SIPHIWO NSIBANDE

WEBSITES, PORTFOLIOS, PROFILES

- https://www.linkedin.com/in/siphiwo-nsibande-33565a334
- https://github.com/Poweezy

PROFESSIONAL SUMMARY

Results-driven IT Technician with 10+ years of expertise in optimizing IT infrastructure, cybersecurity, and end-user support. Delivered a 40% reduction in security breaches, achieved 98% end-user satisfaction, and enhanced network uptime by 25% through proactive monitoring. Certified in ITIL, Applied Data Science. Adept at aligning IT solutions with organizational goals in high-compliance environments.

SKILLS

- Networking: LAN/WAN
- Cisco Switches
- Wireless Configurations
- SolarWinds
- VPN
- Cybersecurity: Kaspersky
- Firewall Configuration
- Vulnerability Assessments
- Tools: ServiceNow
- Acronis Backup
- Sage 300
- Python
- SQL
- Power BI
- OS & Cloud: Windows
- Manage Engine
- Microsoft Azure (Basic)
- Soft Skills: Cross-Functional Collaboration
- Technical Training
- Crisis Management
- Programming: HTML
- Javascript & CSS
- C++

WORK HISTORY

IT SYSTEMS AND NETWORK TECHNICIAN 08/2010 to 04/2024
Eswatini Civil Aviation Authority (ESWACAA), Matsapha, Eswatini

- End-User Support: Resolved 50+ monthly hardware/software issues for 200+ users, achieving 98% satisfaction via timely solutions and training programs on Microsoft 365 and Active Directory.
- Cybersecurity: Slashed security breaches by 40% through deployment of Kaspersky Endpoint Protection, firewall upgrades, and quarterly vulnerability assessments.
- Network Optimization: Overhauled LAN/WAN infrastructure, reducing downtime by 25% and boosting data transfer speeds by 30% using Cisco switches and SolarWinds monitoring.
- IT Infrastructure Leadership: Spearheaded SASO domain setup, enabling seamless email, network, and internet connectivity for 150+ regional users.
- Compliance & Asset Management: Maintained 100% audit readiness through meticulous tracking of 500+ IT assets, licenses, and repairs.
- Disaster Recovery: Executed bi-weekly backups, achieving 99.9% data integrity during system failures.

EDUCATION

Goldsmiths University of London
Bachelor of Science, Computer Science, Expected in 10/2026
Expected, Part-Time

Mananga Management Centre
Diploma, Computer Engineering, 02/2014

CERTIFICATIONS

- ITIL (Axelos), 01/01/23
- Certified Information Systems Security Professional(Alison), 01/01/22
- Applied Data Science (WorldQuant University), 01/01/21
- Power BI Specialist (Exodus Expert), 01/01/25

LANGUAGES

English (Fluent):
Bilingual or Proficient (C2)

siSwati (Native):
Bilingual or Proficient (C2)

French:
Elementary (A2)

PROJECT

- SASO Domain Migration, Active Directory, Microsoft 365, Led migration users to a centralized domain, improving system efficiency by 20%. Set up the SASO AV system and network. ESWACAA Head Office Network, Set up the ESWACAA Head Office Network.
- Royalty Mining Manager Web Client Database, Designed to manage royalty payments, compliance, and auditing for mining entities such as quarries and mines.
- I am currently setting up a Climate Change NGO
- Built a Tourism Website for a client

DRIVERS LICENSE

Valid

PORTFOLIO LINKS

https://www.figma.com/files/team/1303081877761332242/project/118390332/Teamproject?fuid=909781993609903585

https://poweezy.github.io/royalities-database/royalities.html#dashboard

https://poweezy.github.io/travel_website