

Project Design Phase
Proposed Solution Template

Date	28 June 2025
Team ID	SBAP0029650
Project Name	Educational Organisation
Maximum Marks	2 Marks

Proposed Solution Template:

Project team shall fill the following information in the proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	Schools often manage student admissions, progress tracking, and data entry manually, which leads to errors, inefficiencies, and delays. There is no centralized system to streamline and monitor these activities digitally.
2.	Idea / Solution description	The proposed solution is a centralized Educational Management System built on ServiceNow. It enables staff to manage student information, automate the admission process, and record academic progress using forms, workflows, and reports — all in one platform.
3.	Novelty / Uniqueness	This system is developed using a low-code platform (ServiceNow) , which makes it faster to build and easier to maintain. It replaces multiple tools (paper, Excel, offline forms) with one cloud-based system accessible anytime, anywhere.
4.	Social Impact / Customer Satisfaction	Reduces workload on school staff, minimizes errors in records, and improves parent satisfaction with faster, accurate updates on student admissions and progress. Makes school data management more transparent and efficient.
5.	Business Model (Revenue Model)	This is a prototype for educational institutions. It can be scaled commercially as a ServiceNow-based app available for private schools or educational groups on a subscription basis or SaaS model.
6.	Scalability of the Solution	The solution can be scaled across multiple schools or departments with role-based access. Additional features like fee tracking, attendance, and timetable scheduling can be added easily through ServiceNow modules.