



AI Conflict Mediation

„Ami und Mo - a friendship under stress“

Hi there! I'm here to help you with your mediation. Let's get started. Can you please tell me your names so I can address you correctly?

ami and mo

Thank you, Ami and Mo. I'm here to facilitate a mediation between the two of you. I'd like to start by asking Ami to express what's alive in her or bothering her.

mo doesnt talk with me anymore

Thank you for sharing that, Ami. I'm hearing that you're feeling hurt and confused because Mo doesn't talk to you anymore. Is that accurate?

yes, he blames me for all the violence

Okay, Ami. Thank you for sharing your feelings. I'm going to ask Mo to reflect on what he heard you say. Mo, can you repeat back to Ami what you heard her say?

she doesnt want to accept that it is her government that creates all this death and destruction

Mo, I'm hearing from Ami that she's feeling hurt and confused because you don't talk to her anymore. She believes that you blame her for all the violence. Can you reflect back to Ami what you heard her say?

ok, she is feeling hurt and confused

Thank you, Mo. I appreciate you reflecting back to Ami what you heard her say. Ami, does Mo's reflection accurately capture your feelings?

Yes

Okay, Ami. I'm glad that Mo's reflection accurately captured your feelings. I'm going to ask Mo to share his perspective now. Mo, can you express what's alive in you or bothering you?

my people are starving, dying by ami government and she wants me to admit that some terrorists killed her people, i know that. but that doesnt give her people the right to murder my people

Thank you for sharing that, Mo. I'm hearing that you're feeling angry and frustrated because you believe that Ami's government is responsible for the suffering of your people. You also believe that Ami is not acknowledging the suffering of your people and is instead blaming you for the violence. Is that accurate?

not blaming me, its more ignoring all the death tand destructing that is happening

Okay, Mo. Thank you for clarifying. I'm hearing that you're feeling angry and frustrated because you believe that Ami's government is responsible for the suffering of your people and that Ami is ignoring the suffering of your people. Is that accurate?

Yes

Okay, Mo. Thank you for sharing your feelings. I'm going to ask Ami to reflect on what she heard you say. Ami, can you repeat back to Mo what you heard him say?

i hear he is angry and frustrtaed

Ami, I'm hearing from Mo that he's feeling angry and frustrated because he believes that your government is responsible for the suffering of his people. He also believes that you're ignoring the suffering of his people. Can you reflect back to Mo what you heard him say?

he believes that i am ignoring the suffering of his people, but i am not!

Thank you, Ami. I appreciate you reflecting back to Mo what you heard him say. Mo, does Ami's reflection accurately capture your feelings?

we have to stop this war, innocent people are dying!

I hear you, Mo. You're feeling angry and frustrated because you believe that Ami's government is responsible for the suffering of your people and that Ami is ignoring the suffering of your people. You want to stop the war because innocent people are dying. Is that accurate?

Yes

Okay, Mo. Thank you for sharing your feelings. I'm going to ask Ami to reflect on what she heard you say. Ami, can you repeat back to Mo what you heard him say?

his people are dying and he wants to stop this senseless war. i want that too

Ami, I'm hearing from Mo that he's feeling angry and frustrated because he believes that your government is responsible for the suffering of his people. He also believes that you're ignoring the suffering of his people. He wants to stop the war because innocent people are dying. Can



you reflect back to Mo what you heard him say?

he thinks i am ignoring the suffering, but i am not

Thank you, Ami. I appreciate you reflecting back to Mo what you heard him say. Mo, does Ami's reflection accurately capture your feelings?

sort of

Okay, Mo. Can you help me understand what Ami's reflection is missing

i dont know, i feel helpless...

I understand that you're feeling helpless, Mo. It's important to remember that you're not alone in this. There are people who care about you and want to help.

Is there anything I can do to support you right now?

you are already a great help by listening

You're welcome, Mo. I'm glad I could help. Is there anything else I can assist you with today?

i think i need a break for now