PRABAL SAXENA

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PROFILE SUMMARY

- Software Developer with 6+ years of programming experience in languages like Java 17, C#, and Python and cloud technologies.
- Worked on GCP and Azure app migration projects. Achieved 80% efficiency by automation using Terraform, GitHub CI/CD & Helm.
- I am immensely confident in developing RESTful APIs/microservices with Spring Boot & PLSQL scripts. Background includes full stack software development with Java 17, ASP.NET and production support activities.
- With extraordinary technical, planning & communication skills, I would like to contribute in your organization's innovative solutions.

TECHNICAL SKILLS

Backend & Frontend Programming Languages: Core Java 17, C#, Python, HTML, CSS, JavaScript

Cloud technologies: GCP (Google Cloud Platform), Azure

DevOps, CI/CD & Containerization: Google Kubernetes Engine, Docker, HELM Charts, Terraform, Azure DevOps, GitHub, Bitbucket

Frameworks & Databases: Spring Boot, REST API, Microservices, JPA, Collections, Apache Tomcat, PostgreSQL, SQL Server **Architectural Concepts:** Data Structures, Algorithms, Java Application Architecture Design, Blue Green Design Pattern

Tools & IDEs: Jira, Confluence, IntelliJ, VS Code

Soft Skills: Good oral and written communication skills, Teamwork & Collaboration, Strong analytical and interpersonal skills

SELF PROJECT (E-Commerce Website) -View my Portfolio for detailed case studies and project highlights

- Built a fully responsive e-commerce system from the ground up using Javascript/HTML and microservices architecture. The high-availability design, featuring load balancing.
- Implemented a fully automated CI/CD system using Github, HELM, Terraform, Docker, and Google Kubernetes. The pipeline includes linting, unit/integration testing, containerization, and blue/green deployment strategies, drastically reducing manual errors.

WORK EXPERIENCE

GCP Cloud Java Developer | Deutsche Bank | Pune, MH, India

Jan 2023 - June 2024

- Engineered and executed a comprehensive migration of on-premises infrastructure to GCP.
- Rewrote legacy apps in Java 17/PostgreSQL with **100% accuracy in JUnit tests**. Streamlined deployment by **80%**, moving from TeamCity/DAP to a **GitHub pull request workflow** via GCP.
- Designed end-to-end software development life cycle (SDLC) checks for production readiness, converting business requirements into technical specifications and deploying system enhancements to production.
- Implemented secure CI/CD pipelines using generic Helm charts, google Kubernetes blue-green deployment strategy for minimal downtime during deployments. Achieved by using Kubernetes, Git for version control, HELM & Docker for automation.
- Deployed the Istio service mesh to optimize gateway performance and access control. Achieved a 70% improvement in both efficiency and security posture by leveraging Key Management Service (KMS) cryptographic key concepts for secure communication and secret management.

- Engineered and executed a comprehensive migration of on-premises infrastructure to Azure. Rewrote legacy REST APIs in Java 17 and Spring Boot for a car insurance web application.
- Designed cloud-native applications like Azure Function Apps for event driven tasks helped increase event processing by 70% as compared to solace queues, Web Apps for small applications needed minimal downtime & scalability during peak, Web Jobs for scheduled tasks & AKS Kubernetes for connected microservices.
- Implemented automation code for document image scan, data analysis & updates to database with 98% accuracy.
- Knowledge transfers to cross teams for preventative and corrective maintenance, troubleshooting and fault rectification of system and core software components.

Azure Cloud Development & Support | Microsoft (Contract) | Bangalore, KA, India

May 2020 - Sep 2021

- Provided Tier 3 technical consultation and critical incident management for highly complex, production-impacting issues across
 Azure PaaS and SaaS environments, consistently achieving 100% SLA compliance. Specialized in rapidly diagnosing and resolving
 complex application failures, including Azure Function App outages and Web App downtime, by leveraging advanced debugging
 and monitoring tools such as Application Insights, Fiddler, and Wireshark to pinpoint and remediate root causes.
- Delivered expert architectural strategies and actionable technical recommendations to clients, ensuring optimal deployment, configuration, and security. Systematically resolved specialized issues related to Content Delivery Networks (CDN), traffic management, and custom domains, while leveraging deep knowledge of core Azure infrastructure components, including Virtual Network Integration, Private/Service Endpoints, and Storage Account management, to ensure secure and optimized client connectivity.

Full Stack Developer | X.TRA.TECH Services | Bangalore, KA, India

Apr 2019 - Apr 2020

- Engineered and maintained a monolithic Flight Booking Application, managing the full development lifecycle from database optimization (designing and tuning SQL Server Tables/Views/Stored Procedures) to implement advanced frontend features using AJAX and JavaScript for superior UX, eliminating page reloads during API calls.
- Drove core application functionality by successfully **integrating and managing third-party APIs** (e.g., insurance, bus services) and ensured high system integrity by **resolving a critical production payment gateway flaw** with faulty redirection logic, directly protecting revenue flow and maximizing application uptime.

Java L3 Support | Infosys Ltd | Pune, MH, India

Feb 2018 - Apr 2019

- Managed end-to-end resolution of complex, client-impacting incidents for critical business applications, providing Level 3
 technical support from initial business analysis through final deployment of the fix.
- Maintained optimal application health by **monitoring key performance indicators (KPIs)** and addressing system alerts, preventing potential outages and performance degradation with 100% accuracy & efficiency.

EDUCATION & CERTIFICATION

Postgraduate Diploma | Full Stack Software Development | Lambton College | Sarnia, ON, Canada

September 2024 – April 2026

Bachelor of Engineering | Computer Science | *LNCT College* | Bhopal, MP, India

May 2013 – May 2017

Associate Cloud Developer | Google Cloud Platform

June 2024 - June 2027

Prompt Design in Vertex AI | Google Cloud Platform