Janette Campbell

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**Professional Summary**

Software developer skilled in HTML, CSS, JavaScript, React, Node.js, and Express.js. Proficient in responsive web design. Expertise in collaborating with users. Continuously learning to expand skillset as a life-long learner.

# Technical Skills

* JavaScript
* TypeScript
* Java
* Python
* React
* Angular
* Next.JS
* MongoDB
* Node.js
* Express.js
* CSS3
* DOM Manipulation
* HTML5
* Responsive Web Design
* API
* Git
* GitHub
* GitLab
* Jira
* Visual Studio Code
* Agile Methodologies

## Certifications

* Responsive Web Design Certification | freeCodeCamp 2021
* Java Developer | Cognixia 2023
* Artificial Intelligence Fundamentals | IBM 2023
* Data Visualization with Python | IBM 2023
* Data Analysis with Python | IBM 2023
* Start the UX Design Process | Coursera 2023
* Foundations of User Experience (UX) Design | Coursera 2023
* Conduct UX Research and Test Early Concepts | Coursera 2023
* Build Wireframes and Low-Fidelity Prototypes | Coursera 2023
* Create High-Fidelity Designs and Prototypes | Coursera 2023
* Build Dynamic User Interfaces (UI) for Websites | Coursera 2023

# Education

## Software Engineering | 2022 | Per Scholas

An intensive 15-week 600-hour training course that exposed me to JavaScript, MongoDB, Express.js, React, and Node.js.

## Bachelor of Science | 2004 | Auburn University

* Major: Apparel Merchandising, Design and Production Management

# Professional Employment

## IT Support | TechOne Software | 2022 - Current

* Aided in troubleshooting simple technical issues, achieving a first-call resolution ratio of 95%.
* Diagnosed and resolved hardware issues within 2 hours on average, improving trust and satisfaction.
* Provided IT support services, troubleshooting, and system operation.

## Student Assistant | Georgia Gwinnett College | 2019 - 2020

* Developed innovative training manuals for new hires resulting in increased productivity by 20%.
* Delivered information to incoming students during Grizzly Orientation.
* Provided support to students by utilizing computer systems to address their account-related inquiries.
* Collaborated with staff on Excel-based special projects.

## Assistant Buyer | Arizona Mail Order | 2008 - 2010

* Implemented innovative macros shortcuts to expedite item processing by 25%.
* Streamlined data analysis and report formatting by utilizing advanced Excel shortcuts to efficiently handle sales, return, and fit reports.
* Ensured catalog accuracy by verifying the fiber content, colors, and care information matched the items.
* Managed communication with domestic and global vendors, ensuring requests were delivered accurately and efficiently.
* Collaborated with the logistics team to ensure orders were placed on time.

## Assistant Buyer | Crosstown Traders | 2007 - 2008

* Analyzed and prepared sales, return, and fit reports for the buyer. With Excel shortcuts, was able to reduce the time needed to prepare these reports by 35%.
* Ensured catalog accuracy by verifying the fiber content, colors, and care information matched the items.
* Communicated requests to and from domestic and global vendors.
* Collaborated with the logistics team to ensure timely placement of orders.

## Assistant Technical Designer | Catherine’s | 2004 - 2007

* Conducted thorough analysis of fit samples to identify issues and recommended technical corrections to ensure optimal product fit.
* Implemented a file system for well-fitting samples, potentially convertible to blocks, cutting research time by 50%.
* Improved first fit approvals by 30% by identifying and resolving pattern and fit issues.
* Utilized visual aids such as diagrams to reinforce necessary corrections, resulting in a 25% decrease in potential fit samples needed.