

POSITION NAME	OBJECTIVE/DESCRIPTION	RESPONSIBILITIES	QUALIFICATION (AGE, LICENSE, DEGREE)	TRAINING
Barber	Provide guest with hair services	<ul style="list-style-type: none"> Wash and cut client's hair 	<ul style="list-style-type: none"> Must be 18 years of age Must have some experience Must be energized Must have strong hands 	<ul style="list-style-type: none"> Radical Hospitality CPR Onsite operations Narcan De-escalation Trauma Informed Care Compassion Fatigue
Blackwater/Graywater Disposal	Guest shower and toilet use creates gray and blackwater that must be disposed	<ul style="list-style-type: none"> Dispose of gray and black water at designated dumping location(s) Monthly: run fresh water with disinfectant tablets through the waste tank 	<ul style="list-style-type: none"> Driver's license (4 year's minimum) Must be able to drive in all-weather conditions 	<ul style="list-style-type: none"> Radical Hospitality CPR Onsite operations Narcan De-escalation Trauma Informed Care Compassion Fatigue
Clothing Center Associate	Clothing Center Associate gives special attention to our guests understanding that many literally have "only the shirts on their back", tattered and heavily soiled clothing.	<ul style="list-style-type: none"> Set-up clothing table Sort clothing by type (tops, bottoms and gender) Store clothing in labeled, clear plastic bins Breakdown table after services 	<ul style="list-style-type: none"> All ages 	<ul style="list-style-type: none"> Radical Hospitality CPR Onsite operations Narcan De-escalation Trauma Informed Care Compassion Fatigue
Dental	Provide guest with dental exams and cleaning	<ul style="list-style-type: none"> Provide a professional dental exam and teeth cleaning Assist clients with proper dental care Refer clients to outside resources and medicine 	<ul style="list-style-type: none"> Must have some background and experience 	<ul style="list-style-type: none"> Radical Hospitality CPR Onsite operations Narcan De-escalation Trauma Informed Care Compassion Fatigue



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		<ul style="list-style-type: none"> Provides clients with best dental care practices 		
Food Service	"Grab and go" meals provided for LavaLove® guests	<ul style="list-style-type: none"> Set up table to assemble food Pickup/coordinate food delivery Hand out food Ensure the food is properly stored 	<ul style="list-style-type: none"> All ages with at least one adult supervisor 	<ul style="list-style-type: none"> Radical Hospitality CPR Onsite operations Narcan De-escalation Trauma Informed Care Compassion Fatigue
Garbage Dump	Worker removes garbage and debris from the site and take down trash cans from the site.	<ul style="list-style-type: none"> Collect all garbage onsite and bring to the designated disposal site Ensure all garbage cans, bags are empty and replaced 	<ul style="list-style-type: none"> At least 16 years of age Patience Driver's License (if driving) Must have a vehicle 	<ul style="list-style-type: none"> Radical Hospitality CPR Onsite operations Narcan De-escalation Trauma Informed Care Compassion Fatigue
Guest Check-in (Intake)	The first point of contact for LavaLove® greeting guests with a warm, friendly smile and welcoming attitude	<ul style="list-style-type: none"> Guest check-in Collect data on guests (name and DOB) Direct guests to the Shower Line Coordinator Keeping confidential data safe 	<ul style="list-style-type: none"> Must be 18 years of age Must be responsible Must have good speaking skills Must be patient 	<ul style="list-style-type: none"> Radical Hospitality CPR Onsite operations Narcan De-escalation Trauma Informed Care Compassion Fatigue
Hygiene Kit Assembler	Each guest is provided a hygiene kit	<ul style="list-style-type: none"> Ensure there is an adequate supply of materials (shampoo, comb, soap, toothpaste, etc.) Notify the site supervisor of any low inventory levels 	<ul style="list-style-type: none"> All ages 	<ul style="list-style-type: none"> Radical Hospitality CPR Onsite operations Narcan De-escalation Trauma Informed Care Compassion Fatigue



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General Maintenance	Maintains the general mechanics of the trailer	<ul style="list-style-type: none"> ▪ Provide any handyman, mechanic, or plumbing assistance when needed 	<ul style="list-style-type: none"> ▪ Must have some background and experience 	<ul style="list-style-type: none"> ▪ Radical Hospitality ▪ CPR ▪ Onsite operations ▪ Narcan ▪ De-escalation ▪ Trauma Informed Care ▪ Compassion Fatigue
Medical	Provide guests with general medical exams, diabetic foot care, medical review, and consultation specialist referral	<ul style="list-style-type: none"> ▪ Provide a professional medical exam ▪ Assist clients with proper medical care ▪ Refer clients to outside resources and medicine ▪ Provides clients with best medical care practices 	<ul style="list-style-type: none"> ▪ Great hospitality ▪ Must have some background and experience 	<ul style="list-style-type: none"> ▪ Radical Hospitality ▪ CPR ▪ Onsite operations ▪ Narcan ▪ De-escalation ▪ Trauma Informed Care ▪ Compassion Fatigue
Optometry	Provide guests with eye exams, eye wear consultation and specialist referrals	<ul style="list-style-type: none"> ▪ Provide a professional optometry exam ▪ Assist clients with proper eye care ▪ Refer clients to outside resources ▪ Provides clients with best optometry care practices 	<ul style="list-style-type: none"> ▪ Must have some background and experience 	<ul style="list-style-type: none"> ▪ Radical Hospitality ▪ CPR ▪ Onsite operations ▪ Narcan ▪ De-escalation ▪ Trauma Informed Care ▪ Compassion Fatigue
Optometry	Provide guests with eye exams, eye wear consultation and specialist referrals	<ul style="list-style-type: none"> ▪ Provide a professional optometry exam ▪ Assist clients with proper eye care ▪ Refer clients to outside resources ▪ Provides clients with best optometry care practices 	<ul style="list-style-type: none"> ▪ Must have some background and experience 	<ul style="list-style-type: none"> ▪ Radical Hospitality ▪ CPR ▪ Onsite operations ▪ Narcan ▪ De-escalation ▪ Trauma Informed Care ▪ Compassion Fatigue
Outreach Services	Outreach Services are an extension of our	<ul style="list-style-type: none"> ▪ Engage with guests to make sure that they feel safe and comfortable. 	<ul style="list-style-type: none"> ▪ At least 18 years of age 	<ul style="list-style-type: none"> ▪ Radical Hospitality ▪ CPR ▪ Onsite operations

