

Peter Lamkin

Hudson, WI 54016
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PROFESSIONAL SUMMARY

Personable bakery professional bringing aptitude for memorizing bakery item offerings and assisting customers with orders for special occasion items and daily purchases. Skilled in using and cleaning bakery tools and equipment to assist with baking tasks.

SKILLS

- Cash Handling
- Hospitality service expertise
- Customer satisfaction
- Menu memorization
- Bakery equipment knowledge
- Food handling safety
- Management

WORK HISTORY

BAKERY WORKER | 10/2018 to 07/2020

Whole Foods Market - Woodbury, MN

- Arranged bakery displays to showcase baked goods, cakes and pies to drive product sales.
- Monitored counter and display inventory, replacing stock and requesting new product from kitchen to keep areas well-stocked for maximum sales.
- Helped customers locate ideal menu items by listening to needs and recommending specific products or services.
- Mixed dough, scaled breads and cakes, fried doughnuts and performed all baking duties.
- Decorated and merchandised quality bakery goods to build business reputation and revenue base.
- Assisted bakers with procuring necessary ingredients from inventory area during high-volume periods with demanding order levels.
- Provided superior customer service to promote guest satisfaction, brand loyalty and consistent revenue.

BARISTA SHIFT SUPERVISOR | 09/2017 to 10/2019

Caribou Coffee - Hudson, WI

- Created and deployed successful strategies to boost restaurant performance, streamline food prep processes and increase efficiency in different areas.

- Accurately completed end-of-day financial tasks worth over \$500 of cash and card transactions daily.
- Continuously evaluated business operations to effectively align workflows for optimal area coverage and customer satisfaction.
- Monitored food preparation, production and plating for quality control.
- Oversaw day to day activities of 12 employees in a Front-house establishment, fostering inspiring atmosphere to optimize employee experiences.

DISHWASHER | 07/2015 to 09/2017

Mama Maria's Italian Restaraunt - North Hudson, WI

- Completed extra cleaning work on garbage cans, racks, dry storage areas and other fixtures to keep kitchen spotless.
- Washed equipment, surfaces, refrigerators and other areas and applied sanitizing chemicals.
- Helped team meet expected demands by restocking work areas throughout restaurant such as server stations, salad bars and supply cupboards.
- Assisted with kitchen prep work to help operations run smoothly and meet customer needs.

EDUCATION

Hudson High School - Hudson, WI | High School Diploma

06/2017