## Dashboard Design – The icing on the cake

5 Steps to improve your dashboard



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GOLD





::: bonsai.tech

#### **BRONZE**























# Have you seen a dragon?



Help him!





#### **About me**



#### **Valerie Junk**

Utrecht, Netherlands

#### **My Focus**

Data Visualization & Storytelling Process Improvement Innovation & Strategy

#### **Goal of todays session**

Understand which steps you can take to improve your dashboard and tailor it to your audience.

## Why is design important?



Engage



Easy to follow and understand



Create reports that matter

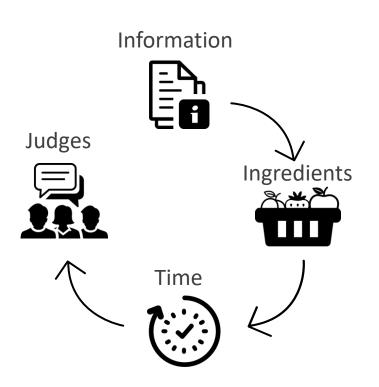
...but don't forget the data quality!





# Dashboard Design = Baking Competition?

## **Baking competition**







## 5 steps to improve

**Research**Audience
Content

Organize Plan Template **Visualize**Ease of use
Declutter

Usability
Context
Color

**Evaluate**Test
Adjust

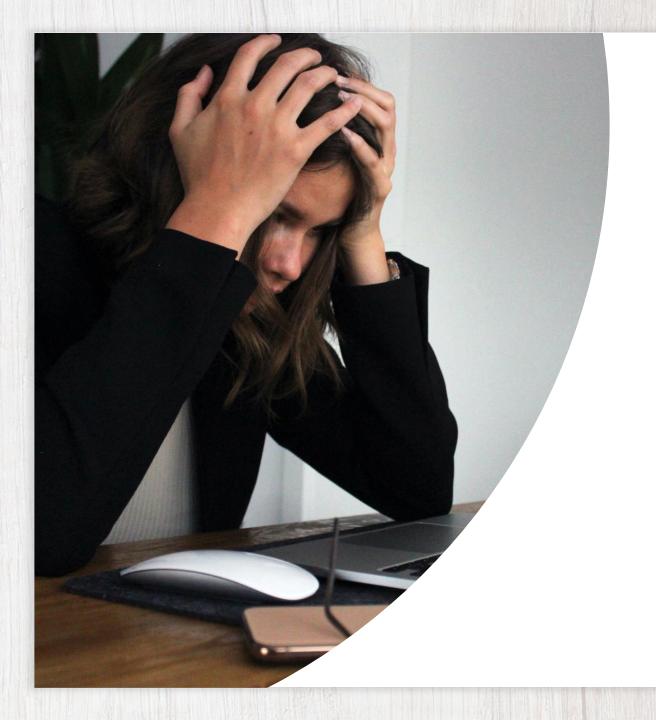












# Step 1 Research your audience

## Know your audience



Who?
Motivation
Scare
Experience level
Usage

#### Whats the message?

What is your audience looking for?



- 1 key message (sentence)
- Context
- Information
- Actions to take

## Design for the audience

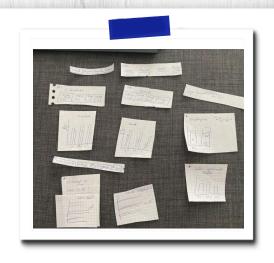


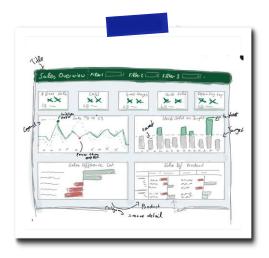






## Organize







Gather all the information



Sticky Notes (easy to rearrange)