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	core hot shower services where guests are guided to additional services that may be available to them	<ul style="list-style-type: none"> ▪ Answer any questions they may have and assist them with additional resources they may need such as Medical, Dental and Vision care specialists on site ▪ Coordinate any Mental Health services if needed ▪ Inform guests of new or future programs that may benefit them 	<ul style="list-style-type: none"> ▪ Must be able to stand for long periods of time 	<ul style="list-style-type: none"> ▪ Narcan ▪ De-escalation ▪ Trauma Informed Care ▪ Compassion Fatigue
Shower Line Coordinator	Shower Line Coordinator ensures the uninterrupted flow of showers	<ul style="list-style-type: none"> ▪ Assigns and monitors guest placement for the showers ▪ Place first name of guest on board along with shower entry time to "begin the clock" ▪ Official "shower timekeeper" (15-minute shower time limit) 	<ul style="list-style-type: none"> ▪ Must be 18 years of age ▪ Must be able to read and keep track of time 	<ul style="list-style-type: none"> ▪ Radical Hospitality ▪ CPR ▪ Onsite operations ▪ Narcan ▪ De-escalation ▪ Trauma Informed Care ▪ Compassion Fatigue
Shower Prep/ Cleaner	Shower Prep/Cleaner will prepare showers for use by guests and clean and sanitize showers after each use.	<ul style="list-style-type: none"> ▪ Ensure that showers are connected to water supply ▪ Scrub and sanitize shower floors, shower walls, and shower door after each use ▪ Dry shower floors, shower walls, and shower doors after cleaning and sanitizing 	<ul style="list-style-type: none"> ▪ At least 16 years of age ▪ Ability to stand, squat, kneel for 10 to 15 minutes at a time 	<ul style="list-style-type: none"> ▪ Radical Hospitality ▪ CPR ▪ Onsite operations ▪ Narcan ▪ De-escalation ▪ Trauma Informed Care ▪ Compassion Fatigue



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Social Worker	Provide guest with onsite emotional support	<ul style="list-style-type: none"> ▪ Provide guests with tools and resources ▪ Provide guests with immediate emotional support 	<ul style="list-style-type: none"> ▪ Lowest form of education being bachelor's degree ▪ Experience in given field 	<ul style="list-style-type: none"> ▪ Radical Hospitality ▪ CPR ▪ Onsite operations ▪ Narcan ▪ De-escalation ▪ Trauma Informed Care ▪ Compassion Fatigue
Driver	Drive the truck and trailer from the permanent site location to "visiting sites" if needed and to the parked location	<ul style="list-style-type: none"> ▪ Drive the trailer to the location site ▪ Ensure It is parked in the correct location ▪ Drive the trailer to the overnight parking spot 	<ul style="list-style-type: none"> ▪ Driver's license (4 year's minimum) ▪ Must be able to drive in all-weather conditions 	<ul style="list-style-type: none"> ▪ Radical Hospitality ▪ CPR ▪ Onsite operations ▪ Narcan ▪ De-escalation ▪ Trauma Informed Care ▪ Compassion Fatigue
Trailer Readiness Crew	This role is to ensure that all the trailer functions are operating and are properly set up before opening time.	<ul style="list-style-type: none"> ▪ Hose set up/break down. Connect hoses to fire hydrants/water pumps and to cleaning hoses ▪ Turn on generator, plug into water heater and main electricity source ▪ Test all showers and sinks for warm water ▪ Ensure all plugs are working at all stations (medical, barber) ▪ Set up station tent ▪ Refill propane tanks for heating and cooling, place in safe storage area 	<ul style="list-style-type: none"> ▪ At least 17 years of age ▪ Engineering experience preferred ▪ Worker must have strength and be able to lift heavy items ▪ Must have good problem-solving skills ▪ Must show radical hospitality and a positive attitude 	<ul style="list-style-type: none"> ▪ Radical Hospitality ▪ CPR ▪ Onsite operations ▪ Narcan ▪ De-escalation ▪ Trauma Informed Care ▪ Compassion Fatigue ▪ Onsite operations ▪ Hose use



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Warehouse Runners	Run errands to the local warehouse to replenish supplies needed at the site	<ul style="list-style-type: none">▪ Pick up and drop off supplies (clothing, hygiene kit products, ext.)	<ul style="list-style-type: none">▪ At least 17 years of age▪ Must have a vehicle▪ Driver's License (for drivers)▪ Must be able to lift heavy objects▪ Must be able to stand for long periods of time	<ul style="list-style-type: none">▪ Radical Hospitality▪ CPR▪ Onsite operations▪ Narcan▪ De-escalation▪ Trauma Informed Care▪ Compassion Fatigue