

Profile

Dedicated Customer Service Representative dedicated to providing quality care for ultimate customer satisfaction. Proven ability to establish and maintain excellent communication and relationships with clients. Adept in general accounting and finance transactions. Dedicated to identifying customer needs and delivering effective solutions to all problems. Excellent time management skills combined with a superior knowledge of the customer service industry. Bilingual, hardworking, and ready to join my next team.

Experiences

Carpenter, Timothy Glover Carpentry Inc., Bethel

SEP 2021 - NOW

EcoTech Corp is a consulting firm specializing in environmental sustainability solutions for companies across diverse industries. The firm helps clients achieve compliance with environmental regulations and implement eco-friendly practices, focusing on reducing carbon footprints and enhancing corporate responsibility.

- Led a team of three analysts in a soil and water contamination study, successfully
 providing solutions that decreased contamination levels by 30% within six months.
- Created presentations and reports for clients summarizing environmental performance metrics, earning recognition for clarity and actionable recommendations.

Carpenter, Ringwood Inc., Brookfield

FEB 2015 - AUG 2021

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Education

Master of Communications, University of Seattle, Seattle

AUGUST 2012 - MAY 2014

Bachelor of Communications, University of Seattle, Seattle

AUGUST 2007 - MAY 2011

References

Marissa Leeds from Gold Coast Hotel

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Details

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in username

username

Skills

Excellent Communication Skills

Troubleshooting Skills

Multitasking Skills

Mediation and Negotiation Skills

Marketing Strategies

Marketing Strategies