

# Monica Nguyen

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## **Education**

### ***Bachelor of Science, Environmental Engineering***

Louisiana State University and A&M College, Baton Rouge, LA  
May 2020

GPA 3.29

## **Experience**

### ***Field Engineering Intern, Halliburton, El Reno, OK***

May 2019 - Aug 2019

- Researched ways to improve efficiency in the fracking and cementing processes
- Analyzed data/graphs to identify problem areas in need of improvement
- Assisted with rigging down when the job was completed
- Assisted with pump maintenance activities
- Communicated well with team members; supported projects with demanding schedules

### ***Research Associate, Louisiana Transportation Research Center, Baton Rouge, LA***

**Jan 2019 - Present**

- Researches and collects data for the LTRC through online sources, surveys, and other published research
- Assists in filing and organizing reports
- Works independently on projects
- Prepares powerpoints for educational activities
- Meets with department supervisor on regular basis to report on status of research activities

### ***Hostess, The Chimes, Baton Rouge, LA***

**May 2017 - Nov 2018**

- Happily greeted customers and managed seating for the entire restaurant
- Answered questions regarding menu items and provided recommendations
- Worked proficiently with co-workers, team-oriented
- Ensured an overall delightful dining experience

### ***Lab Associate, College of Art & Design CADGIS Lab, Baton Rouge, LA***

**Aug 2014 - Jan 2016**

- Served as the front desk receptionist providing high quality customer service to all students and faculty
- Troubleshooted general technical issues with printers/plotters
- Assisted students with print, design, and software solutions for their projects
- Maintained inventory and ensured cleanliness of lab space and equipment

### ***Hostess and Waitress, Umami Japanese Bistro, Baton Rouge, LA***

**Jan 2016 - Jun 2016**

- Greeted and seated guests
- Answered calls and packaged take-out orders
- Assisted customers with any service needs
- Worked efficiently with co-workers in performing tasks
- Managed the transactions of meal payments through the computer system

- Routinely assisted co-workers with the maintenance of restaurant cleanliness

**Professional Memberships**

- American Academy of Environmental Engineers and Scientists (AAEES)

**Skills/Honors/Certifications/Activities**

**Language:** Fluent in English, minimally conversational in Vietnamese

**Technology:** EPANET, SWMM, HEC-RAS, ARCGIS/ArcMap, Microsoft Word, Excel, and Powerpoint

**Honors:** S&B Engineers Brookshire Scholarship, Pell Grant, Go Grant, Taylor Opportunity Program for Students (TOPS) Award

**Certifications:** Smith Driving, PEC Safety

**Volunteering and Activities:** Houston Food Bank, Note Taker for LSU Office of Disability Center, Mary Queen of Vietnam Fest 2010-2013