Translate pieces to design



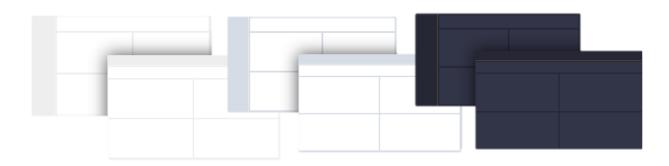
Each piece tells a part of the story



Keep it simple

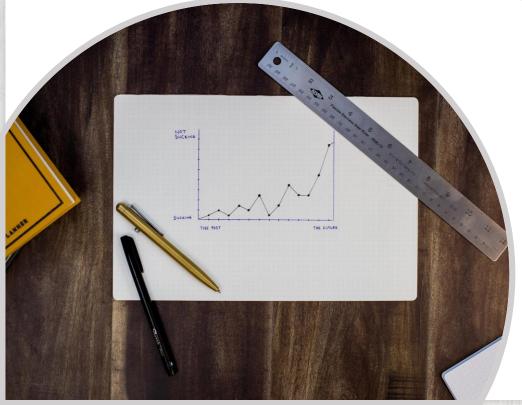
## **Templates**

- Guidance
- Starting point
- Check how busy your design is







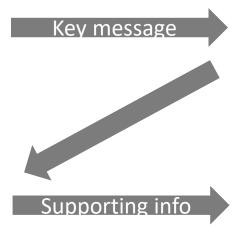


# Step 3

Visualization

#### Visualization basics

#### Reading direction



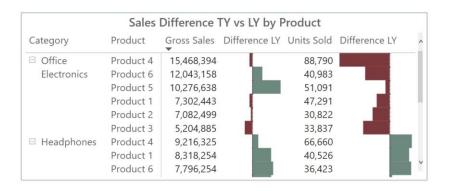
#### Easy to interpret



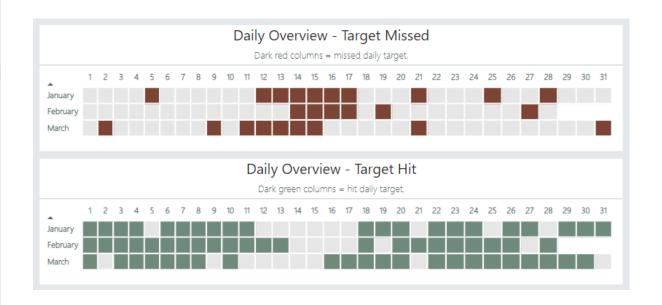


#### Cues

| Sales Difference TY vs LY by Product |           |                                       |                                    |                                |                                 |  |  |
|--------------------------------------|-----------|---------------------------------------|------------------------------------|--------------------------------|---------------------------------|--|--|
| Category                             | Product   | Gross Sales                           | Difference LY                      | Units Sold                     | Difference LY                   |  |  |
| Office Electronics                   | Product 4 | 15,468,394.40                         | -583,396.53                        | 88,790.00                      | -31,303.00                      |  |  |
| Office Electronics                   | Product 6 | 12,043,158.08                         | 1,804,151.16                       | 40,982.50                      | -15,084.50                      |  |  |
| Office Electronics                   | Product 5 | 10,276,638.44                         | 5,093,043.05                       | 51,090.50                      | -2,640.50                       |  |  |
| Headphones                           | Product 4 | 9,216,325.30                          | 1,011,620.77                       | 66,659.50                      | 14,232.00                       |  |  |
| Office Supplies                      | Product 4 | 8,592,488.50                          | 2,584,096.88                       | 27,705.00                      | -5,007.00                       |  |  |
| Headphones                           | Product 1 | 8,318,254.37                          | 3,318,314.67                       | 40,525.50                      | 12,470.50                       |  |  |
| Headphones                           | Product 6 | 7,796,253.92                          | 3,730,122.58                       | 36,423.00                      | 13,603.00                       |  |  |
| Office Electronics  Total            | Product 1 | 7.302.442.70<br><b>147.771.511.24</b> | -502.078.43<br><b>1.702.062.57</b> | 47.291.00<br><b>861.132.00</b> | -8.067.50<br><b>-264.674.00</b> |  |  |



#### Visual cues



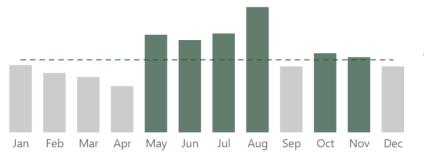
#### Monthly check - Sales Quota Hit or Miss?

Green columns - hit monthly target



#### Monthly check - Sales Quota Hit or Miss?

Target (line) vs. Actual (bar). Darker color indicates target hit.

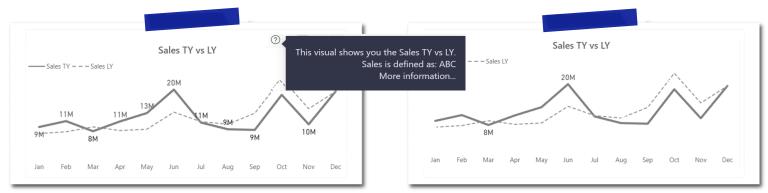


Target € 5.500

### Declutter/Enrich

# Do you really need all the information? Do you need more information?





## Check your visuals — tell a story

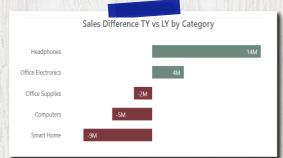




| Sales Difference TY vs LY by Product |           |                |               |            |               |  |  |  |
|--------------------------------------|-----------|----------------|---------------|------------|---------------|--|--|--|
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| Total                                |           | 147,771,511.24 | 1,702,062.57  | 861,132.00 | -264,674.00   |  |  |  |







