

DEFINING PRODUCT OUTCOMES

PRODUCT OVERVIEW & MARKET LANDSCAPE

- 1. India's music streaming market is valued at USD 453.71 Billion (2024) with Spotify leading at 30% market share.
- 2. Indians spend 25.7 hours weekly on music streaming (above global average), with 71% discovering new artists weekly.

626 M+ Monthly Users

7650+ Employees

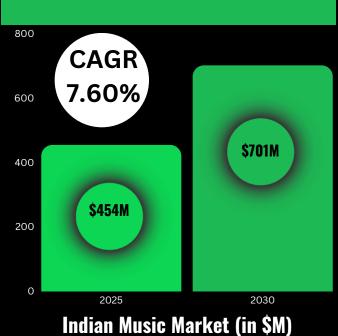
70+ Languages

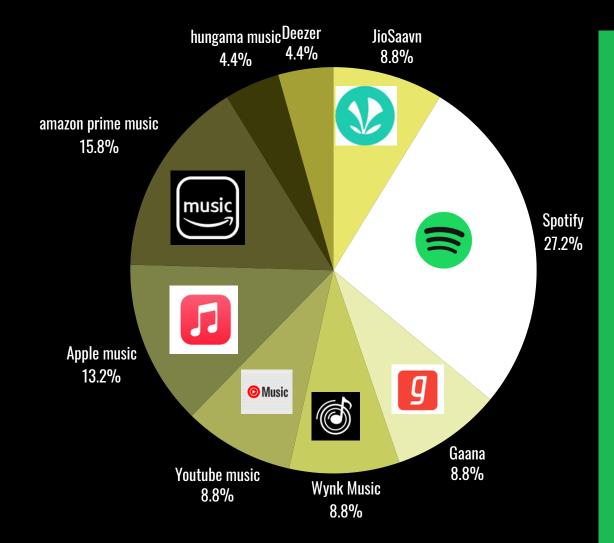
2008 Launched

Stockholm HQ

Market size and growth

- 1. India is now the world's second-largest streaming market, trailing only the United States in terms of total on-demand streaming.
- 2. As of November 2023, India accounted for 891 billion ondemand streams, making up over 14% of global audio and video streams with an impressive 81% year-overyear streaming growth.
- 3. Daily music streams reached 460 million in FY23, growing 1.6X from FY20, with over 60% of streams coming from India's top 8 metros, but Tier 2+ cities are growing steadily.



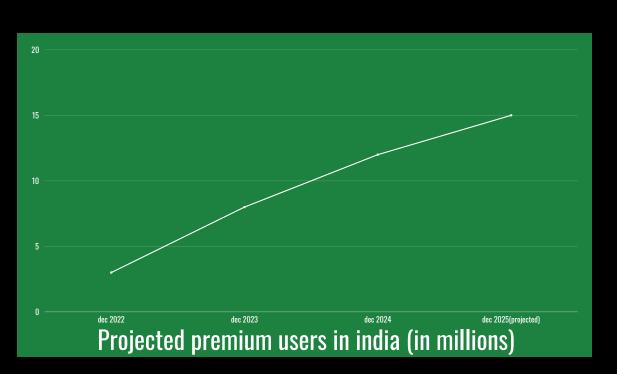


Competetive Landscape

- 1. Spotify leads India's music and audio streaming market with a 26% market share (ahead of JioSaavn, Wynk, Apple Music, YouTube Music, Amazon Prime Music, and Gaana).
- 2. The top three competing music apps are run by large business conglomerates whose core businesses are in other sectors: JioSaavn (Reliance), Gaana (Times Internet), and Wynk (Airtel)
- 3. These competitors can afford to run music as an ad-supported service or a bundled service rather than pure subscription services, creating a challenging environment for standalone music platforms.
- 4. Spotify's focus on Hindi and regional language music over international content has helped it score over several homegrown music apps.

Growth drivers

- Podcast and Audio Content Expansion.
- Competitive Pricing and Plans.
- Increased Smartphone Penetration and Internet Accessibility.
- Shift to Local Content.
- Personalization and Al-Driven Recommendations.



SECONDARY RESEARCH & COMPETITOR ANALYSIS

User Behaviour Insights (in INDIA)

Avg. time spend on spotify 25.7 hours per week

71 % indian users on spotify discover a new

- On average, users listen to songs on Spotify for approximately 148 minutes (~2.5 hours) every day across multiple devices.
- In a Reddit thread about Spotify listening minutes, an Indian user reported being in the top 0.5% of listeners in India with nearly 3 hours per day, suggesting significant room for growth for average users.

Compared Globally

Avg. time spend on spotify 20.1 hours per week

50% global users on spotify discover a new

Platform Features

- 1. Spotify's diverse subscription plans (daily, weekly, monthly) make it the most "diverse" product in the audiostreaming market, giving it flexibility in the cost-sensitive Indian market.
- 2. Celebrity endorsements from figures like Anil Kapoor and Deepika Padukone have helped attract young metro users.
- 3. Spotify has invested heavily in the podcast ecosystem, with more than 200,000 podcasts created using Spotify For Podcasters in India in 2023.
- 4. Four of the top 10 podcasts on Spotify in India were in the mythology/spirituality genre in 2023, which grew by more than 80% through the year.







spotify wrapped Your Sound Capsule Discover Weekly

Unique Features of spotify



User Engagement Features

- 1. Annual "Spotify Wrapped" playlist has become a cultural phenomenon, driving significant social sharing and engagemen.
- 2. "Your Sound Capsule." launched in three markets including India, offers monthly listening stats, trends,

User pain points

- 1.According to a user survey, only 4.7% of users are "Highly there's scope for improvement
- 2.77% of users want a section for underrated artists and recommendations from like-minded listeners.



