# Portia Mashaba

# SOFTWARE DEVELOPER | DATA ANALYST

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### PROFESSIONAL SUMMARY

Dynamic Software Developer with experience in development, testing, and support, proficient in Python, Dart & Flutter, Laravel, SQL, React JS, HTML, CSS, and JavaScript. Skilled in managing full project lifecycles, from requirements gathering to solution delivery, with strong problem-solving and organizational abilities. Proven track record in achieving project goals and ensuring customer satisfaction.

#### CORE COMPETENCES

- Database Management (MySQL, SSRS, SQL)
- Project Management and Requirement Gathering
- Software Development (Python, Dart, Flutter, Laravel)
- Front-End Development (HTML, CSS, React JS, JavaScript)
  Office Administration and Customer Support
- UI & UX Design
- Software Testing and Bug Reporting
- Help Desk Support and IT Development

### PROFESSIONAL EXPERIENCE

# **Digital Developer Intern** Siyakha Consulting, Sandton

May 2024 - Present

- Working as a Digital Developer Intern using Laravel, Xampp Server, and Jira.
- · Engaged in full-stack development, collaborating with cross-functional teams to build and maintain digital

# Help Desk Agent, IT Development: First Line Support and Software Tester Ram Courier Transport, Isando

Aug 2015 - Sep 2020

- Provided first-line support for software-related issues.
- Conducted software testing and compiled detailed bug reports.
- Assisted in the development of new software and updates.

# **IT Junior Specialist and Office Administrator**

April 2014 - Feb 2015

- Khum MK Investment, Roodepoort
- Managed IT support and office administration tasks.
- Coordinated software installations and troubleshooting.
- Ensured smooth office operations and provided technical support to staff.

# **EDUCATION & CERTIFICATIONS**

### **Software Development Certificate**

2022 - 2023

Power Learn Project

# National Certificate in Software Development and Computer Science

2011 - 2013

Ekurhuleni West College

### Matric Certificate (Grade 12)

2004 - 2008

Bokamoso Secondary School

### **ADDITIONAL COURSES**

• Data Analytics - ALX (In Progress)

Software Development - Code Tribe (In Progress)

### **LANGUAGES**

 IsiZulu Sepedi English