| Sales Difference TY vs LY by Product |           |             |               |            |               |  |  |  |
|--------------------------------------|-----------|-------------|---------------|------------|---------------|--|--|--|
| Category                             | Product   | Gross Sales | Difference LY | Units Sold | Difference LY |  |  |  |
| ☐ Office                             | Product 4 | 15,468,394  |               | 88,790     |               |  |  |  |
| Electronics                          | Product 6 | 12,043,158  |               | 40,983     |               |  |  |  |
|                                      | Product 5 | 10,276,638  |               | 51,091     |               |  |  |  |
|                                      | Product 1 | 7,302,443   |               | 47,291     |               |  |  |  |
|                                      | Product 2 | 7,082,499   |               | 30,822     |               |  |  |  |
|                                      | Product 3 | 5,204,885   |               | 33,837     |               |  |  |  |
| ☐ Headphones                         | Product 4 | 9,216,325   |               | 66,660     |               |  |  |  |
|                                      | Product 1 | 8,318,254   |               | 40,526     |               |  |  |  |
|                                      | Product 6 | 7,796,254   |               | 36,423     | - 1           |  |  |  |



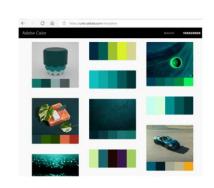


#### **Useful and Appealing**

#### Aesthetic-Usability Effect



#### Pick a color scheme (for example at: color.adobe.com)



#### Provide context





#### Focus

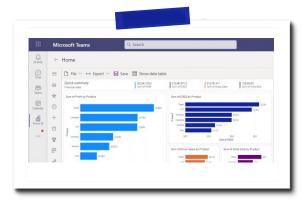


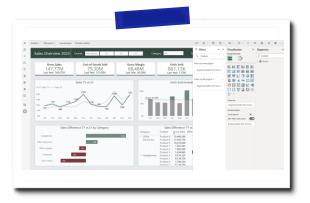
## **Delivery method**

- Mail
- Teams
- App
- Workspace
- Handout









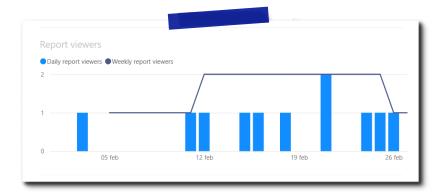


## Step 5

Evaluate - It's a process

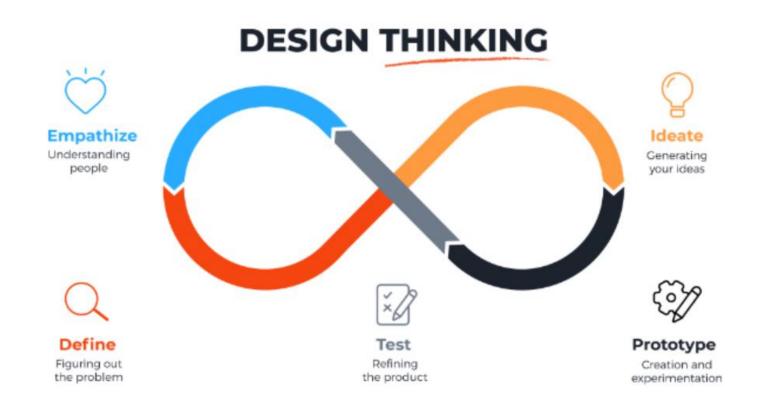
#### **Evaluate**





- Test run
- Reflect & Feedback
- Evaluate with users
- Usage Report

## It's a process



## 5 steps to improve

**Research** Audience Content

**Organize**Plan
Template

**Visualize**Ease of use
Declutter

Usability
Context
Color

**Evaluate**Test
Adjust







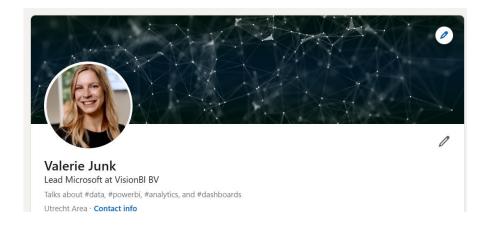




## Thank you

#### Connect with me:

https://www.linkedin.com/in/valeriejunk/



#### www.valerie-junk.com



#### Resources to study more



Color schemes (free): <a href="https://color.adobe.com/">https://color.adobe.com/</a>



Reid Havens: Upgrading you column chart with colors: Youtube



Book: Storytelling with data (Cole Nussbaumer Knaflic): Website



Designing for different audiences (questions you can ask): <a href="Article">Article</a>