


Open Bug 1854803 Opened 2 years ago Updated 2 years ago

Constant crashes

▼ Categories



Product: Firefox for Android ▼
Component: General ▼
Platform: ARM64 Android

Type:  defect
Priority: P2 Severity: S2


▼ Tracking


Status: UNCONFIRMED

▼ People

Assignee: *Unassigned*
Reporter:  **holy.icefire**
Triage Owner:  **towhite**
CC: 7 people

▼ References


Blocks:  [1722924](#)
Dependency [tree](#) / [graph](#)

See Also:  [1847372](#)

▼ Details

Whiteboard: [android-stability]

▼ Attachments

 [Screenshot_20230923_131228_Firefox.jpg](#)
2 years ago **johnny**
468.50 KB, image/jpeg

[Details](#)

Bottom ↓ Tags ▼ Timeline ▼

 **johnny** Reporter
Description • 2 years ago

—

Attached image [Screenshot_20230923_131228_Firefox.jpg](#) — [Details](#)

1:12  97%

e1f21ce9-0952-48f7-b8d2-b6da2a85ac9d

java.lang.OutOfMemoryError: Failed to allocate a 134217744 byte allocation with 25165824 free bytes and 120MB until OOM, target footprint 166790184, growth limit 268435456

0 minutes ago, 1:12 PM - [Share](#)

0d1d21f3-3772-45de-8802-5ecc2d8c34a5

java.lang.OutOfMemoryError: Failed to allocate a 134217744 byte allocation with 25165824 free bytes and 120MB until OOM, target footprint 166787784, growth limit 268435456

0 minutes ago, 1:12 PM - [Share](#)

22ea3624-e420-482f-9a9f-6e0ff8ad77ee

java.lang.OutOfMemoryError: Failed to allocate a 134217744 byte allocation with 25124864 free bytes and 116MB until OOM, target footprint 170995336, growth limit 268435456

0 minutes ago, 1:11 PM - [Share](#)

528be186-d11f-436b-850e-706d8824fa68

java.lang.OutOfMemoryError: Failed to allocate a 134217744 byte allocation with 25165824 free bytes and 114MB until OOM, target footprint 173235704, growth limit 268435456

0 minutes ago, 1:11 PM - [Share](#)

02606930-75a0-453a-88e1-6daacceb2812

java.lang.OutOfMemoryError: Failed to allocate a 134217744 byte allocation with 25165824 free bytes and 107MB until OOM, target footprint 181305648, growth limit 268435456

12 hours ago, 12:15 AM - [Share](#)

2dda0d5b-ceb2-413f-bba1-73202e821e0b

java.lang.OutOfMemoryError: Failed to allocate a 134217744 byte allocation with 25149440 free bytes and 109MB until OOM, target footprint 178349296, growth limit 268435456



User Agent: Mozilla/5.0 (Linux; Android 13; SAMSUNG SM-A426U) AppleWebKit/537.36 (KHTML, like Gecko) SamsungBrowser/22.0 Chrome/111.0.5563.116 Mobile Safari/537.36
Firefox for Android

Steps to reproduce:

Try to use Firefox at all

Actual results:

Crash, crash, crash

Expected results:

Firefox run normally



jsilverstreak

Comment 1 • 2 years ago

—

Have you rebooted your phone? That fixed it for me on LG G8(Android 11) and Fire Tablet 2019(Fire OS 7(Android 9)).
Also this should go under product Fenix i believe.



BugBot [:suhaib / :marco/ :calixte]

Comment 2 • 2 years ago

—

The [Bugbug](#) bot thinks this bug should belong to the 'Core::Graphics' component, and is moving the bug to that component. Please correct in case you think the bot is wrong.

Component: Untriaged → Graphics
Product: Firefox → Core



BugBot [:suhaib / :marco/ :calixte]

Comment 3 • 2 years ago

—

The severity field is not set for this bug.
:bhood, could you have a look please?

For more information, please visit [BugBot documentation](#).

Flags: needinfo?(bhood)



Bob Hood [:bhood]

Comment 4 • 2 years ago

—

Nothing here that suggests Graphics , so I'm moving to what seems to be a more appropriate component for triage. If further evidence suggests Graphics , please feel free to bounce it back.

Component: Graphics → JavaScript Engine

Flags: needinfo?(bhood)

OS: Unspecified → Android

Hardware: Unspecified → ARM64



Iain Ireland [:iain]

Updated • 2 years ago

—

Component: JavaScript Engine → General

Product: Core → Fenix

Version: 1.0 Branch → unspecified



jackzy823

Updated • 2 years ago

—

Blocks: [1722924](#)



BugBot [:suhaib / :marco/ :calixte]

Comment 5 • 2 years ago

—

The severity field is not set for this bug.
:jonalmeida, could you have a look please?

For more information, please visit [BugBot documentation](#).

Flags: needinfo?(jonalmeida942)



Jeff Boek [:boek]

Updated • 2 years ago

—

Severity: -- → S2



a.harrowell@gmail.com

Comment 6 • 2 years ago

—

The 1 Dec update has given me dozens of crashes a day, all with a common pattern:

- open webpage
- do stuff
- FFA winks out but doesn't report a crash
- FFA restarts in the state it was in some time ago (can be minutes, can be hours to days)

Crashing is either constant, or else doesn't happen. I think there are roughly two waves of crashes a day, ~12 hours apart.

Dates and association with Samsung devices suggest this: https://crash-stats.mozilla.org/signature/?product=Fenix&signature=java.lang.RuntimeException%3A%20at%20androidx.work.impl.WorkDatabase_Impl%241%24%24ExternalSyntheticOutline0.onShutdown%28R8%24%24SyntheticClass%3A5%29&version=120.

1.0&date=%3C2023-12-10T23%3A13%3A29%2B00%3A00&date=%3E%3D2023-12-03T23%3A13%3A29%2B00%3A00



Jonathan Almeida [:jonalmeida]

Comment 7 • 2 years ago

—

a.harrowell, can you check if you have the latest version of Firefox installed and after trying a few times to see if the crash still occurs? If it does, could you report your findings to [bug 1867117](#) that is tracking the bug you are referring to?

Flags: needinfo?(jonalmeida942) → needinfo?(a.harrowell)



a.harrowell@gmail.com

Comment 8 • 2 years ago

—

Ok, answered on the other threas

Flags: needinfo?(a.harrowell)



a.harrowell@gmail.com

Comment 9 • 2 years ago

—

Ok, answered on the other threas



a.harrowell@gmail.com

Comment 10 • 2 years ago

—

Ironically the double post happened because my browser crashed....



Jeff Boek [:boek]

Updated • 2 years ago

—

Priority: -- → P2

Whiteboard: [android-stability]



Jonathan Almeida [:jonalmeida]

Comment 11 • 2 years ago

—

This looks similar to [bug 1847372](#) as well.

Priority: P2 → --

See Also: → [1847372](#)

Whiteboard: [android-stability]



Jonathan Almeida [:jonalmeida]

Updated • 2 years ago

—

Priority: -- → P2

Whiteboard: [android-stability]

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