SPOTIFY











FEATURES

APPLE MUSIC

JIOSAAVN

₹99

YOUTUBE MUSIC

₹119

AMAZON MUSIC

included

with prime

(₹299/mo

nth)

GAANA

₹99

MONTHLY INDIVIDUAL PLAN

Student

Plan

Special

plans

Unique

Features

₹59/month

Premium

₹29/week

(mobile-

only)

AI DJ.

Sound

Capsule,

Personaliz

playlists

Wrapped,

Mini:

₹119

₹89/mont

None

specified

Duo:

₹129/mont

h (2 users)

Not specified

None

Included with Prime

₹149/vear

Prime Lite: ₹799/vear

3-months:

Free

Yes(ads)

Lossless

Audio as

standard

Yes(ads)

JioTunes

for Jio

users

Yes(ads)

Yes(ads)

₹199

Bundled Integration with **YouTube**

videos

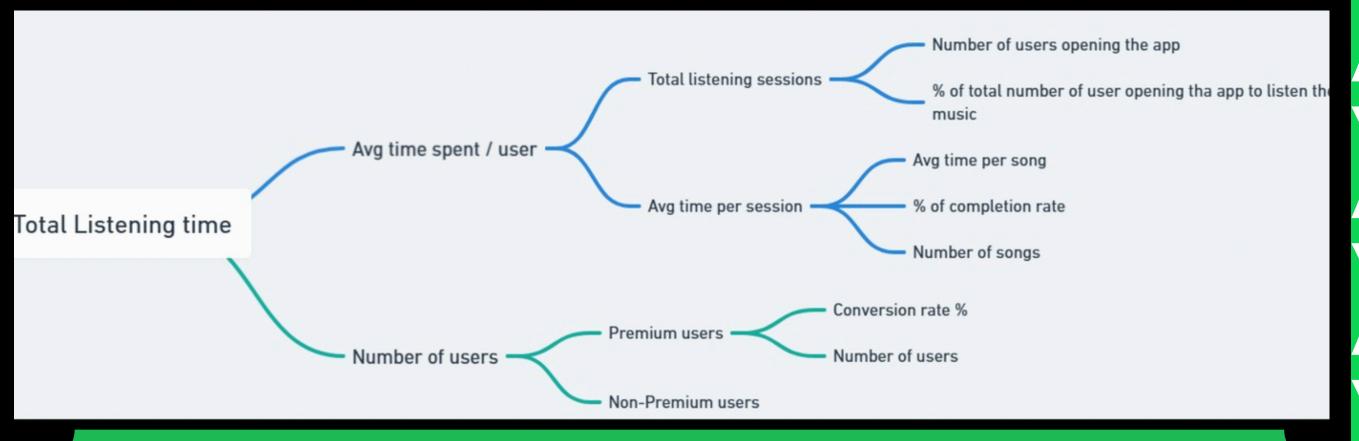
Live with Prime shopping benefits

concerts access

- Satisfied" with Spotify's recommendations, while 66.67% believe

TIME SPENT LISTENING & STRATEGIC PRODUCT OUTCOMES

KPI TREE



STRATEGIC PRODUCT OUTCOMES

BUSINESS IMPACT OF INCREASING LISTENING TIME

ADVERTISNG OPPORTUNITY

88% of consumers don't pay fees for premium access and rely on ad-supported content

REVENUE GROWTH

First full-year profit in 2024, with net income of €1.138 billion (versus a net loss of €505 million a year prior) on revenue of €15.673 billion, up 18.3%.

DATA COLLECTION

More listening time generates richer user data, which improves recommendation algorithms creating a positive feedback loop of engagement

MARKET LEADERSHIP REINFORCEMENT

Maintains Spotify's **26%** market share position in an intensely competitive landscape

Regional Content Excellence

- Expand regional music library and curated playlists across India's diverse linguistic landscape
- Create region-specific discovery features tailored to local tastes and trends
- Develop partnerships with regional artists and labels to secure exclusive content
- With regional music growing faster than Hindi/English content, this represents a clear opportunity for increasing engagement time

Enhanced Personalization Engine

- Improve context and mood-based recommendations to address the 66.67% of users who see room for improvement
- Develop dedicated features for underrated artist discove addressing the 77% of users who expressed interest in t area.
- Implement time-of-day and activity-based recommendations, particularly optimized for commute listening (65% of users listen while commuting)

Technical Optimization for Indian Market

- Develop more robust offline listening capabilities for areas with limited connectivity
- Optimize data consumption without quality loss to address affordability concerns
- Implement "data saver" modes specifically designed for the cost-sensitive Indian market
- Create seamless cross-device listening experiences to capture the full potential of the 25.7 weekly hours Indians spend on music streaming

THANK YOU