visualization, data cleaning and various algorithms used. You can describe which algorithm works best in which situation and what challenges you faced while working on this project and how did you overcome that.

- **Limitations of this work and Scope for Future Work**

What are the limitations of this solution provided, the future scope? What all steps/techniques can be followed to further extend this study and improve the results.