Interview Needfinding

Example Questions

Introductory Questions:
- What do you prefer to use? Skype? Zoom? Teams? Others? Why?
- What purposes do you use these services for (Zoom, Teams, etc.)?
  - What annoys you?
  - What do you like about them?
- If you had to do some group work online with 12 people, how would you do that?
- What wouldn't you want to do in an online call? Why?
- What are the major differences between lectures/meetings in real life and online lectures/meetings?

More Detailed Questions:
- In which situations do you prefer to have sound+video? In what scenarios is only sound sufficient?
- How often do you mute the speaker in a video call?
- Should it be possible for seating neighbours to speak to each other privately? Why?
- What problems do you face when using zoom/discord/teams?
- What features are missing in zoom/discord/teams in contrast to meeting in real life?
- How does the device you are using influence the perceived quality of a video call?
- How does your relationship with your colleagues change when talking online?
- Are the windows showing other people's faces too small?
- Do you sometimes hold back your opinion or an answer because there are too many people in the group?
- How do you usually decide who gets to talk?
- Do you sometimes feel overwhelmed if there are too many others in a call?