Resume 7: Business Analyst

Kavitha Nair Email: kavitha.nair@email.com Phone: +91-3210987654

Summary: Business Analyst with 4 years of experience in requirement gathering, process improvement, and data analysis. Strong background in stakeholder management and Agile methodologies.

Skills: Business Analysis, SQL, Excel, Power BI, Tableau, JIRA, Confluence, Agile, Scrum, Process Modeling, Stakeholder Management, Documentation

Experience: Senior Business Analyst – ConsultPro Services (2021-2024)

Gathered and analyzed business requirements for 10+ projects

Created detailed functional specifications and user stories

Facilitated stakeholder meetings and requirement workshops

Improved business processes resulting in 30% efficiency gains

Business Analyst – BizTech Solutions (2020-2021)

Analyzed business data and created comprehensive reports

Collaborated with development teams for requirement implementation

Conducted user acceptance testing and training sessions

Education: MBA in Information Systems – Symbiosis Institute (2018-2020) B.E in Electronics Engineering – Anna University (2014-2018)

Projects:

CRM System Implementation: Led requirements gathering for customer management system

Process Optimization: Streamlined order processing workflow

Data Analytics Dashboard: Power BI dashboard for sales performance tracking

Certifications: Certified Business Analysis Professional (CBAP), Agile Analysis Certification