

# One Touch

P R E S E N T E D   B Y

N A M E - M A R G I   A D E S A R A

N U I D - 0 0 2 7 9 2 1 5 2

N A M E - S A N H I T A   S A W A N T

N U I D - 0 0 2 7 8 6 6 7 9 6

# Problem Statement :

Customers are found to spend a significant amount of time, attention, and energy on many applications in order to complete a single job. Additionally, having to launch multiple applications in order to complete a task can be unpleasant. Searching for each program is time-consuming, difficult, and tedious. According to a study, consumers squander 25% of their time looking for different websites to do their tasks.



# Proposed Solution :

The ONE TOUCH Application's goal is to provide a single platform for people and service providers to connect. Forming a bridge between customers and service providers such that customers do not need to open many windows to complete tasks; instead, a single application is sufficient to meet the eight most important requirements. The application can be maintained by the organization's administrator, while the customer can operate on any domain, based on their needs.



# Advantages:



- Simplicity: Eliminate unnecessary design elements and have a single application easy to understand.
- Navigability: Simple to navigate and straight forward so visitors can naturally access all elements.
- Accessibility: Application will be compatible with all devices (mobile, tablet, etc.). Easy to access for all age groups.
- Conventionality: Multiple services present in a with variety of operation within the same application .
- User-friendly: Gathering responses for service provided from users to get the best results and improving the store functionalities.



## Working:

Consider the working in two parts

- Admin Login
- Customer Login
- Application is meant for both the service provider (Admin) to make provide information of their services and to make changes as required.
- While the end-user (customer) can benefit through the application and multiple services like



# Working: Admin Login

- An admin from any entity will have to sign-in in order to view the different functionalities. There are options to sign in and forgot password as well. All details are stores in the DB4O database in the application
- Under each service the admin can perform CRUD operations and manage their services according to their convenience
- Select the service to login from the seven available options.
  - Delivery
  - Grocery
  - Legal
  - Hotel
  - House Cleaning Services
  - Therapy
  - Add customer details



# Working: Customer Login



- Customer can login, view his profile and can update his details if required.
- They can shift move one from the page to another effortlessly. Submitting details, booking appointments, selecting changes, making payments etc can be done through a few clicks
- The different pages a customer can view once he is logged in are –
  - Profil
  - Legal Appointments
  - Grocery Ordering
  - House Cleaning Services
  - Therapy Session Appointments
  - Restaurant Orders
  - Viewing cart contents
  - Making payments

## Roles :

System Admin is the administrator who can login and view roles and perform CRUD operation in each role.

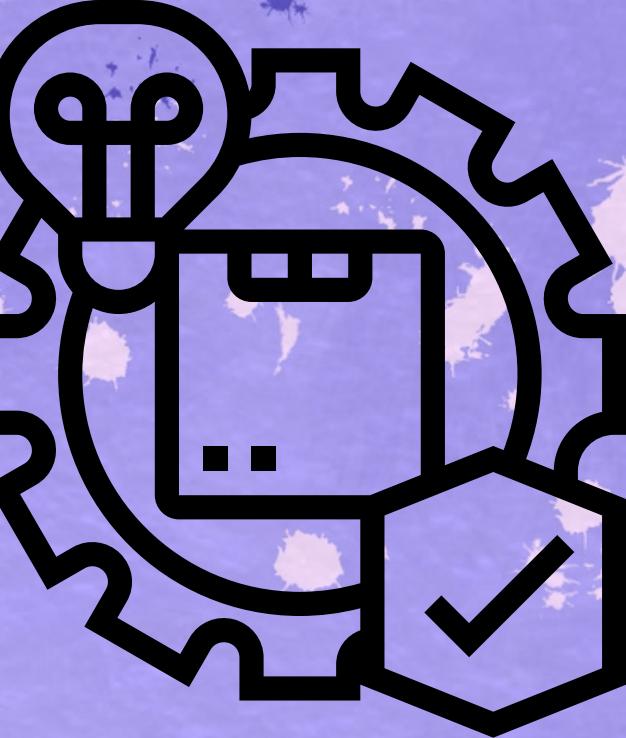
- Customer Profile – Create the profile and view all changes
- Restaurant - Contains view hotel details and their managers
- Grocery Store - Contains grocery store details and its managers
- Therapist Sessions – Additions of therapist details are possible
- Legal Assistance – Enter details such that appointments can be booked in the future
- Cleaning Services – Enter employee details and perform edits
- Delivery Services – Add employees and perform CRUD operations
- Payment Details – Items can be bought directly if card details exists without using cart
- Cart Items – View items and make payments

