

# Majd Alkayyal

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## EXPERIENCE

### KPMG

Senior Software Engineer – Assistant Manager

Munich, Germany  
July 2024 - Present

- Co-leading backend development in a 40+ engineer, multi-country codebase using ASP.NET Core, Azure, and PostgreSQL.
- Partnering with business stakeholders to translate requirements into scalable technical solutions, ensuring timely delivery of critical features.
- Improving engineering standards through code reviews, test automation, and documentation, reducing defect rework by ~20%.
- Taking ownership of the design and delivery of complex, business-critical services, regularly entrusted with the most challenging technical tasks.

### PwC

Software Engineer – Associate

Munich, Germany  
Apr 2023 - Jun 2024

- Developed backend modules with ASP.NET Core and SQL Server, supporting enterprise-scale internal platforms.
- Contributed to developing Authentication-as-a-Service (SSO), enabling secure, unified access across multiple PwC applications.
- Delivered multiple proof-of-concepts to validate new technologies and accelerate adoption within internal projects.
- Collaborated in a fast-paced enterprise environment using Agile/Scrum practices.

### Maaly (Telypay)

Senior Software Engineer & Project Manager → Technical Consultant

Muscat, Oman  
Feb 2022 - Nov 2024

- Founded and scaled the **engineering team from zero to six engineers**, leading hiring, mentoring, and process setup.
- Designed and built **Oman's first Open Banking integration** and a **personal finance app featuring NLP-based SMS parsing**.
- Architected and launched multiple fintech products: **invoicing/payment system** and **customer analytics dashboards**.
- Deployed and managed the company's **AWS cloud infrastructure (IaaS)**, ensuring scalability and cost efficiency.
- Built a **financial insights chatbot** leveraging NLP and LLMs to enable **natural language queries** on user data.

### Technical University of Munich (TUM)

Teaching Assistant – Foundations in Data Engineering

Munich, Germany  
Oct 2023 – Apr 2024

- Conducted weekly exercise sessions in C++ and SQL for Master's students, reinforcing core data engineering and distributed systems concepts.
- Provided mentorship and guidance to students on implementing scalable data solutions.

### German University of Technology in Oman (GUtech)

Research & Teaching Assistant

Muscat, Oman  
Sep 2021 – June 2022

- Delivered labs and tutorials on C++, Data Structures, Operating Systems, SQL, and ASP.NET Core.
- Developed a VR task management app to support research projects.
- Built a voice-controlled object detection system for assistive smart glasses, enhancing accessibility for visually impaired users.
- Contributed to research by building full-stack prototypes (Flutter + .NET Core), bridging academic ideas with real-world applications.

### Webware

Full-Stack Developer

Muscat, Oman  
Feb 2020 – Apr 2021

- Built and deployed a **cross-platform charity donation app** (Flutter + ASP.NET Core + SQL Server) for Dar Al Atta.
- Integrated **payment gateways, SMS, and email services**, enabling seamless donation flows and case management.
- Launched app successfully on **App Store & Google Play**, supporting **hundreds of active users**.
- Designed and implemented the entire system **end-to-end** while independently learning full-stack development.

## EDUCATION

### Technical University of Munich (TUM)

M.Sc. Data Engineering and Analytics (cGPA 1.3/1.0)

Munich, Germany  
Oct 2022 - Apr 2025

- **Master's Thesis (StrategicAI)**: Designed and implemented a **multi-agent LLM decision support system** (RAG, FastAPI, Docker, MongoDB) that demonstrated superior performance to ChatGPT in strategic problem-solving tasks; published at [ECML 2025](#).
- Led development of **CreateData4AI**, a scalable annotation platform using embeddings + **Ray for GPU/core parallelism**, reducing annotation latency and enabling expert collaboration features.
- Applied advanced **distributed systems concepts** (parallel processing, fault tolerance, scaling) in hands-on projects, bridging research with real-world engineering.

- Collaborated with professors and researchers on **AI and data-driven systems**; contributed to coursework in **Machine Learning, Cloud Computing, and Distributed Architecture**.
- Strengthened expertise in **cloud (AWS/Azure), ML frameworks (PyTorch, LangChain), and data engineering workflows**, preparing for **high-scale, applied AI roles**.

**German University of Technology in Oman (GUtech)**

*B.Sc. Computer Science (cGPA 4.0/4.0)*

*Muscat, Oman  
Sep 2016 - Sep 2021*

- **Bachelor Thesis (Open.ER)**: Designed and implemented a **cross-platform mobile application** (Flutter, ASP.NET Core, SQL Server) to raise awareness of Open Educational Resources (OER), integrating **interactive learning modules, quizzes, and CC license conversion tools**. Deployed prototype at **RWTH Aachen**, evaluated by students, achieving **greater than 80% usability satisfaction**.
- Developed and published a **charity mobile app** for Dar Al Atta (Flutter + .NET + SQL Server), integrating **payment gateways, SMS/email services, and secure authentication**; successfully launched on **App Store & Google Play**, supporting **hundreds of active donors**.
- Built several **full-stack prototypes** during coursework and research, including a **task management app** and a **voice-controlled object detection system** for assistive smart glasses.
- Consistently ranked as the **top student across all majors**, awarded the **Academic Rector's Medal** for graduating first in the university.
- Awarded a **DAAD Bachelor Thesis Scholarship** to research my Bachelor's thesis at **RWTH Aachen, Germany (2021)**.

**SKILLS**

<b>Programming &amp; Frameworks</b>	C#   Python   JS/TS   .NET Core   FastAPI   Express   React   C++
<b>Cloud &amp; Infrastructure</b>	AWS   Azure   Kubernetes  Docker   CI/CD Pipelines
<b>AI / NLP Engineering</b>	PyTorch   RAG   LangChain   SFT (Supervised Fine-Tuning)   Multi-Agent Systems   Model Context Protocol
<b>Collaboration &amp; Leadership</b>	Agile/Scrum   Project Management   Leadership   Code Reviews   Mentorship

**HONORS & AWARDS**

<b>DAAD Master Scholarship</b> • Awarded by the German Academic Exchange Service for academic excellence and research potential during graduate studies at RWTH Aachen.	<i>Munich, Germany Oct 2022 - Dec 2024</i>
<b>Academic Rector's Medal</b> • Awarded to the top graduating student across all majors at GUtech, Oman.	<i>Muscat, Oman Apr 2021</i>
<b>DAAD Bachelor Thesis Scholarship</b> • Competitive funding from DAAD to conduct undergraduate thesis research at RWTH Aachen University, Germany.	<i>Aachen, Germany Apr 2021 - Sep 2021</i>
<b>Oman Education Services (OES) Scholarship</b> • Full merit-based bachelor's scholarship, awarded to <b>top 1% of high school graduates in Oman</b> .	<i>Muscat, Oman Sep 2016 - Sep 2021</i>

**LANGUAGES**

<i>English   Professional</i>	<i>German   Beginner</i>	<i>Arabic   Native</i>
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