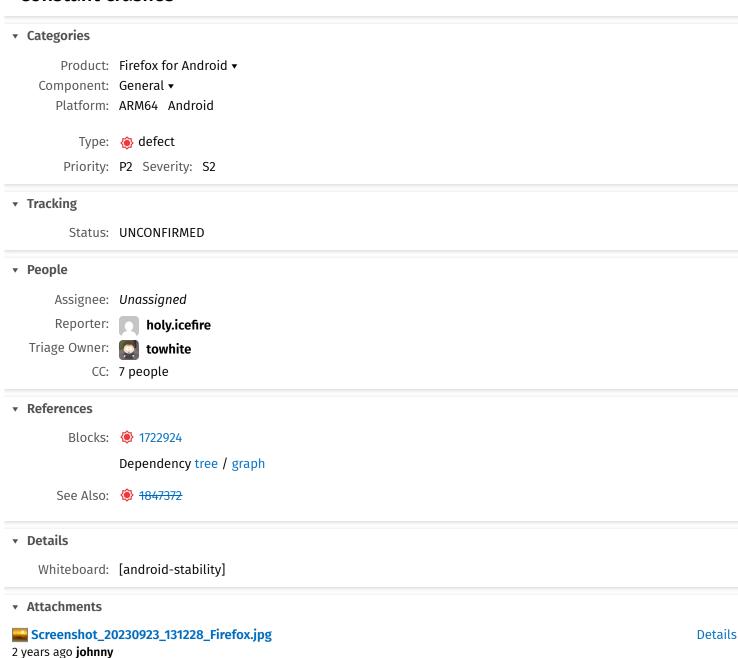
Open Bug 1854803 Opened 2 years ago Updated 2 years ago

Constant crashes



Tags ▼

Timeline ▼

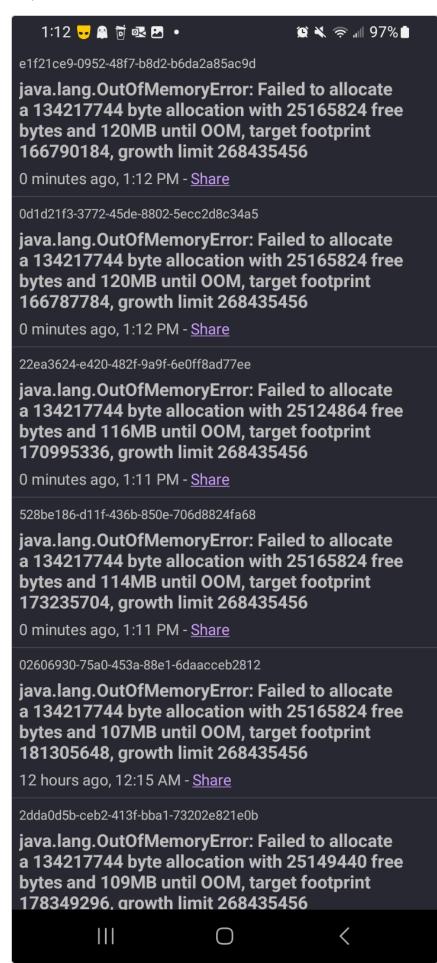
Bottom ↓



468.50 KB, image/jpeg

johnny Reporter
Description • 2 years ago

Attached image **Screenshot_20230923_131228_Firefox.jpg** — Details



User Agent: Mozilla/5.0 (Linux; Android 13; SAMSUNG SM-A426U) AppleWebKit/537.36 (KHTML, like Gecko) SamsungBrowser/22.0 Chrome/111.0.5563.116 Mobile Safari/537.36

Firefox for Android

Steps to reproduce:

Try to use Firefox at all

Actual results:

Crash, crash, crash

Expected results:

Firefox run normally



isilverstreak

Comment 1 • 2 years ago

Have you rebooted your phone? That fixed it for me on LG G8(Android 11) and Fire Tablet 2019(Fire OS 7(Android 9)).

Also this should go under product Fenix i believe.



BugBot [:suhaib / :marco/ :calixte]

Comment 2 • 2 years ago

The Bugbug bot thinks this bug should belong to the 'Core::Graphics' component, and is moving the bug to that component. Please correct in case you think the bot is wrong.

Component: Untriaged → Graphics

Product: Firefox → Core



BugBot [:suhaib / :marco/ :calixte]

Comment 3 • 2 years ago

The severity field is not set for this bug. :bhood, could you have a look please?

For more information, please visit BugBot documentation.

Flags: needinfo?(bhood)



Bob Hood [:bhood]

Comment 4 • 2 years ago

Nothing here that suggests Graphics, so I'm moving to what seems to be a more appropriate component for triage. If further evidence suggests Graphics, please feel free to bounce it back.

Component: Graphics → JavaScript Engine

Flags: needinfo?(bhood)
OS: Unspecified → Android
Hardware: Unspecified → ARM64



Iain Ireland [:iain]

Updated • 2 years ago

Component: JavaScript Engine → General

Product: Core → Fenix

Version: 1.0 Branch → unspecified



jackyzy823

Updated • 2 years ago

Blocks: 1722924



BugBot [:suhaib / :marco/ :calixte]

Comment 5 • 2 years ago

The severity field is not set for this bug. :jonalmeida, could you have a look please?

For more information, please visit BugBot documentation.

Flags: needinfo?(jonalmeida942)



Jeff Boek [:boek]

Updated • 2 years ago

Severity: -- → S2



a.harrowell@gmail.com

Comment 6 • 2 years ago

The 1 Dec update has given me dozens of crashes a day, all with a common pattern:

- open webpage
- do stuff
- FFA winks out but doesn't report a crash
- FFA restarts in the state it was in some time ago (can be minutes, can be hours to days)

Crashing is either constant, or else doesn't happen. I think there are roughly two waves of crashes a day, ~12 hours apart.

Dates and association with Samsung devices suggest this: https://crash-stats.mozilla.org/signature/? product=Fenix&signature=java.lang.RuntimeException%3A%20at%20androidx.work.impl.WorkDatabase_Impl%241%24%24ExternalSyntheticOutline0.onShutdown%28R8%24%24SyntheticClass%3A5%29&version=120.

1.0&date=%3C2023-12-10T23%3A13%3A29%2B00%3A00&date=%3E%3D2023-12-03T23%3A13%3A29%2B00%3A00



Jonathan Almeida [:jonalmeida]

Comment 7 • 2 years ago

a.harrowell, can you check if you have the latest version of Firefox installed and after trying a few times to see if the crash still occurs? If it does, could you report your findings to bug 1867117 that is tracking the bug you are referring to?

Flags: needinfo?(jonalmeida942) → needinfo?(a.harrowell)



a.harrowell@gmail.com

Comment 8 • 2 years ago

Ok, answered on the other threas

Flags: needinfo?(a.harrowell)



a.harrowell@gmail.com

Comment 9 • 2 years ago

Ok, answered on the other threas



a.harrowell@gmail.com

Comment 10 • 2 years ago

Ironically the double post happened because my browser crashed....



Jeff Boek [:boek]

Updated • 2 years ago

Priority: -- → P2

Whiteboard: [android-stability]



Jonathan Almeida [:jonalmeida]

Comment 11 • 2 years ago

This looks similar to bug 1847372 as well.

Priority: P2 → --

See Also: → 1847372

Whiteboard: [android-stability]



Jonathan Almeida [:jonalmeida]

Updated • 2 years ago

Priority: -- → P2

Whiteboard: [android-stability]

You need to log in before you can comment on or make changes to this bug.

Тор ↑