# Enterprises:

- Customer
- Hotel Ordering
- Grocery ordering
- Hospital Services
- Legal Services
- Cleaning Services
- Therapy Services

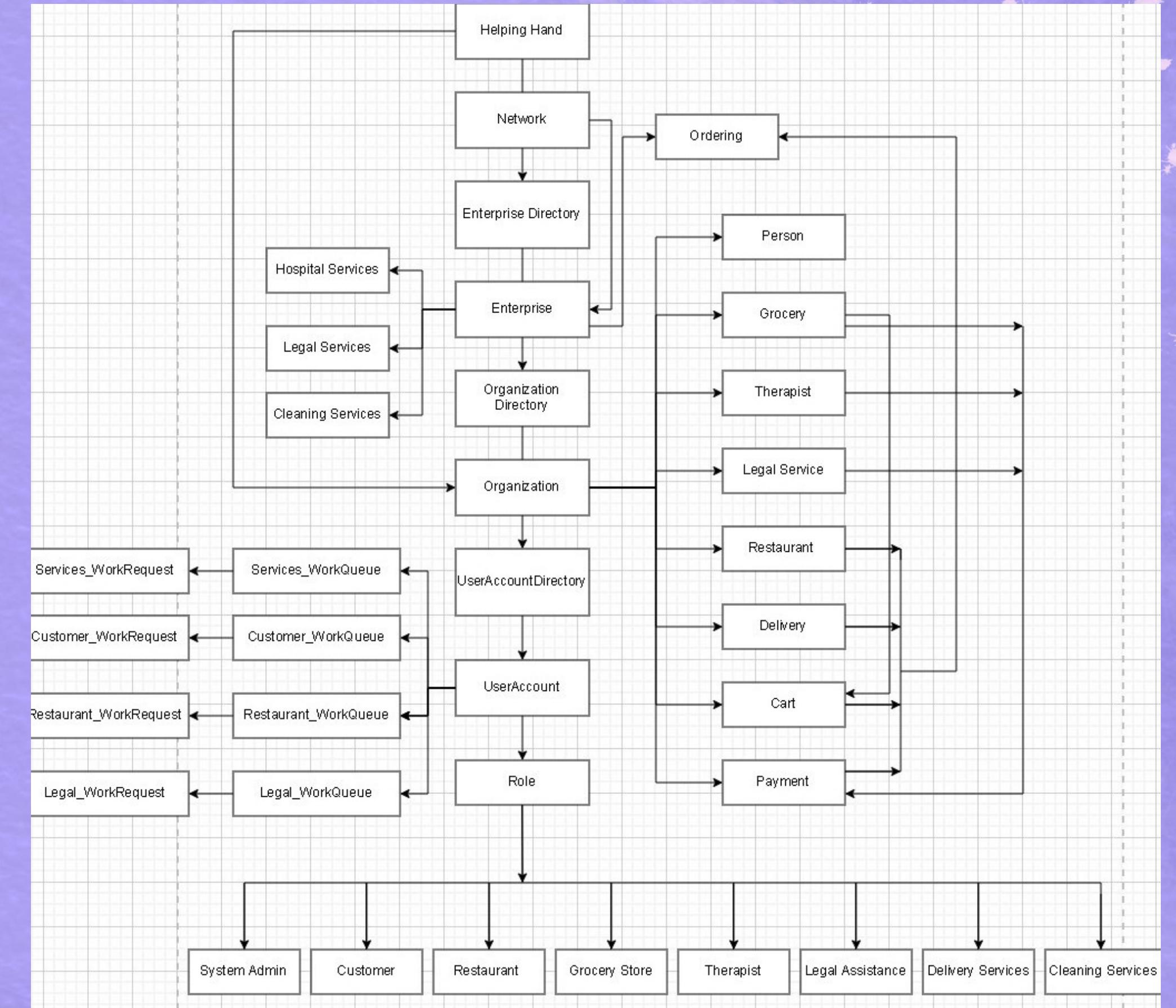


# Organizations



1. Person - Create profile such that all organizations and roles can be utilized sufficient
2. Grocery - Add and pick items to the cart, select according to needs
3. Therapist - Book sessions and mention any requirements
4. Legal Assistance - Confirm and book appointments with your lawyer
5. Cleaning Services - Pick time, place and area to be cleaned
6. Hotel - Place orders, and select items to view
7. Delivery - Multiple items can be viewed and request for a delivery
8. Cart - Add items according to your desire and analyze before payment
9. Payment - Make payments for all items and services in cart

# Flow Diagram



*Thank You*